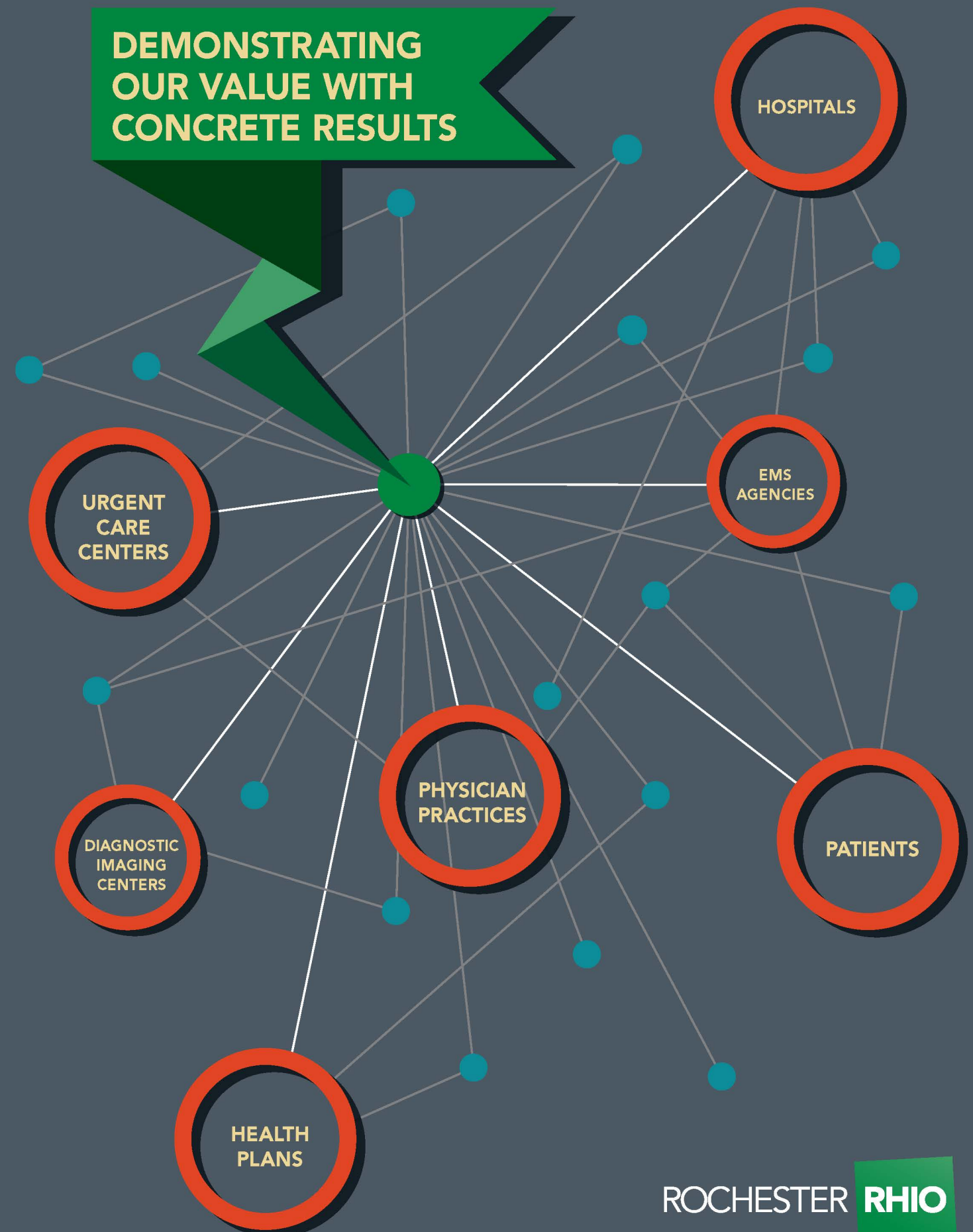



DEMONSTRATING OUR VALUE WITH CONCRETE RESULTS



CONNECT WITH ROCHESTER RHIO TODAY

To learn more about other Rochester RHIO services, please contact us.

