NextGen[®] HQM

2015 Million Hearts Guide

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Overview

The purpose of this guide is to support NextGen Healthcare clients who participate in the 2015 Million Hearts Initiative. It describes the initiative and how NextGen Ambulatory EHR products can be used to support this important effort to reduce cardiovascular disease.

What is Million Hearts?

Million Hearts is a national initiative to prevent one million heart attacks and strokes in the United States by 2017. Sponsored by the Department of Health and Human Services (HHS), and co-led by the CDC and CMS, Million Hearts joins communities, health care systems, nonprofit organizations, federal agencies, and private-sector partners, including EHR vendors from across the country, to reduce the incidence of heart disease and stroke.

Million Hearts encourages providers to focus on a targeted set of clinical quality measures: the ABCs (Aspirin when appropriate, Blood pressure control, Cholesterol management, and Smoking cessation) and align these measures across public and private quality measures reporting initiatives. The Million Hearts initiative works with partners to encourage measures alignment (including cardiovascular registries like the PINNACLE Registry[®], federal systems like the HRSA UDS, and EHRs), and, to include the Million Hearts measures in their systems.

Participating in Million Hearts does not require providers to report quality measures, however, providers are encouraged to choose the Million Hearts measures when they participate in quality reporting initiatives like the CMS PQRS or Medicare and Medicaid Incentive Programs such as "Meaningful Use". Measuring performance according to Million Hearts measures enables providers to assess the quality of their patient care, to implement practice improvements and to target patients to minimize risk and focus on treatment interventions.

NextGen Healthcare works with ONC, CMS, and other partners to incorporate Million Hearts measures into our products, to disseminate Million Hearts information, and to encourage provider participation. The following sections describe how NextGen Ambulatory EHR products support the Million Hearts Initiative.

NextGen HQM Supported Million Hearts Measures and Reporting to CMS

The NextGen Health Quality Measures (HQM) Reporting Module (HQM) is a clinical data repository used for automatic registry reporting of clinical outcomes and quality measures data required by payfor-performance (P4P) programs. The application is designed to seamlessly extract patient data from the NextGen Ambulatory EHR, calculate the measures and produce and automatically submit the electronic reports to CMS and other quality organizations. The 2015 Million Hearts Measures supported by the NextGen HQM are listed in the table below. These measures are not required to participate in Million Hearts, rather they are recommended for selection when participating in the CMS PQRS and EHR Incentive Programs. Providers can elect to report one or more of these measures to CMS. Participation in Million Hearts measures can be reported to CMS individually or through the PQRS Group Practice Reporting Option.

| Measure | PQRS | EHR Incentive Programs Meaningful Use (MU) |
|-----------------------------|------|---|
| A – Aspirin | 204 | CMS164v2 |
| B - BP Screening | 317 | CMS22v2 |
| B - BP Control | 236 | CMS165v2 |
| C - Cholesterol Control | | CMS61v3 CMS64v3 |
| C - Cholesterol Control DM | | CMS163v2 |
| C - Cholesterol Control IVD | | CMS182v3 |
| S - Smoking Cessation | 226 | CMS138v2 |

Note: NextGen Measure white papers are found at the following NextGen Knowledge Exchange: <u>http://knowledge.nextgen.com/pe</u>.

NextGen supports CMS eCQM June 2013 version (for attestation) and July 2014 version (for ereporting). Please see the CMS websites in the <u>References</u> section of this document for information on measures or requirements for the PQRS and EHR Incentive Programs.

Million Hearts HQM Registry Report

The following sections illustrate how the NextGen HQM generates a Registry Report for the Million Hearts Initiative. In addition, HQM reports can be generated on a bi-weekly or monthly basis to conduct quality improvement.

HQM reports can be created at the patient level to identify high risk patients for cardiovascular disease and for treatment opportunities during the measurement year.

Generating a Registry Report

To Generate Million Hearts Registry Report in HQM:

- 1 Log a ticket with NextGen HQM Support to Install the HQM Reporting Module.
- **2** Log a ticket with NextGen HQM Support to add the 2015 PQRS Program or MU CQM Program to your NextGen HQM Portal.
- **3** Log on to the NextGen HQM Portal.
- 4 Select **CONFIG** > **Measures** to navigate to the *Measures* screen.
- 5 Select PQRS INDV 2015 or MU_CQM_2015 Program from the dropdown
- 6 Select Measures, Practice, Providers and Payers.
- 7 Click the Generate Report button.
- 8 Run a Summary report to view measures results.
- **9** Run a Provider Patient Detail report to identify treatment opportunities.
- **10** Approve XML for submission to CMS through NextGen.
- 11 Register as a supporter on the Million Hearts website: <u>http://millionhearts.hhs.gov/index.html</u>

