Quality & Safety

Prescription Data

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Process Innovations
That was then…

Hospital or Clinic

Patient Drop Off

PBM

Pharmacy

State PDMP, HIE Medication History

Patient Picks Up
This is now...

Hospital or Clinic (eRx) → PBM → Pharmacy

Traditional

Patient Drops Off → Pharmacy

Telemedicine

State PDMP, HIE Medication History

Family, Friends or Caregivers

Mail order or Home Delivery

Patient Picks Up
Beyond Patient Matching

Start at the beginning of the prescribing process

Be consistent!

It’s complicated – How can we simplify?

• Mobility

• Technology

• Industry Standards

Beyond Patient Matching – Authentication

Other Pain Points – Prescriber Matching & Drugs