The Office of the National Coordinator for Health Information Technology

Security Risk Assessment Tool
Overview

ONC Web Event

April 29th, 2014

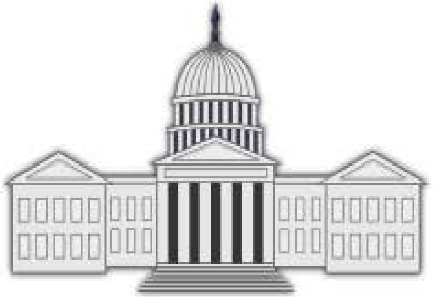
Laura Rosas, JD, MPH
Senior Advisor
Office of the Chief Privacy Officer

HealthIT.gov

Privacy and Security:
A Shared Responsibility

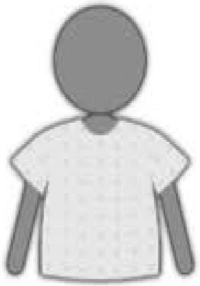
Health Care Providers

- Understand Rules
- Protect and Secure Information
- Educate Staff and Patients



Government

- Promotes Trust
- Develops Policies
- Fairly Enforces Rules



Patients

- Understand Rights
- Protect Personal Information
- Be Engaged

Technology Vendors

- Embrace Privacy by Design
- Provide Convenient Technology
- Implement Standards

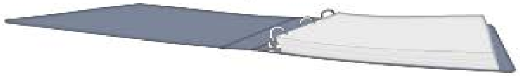
ONC Goal: Inspire Confidence and Trust

Promote the Secure Use of Health IT

Information Assurance

Coordinate Development of Privacy and Security Policy

Patient Direct Access to Lab Report (CLIA)

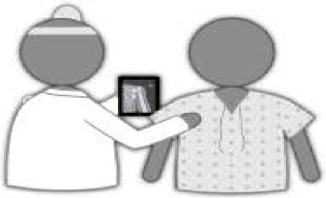


Meaningful Use

Educate and Empower Patients and Providers

Improved Access to Health Information

View and Download Health Records



Patient Education

Enhanced Understanding of Patients

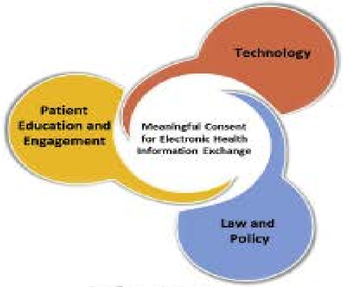
Provide Technical Assistance

Interactive Security Training

S&I FRAMEWORK

Data Segmentation for Privacy

Notice of Privacy Practices


Technology
Patient Education and Engagement
Meaningful Consent for Electronic Health Information Exchange
Law and Policy

eConsent Trial

Mobile Devices: Tips to Protect and Secure Health Information

HealthIT.gov

Advancing America's Health Care

Use a password or other user authentication.

Install and enable encryption.

Install and activate wiping and/or remote disabling.

Disable and do not install file-sharing applications.

Install and enable a firewall.

Install and enable security software.

Keep security software up to date.

Research mobile applications (apps) before downloading.

Maintain physical control of your mobile device.

Use adequate security to send or receive health information over public Wi-Fi networks.

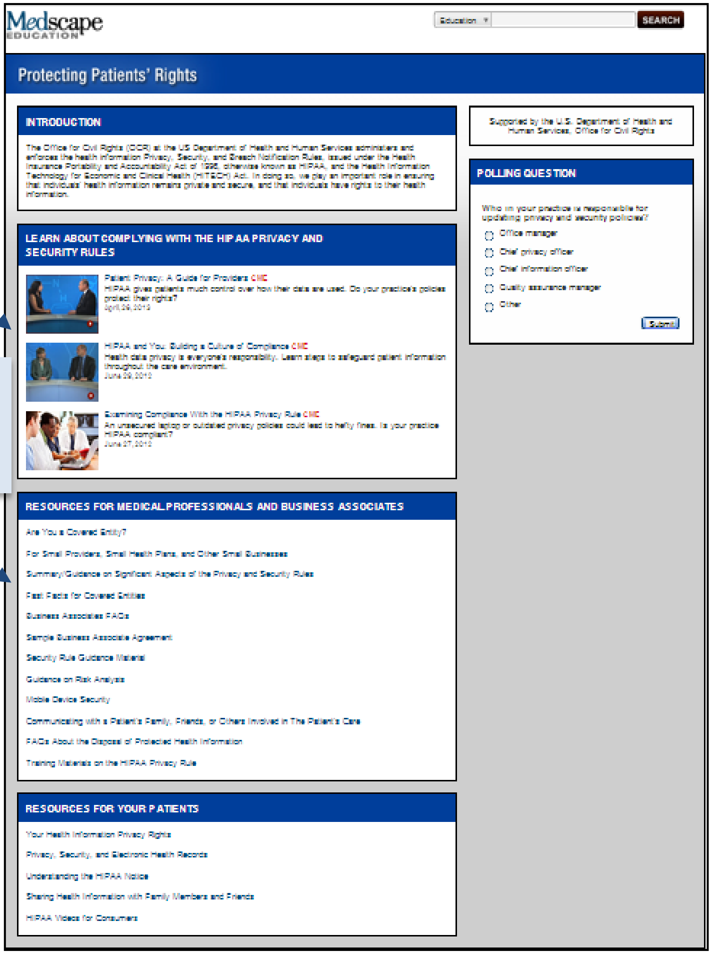
Delete all stored health information before discarding or reusing the mobile device.

Protecting Patients Rights:
New OCR Resource Center at Medscape.org

Video Programs module imbedded into page for dynamic interest

OCR Educational Links, Including Mobile Device Content

HIPAA/OCR Poll Question Updated Quarterly



Protecting Patients' Rights

INTRODUCTION

The Office for Civil Rights (OCR) at the US Department of Health and Human Services administers and enforces the health information Privacy, Security, and Breach Notification Rules, issued under the Health Insurance Portability and Accountability Act of 1996, otherwise known as HIPAA, and the Health Information Technology for Economic and Clinical Health (HITECH) Act. In doing so, we play an important role in ensuring that individuals' health information remains private and secure, and that individuals have rights to their health information.

LEARN ABOUT COMPLYING WITH THE HIPAA PRIVACY AND SECURITY RULES

Patient Privacy: A Guide for Providers CME
HIPAA gives patients much control over how their data are used. Do your practice's policies protect their rights?
April 26, 2012

HIPAA and You: Building a Culture of Compliance CME
Health data privacy is everyone's responsibility. Learn steps to safeguard patient information throughout the care environment.
June 28, 2012

Examining Compliance With the HIPAA Privacy Rule CME
An unsecured laptop or outdated privacy policies could lead to hefty fines. Is your practice HIPAA compliant?
June 27, 2012

RESOURCES FOR MEDICAL PROFESSIONALS AND BUSINESS ASSOCIATES

- Are You a Covered Entity?
- For Small Providers, Small Health Plans, and Other Small Businesses
- Summary/Guidance on Significant Aspects of the Privacy and Security Rules
- Fast Facts for Covered Entities
- Business Associates FAQs
- Sample Business Associate Agreement
- Security Rule Guidance Material
- Guidance on Risk Analysis
- Mobile Device Security
- Communicating with a Patient's Family, Friends, or Others Involved in The Patient's Care
- FAQs About the Disposal of Protected Health Information
- Training Materials on the HIPAA Privacy Rule

RESOURCES FOR YOUR PATIENTS

- Your Health Information Privacy Rights
- Privacy, Security, and Electronic Health Records
- Understanding the HIPAA Notice
- Sharing Health Information with Family Members and Friends
- HIPAA Videos for Consumers

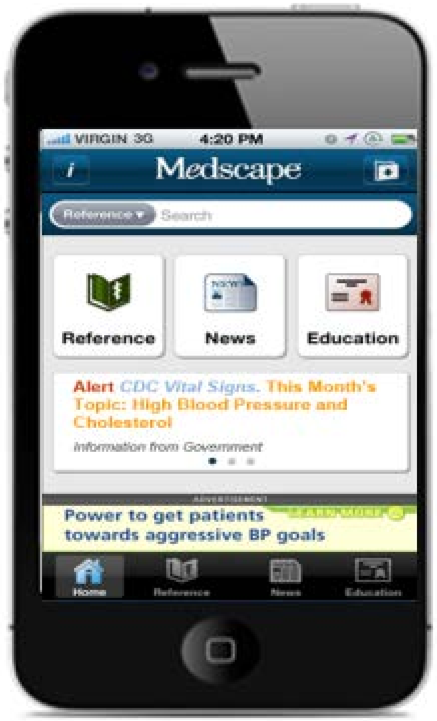
Supported by the U.S. Department of Health and Human Services, Office for Civil Rights

POLLING QUESTION

Who in your practice is responsible for updating privacy and security policies?

○ Office manager
○ Chief privacy officer
○ Chief information officer
○ Quality assurance manager
○ Other

Submit


VIRGIN 3G
4:20 PM
Medscape
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Alert CDC Vital Signs. This Month's Topic: High Blood Pressure and Cholesterol
Information from Government
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Power to get patients towards aggressive BP goals
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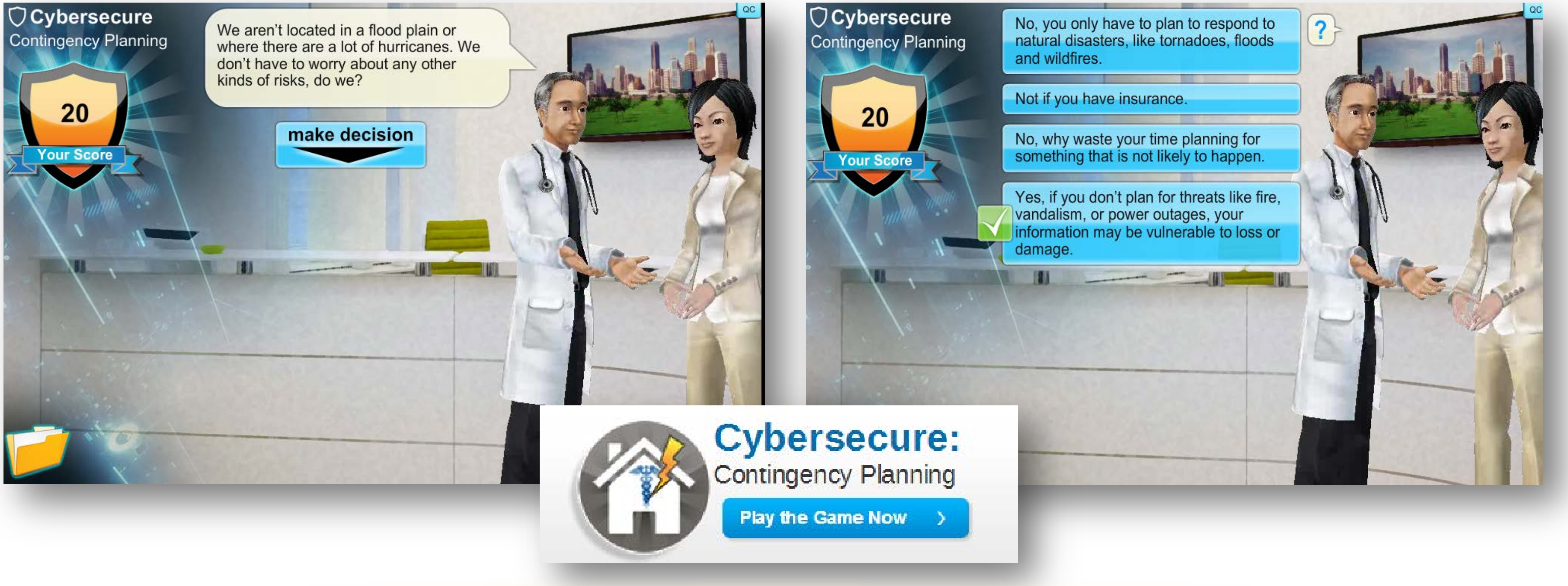
http://www.medscape.org/sites/advances/patients-rights

Cybersecure: Contingency Planning

The latest training game focuses on disaster planning, data backup and recovery and other elements of contingency planning.



