

Table A-2a. Overview of Maximum Time Permitted Under State Laws for Medical Doctors to Respond to Patient Requests for Medical Records*

Maximum response time permitted by entity.

State	5 Days	10 Days	15 Days	30 Days	Reasonable†	Other
Alabama	—	—	—	—	—	—
Alaska	—	—	—	—	—	—
Arizona	—	—	—	—	—	—
Arkansas	—	—	—	—	•	—
California	• ⁽¹⁾	—	•C	—	—	—
Colorado	—	—	—	•	—	—
Connecticut	—	—	—	•	—	—
Delaware	—	—	—	—	—	45 ⁽²⁾
District of Columbia	—	—	—	•	—	—
Florida	—	—	—	—	• ⁽³⁾	—
Georgia	—	—	—	•	—	—
Guam	—	—	—	—	—	—
Hawaii	—	—	—	—	—	—
Idaho	—	—	—	—	—	—
Illinois	—	—	—	• ⁽⁴⁾	—	—
Indiana	—	—	—	—	—	—
Iowa	—	—	—	—	• ⁽³⁾	—
Kansas	—	—	—	•	—	—
Kentucky	—	—	—	—	—	—
Louisiana	—	—	•	—	—	—
Maine	—	—	—	—	•	—
Maryland	—	—	—	—	—	21
Massachusetts	—	—	—	—	• ⁽¹⁾	—
Michigan	—	—	—	• ⁽⁵⁾	—	—
Minnesota	—	—	—	—	• ⁽⁶⁾	—
Mississippi	—	—	—	—	•	—
Missouri	—	—	—	—	•	—
Montana	—	• ⁽⁷⁾	—	—	—	—
Nebraska	—	•	—	•C	—	—
Nevada	—	• ⁽¹⁾	—	—	—	—
New Hampshire	—	—	—	•	—	—
New Jersey	—	—	—	—	—	—

(continued)

Table A-2a. Overview of Maximum Time Permitted Under State Laws for Medical Doctors to Respond to Patient Requests for Medical Records* (continued)

State	5 Days	10 Days	15 Days	30 Days	Reasonable†	Other
New Mexico	—	—	—	—	—	—
New York	—	•I	—	—	•C	—
North Carolina	—	—	—	—	—	—
North Dakota	—	—	—	—	—	—
Ohio	—	—	—	—	•	—
Oklahoma	—	—	—	—	—	—
Oregon	—	—	—	•	—	—
Pennsylvania	—	—	—	—	—	—
Puerto Rico	•	—	—	—	—	—
Rhode Island	—	—	—	•	—	—
South Carolina	—	—	—	—	—	—
South Dakota	—	—	—	—	—	—
Tennessee	—	• ⁽¹⁾	—	—	—	—
Texas	—	—	•	—	—	—
Utah	—	—	—	—	—	• ⁽⁸⁾
Vermont	—	—	—	—	• ⁽⁶⁾	—
Virginia	—	—	•	—	—	—
Washington	—	—	• ^{(1),(8)}	—	—	—
West Virginia	—	—	—	—	•	—
Wisconsin	—	—	—	—	•I	—
Wyoming	—	—	—	•	—	—
TOTAL	2	5	5	12	12	3

Key: * = Expressed within days of receipt of request for access.

† = Reasonable—State law sets “reasonable”-type standard. Includes “reasonable,” “timely,” “promptly,” and “without unreasonable delay.”

I = Inspection.

C = Copies.

Notes: ⁽¹⁾ Working days.

⁽²⁾ 45 days after receipt of original request or 14 days after receipt of payment, whichever is later.

⁽³⁾ Timely manner.

⁽⁴⁾ May take up to 60 days if more time is needed.

⁽⁵⁾ 60 days for off-site records.

⁽⁶⁾ Promptly.

⁽⁷⁾ 21 days if information is in use or delay due to unusual circumstances.

⁽⁸⁾ State law incorporates HIPAA standard for HIPAA-covered entities.

Table A-2b. Overview of Maximum Time Permitted Under State Laws for Hospitals to Respond to Patient Requests for Medical Records*

Maximum response time permitted by entity.