HQM Million Hearts Report

| Program : MU_CQM_2015, | Reporting Period : 1/1/2013-12/31/2013, Evaluation Date: 8/6/2015 | | | Patients In | | | | | Performance | | |
|---|---|------|---------|-------------|-----|-----|-----|------|-------------|-----|-------------|
| Alias Name | Measure | Data | Element | Value | IPP | DEN | NUM | EXCP | EXCL | то | (%) |
| Practice : Default Practice | | | | | | | | | | | |
| Provider: 2, Provider, | NPI: 1790022457 | | | | | | | | | | |
| CMS 61v3 (NQF XXXX) | | | | | 431 | 431 | 1 | 0 | 5 | 425 | 0.23 |
| Cholesterol ScreeningA | CMS 61v3 Num1 | | | | 431 | 108 | 1 | 0 | 1 | 106 | 0.93 |
| | CMS 61v3 Num2 | | | | 431 | 17 | 0 | 0 | 0 | 17 | <u>0.00</u> |
| | CMS 61v3 Num3 | | | | 431 | 318 | 0 | 0 | 4 | 314 | <u>0.00</u> |
| CMS 64v3 (NQF XXXX) | | | | | 431 | 1 | 1 | 0 | 0 | 0 | 100.00 |
| Cholesterol ScreeningB | CMS 64v3 Num1 | | | | 431 | 1 | 1 | 0 | 0 | 0 | 100.00 |
| | CMS 64v3 Num2 | | | | 431 | 0 | 0 | 0 | 0 | 0 | <u>0.00</u> |
| | CMS 64v3 Num3 | | | | 431 | 0 | 0 | 0 | 0 | 0 | <u>0.00</u> |
| CMS 138v1 (NQF 0028) PREV Tobacco | CMS138v1 | | | | 292 | 292 | 1 | 0 | 0 | 291 | 0.34 |
| CMS 163v2 (NQF 0064) Diab LDL | | | | | 95 | 95 | 1 | 0 | 2 | 92 | 1.08 |
| CMS 165v1 (NQF 0018) High Blood Pressure | | | | | 42 | 42 | 3 | 0 | 27 | 12 | 20.00 |
| CMS 182v3 (NQF 0075) | CMS 182v3 | | | | 31 | 31 | 0 | 0 | 0 | 31 | <u>0.00</u> |
| IVD Lipid LDL | | | | | 31 | 31 | 0 | 0 | 0 | 31 | <u>0.00</u> |
| | | | | | 31 | 31 | 0 | 0 | 0 | 31 | <u>0.00</u> |

HQM Million Hearts Patient Level Reports

| NE2 | XTC | SEN™ |
|-----|-------|-------|
| | HEALT | HCARE |

Customer: NextGen Ambulatory

Provider Patient Report

| Program : MU_0 | CQM_2015, Reporting Period | : 1/1/2013-12/31 | /2013, Eval | uation Date: | 8/6/2015 | | | | | | | |
|--------------------|--|------------------|-------------|--------------|----------|------|---------------------------|-----------------|--------------|--|--|--|
| Person Number | Measure | IPP | DEN | NUM | ЕХСР | EXCL | Patient Type | Insurance Type | Encounter No | | | |
| Practice: Default | Yactice: Default Practice | | | | | | | | | | | |
| Provider: 2, Provi | Provider: 2, Provider, - NPI: 1790022457 | | | | | | | | | | | |
| Measure: CMS | 6 165v2 (NQF 0018) High Blood I | Pressure - (CMS | 165v2) - | | | | | | | | | |
| 4403 | CMS 165v2 | | | | • | | Treatment Opportunity | MEDICARE PART-B | 7481 | | | |
| 4404 | CMS 165v2 | | | | • | • | Treatment Opportunity | MEDICARE PART-B | 7483 | | | |
| 4405 | CMS 165v2 | | | | • | • | Treatment Opportunity | MEDICARE PART-B | 7484 | | | |
| 4412 | CMS 165v2 | | | | • | • | Treatment Opportunity | MEDICARE PART-B | 7499 | | | |
| 4415 | CMS 165v2 | | | | • | • | Treatment Opportunity | MEDICARE PART-B | 7507 | | | |
| 4423 | CMS 165v2 | | | | • | • | Treatment Opportunity | MEDICARE PART-B | 7533 | | | |
| 4429 | CMS 165v2 | | | | • | • | Treatment Opportunity | MEDICARE PART-B | 7559 | | | |
| 4445 | CMS 165v2 | | | | • | | Treatment Opportunity | MEDICARE PART-B | 7587 | | | |
| 4446 | CMS 165v2 | ۲ | | | | | Treatment Opportunity | MEDICARE PART-B | 7588 | | | |
| 4447 | CMS 165v2 | | ۲ | | | | Treatment Opportunity | MEDICARE PART-B | 7590 | | | |
| 24148 | CMS 165v2 | ۲ | | | | | Treatment Opportunity | MEDICARE PART-B | 19467 | | | |
| Totals | | 11 | 11 | 0 | 0 | 0 | Treatment Opportunity: 11 | | | | | |