We aren't located in a flood plain or where there are a lot of hurricanes. We don't have to worry about any other kinds of risks, do we?

No, you only have to plan to respond to natural disasters, like tornadoes, floods and wildfires.

Not if you have insurance.

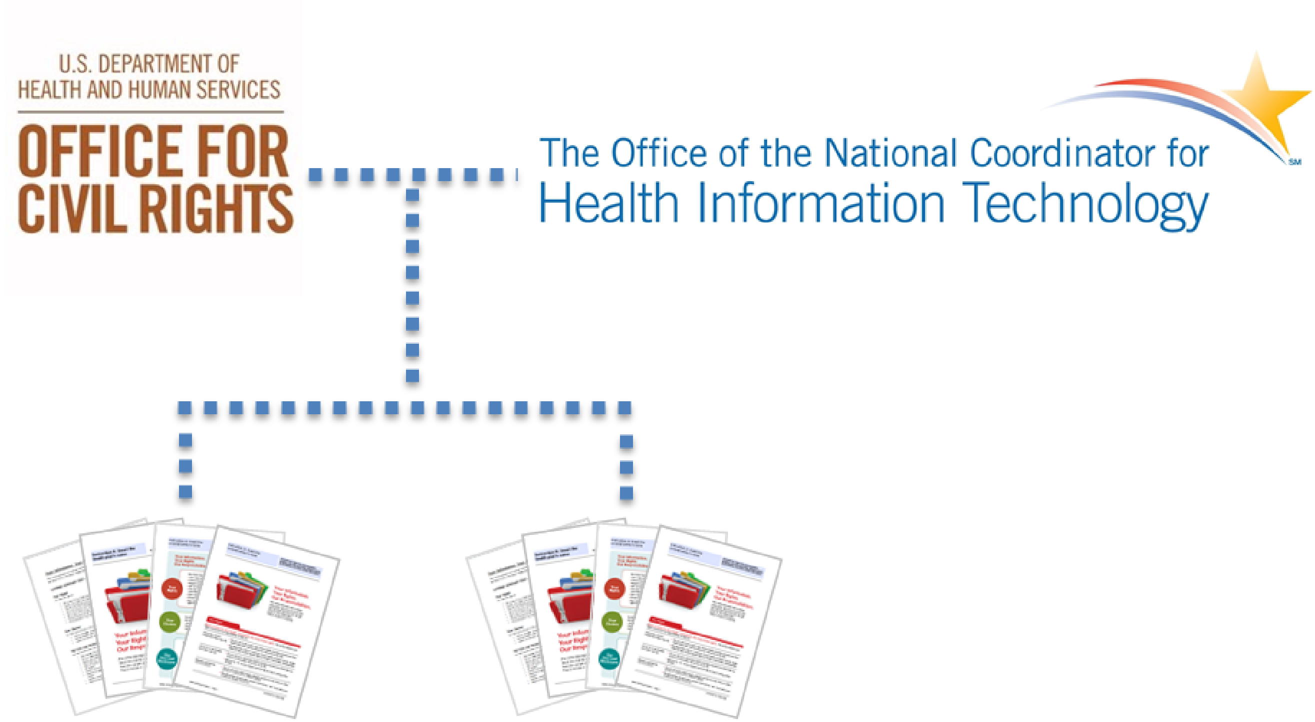
No, why waste your time planning for something that is not likely to happen.

✓ Yes, if you don't plan for threats like fire, vandalism, or power outages, your information may be vulnerable to loss or damage.

http://www.healthit.gov/providers-professionals/privacy-security-training-games

Models of Notice of Privacy Practices

The Office for Civil Rights (OCR) and Office of the National Coordinator for Health Information Technology (ONC) collaborated to develop model NPPs for covered entities to use:



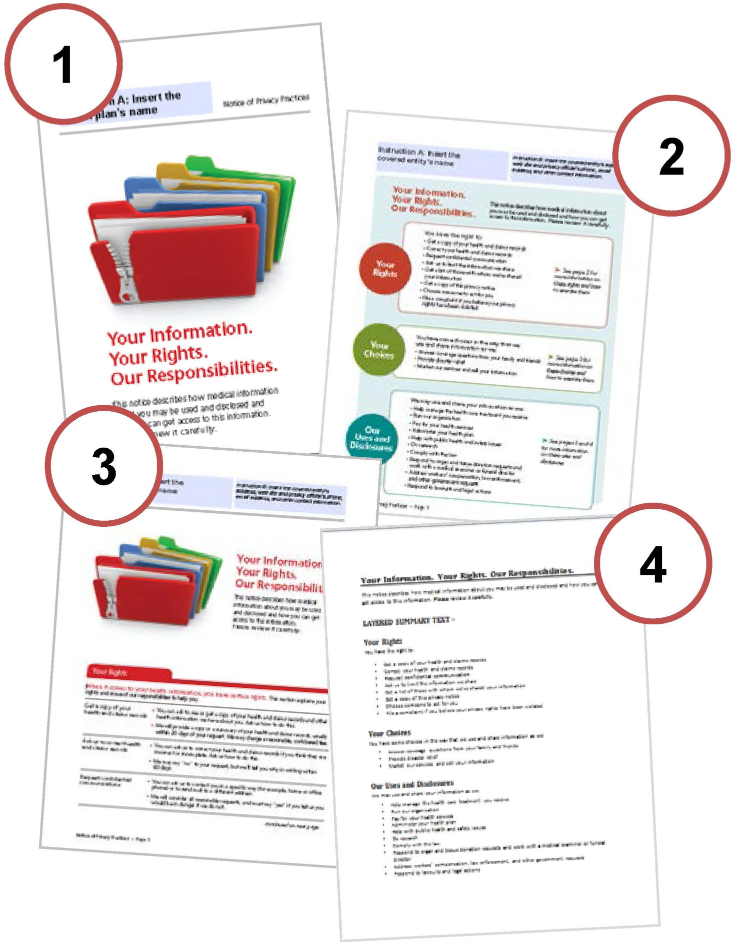
U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

OFFICE FOR CIVIL RIGHTS

The Office of the National Coordinator for Health Information Technology

- ✓ One set for health plans
- ✓ One set for health care providers

Types of Notices Available



Your Information.
Your Rights.
Our Responsibilities.

1. **Booklet** – Presents the material in booklet form with design elements

2. **Layered Notice** – Presents a summary of the information on the first page, followed by the full content on the following pages

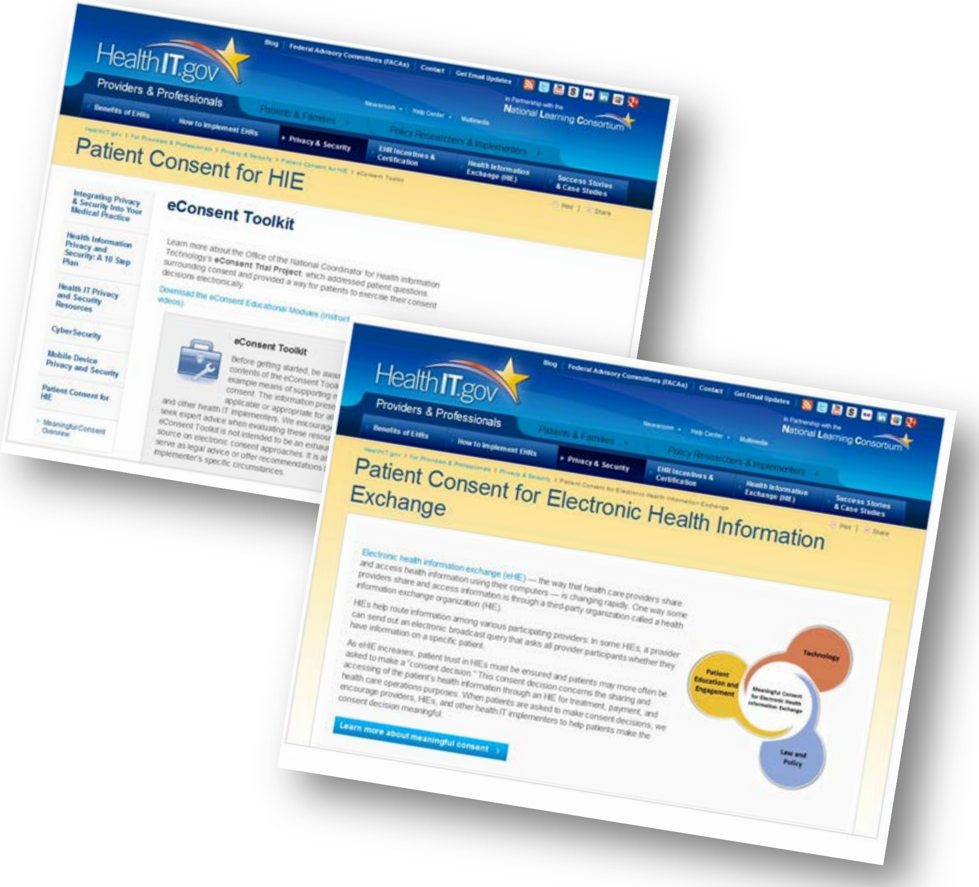
3. **Full Page** – Has the design elements found in the booklet, but is formatted for full page presentation

4. **Text Only** – Provides a text-only version of the notice

http://www.hhs.gov/ocr/privacy/hipaa/modelnotices.html

Meaningful Consent Website

- Geared toward providers, health information exchange organizations (HIEs), and other health IT implementers
- Gives background on meaningful consent and ONC’s eConsent Trial Project
- Provides customizable tools and resources to help you enable patients to make meaningful consent decisions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In Partnership with the National Learning Consortium
Patients & Families
Policy Researchers & Implementers
Benefits of EHRs
How to Implement EHRs
Privacy & Security
EHR Incentives & Certification
Health Information Exchange (HIE)
Success Stories & Case Studies
HealthIT.gov > For Providers & Professionals > Privacy & Security > Patient Consent for HIE > eConsent Toolkit
Print | Share
Integrating Privacy & Security Into Your Medical Practice
Health Information Privacy and Security: A 10 Step Plan
Health IT Privacy and Security Resources
CyberSecurity
Mobile Device Privacy and Security
Patient Consent for HIE
Meaningful Consent Overview
HealthIT.gov > For Providers & Professionals > Privacy & Security > Patient Consent for Electronic Health Information Exchange
Technology
Patient Education and Engagement
Meaningful Consent for Electronic Health Information Exchange
Law and Policy

Patient Consent for HIE

eConsent Toolkit

Learn more about the Office of the National Coordinator for Health Information Technology's **eConsent Trial Project**, which addressed patient questions surrounding consent and provided a way for patients to exercise their consent decisions electronically.

Download the eConsent Educational Modules (instruct videos)

eConsent Toolkit

Before getting started, be awa contents of the eConsent Too example means of supporting consent. The information prese applicable or appropriate for a and other health IT implementers. We encourag seek expert advice when evaluating these resou eConsent Toolkit is not intended to be an exhau source on electronic consent approaches. It is a serve as legal advice or offer recommendations implementer's specific circumstances.

Patient Consent for Electronic Health Information Exchange

Electronic health information exchange (eHIE) — the way that health care providers share and access health information using their computers — is changing rapidly. One way some providers share and access information is through a third-party organization called a health information exchange organization (HIE).

HIEs help route information among various participating providers. In some HIEs, a provider can send out an electronic broadcast query that asks all provider participants whether they have information on a specific patient.

As eHIE increases, patient trust in HIEs must be ensured and patients may more often be asked to make a "consent decision." This consent decision concerns the sharing and accessing of the patient's health information through an HIE for treatment, payment, and health care operations purposes. When patients are asked to make consent decisions, we encourage providers, HIEs, and other health IT implementers to help patients make the consent decision meaningful.

