

## A MAJORITY OF PROVIDERS ARE PROVIDING ONLINE ACCESS TO HEALTH INFORMATION

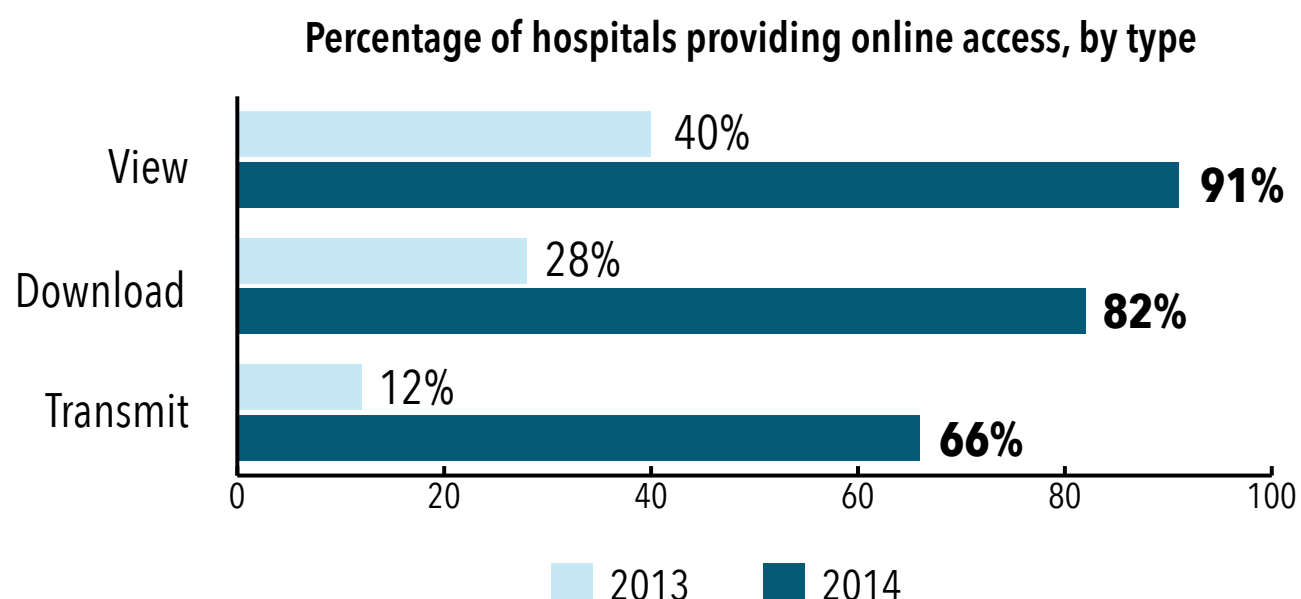


### INCREASINGLY MORE PATIENTS HAVE ONLINE ACCESS

In 2014, **6 out of 10 hospitals** provided their patients with the capability to **view, download, and transmit** their health information – a significant increase from the previous year.<sup>1</sup>

