



August 22, 2018

Kno2 Is Fully Focused on Enabling Interoperability Throughout the Full Healthcare Continuum

As healthcare's only cloud-based interoperability platform targeting post-acute, emergency medical services and other providers in the "left-behind" sectors of the care continuum, Kno2 is fully committed to enabling secure electronic patient data exchange. It is our passion and our corporate mission to lead and drive interoperability to providers, delivering and coordinating care for patients outside of the acute and ambulatory settings in an affordable and effective way. As evidence, Kno2 is connected to every major health information network allowing the platform to capture, exchange and structure documents from virtually any source, ranging from a fax machine to an EMR/EHR, then determines the most interoperable format and method of document exchange. Through our partnerships with EMR/EHR vendors Kno2 represents more than 50 percent – and growing – of post-acute and EMS providers nationwide. This makes Kno2 the largest interoperability platform serving these sectors.

Our commitment to consumers, providers and all other healthcare stakeholders across the care continuum is to educate, optimize and drive the implementation of existing and emerging electronic document exchange and content standards throughout post-acute and EMS services throughout the country. Where standards don't exist or require optimization, Kno2 will be the voice and lead the effort on behalf of our customers and providers, ensuring not only connectivity, but also meaningful interoperability and consumption of information through normal care coordination workflows.

In this spirit, we are pleased to offer our pledge of support and commitment to further advance the ONC Interoperability Road Map by closing the current interoperability gaps between all segments of the care community.

Kno2's Interoperability Pledge

We, Kno2 Inc., share the principle that to achieve an open, connected care for our communities, we all have the responsibility to take action. To further these goals, we commit to the following principles to advance interoperability among health information systems enabling free movement of data, which are foundational to the success of delivery system reform.

Consumer Access: To help consumers easily and securely access their electronic health information, direct it to any desired location, learn how their information can be shared and used, and be assured that this information will be effectively and safely used to benefit their health and that of their community.

By offering a technically simple, universal and affordable approach to interoperability, Kno2 is working to enable consumers, and their families, to more securely and easily access their electronic health information. Through our leadership efforts to "unlock" and structure content existing in systems throughout post-acute and EMS providers, we are striving to ensure that these records are readily – yet securely – accessible or are available upon request, and are usable as part of a greater longitudinal record selected by the consumer.

No Blocking/Ensuring Transparency: To help providers share individuals' health information for care with other providers and their patients whenever permitted by law, and not block electronic health information (defined as knowingly and unreasonably interfering with information sharing).

Kno2 is enabling the easy flow of information between providers throughout the healthcare continuum by breaking down barriers to connection, as well as optimizing interoperability between networks, EMRs/EHRs and health systems nationwide. With Kno2, even healthcare providers with limited resources can participate in the simple, structured exchange of patient documents, without changing their technology infrastructure. By removing all obstacles for participation, Kno2 ensures that our customers connect, securely, quickly and affordably, and share information with providers everywhere in a way that can be easily consumed within their normal workflows.

Standards: Implement federally recognized, national interoperability standards, policies, guidance, and practices for electronic health information, and adopt best practices including those related to privacy and security.

Kno2 has already connected to national networks through our work with the Direct messaging, Carequality and most recently, Commonwell Health Alliance®. We are committed to continuing to improve upon this access on behalf of our customers and partners while following all applicable national standards, policies, guidance and best practices for exchanging electronic health information, as well as active participating in industry organizations that are creating these standards.

We look forward to our continued collaboration with the ONC, and to demonstrating the broad interoperability that Kno2 will drive for healthcare's most disconnected sectors to achieve our mutual goal of improving care coordination while reducing healthcare delivery costs.

Kind Regards,

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