Learn more about meaningful consent ›

www.HealthIT.gov/meaningfulconsent

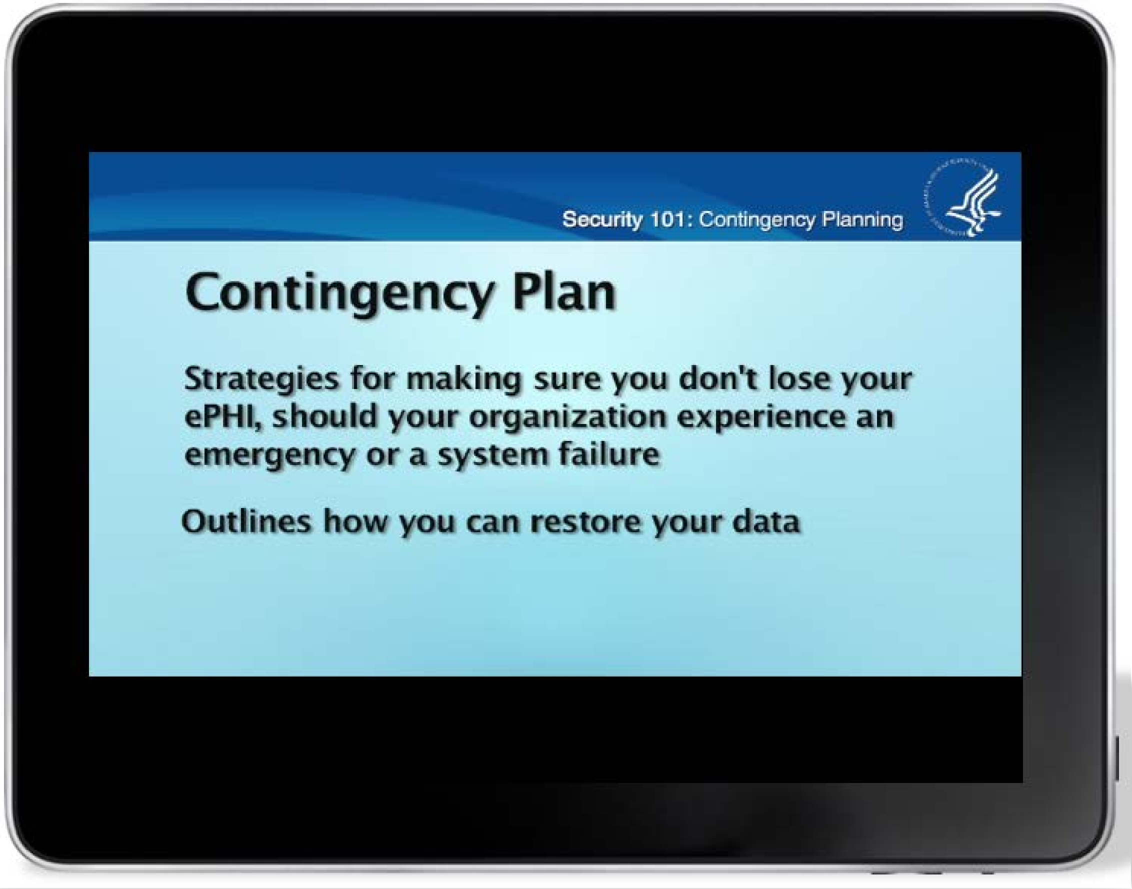
Security 101: Contingency Planning

Contingency Plan

www.HealthIT.gov/security-risk-assessment

Security 101: Contingency Planning

A contingency plan is a way to establish strategies for making sure you don't lose your ePHI, should your organization experience an emergency or a system failure. A contingency plan also o utlines how you can restore your data. If you do suffer a data loss.



Security 101: Contingency Planning

Contingency Plan

Strategies for making sure you don't lose your ePHI, should your organization experience an emergency or a system failure

Outlines how you can restore your data

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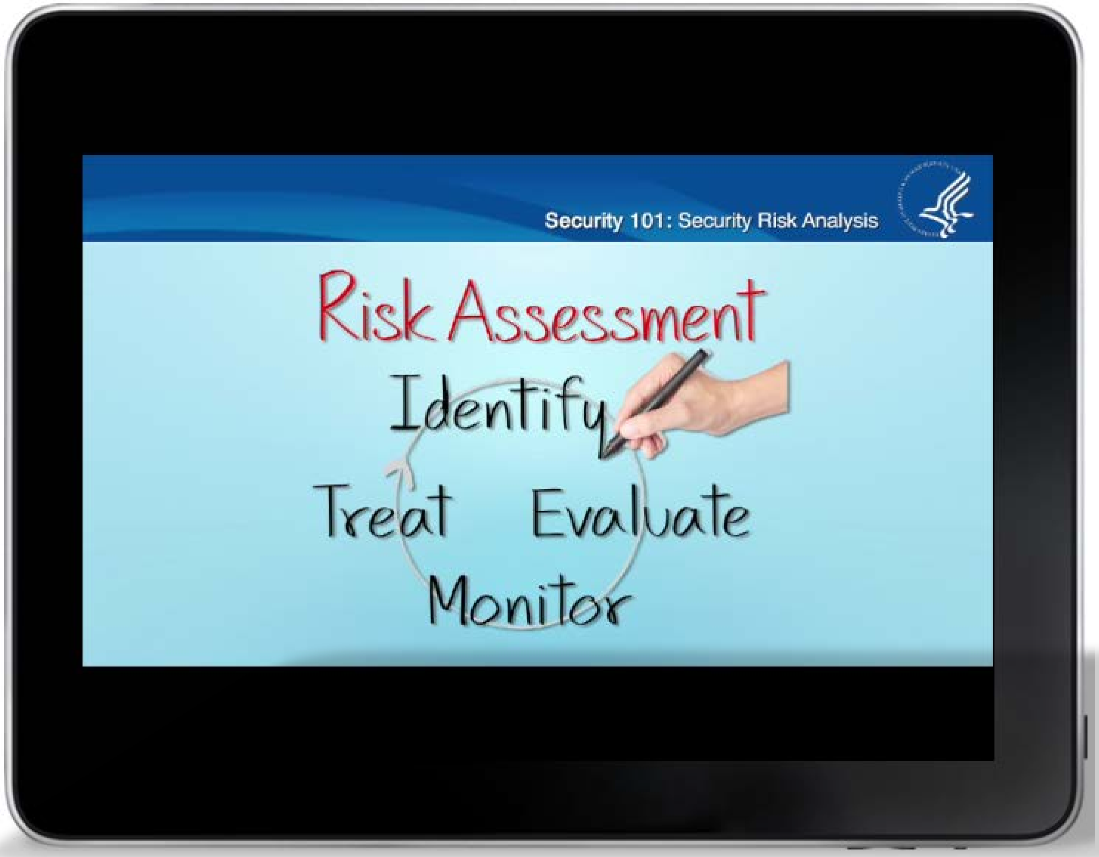
Security 101: Security Risk Analysis

A Risk Analysis is seen as one of the most important security tasks. Performing a Risk Analysis will help you identify when and where there is a risk…



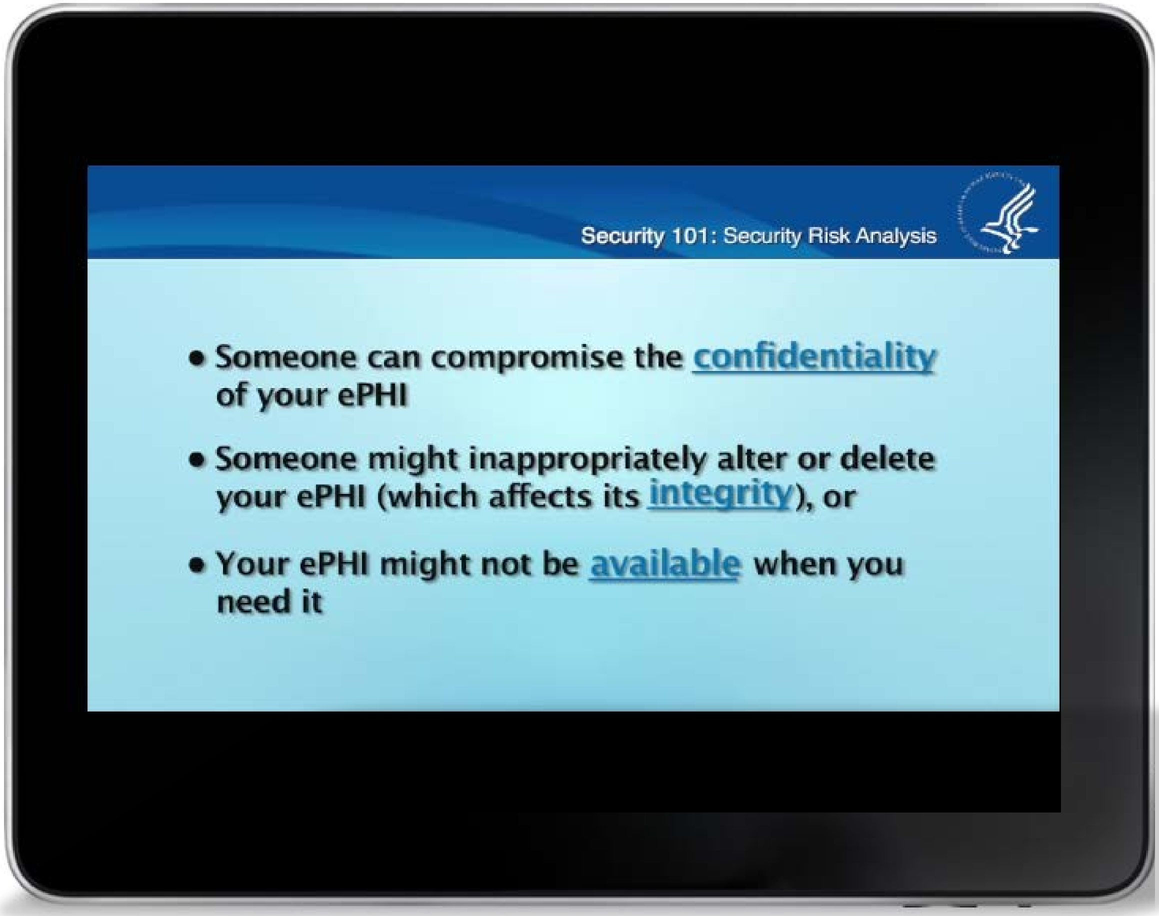
Security 101: Security Risk Analysis

Risk Assessment

www.HealthIT.gov/security-risk-assessment

Security 101: Security Risk Analysis

A risk where…



Security 101: Security Risk Analysis

- Someone can compromise the confidentiality of your ePHI
- Someone might inappropriately alter or delete your ePHI (which affects its integrity), or
- Your ePHI might not be available when you need it

