

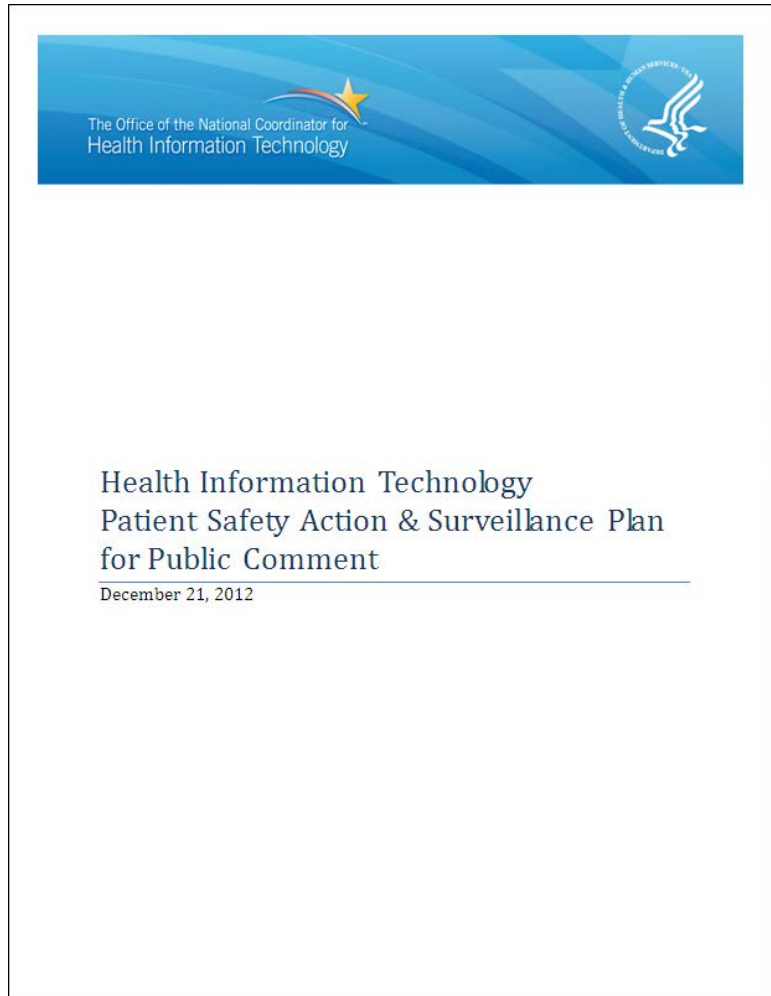


The Office of the National Coordinator for  
Health Information Technology



# Health IT Patient Safety Action and Surveillance Plan

Jodi Daniel, JD, MPH  
Office of Policy and Planning, ONC



- Better use health IT to deliver high quality care and improve patient safety
- Address the role of health IT within HHS's commitment to patient safety
- Respond to ONC commissioned IOM Report
- Build upon existing authorities
- Seek to strengthen patient safety efforts across government programs and the private sector

*Inspire Confidence and Trust in Health IT and Health Information Exchange by:*

1. Using Health IT to Make Care Safer
2. Continuously Improve the Safety of Health IT

- 1. Learn:** Increase the quantity and quality of data and knowledge about health IT safety
- 2. Improve:** Target resources and corrective actions to improve health IT safety and patient safety
- 3. Lead:** Promote a culture of safety related to health IT

- **Clinicians**

Encourage and facilitate clinicians reporting of health IT – related safety events

- **Developers**

Encourage health IT developers to embrace their shared responsibility for patient safety

- **Safety Programs**

Incorporate health IT into existing safety programs

- PSOs/AHRQ
- ONC
- CMS

- **AHRQ Common Formats**

ONC will propose to use Cert Criteria to ensure EHRs facilitate the use of AHRQ Common Formats

- **AHRQ/PSO**

- AHRQ will provide technical support to PSOs to incorporate health IT expertise
- PSO's will work with clinicians to help
  - Use health IT to report patient safety events
  - Identify and mitigate health IT – related patient safety events
  - Use health IT to mitigate patient safety events or avoid future events

- **Code of Conduct:**

ONC will collaborate with health IT developers to develop a Health IT Developer Code of Conduct that ensures developers:

- Work with a PSO or a similar entity, to report, aggregate, and analyze health IT – related events
- Support clinician reporting of safety events
- Cooperate with efforts to compare user experiences across different EHR systems