State	5 Days	10 Days	15 Days	30 Days	Reasonable†	Other
Alabama	—	—	—	—	—	—
Alaska	—	—	—	—	—	—
Arizona	—	—	—	—	—	—
Arkansas	—	—	—	—	•	—
California	•I ⁽¹⁾	—	•C	—	—	—
Colorado	—	• ⁽²⁾	—	—	—	—
Connecticut	—	—	—	—	—	—
Delaware	—	—	—	—	—	45 ⁽³⁾
District of Columbia	—	—	—	—	—	—
Florida	—	—	—	—	• ⁽⁴⁾	—
Georgia	—	—	—	•	—	—
Guam	—	—	—	—	—	—
Hawaii	—	—	—	—	—	—
Idaho	—	—	—	—	—	—
Illinois	—	—	—	• ⁽⁵⁾	—	—
Indiana	—	—	—	—	—	—
Iowa	—	—	—	—	—	—
Kansas	—	—	—	•	—	—
Kentucky	—	—	—	—	—	—
Louisiana	—	—	•	—	—	—
Maine	—	—	—	—	•	—
Maryland	—	—	—	—	—	21
Massachusetts	—	—	—	—	—	—
Michigan	—	—	—	• ⁽⁶⁾	—	—
Minnesota	—	—	—	—	• ⁽⁷⁾	—
Mississippi	—	—	—	—	—	—
Missouri	—	—	—	—	•	—
Montana	—	• ⁽⁸⁾	—	—	—	—
Nebraska	—	•I	—	•C	—	—
Nevada	—	•I ⁽¹⁾	—	—	—	—
New Hampshire	—	—	—	—	—	—
New Jersey	—	—	—	—	—	—
New Mexico	—	—	—	—	—	—

(continued)

Table A-2b. Overview of Maximum Time Permitted Under State Laws for Hospitals to Respond to Patient Requests for Medical Records* (continued)

State	5 Days	10 Days	15 Days	30 Days	Reasonable†	Other
New York	—	•I	—	—	•C	—
North Carolina	—	—	—	—	—	—
North Dakota	—	—	—	—	—	—
Ohio	—	—	—	—	•	—
Oklahoma	—	—	—	—	—	—
Oregon	—	—	—	—	—	—
Pennsylvania	—	—	—	—	—	—
Puerto Rico	—	—	• ⁽¹⁾	—	—	—
Rhode Island	—	—	—	•	—	—
South Carolina	—	—	—	—	—	45 ⁽⁹⁾
South Dakota	—	—	—	—	—	—
Tennessee	—	—	—	—	• ⁽¹⁰⁾	—
Texas	—	—	•	—	—	—
Utah	—	—	—	—	—	• ⁽¹¹⁾
Vermont	—	—	—	—	—	—
Virginia	—	—	•	—	—	—
Washington	—	—	•	—	—	—
West Virginia	—	—	—	—	•	—
Wisconsin	—	—	—	—	•I	—
Wyoming	—	• ⁽⁸⁾	—	—	—	—
TOTAL	1	6	6	6	10	4

Key: * = Expressed within days of receipt of request for access.

† = Reasonable—State law sets “reasonable”-type standard. Includes “reasonable,” “timely,” “promptly,” and “without unreasonable delay.”

I = Inspection.

C = Copies.

Notes: ⁽¹⁾ Working days.

⁽²⁾ For responding to requests from discharged patients. Excludes weekends and holidays. Inpatient inspection: 24 hours excluding weekends and holidays.

⁽³⁾ 45 days after receipt of original request or 14 days after receipt of payment, whichever is later.

⁽⁴⁾ Timely manner.

⁽⁵⁾ May take up to 60 days if more time is needed.

⁽⁶⁾ 60 days for off-site records.

⁽⁷⁾ Promptly.

⁽⁸⁾ 21 days if information is in use or delay due to unusual circumstances.

⁽⁹⁾ Days after discharge or after request is received, whichever is later.

⁽¹⁰⁾ Without unreasonable delay.

⁽¹¹⁾ State law incorporates HIPAA standard for HIPAA-covered entities.