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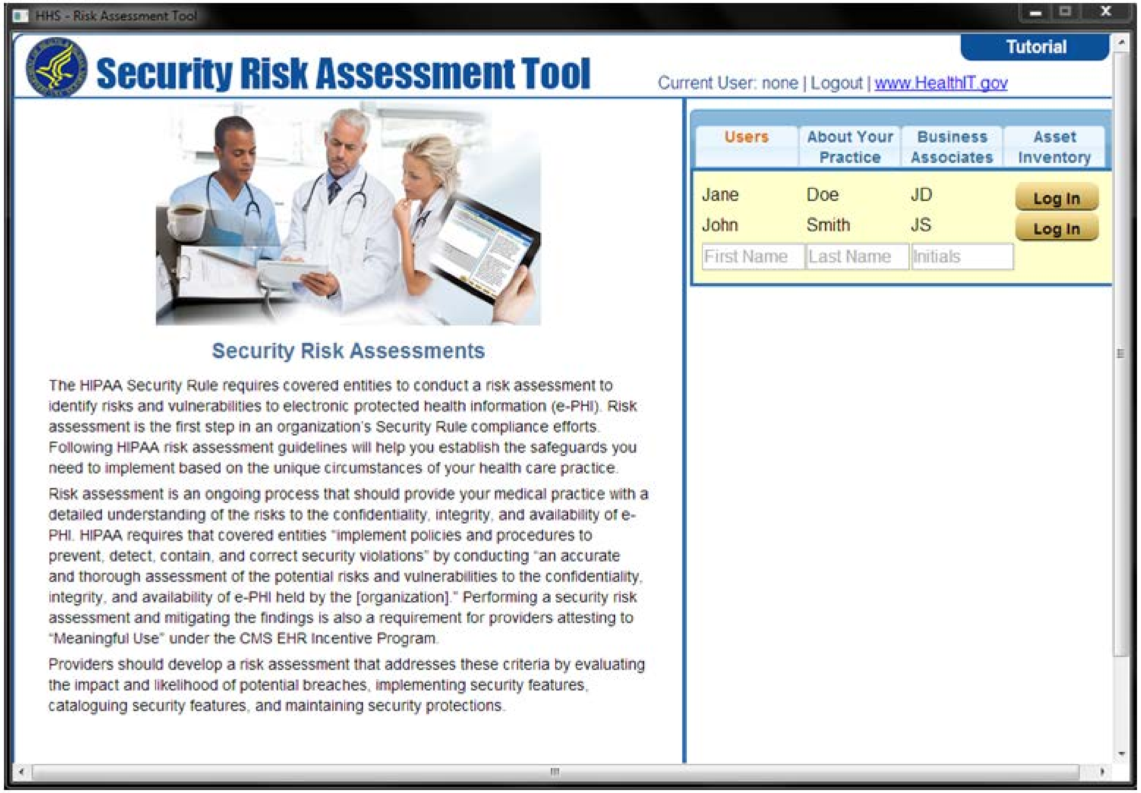
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Asset Inventory

Jane	Doe	JD	Log In
John	Smith	JS	Log In
First Name	Last Name	Initials	

Security Risk Assessments

The HIPAA Security Rule requires covered entities to conduct a risk assessment to identify risks and vulnerabilities to electronic protected health information (e-PHI). Risk assessment is the first step in an organization's Security Rule compliance efforts. Following HIPAA risk assessment guidelines will help you establish the safeguards you need to implement based on the unique circumstances of your health care practice.

Risk assessment is an ongoing process that should provide your medical practice with a detailed understanding of the risks to the confidentiality, integrity, and availability of e-PHI. HIPAA requires that covered entities "implement policies and procedures to prevent, detect, contain, and correct security violations" by conducting "an accurate and thorough assessment of the potential risks and vulnerabilities to the confidentiality, integrity, and availability of e-PHI held by the [organization]." Performing a security risk assessment and mitigating the findings is also a requirement for providers attesting to "Meaningful Use" under the CMS EHR Incentive Program.

Providers should develop a risk assessment that addresses these criteria by evaluating the impact and likelihood of potential breaches, implementing security features, cataloguing security features, and maintaining security protections.

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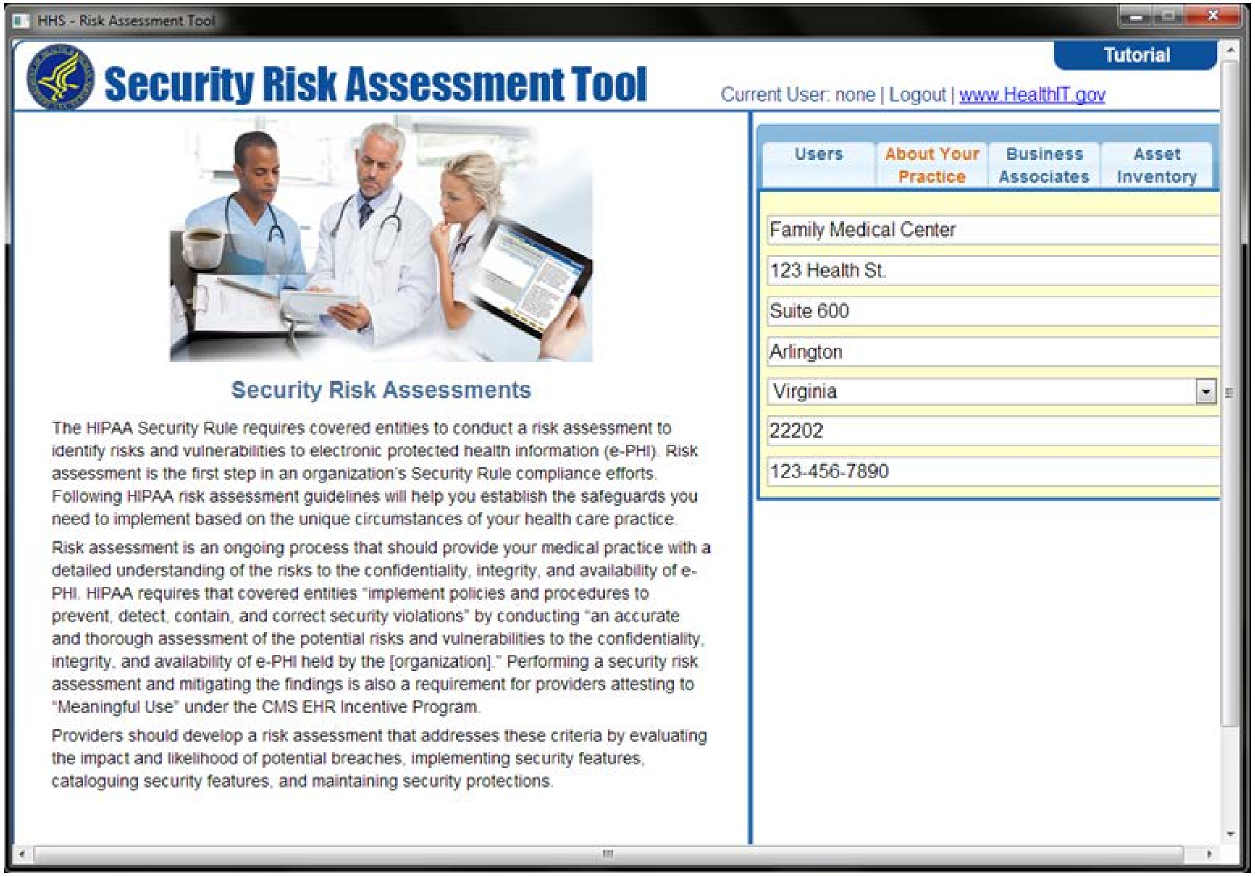
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Family Medical Center

123 Health St.

Suite 600

Arlington

Virginia

22202

123-456-7890

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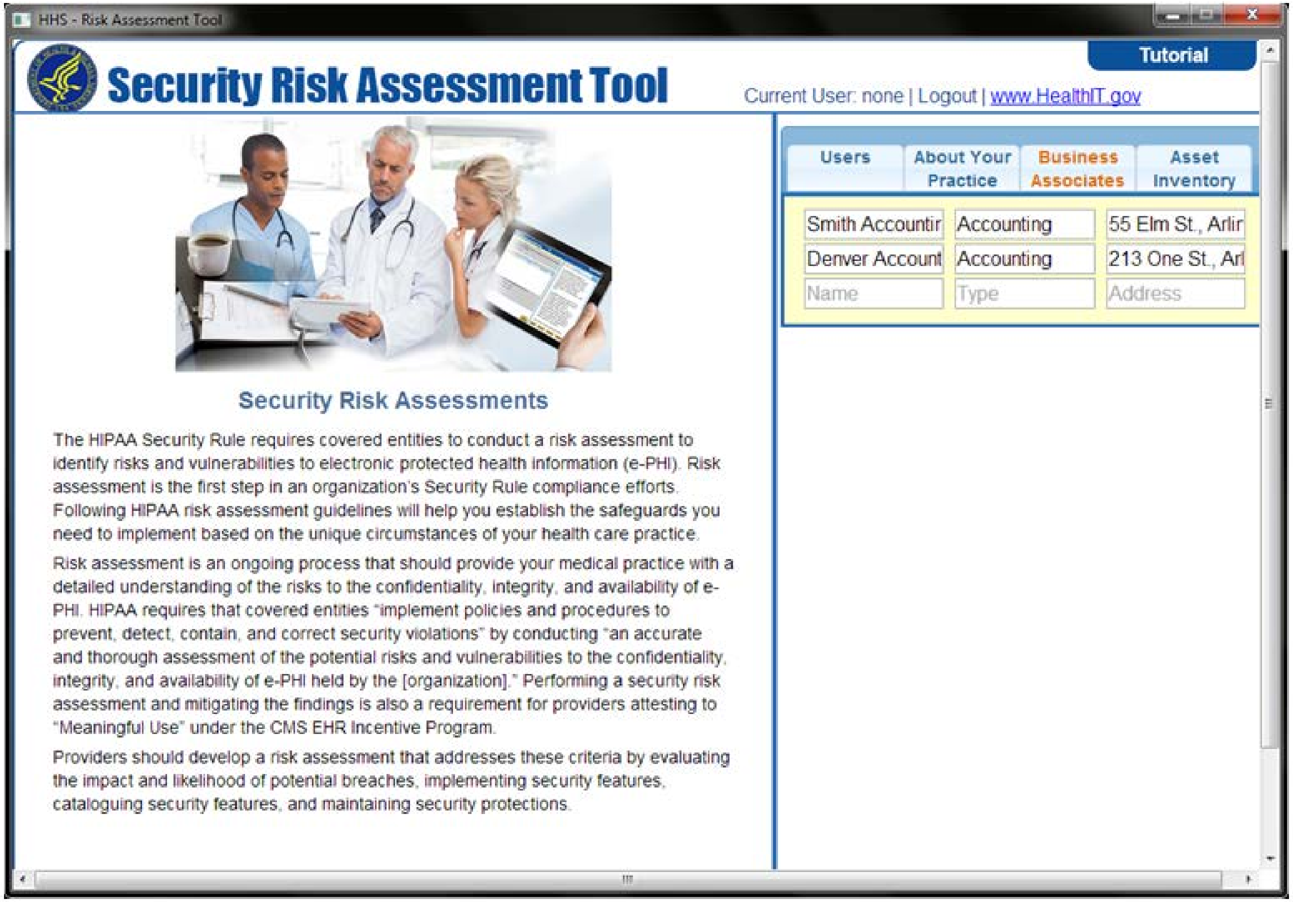
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Smith Accountir	Accounting	55 Elm St., Arlir
Denver Account	Accounting	213 One St., Arl
Name	Type	Address