NEXTGEN

Individual Patient Report

| Person Number : 4403 | | | | Sex : Female | | | |
|-----------------------------|------------------|--------------------|------------------|--------------|---------------|-----------------------------------|--|
| Date of Birth : 1/1/1928 | | | | | | | |
| Practice : Default Practice | | | | | | | |
| Encounter No | Encounter Date | Rendering Provider | Clinical Details | | | | |
| 7481 | 1/1/2013 7:51 AM | 2, Provider | Clinical Item | Code | Clinical Date | Clinical Description | |
| | | | Diagnosis | 401.0 | 01/01/2013 | Hypertension, malignant essential | |
| | | | Patient HQM | N | | | |
| | | | Procedure | 99202 | 01/01/2013 | | |

NextGen Care Population Health Patient Profiler (available for an additional fee)

The Patient Profiler is an application that is included in the outreach component of NextGen Care, our new integrated Population Health and Care Management solution. The "profiler" generates configurable reports and dashboards used by a practice to identify patients who may be at risk or who are due for recommended preventive health screenings and/or follow-up visits. The NextGen outreach function automates patient engagement and outreach via various preventive and reminder campaigns. Reminders can be delivered via email, text messaging, IVR or phone or mail according to each patient's preference as noted in the patient's electronic health record.

NextGen Care leverages current quality measures data as defined by HQM, NextGen Care supports the Million Hearts Initiative to automatically engage high risk patients— those with high blood pressure, coronary artery disease, heart failure, diabetes and who are active smokers requiring cessation counseling. Quality measures are first configured in NextGen HQM and then imported into NextGen Care on a weekly basis insuring updated data on treatment opportunities is available at the point of care. Patient outreach campaigns are developed based on user-defined parameters, such as patients with hypertension or those with out-of-range blood pressure and no recent provider visit. Providers can configure patient identification and targeting criteria according to any number and combination of variables, such as gender, chronic disease condition, symptoms, age, etc.

Benefits of NextGen Care:

- Gives clients the ability to create user-defined populations or cohorts for patient identification and outreach
- Allows for multiple treatments to be defined for patient populations
- Is fully integrated with NextGen HQM and the complete NextGen ambulatory solutions module

High Risk Populations can be defined according to the following parameters:

- Demographic Information
- Diagnosis / Procedure Codes
- Active Medications
- Lab Results
- Vital Signs
- Patient follow-up

Generating a Panel Report for Patients with Hypertension

Users can develop populations or treatment opportunities with a few simple steps. First, click the **Preview** button. This saves the population to its current state and the database will be queried for the results in the current month. Clicking the **Export** button exports the data to Excel 2007.

To preview the data:

1 Click the **Preview** button.

The preview information displays.



| | Diat | etics | | | | | |
|-------------------------------|--------------------------|-----------|------------|--------|------------|-----|---|
| Records: 215 Export 😵 Clos | | | | | | | |
| Enterprise | Practice | Last Name | First Name | Gender | Person Nbr | Age | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | 3M | Joel | M | 309 | 49 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Abbott | Brian | M | 23 | 55 | 1 |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Abbott | Sandra | F | 134 | 36 | 1 |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Abel | Brian | M | 31 | 68 | 1 |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Acciprone | Suzie | F | 79 | 48 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Act | Catherine | F | 61 | 70 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Aiken | Clay | M | 81 | 37 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Anderson | Anna | F | 2 | 42 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Anderson | Julie | F | 331 | 28 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Anderson | Kimberly | F | 154 | 38 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Anderson | Steven | M | 153 | 34 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Ankle | Andy | M | 211 | 23 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Annenberg | Doug | M | 191 | 90 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Anterior | April | F | 323 | 70 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Anton | Mary | F | 93 | 54 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Anton | Sarah | F | 92 | 18 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | April | John | M | 340 | 43 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Aynsworth | Angela | F | 204 | 49 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Back | Bradley | M | 213 | 45 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Bago | Lum | M | 59 | 49 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Baldwin | Mary | F | 205 | 81 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Barber | Maureen | F | 277 | 75 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Barker | Ben | M | 48 | 57 | |
| Nextgen Healthcare Enterprise | NextGen Medical Clinic A | Barren | Fantasia | F | 88 | 28 | |

- **2** Use the vertical scroll bar to view additional records.
- **3** Click the **Export** button to export the information into an Excel spreadsheet. The *Save As* dialog box displays.
- 4 Type a file name in the **File Name** field.
- 5 Click Save.