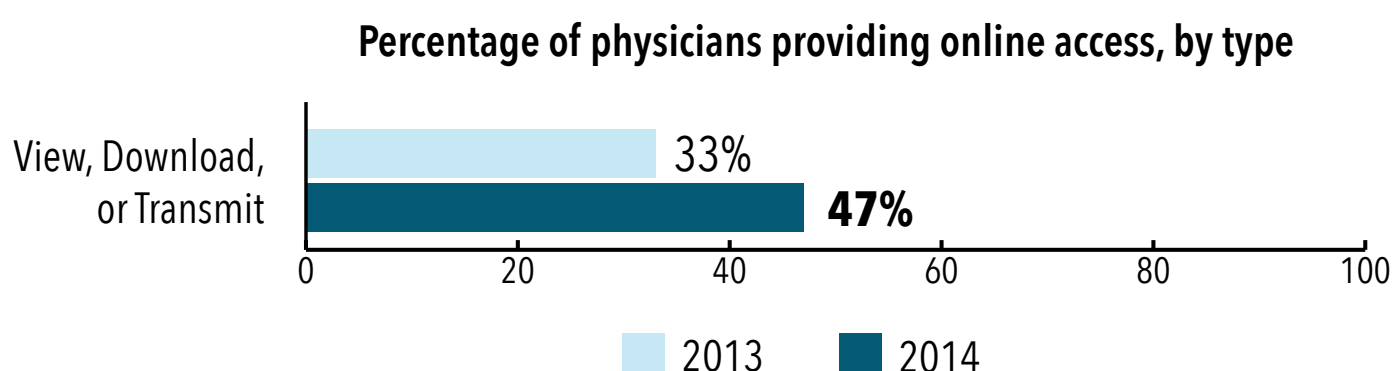


Nearly all hospitals allow patients to view their health information electronically. Most hospitals also allow patients to download & transmit their information.<sup>1</sup>



### MORE PHYSICIANS ARE PROVIDING ONLINE ACCESS

There was a **42% increase** in the number of physicians\* who gave patients access to view, download, or transmit their electronic health information.<sup>2</sup>



The results here are based upon a nationally representative survey of ambulatory care, office-based physicians conducted by the National Center of Health Statistics (funded by ONC). This does not include hospitalists (e.g. physicians working in hospital settings) or physicians who do not directly interact with patients.

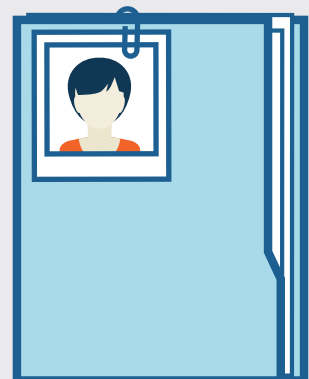
### MEANINGFUL USE AS A SOURCE OF GROWTH

Over **75% of eligible providers** and **90% of eligible hospitals** have received **incentive payments** for participating in the Meaningful Use Program.<sup>3</sup>

*Meaningful Use requires participating providers and hospitals in Stage 2 to enable patients with a way to view, download and transmit their health information.*