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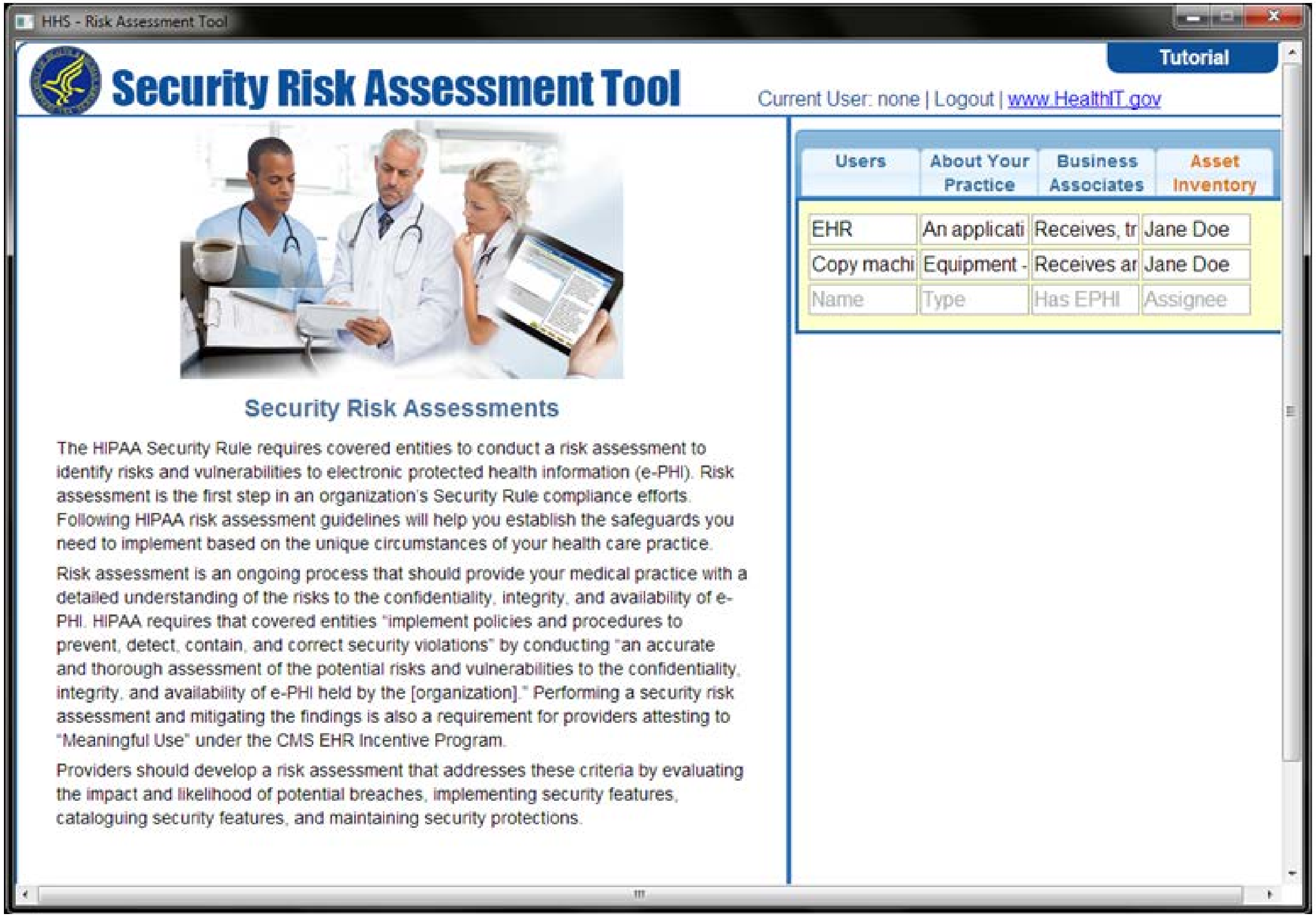
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Copy machi	Equipment -	Receives ar	Jane Doe
Name	Type	Has EPHI	Assignee

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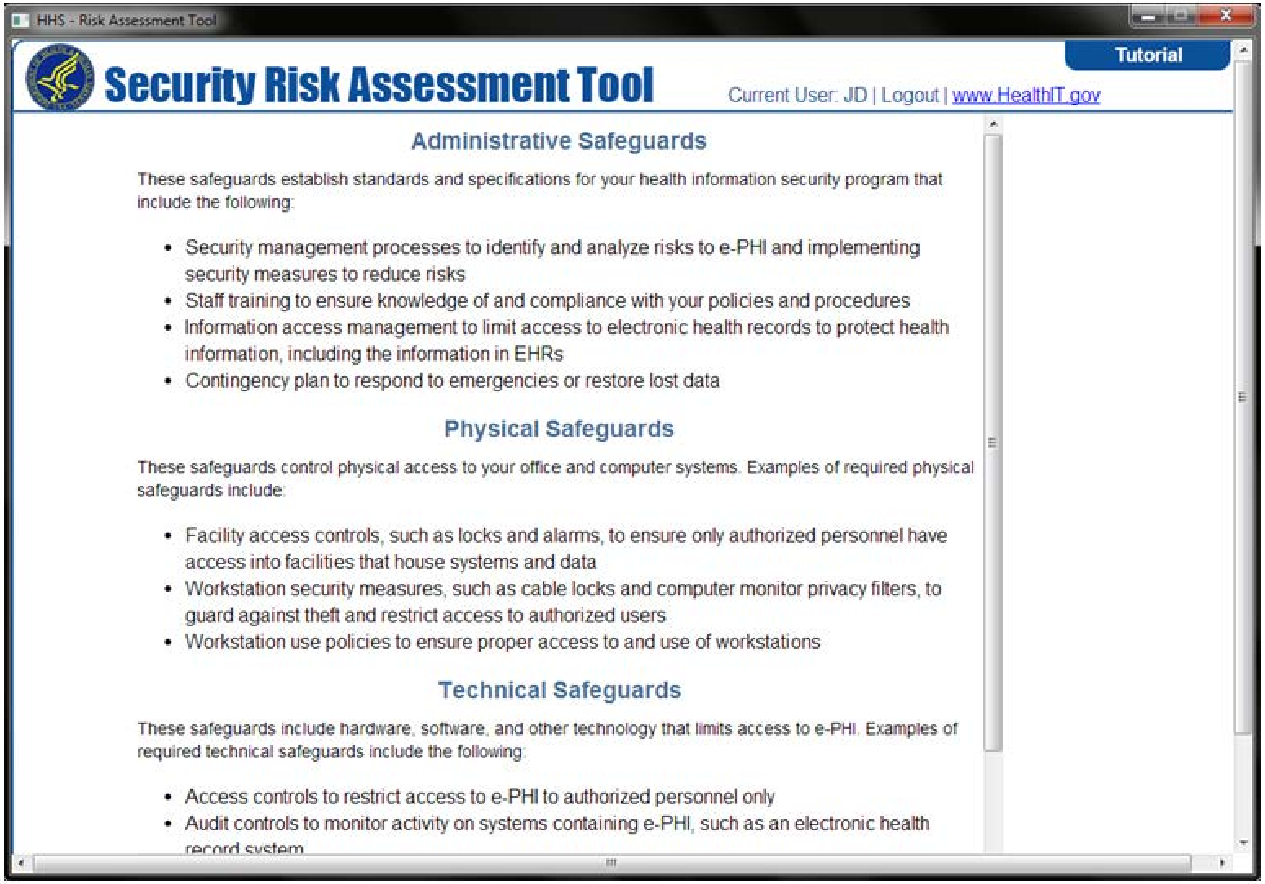

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Administrative Safeguards

These safeguards establish standards and specifications for your health information security program that include the following:

- Security management processes to identify and analyze risks to e-PHI and implementing security measures to reduce risks
- Staff training to ensure knowledge of and compliance with your policies and procedures
- Information access management to limit access to electronic health records to protect health information, including the information in EHRs
- Contingency plan to respond to emergencies or restore lost data

Physical Safeguards

These safeguards control physical access to your office and computer systems. Examples of required physical safeguards include:

- Facility access controls, such as locks and alarms, to ensure only authorized personnel have access into facilities that house systems and data
- Workstation security measures, such as cable locks and computer monitor privacy filters, to guard against theft and restrict access to authorized users
- Workstation use policies to ensure proper access to and use of workstations

Technical Safeguards

These safeguards include hardware, software, and other technology that limits access to e-PHI. Examples of required technical safeguards include the following:

- Access controls to restrict access to e-PHI to authorized personnel only
- Audit controls to monitor activity on systems containing e-PHI, such as an electronic health record system

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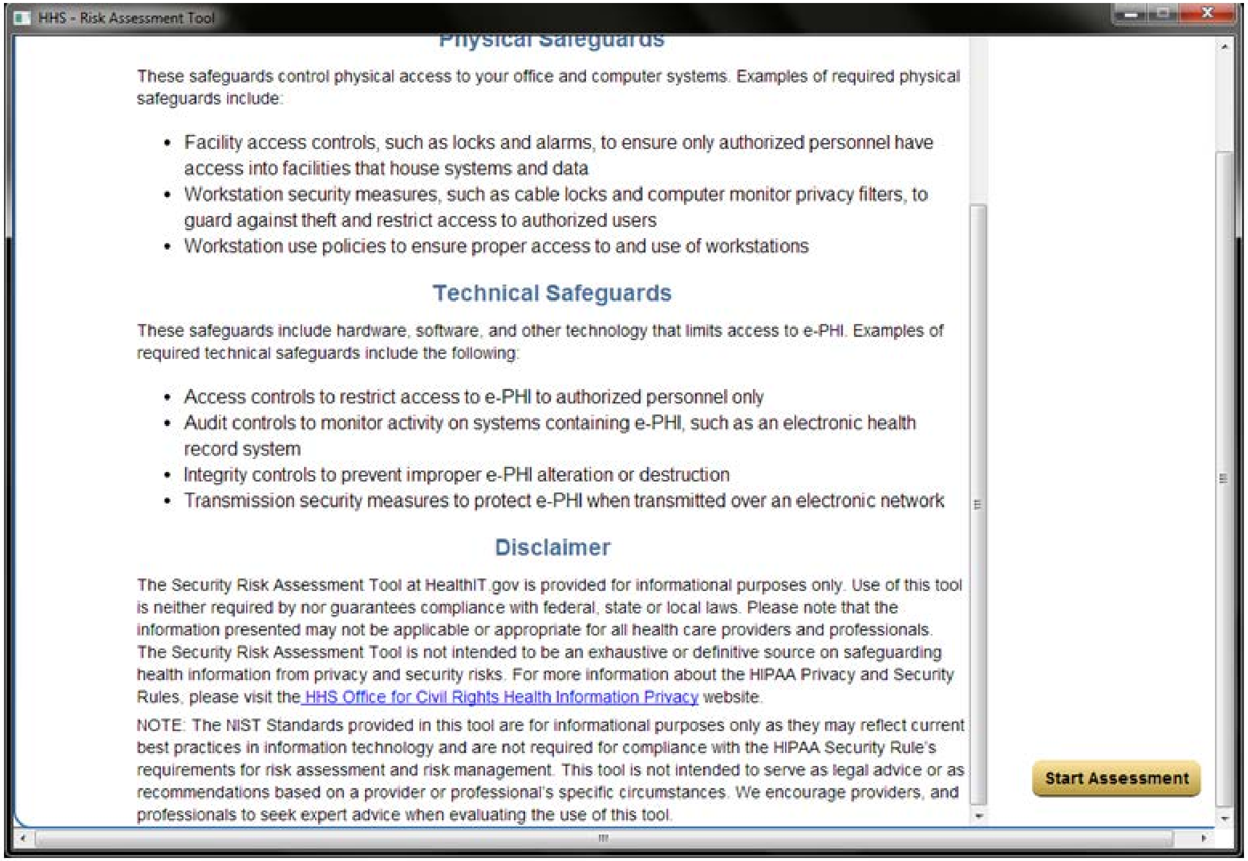

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- Access controls to restrict access to e-PHI to authorized personnel only
- Audit controls to monitor activity on systems containing e-PHI, such as an electronic health record system
- Integrity controls to prevent improper e-PHI alteration or destruction
- Transmission security measures to protect e-PHI when transmitted over an electronic network

Disclaimer

The Security Risk Assessment Tool at HealthIT.gov is provided for informational purposes only. Use of this tool is neither required by nor guarantees compliance with federal, state or local laws. Please note that the information presented may not be applicable or appropriate for all health care providers and professionals. The Security Risk Assessment Tool is not intended to be an exhaustive or definitive source on safeguarding health information from privacy and security risks. For more information about the HIPAA Privacy and Security Rules, please visit the HHS Office for Civil Rights Health Information Privacy website.

NOTE: The NIST Standards provided in this tool are for informational purposes only as they may reflect current best practices in information technology and are not required for compliance with the HIPAA Security Rule's requirements for risk assessment and risk management. This tool is not intended to serve as legal advice or as recommendations based on a provider or professional's specific circumstances. We encourage providers, and professionals to seek expert advice when evaluating the use of this tool.

