



Department of Health & Human Services
Office of the National Coordinator for
Health Information Technology

Webinar: How to Identify and Address Unsafe Conditions Associated with Health IT

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Policy Framework for Reporting to Promote Health IT Safety

- Institute of Medicine report, *Health IT and Patient Safety: Building Safer Systems for Better Care*, November 2011
 - Emphasized the important of reporting of health IT hazards and events
- DHHS, *Health IT Patient Safety Action and Surveillance Plan*, July 2013
 - Objectives:
 - Use health IT to make care safer
 - Continuously improve the safety of health IT

Reporting: ONC appreciates

- Reporting of health IT- associated hazards and events is easier said than done.
- A basic problem is helping clinical users and risk managers see the role of health IT in adverse events, so they can report it.

Introduction of ECRI Institute speakers

- **ECRI Institute -- applies scientific research to discover which medical procedures, devices, drugs, and processes are best to improve patient care.**
 - ECRI Institute PSO, often working with other PSOs, provides a legally protected space for reporting and improvement activities.
- **Cindy Wallace is a senior risk management analyst at ECRI Institute. She is a Certified Professional in Healthcare Risk Management.**
- **Dr. Karen Zimmer is Medical Director for the ECRI Institute Patient Safety Organization and the Patient Safety, Risk, and Quality Group.**