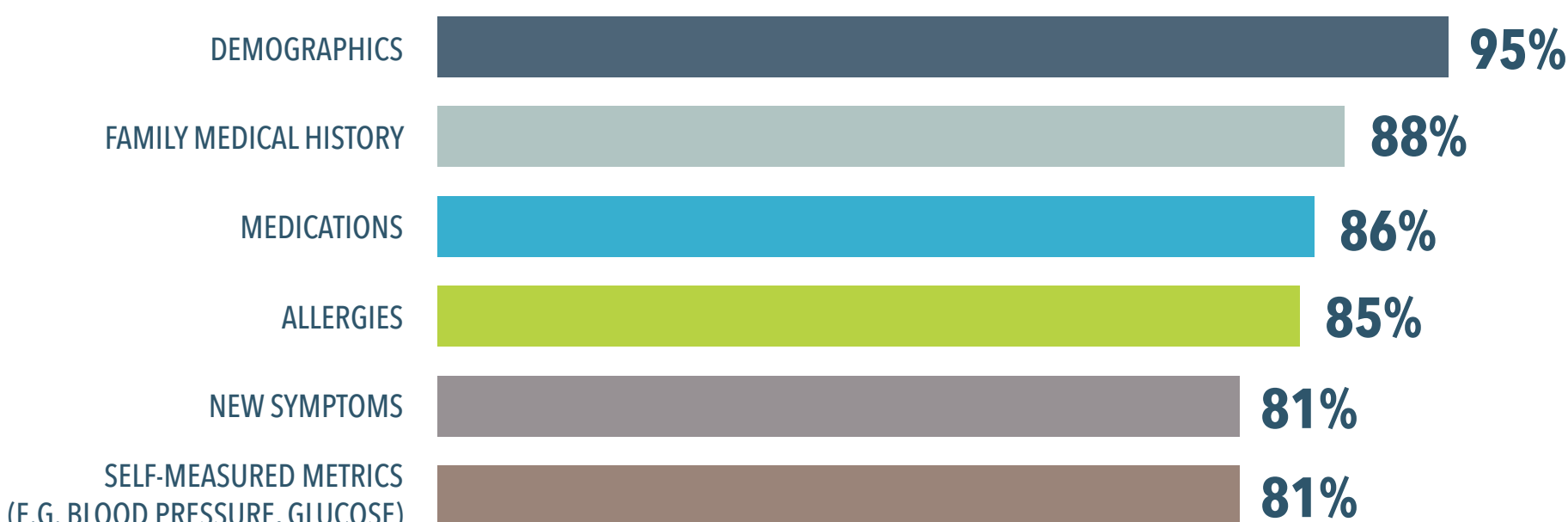
### MANY PHYSICIANS SUPPORT PATIENTS UPDATING THEIR HEALTH RECORDS



**ABOUT 80% OR MORE HEALTH RECORDS CONTAIN INACCURACIES.**<sup>4</sup>

*Consumers can serve as a second pair of eyes on their data to improve the quality of their EHRs.*

The majority of US doctors believe that patients should be able to update some or all of the standard information in their health record, including the following.<sup>5</sup>



### ONLINE ACCESS BOOSTS PATIENT RETENTION



**58% WOULD STAY**

58% say that having online access to their medical records on has had a positive effect on his decision to stay with their physicians.<sup>6</sup>



**41% WOULD SWITCH**

41% would be **willing to switch doctors** to gain online access to their own electronic medical records.<sup>7</sup>

**2.6x**

Kaiser Permanente patients with online access to key components of the electronic health record's patient portal, My Health Manager, are **2.6 times more likely** than nonusers to remain Kaiser members.<sup>2</sup>

*The OpenNotes study showed that patients who access their medical records online feel more in control of their care and are more likely to take their medications as prescribed.<sup>8</sup>*

For more information about efforts to empower individuals with their online health records visit **www.HealthIT.gov/bluebutton**.



#### SOURCES

- [https://www.healthit.gov/sites/default/files/briefs/oncdatabrief29\\_patientengagement.pdf](https://www.healthit.gov/sites/default/files/briefs/oncdatabrief29_patientengagement.pdf)
- [https://www.healthit.gov/sites/default/files/briefs/oncdatabrief31\\_physician\\_e\\_exchange.pdf](https://www.healthit.gov/sites/default/files/briefs/oncdatabrief31_physician_e_exchange.pdf)
- [https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/Downloads/Stage3Overview2015\\_2017.pdf](https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/Downloads/Stage3Overview2015_2017.pdf)
- Chan KS, Fowles JB, Weiner JP. EHRs and reliability and validity of quality measures. A review of the literature. Med Care Res Rev. Feb 11, 2010
- <http://newsroom.accenture.com/news/most-us-doctors-believe-patients-should-update-electronic-health-record-but-not-have-full-access-to-it-according-to-accenture-eight-country-survey.htm>
- <http://www.nationalpartnership.org/research-library/health-care/HIT/engaging-patients-and-families.pdf>
- [http://newsroom.accenture.com/article\\_display.cfm?article\\_id=5842](http://newsroom.accenture.com/article_display.cfm?article_id=5842)
- Delbanco, et al. Inviting Patients to Read Their Doctors' Notes: A Quasi-experimental Study and a Look Ahead. Ann Intern Med. 2012;157(7):461-470. Available online at: <http://annals.org/article.aspx?articleid=1363511>

Blue Button, the slogan, 'Download My Data,' the Blue Button Logo, and the Blue Button Combined Logo are registered service marks owned by the U.S. Department of Health and Human Services.