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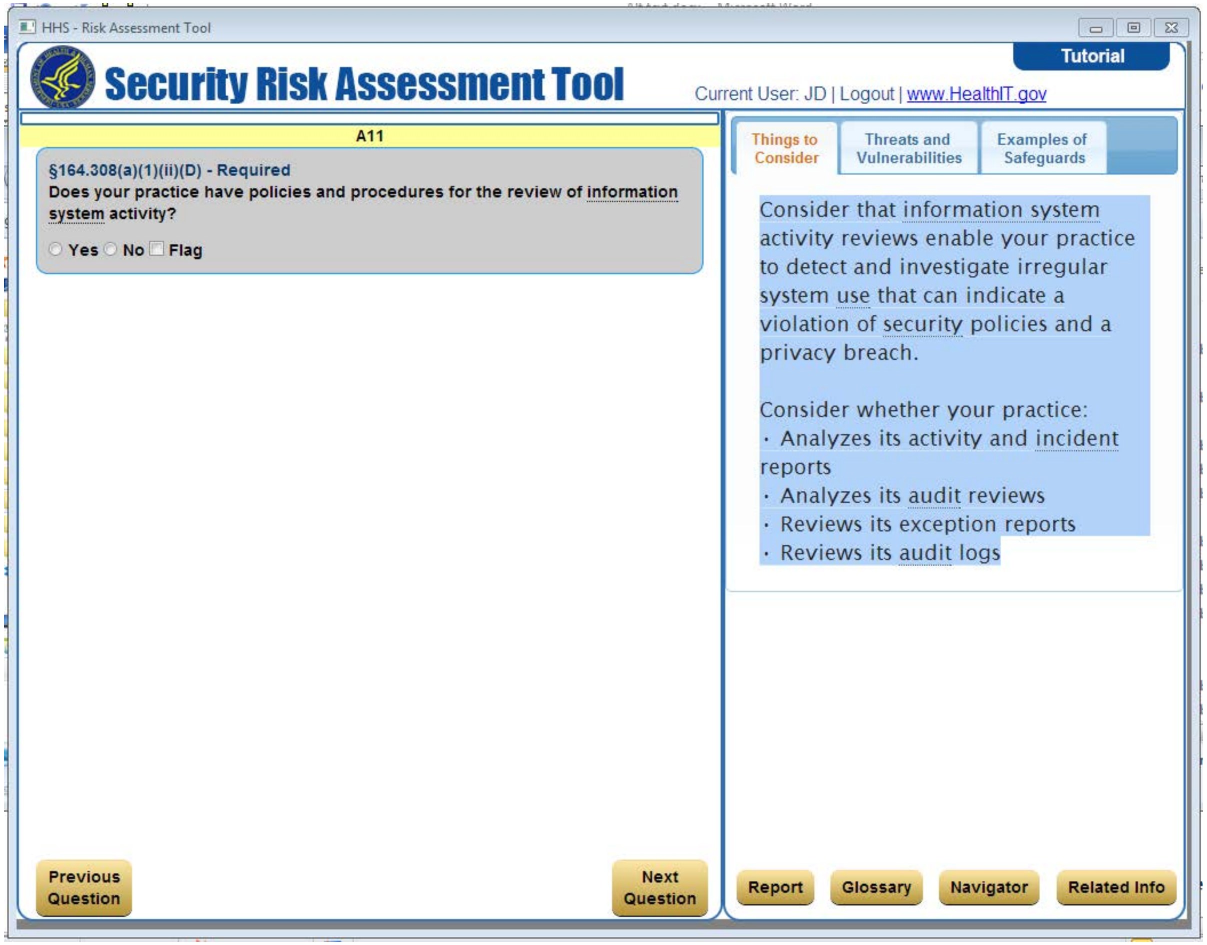

Security Risk Assessment Tool

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A11

§164.308(a)(1)(ii)(D) - Required

Does your practice have policies and procedures for the review of information system activity?

○ Yes ○ No □ Flag

Consider that information system activity reviews enable your practice to detect and investigate irregular system use that can indicate a violation of security policies and a privacy breach.

Consider whether your practice:

- Analyzes its activity and incident reports
- Analyzes its audit reviews
- Reviews its exception reports
- Reviews its audit logs

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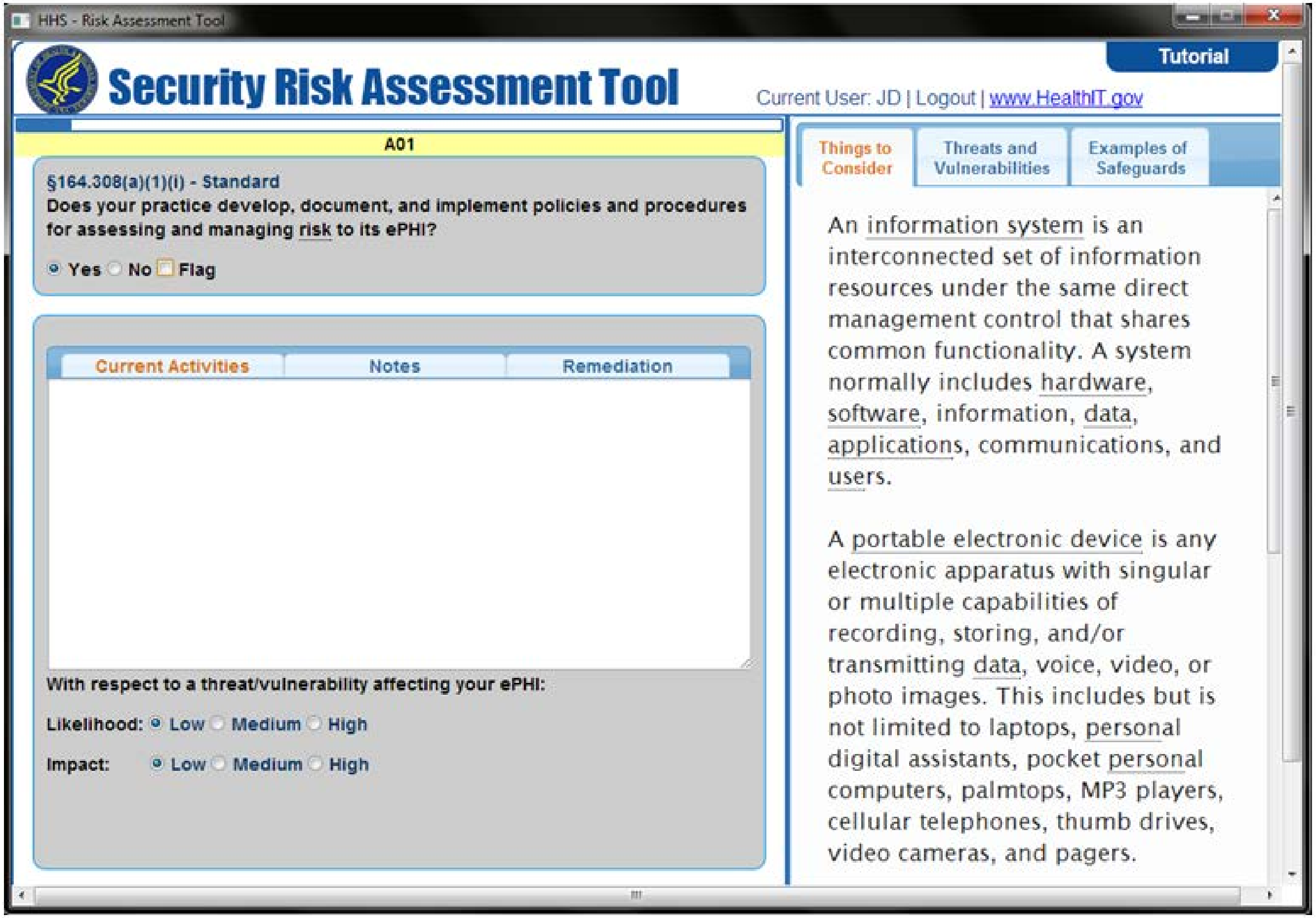

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A01
Things to Consider
Threats and Vulnerabilities
Examples of Safeguards
Current Activities
Notes
Remediation

§164.308(a)(1)(i) - Standard

Does your practice develop, document, and implement policies and procedures for assessing and managing risk to its ePHI?

● Yes ○ No □ Flag

With respect to a threat/vulnerability affecting your ePHI:

Likelihood: ● Low ○ Medium ○ High

Impact: ● Low ○ Medium ○ High

An information system is an interconnected set of information resources under the same direct management control that shares common functionality. A system normally includes hardware, software, information, data, applications, communications, and users.

A portable electronic device is any electronic apparatus with singular or multiple capabilities of recording, storing, and/or transmitting data, voice, video, or photo images. This includes but is not limited to laptops, personal digital assistants, pocket personal computers, palmtops, MP3 players, cellular telephones, thumb drives, video cameras, and pagers.

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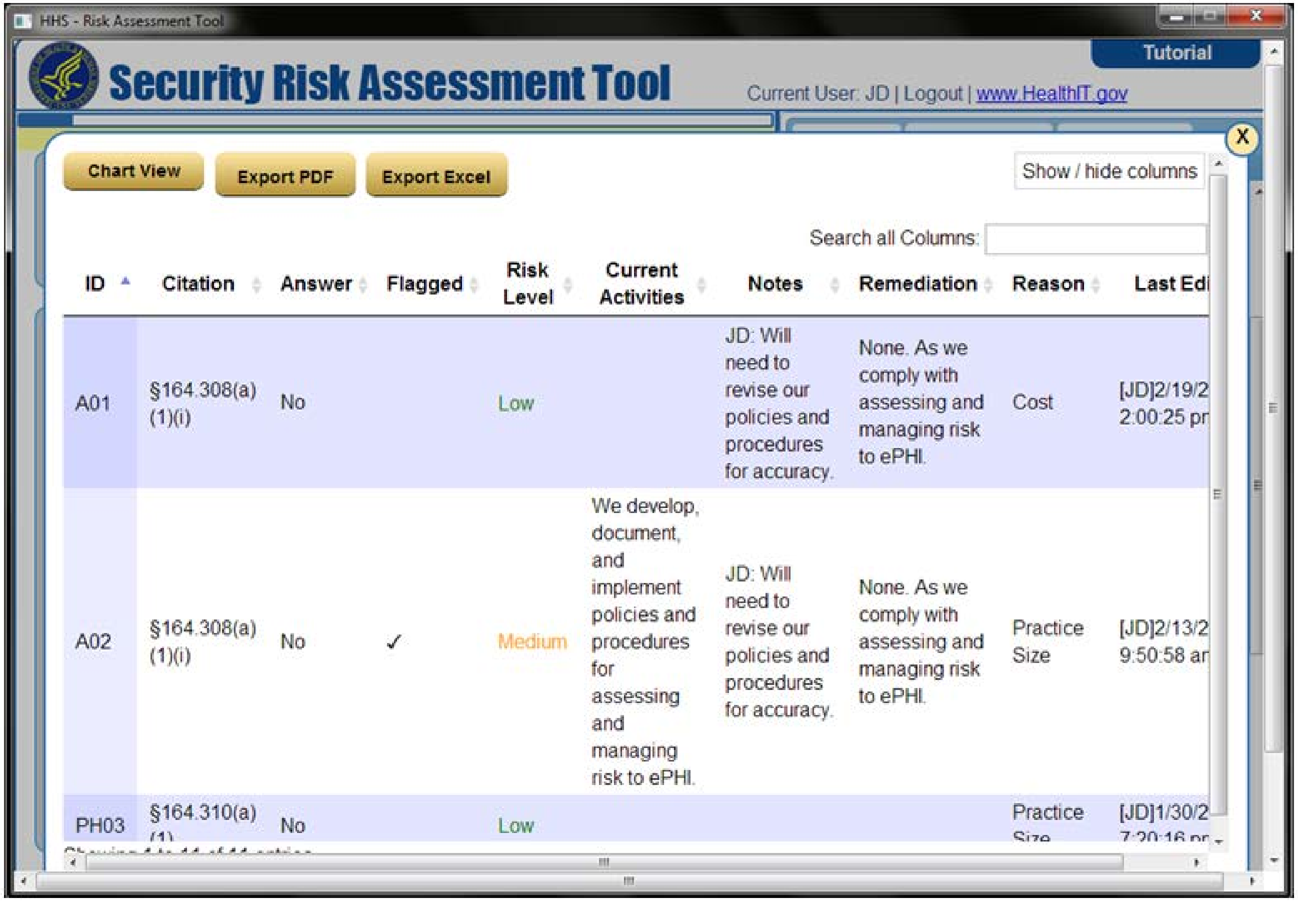