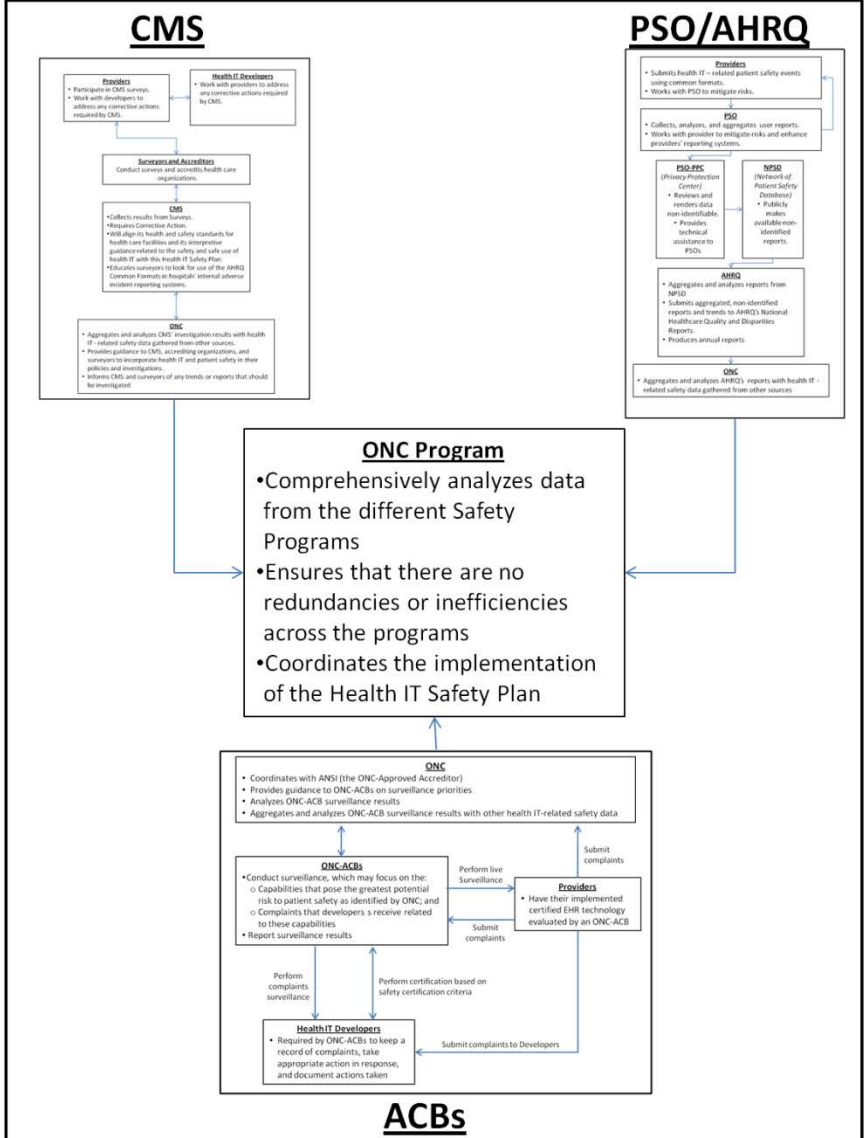
# Learn: Safety Programs

## Reporting

- AHRQ/PSOs

## Accrediting

- ONC-ACB
- CMS





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- **Meaningful Use**

Has been and will continue to be used to promote the use of EHR safety features

- **Standards and Certification**

- ONC adopted two enhanced certification criteria regarding User Centered design and Quality Management Systems
- ONC will continue to use its standards and certification criteria to improve patient safety

- **AHRQ/PSO**

AHRQ will provide technical guidance to help PSOs work with providers to mitigate harm and improve safety through health IT

- **CMS**

CMS will provide guidance to surveyors and accreditation organizations to recognize health IT – related adverse events when conducting surveys on CMS' behalf

- **ONC-ACBs**

ONC-ACBs will conduct live testing in clinical environments to determine whether clinician safety complaints are addressed and whether EHR safety features are performing adequately.

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## ONC Safety Program

- Coordinate the implementation of the Health IT Safety Plan
- Comprehensively analyze data from the different safety programs
- Eliminate or significantly reduce inefficiencies across the programs

- Develop priority areas measures and targets
- Publish a report on a strategy and recommendations for an appropriate, risk-based regulatory framework for health IT
- Encourage state governments to incorporate health IT into their patient safety oversight programs
- Encourage private sector leadership and shared responsibility for health IT patient safety

- Health IT Safety Plan released on Dec 21
- Public Comments due by Monday, Feb 4
- Final Plan anticipated early summer
- For more information, visit  
<http://www.healthit.gov/policy-researchers-implementers/health-it-and-patient-safety>