Clinic Visit--Nursing Workflow

(Bold words in yellow boxes are Meaningful Use Requirements)

Medication Administration

Receive Notification of Order from Ordering Provider (Printed, Notification in EHR, Verbal Notification)

Review Signed Order (Acknowledgement of Signed Order Prior to ‘Nurse Verified’)

Does Facility have Pharmacy?

Check for Electronic Verification from Pharmacy (Active Order)

Obtain Ordered Item from Pharmacy/Floor Stock/Omnicell or Pyxis

Check two Identifiers, Check 5 Rights (Including 2nd Person Verification for High Risk Medication)

Provide Appropriate Education

Verify Allergies with Patient. Document Known Allergies, if applicable.

Document Order was Carried Out in EHR (EMAR?) (Documentation with Nursing Note Template.)

Follow-Up Assessment per Policy, if Indicated

Billing-Coding/Template/Indication

Ordered Procedure in Clinic (e.g. EKG, Peak Flow, Ear Lavage)

Receive Notification of Order from Ordering Provider (Printed, Notification in EHR, Verbal Notification)

Review Signed Order (Acknowledgement of Order or ‘Nurse Verified’)

Check Two Identifiers

Provide Appropriate Education & Assess Understanding

Complete Ordered Procedure/Test

Document Order was Carried Out in EHR

Follow-Up Assessment per Policy, if Indicated

Document Care Provided (Link to Initial Note/Template/VS)

Verify Allergies with Patient. Document Known Allergies, if applicable.

Document Patient Education, Follow-Up and Discharge Instruction (if End of Visit). Use Patient Education Code for Literature (L), as applicable.

If indicated, Follow up Assessment per Policy (e.g. Fast Acting Oral, Injectable and/or Pain Medication)

Document Order was Carried Out in EHR (EMAR?) (Documentation with Nursing Note Template.)

Follow-Up Assessment per Policy, if Indicated

Billing-Coding/Template/Indication

Yes

No

Does Facility have Pharmacy?

Check Two Identifiers

Provide Appropriate Education & Assess Understanding

Complete Ordered Procedure/Test

Document Order was Carried Out in EHR

Follow-Up Assessment per Policy, if Indicated

Billing-Coding/Template/Indication

Verify Allergies with Patient. Document Known Allergies, if applicable.

Document Patient Education, Follow-Up and Discharge Instruction (if End of Visit). Use Patient Education Code for Literature (L), as applicable.