Connecting Health and Care for the Nation: A Shared Nationwide Interoperability Roadmap version 1.0

Calls to Action and Commitments for People Who Receive Care or Support the Care of Others

Stakeholders include: Individuals, consumers, patients, caregivers, family members serving in a non-professional role and professional organizations that represent these stakeholders' best interests.

People who receive care or support the care of others	People and organizations that deliver care and services
Organizations that pay for care	People and organizations that support the public good
People and organizations that generate new knowledge, whether research or quality improvement	People and organizations that provide health IT capabilities
People and organizations that govern, certify, and/or have oversight	People and organizations that develop and maintain standards

Goal for 2015-2017

Send, receive, find and use priority data domains to improve health care quality and outcomes

Calls to Action are opportunities where this group of stakeholders can take the lead and commit to as participants. Calls to action are prioritized actions that support achievement of the milestones.

B. Shared-decision making, rules of engagement and accountability

B2.1 Public and private sector health IT stakeholders should establish shared-decision making process to address operational issues related to standards, services, policies and practices that enable interoperability, including agreement on a nationwide learning health system technical architecture, and establishing clear, consistent feedback between SDOs and implementers about implementation successes and limitations, as well as supporting non-certification related testing of technical standards.

B2.2 Participants in the shared decision making process should agree on a nationwide technical architecture for an interoperable learning health system.

B2.5 ONC, in collaboration with stakeholders, should define a policy framework for exchange of patient-generated health data and pilot it.

B2.6 Participants in the shared decision making process should prioritize use cases based on a balance of national priorities and local needs.

B2.7 Participants in the shared decision-making process should work with ONC to establish metrics for

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monitoring and assessing nationwide interoperability and methods for data collection.

B2.8 The shared decision-making process should select standards for specific use cases/functions from ONC's most recent finalized Interoperability Standards Advisory (ISA) when the ISA contains relevant standards.

N. Individuals have access to longitudinal electronic health information, can contribute to that information, and can direct it to any electronic location

N2.1 Health IT purchasers and developers should include individuals and caregivers in the co-creation of digital, accessible health information tools that can securely exchange health information.

N2.2 Health care organizations and consumer groups alike should engage with patients to promote trust that individuals' health information (such as that generated/collected via home monitoring devices or other emerging technologies) is protected and secure when it is electronically shared.

N2.3 Consumer groups in collaboration with government agencies, associations and payers should develop and disseminate resources, such as the Blue Button campaign materials, to assist individuals with accessing and using their electronic health information.

N2.4 Individuals and providers work together to define a reconciliation process for electronic health information from multiple data sources to ensure accuracy, completeness and a more comprehensive picture of a person.

P. Tracking progress and measuring success

P2. 4 Stakeholders, federal partners, and ONC should work together to identify measures related to individuals and determine ways to address measurement gaps (i.e., consumer engagement in measurement, use of patient-generated health data).

P2. 5 Stakeholders across the broader ecosystem (i.e., non-health settings) should work with ONC and federal partners to identify measures and potential data sources across their respective communities.

Commitments are prioritized actions that stakeholders have publicly committed to fulfilling. Commitments support achievement of the milestones. The following is a list of commitments where federal agencies have committed to working with your stakeholder group. We look forward to working with you to achieve them.

O. Provider workflows and practices include consistent sharing and use of patient information from all available and relevant sources

O3. 1 ONC, federal agencies and the industry will identify additional best practices for the incorporation of patient-generated health data in health care delivery and research.

P. Tracking progress and measuring success

P3. 2. ONC will work with federal partners and stakeholders to address measurement gaps, and identify future measures resulting in the development of a long-term measurement framework. This includes consulting with external stakeholders to develop proposed measures as mandated under MACRA.