The Excel file saves to your computer.

Filtering by Treatment Opportunities

Once a patient population is defined, treatment opportunities can be set up and customized for that particular population. For example, the screen below displays the hypertensive population for this practice with two treatment opportunities. One opportunity looks for hypertensive patients who have not had an office encounter within the last 12 months while the second opportunity looks for adult patients with blood pressure greater than 140/80 within the measurement year. Again, populations targeted for outreach can be identified and grouped according to any specific criteria requested by the population health campaign manager.

| \delta NextGen® Pop | oulation Health | legity & Centerta | | - | | | -80 Dav | | | | |
|-------------------------|-----------------------------------|--------------------------|-------------------|-------------|------------------|-----------|----------------|--------------|-------------|--|--------|
| | NextGen® PH - Population Profiler | | | | | | | Analytics | | | |
| 💾 Save 🔘 | Preview | | | | | | | | | | Cancel |
| Population Na | me: Adult Patient | 5 | | | | | | | | | |
| Descript | tion: Adult Patients | | | | | | | | | | |
| Custom Proced | ure: | | | | | | | | | | - 🏹 💼 |
| | Exclude pati | ents if they haven't had | l an encounter fo | or | years. | | | | | | |
| Demographics | ICD and CPT Filters | Medications Ord | ers Labs Vit | tal Signs | Immunizations | Follow up | Risk Analytics | Treatment Op | portunities | | |
| Treatment Opportunities | | | | | | | | | | | |
| Adults w/BP > | 140/80 | Patient has BP | > 140/80 in th | ne past yea | ar | | | | | | |
| Adults with hy | pertension and no O | OV Patient is hype | tensive and h | as no OV i | in the past year | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |

To set treatment opportunities:

1 Click the Treatment Opportunities tab.

| 🍰 NextGen® Populati | ion Health | | | | | | | |
|---------------------|--|------------|--|--|--|--|--|--|
| NextGen® P | NextGen® PH – Population Profiler | | | | | | | |
| 💾 Save 🔍 Pro | eview | Cancel | | | | | | |
| Population Name: | Hypertension Population | | | | | | | |
| Description: | All patients that have been diagnosed with hypertension | | | | | | | |
| Custom Procedure: | | 2 💼 | | | | | | |
| | 🔀 Exclude patients if they haven't had an encounter for years. | | | | | | | |
| Demographics ICD | D and CPT Filters Medications Orders Labs Vital Signs Immunizations Follow up Risk Analytics (Treatment Opport | ortunities | | | | | | |
| Demographic Rules | | | | | | | | |
| | | | | | | | | |

2 Click the Add a treatment opportunity to this population D button.

| lengen Reverse Reputation | on Health |
|---------------------------|---|
| NextGen® P | H – Population Profiler 👔 👔 💽 |
| 💾 Save 🔍 Pre | View |
| Population Name: | Hypertension |
| Description: | All patients that have been diagnosed with hypertension |
| Custom Procedure: | 2 💼 |
| | Exclude patients if they haven't had an encounter for 2 years. |
| Demographics ICD | and CPT Filters Medications Orders Labs Vital Signs Immunizations Follow up Risk Analytics Treatment Opportunities |
| Treatme | nt Opportunities |
| \smile | |
| | Save Review Cancel |
| | Treatment Opportunity: 12 Month Hypertension Follow Up |
| | Alert Text: This patient is due for a 12 months hypertension follow up. |
| | Description: All hypertensive patients require a check-up every 12 months. |
| | Alert Frequency: Months: 1 Weeks: Days: |
| | Custom Procedure: |
| | |
| | Lob and CFT Filters Medications Orders Labs Vital signs Immunizations Follow up Kisk Analytics Appointment Exclusions |
| | Diagnosis and CPT Rules |
| | |

- 3 Enter a name in the **Treatment Opportunity** field for each treatment opportunity.
- 4 Type the alert text that appears in the Alert Text field of the NextGen Practice Management.
- **5** Type a description of the treatment opportunity in the **Description** field.
- 6 Determine the alert frequency for the opportunity in the Alert Frequency field.

References

<u>NextGen Healthcare</u> <u>HQM Documentation</u> <u>Physician Quality Reporting System (PQRS)</u> <u>EHR Incentive Program</u> <u>Million Hearts Initiative</u>

Document Revision History

| Program Year | Program Name | Date | Document | Summary of |
|--------------|--------------------------------------|-----------|----------------|-------------------------------|
| 2015 | Million Hearts Supported Measures | 9/15/2015 | Version 2.0 | Updated hyperlinks and format |
| 2015 | Million Hearts Supported Measures | 8/10/2015 | 1.0 | Initial Release |