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Search all Columns:

ID	Citation	Answer	Flagged	Risk Level	Current Activities	Notes	Remediation	Reason	Last Edi
A01	§164.308(a)(1)(i)	No		Low		JD: Will need to revise our policies and procedures for accuracy.	None. As we comply with assessing and managing risk to ePHI.	Cost	[JD]2/19/2 2:00:25 pr
A02	§164.308(a)(1)(i)	No	✓	Medium	We develop, document, and implement policies and procedures for assessing and managing risk to ePHI.	JD: Will need to revise our policies and procedures for accuracy.	None. As we comply with assessing and managing risk to ePHI.	Practice Size	[JD]2/13/2 9:50:58 ar
PH03	§164.310(a)(1)	No		Low				Practice Size	[JD]1/30/2 7:20:16 pr

Showing 1 to 11 of 11 entries

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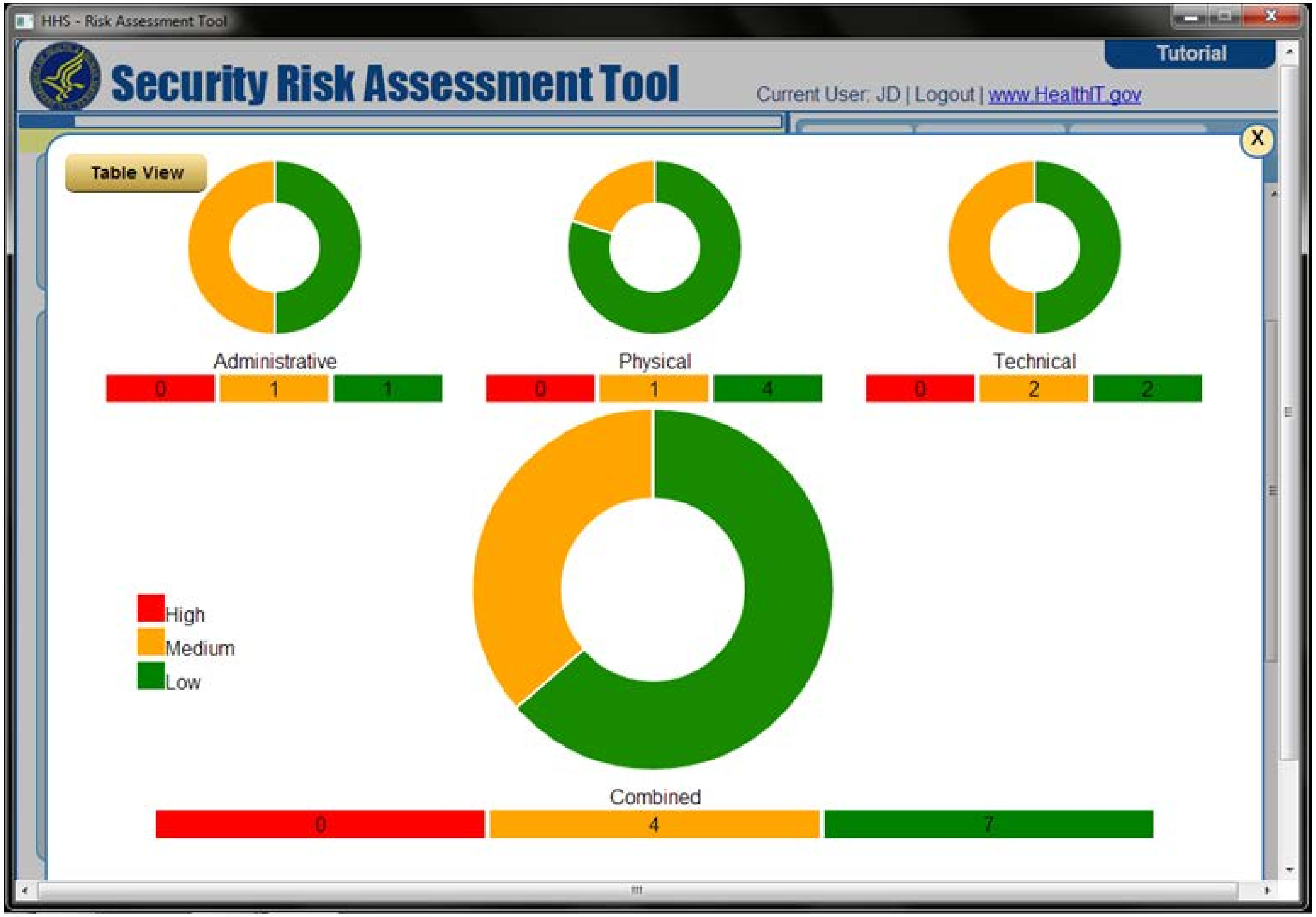
HHS - Risk Assessment Tool
Security Risk Assessment Tool
Tutorial
Current User: JD | Logout | www.HealthIT.gov
X
Table View
Administrative
0
1
1
Physical
0
1
4
Technical
0
2
2
High
Medium
Low
Combined
0
4
7

www.HealthIT.gov/security-risk-assessment

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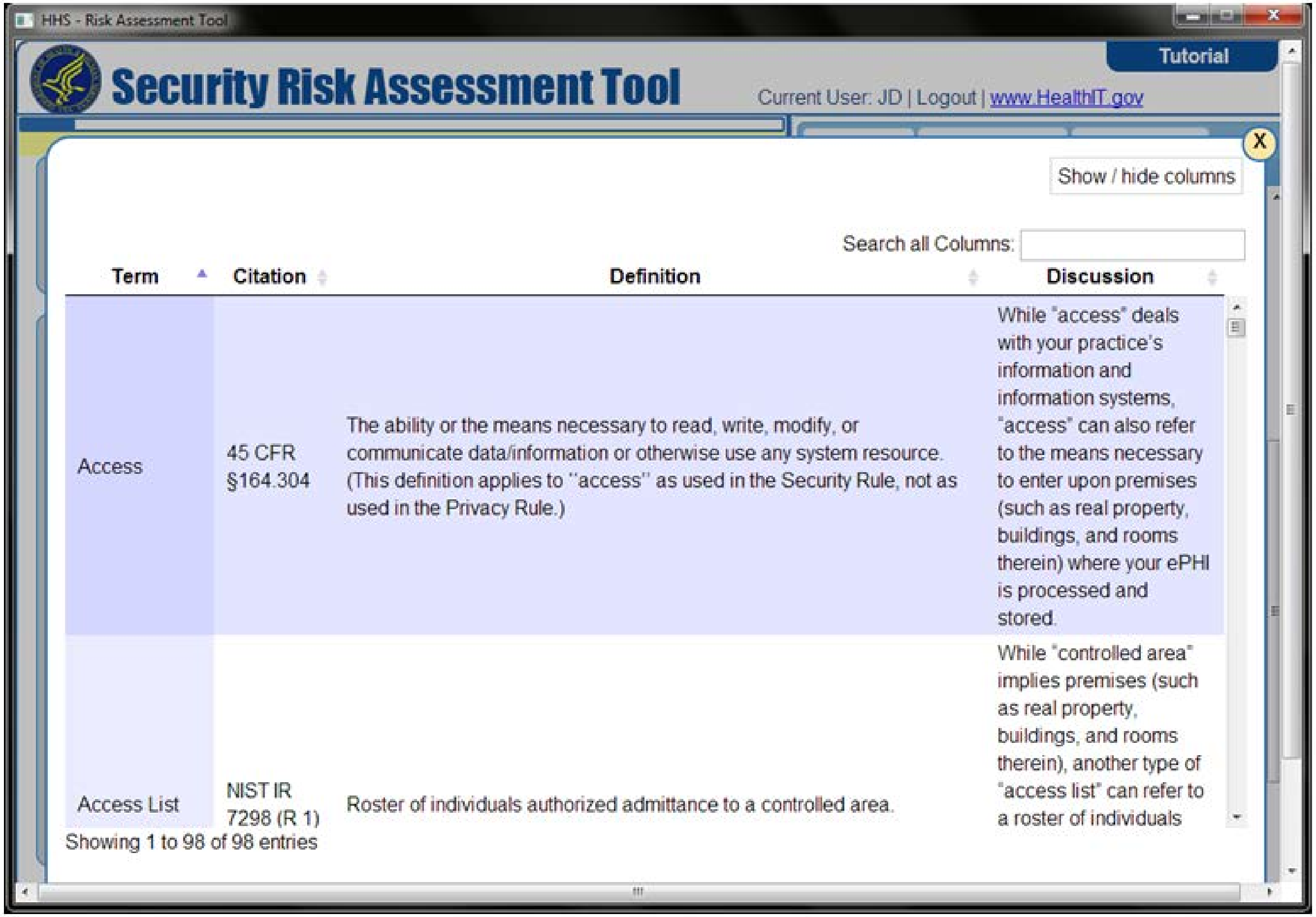

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X
Show / hide columns
Search all Columns:

Term	Citation	Definition	Discussion
Access	45 CFR §164.304	The ability or the means necessary to read, write, modify, or communicate data/information or otherwise use any system resource. (This definition applies to "access" as used in the Security Rule, not as used in the Privacy Rule.)	While "access" deals with your practice's information and information systems, "access" can also refer to the means necessary to enter upon premises (such as real property, buildings, and rooms therein) where your ePHI is processed and stored.
Access List	NIST IR 7298 (R 1)	Roster of individuals authorized admittance to a controlled area.	While "controlled area" implies premises (such as real property, buildings, and rooms therein), another type of "access list" can refer to a roster of individuals

Showing 1 to 98 of 98 entries

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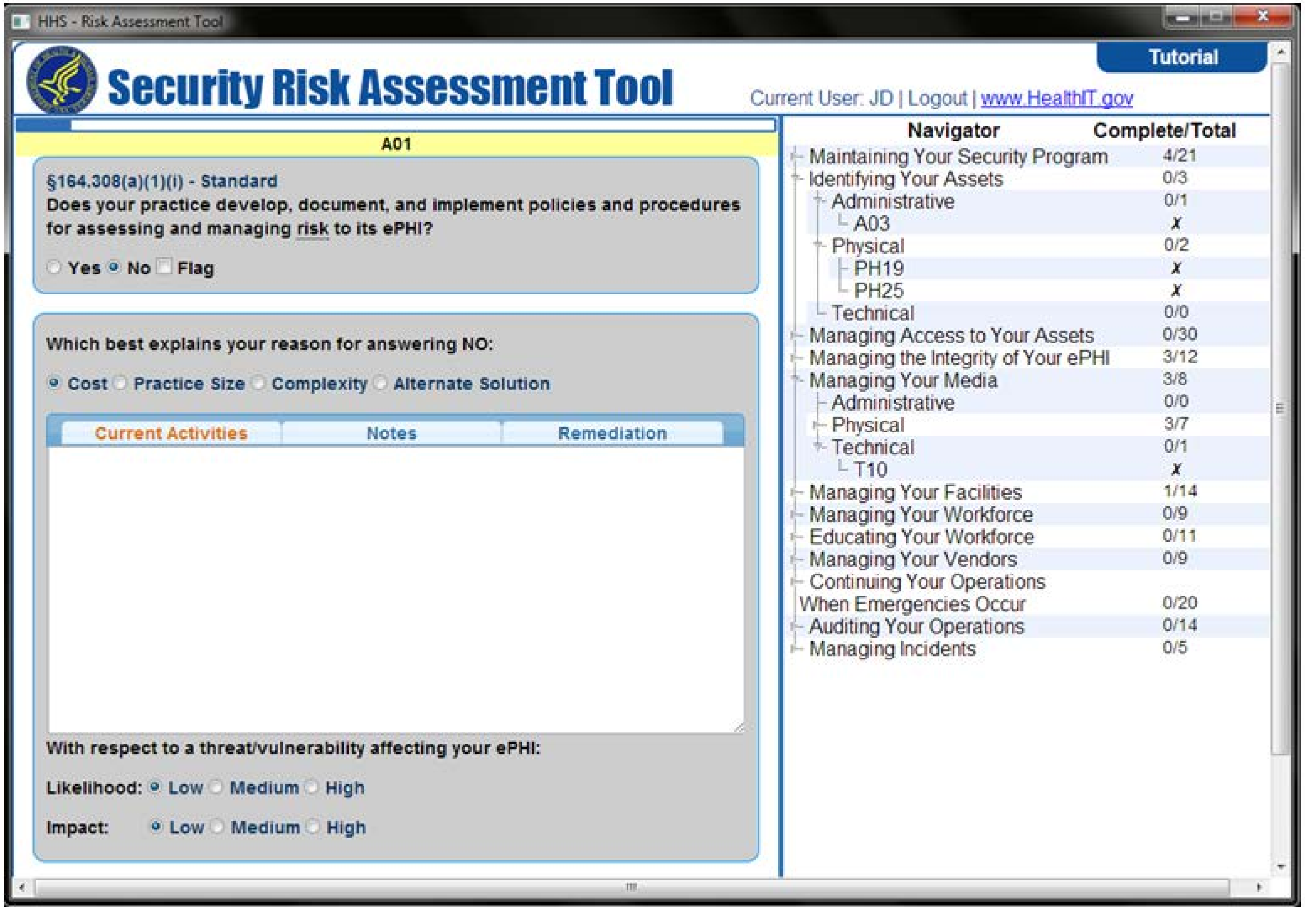

HHS - Risk Assessment Tool

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A01

§164.308(a)(1)(i) - Standard

Does your practice develop, document, and implement policies and procedures for assessing and managing risk to its ePHI?

