ONC Interoperability Pledge:

As the nation’s leading health information network, Surescripts was founded on the principle that health data can and must be able to flow securely between care communities. We are proud to serve as a backbone for safe and secure data exchange. Our unmatched history as the facilitator of interoperability means that we are leading by example. We remain committed to this mission each and every day.

At Surescripts, we support the ONC’s push to improve interoperability. Accordingly, we pledge to:

- **Consumer access:** To help consumers easily and securely access their electronic health information, direct it to any desired location, learn how their information can be shared and used, and be assured that this information will be effectively and safely used to benefit their health and that of their community.

- **No Blocking:** To help providers share individuals’ health information for care with other providers and their patients whenever permitted by law, and not block electronic health information (defined as knowingly and unreasonably interfering with information sharing).

- **Standards:** Implement federally recognized, national interoperability standards, policies, guidance, and practices for electronic health information, and adopt best practices including those related to privacy and security.

We have demonstrated our commitments through our actions by:

- Making information exchange and data access attainable for all, regardless of users’ technology platforms, by continuing to foster industry collaboration. With providers, EHRs and PBMs working together to implement solutions like our National Record Locator Service and Medication History, clinicians have a fast, easy way to locate patient records and reconcile patient medications, regardless of geography or EHR system. Through collaboration and superior support, we will continue to enable data exchange, enhance patient safety, lower costs and improve quality.

- Upholding the standards-based framework upon which our company was built. From the very beginning, our network was developed according to standards adherence and technology neutrality—whether e-prescribing, clinical messaging or the electronic prescribing of controlled substances (ECPS)—and these transactions will remain standards-based so that interoperability advances and data exchange continues.

- Strengthening our longstanding partnerships with physicians, nurses, pharmacists, PBMs, EHR companies, software vendors and others to ensure that health data can be accessed and managed not only by providers, but by patients as well. Information is only valuable if it is actionable, and patients can only take action when the care community can securely exchange and provide access to their data.
Surescripts has been making interoperability a reality for over a decade, with over 1.5 billion electronic prescriptions sent over our network in 2015 alone. To the ONC, the industry at large and each of our community care partners, we reaffirm our commitment to ensuring delivery of mission-critical health information to the right place at the right time. As an interoperability backbone, we will remain focused on enabling the exchange of critical health information affordably and securely for the benefit of all who are connected.