○ Yes ● No □ Flag

Which best explains your reason for answering NO:

● Cost ○ Practice Size ○ Complexity ○ Alternate Solution

Current Activities | Notes | Remediation

With respect to a threat/vulnerability affecting your ePHI:

Likelihood: ● Low ○ Medium ○ High

Impact: ● Low ○ Medium ○ High

Navigator	Complete/Total
Maintaining Your Security Program	4/21
Identifying Your Assets	0/3
Administrative	0/1
A03	✗
Physical	0/2
PH19	✗
PH25	✗
Technical	0/0
Managing Access to Your Assets	0/30
Managing the Integrity of Your ePHI	3/12
Managing Your Media	3/8
Administrative	0/0
Physical	3/7
Technical	0/1
T10	✗
Managing Your Facilities	1/14
Managing Your Workforce	0/9
Educating Your Workforce	0/11
Managing Your Vendors	0/9
Continuing Your Operations When Emergencies Occur	0/20
Auditing Your Operations	0/14
Managing Incidents	0/5

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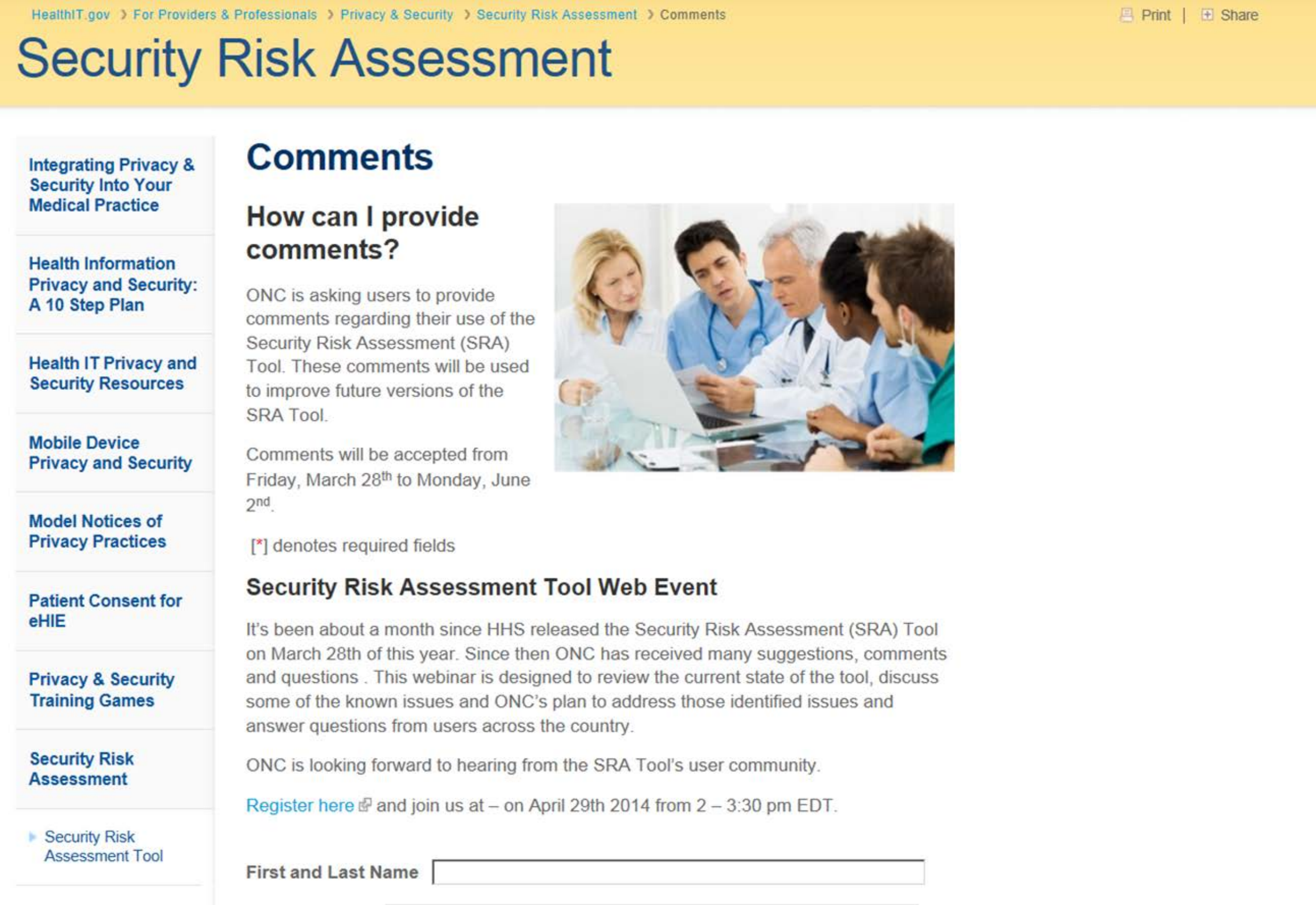
Providing Feedback.....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Health Information Privacy and Security: A 10 Step Plan
Health IT Privacy and Security Resources
Mobile Device Privacy and Security
Model Notices of Privacy Practices
Patient Consent for eHIE
Privacy & Security Training Games
Security Risk Assessment
Security Risk Assessment Tool

Security Risk Assessment

Comments

How can I provide comments?

ONC is asking users to provide comments regarding their use of the Security Risk Assessment (SRA) Tool. These comments will be used to improve future versions of the SRA Tool.

Comments will be accepted from Friday, March 28th to Monday, June 2nd.

[*] denotes required fields

Security Risk Assessment Tool Web Event

It's been about a month since HHS released the Security Risk Assessment (SRA) Tool on March 28th of this year. Since then ONC has received many suggestions, comments and questions . This webinar is designed to review the current state of the tool, discuss some of the known issues and ONC's plan to address those identified issues and answer questions from users across the country.

ONC is looking forward to hearing from the SRA Tool's user community.

Register here and join us at – on April 29th 2014 from 2 – 3:30 pm EDT.

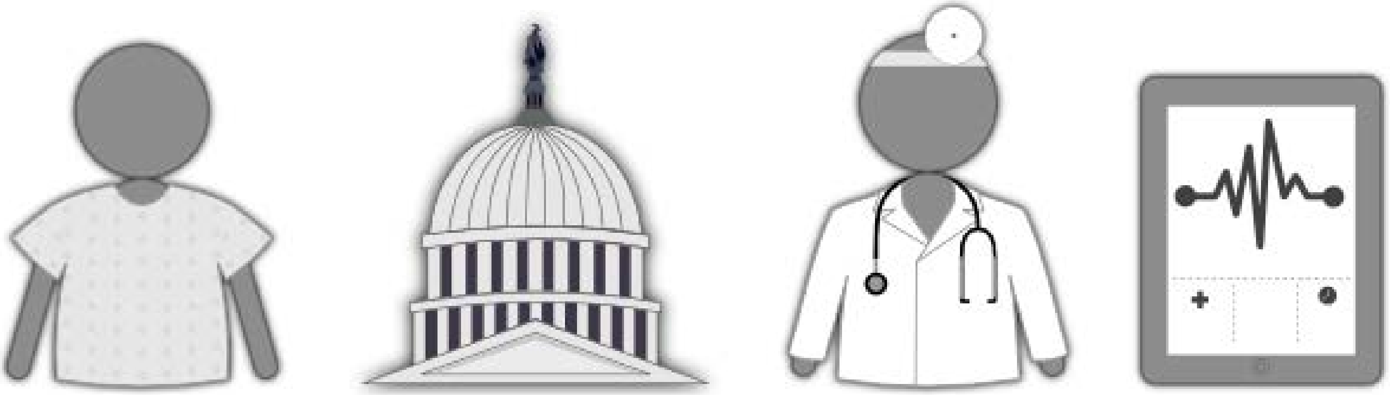
First and Last Name

www.HealthIT.gov/providers-professionals/security-risk-assessment-tool-comments

Feedback Review

- Risk Assessment versus Risk Analysis
- Windows 8.1 download issues
- Unknown publisher/digital certificate issue
- More context on likelihood and impact
- No Mac version or other platforms
- Language is unclear
- X issue on glossary
- Needs Multi-site functionality

We’re All In This Together



Everyone has a role in protecting and securing health information

Download the Full Infographic Today!

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Privacy and Security in Health IT
The Office of the National Coordinator for Health IT (ONC)
is dedicated to improving the privacy and security of health information
Protecting Health Information: A Shared Responsibility
Health Care Providers
• Understand Rules
• Protect and Secure Information
• Educate Staff and Patients
Government
• Promote Trust
• Develop Policies
• Fairly Enforce Rules
Patients
• Understand Rights
• Protect Personal Information
• Be Engaged
Technology Vendors
• Embrace Privacy by Design
• Provide Convenient Technology
• Implement Standards
ONC Goal: Inspire Confidence And Trust
Promote the Secure Use of Health IT
Information Assurance
Coordinate Development of Privacy and Security Policy
Patient Direct Access to Lab Report (CLIA)
Meaningful Use
Educate and Empower Patients and Providers
Improved Access to Health Information
View and Download Health Records
Patient Education
Enhanced Understanding of Patients
Provide Technical Assistance
Interactive Security Training
S&I FRAMEWORK
Data Segmentation for Privacy
Notice of Privacy Practices
eConsent Trial
HITPC's Privacy & Security Tiger Team Advises ONC
HITPC's Privacy & Security Tiger Team makes recommendations based on
Fair Information Practice Principles
Safeguards
Individual Access
Collection, Use, and Disclosure Limitation
Openness and Transparency
Accountability
Data Quality and Integrity
Individual Choice
Correction
extensive public outreach
7 public hearings conducted over a 3 year period
collaboration with stakeholders
Academic Institutions
Advocacy Organizations
Healthcare Community
and coordination with ONC and other government agencies
Privacy & Security Tiger Team Recommendations To Date
From 2010-2013, the Tiger Team developed 160 recommendations for improving privacy and security of health information
HITPC forwarded 154 recommendations to ONC
As of September 30, 2013
ONC has acted upon 133 of the 154 recommendations
53% Fully or Partially Adopted
33% In Process
14% Action Pending
We're All In This Together
Everyone has a role in protecting and securing health information

http://www.healthit.gov/policy-researchers-implementers/everyone-has-role-protecting-and-securing-health-information