 Support Line:
1.877.865.RHIO (7446)

 Email or Visit:
info@RochesterRHIO.org
www.RochesterRHIO.org

 Twitter:
@RochesterRHIO



GROWTH IN USAGE AND SERVICES

The Rochester Regional Health Information Organization (RHIO) has seen tremendous growth since it was established in 2006. The RHIO now connects thousands of providers across 13 counties in the Finger Lakes region and is quickly becoming a model for health information exchanges (HIEs) in New York State and across the nation.

19 HOSPITALS

- 3 urban
- 16 suburban/rural
- 2 NEW IN 2012
 - Arnot Hospital
 - Ira Davenport Hospital



OUR REACH

366
ACCESSING OR SUPPLYING ORGANIZATIONS



292
PHYSICIAN PRACTICES

21%

Increase in connected practices 2010-2013



17
EMS AGENCIES



6
COMMUNITY HEALTH CENTERS



20
LABS

13 COUNTY SERVICE AREA

- 21 long-term care facilities
- 4 behavioral health programs/entities
- 3 home care agencies
- 2 health plans/payers
- 3 correctional facilities

CORE DATA in the health information exchange

HOSPITAL REPORTS

BASIC ELIGIBILITY DATA

LAB REPORTS

ELDERCARE SUMMARY

MEDICATION HISTORY

RADIOLOGY REPORTS AND IMAGES

HOSPITAL ADMISSIONS AND DISCHARGE TRANSACTIONS

AVAILABLE AND ACCESSED DATA

CARDIOLOGY REPORTS AND IMAGES, INCLUDING EKGs

VITAL SIGN DATA FROM HEALTH STATIONS

EMS PRE-HOSPITAL CARE DOCUMENTS

23%

Increase in VHR (Virtual Health Records) users 2011-2013

77%

Increase in images accessed per month, Oct. 2011-March 2013

66%

Increase in images accessed over time, Oct. 2011-March 2013

3,000



VHR users

More than 30,000



VHR views each month

More than 500,000



eResults Delivery reports delivered each month to more than 800 physicians

DECREASED COSTS AND ADDED VALUE

The Rochester RHIO now has concrete results to demonstrate its value to health care providers, patients and the community it serves. The health care ecosystem is more efficient and more productive when providers are connected to deliver better patient care.

REDUCTIONS IN 30-DAY HOSPITAL READMISSIONS

55%

When the RHIO is accessed by healthcare providers after hospital discharge, research indicates a 55% reduction in 30-day readmission rates.

REDUCTIONS IN HOSPITAL ADMISSIONS FROM EMERGENCY DEPARTMENTS

30%

When the RHIO is accessed in hospital emergency departments (ED), the odds of being admitted to the hospital from the ED are reduced by 30%.

EMS DATA NOW CAPTURED THROUGH THE RHIO

911

20%-25% of 9-1-1 callers are treated at the scene or refuse ambulance transport. Electronic pre-hospital care documents (ePCDs) capture essential health information, offering a more complete picture of patient care.

ED providers can instantly review ePCDs to administer care more quickly and more efficiently.

88%

Increase in EMS (Emergency Medical Service) agencies sharing EMS pre-hospital care documents through the RHIO.

Primary care providers can access patient information after a 9-1-1 call and can follow up to improve long-term patient care.

REDUCED DUPLICATE RADIOLOGY TESTING

35%

When healthcare providers use the RHIO to look up patient information as part of care, the likelihood of duplicate image testing is reduced by 35%.

SAVINGS IN PHYSICIAN PRACTICE STAFF TIME



- No need to log into multiple portals
- Images available without requesting and loading CDs
- Instant access to patient health data that comes from various health systems in the region



Practices save **three hours per day** when they access patient records electronically.

CONSENTED PATIENTS



96%

of patients say "yes" to having their information shared through the RHIO when asked.

44%

Increase in unique consents 2011-2013

56%

Increase in total consents 2011-2013

62%

of the population has consented to have their information shared through the RHIO.

Highest rate in nation

Highest rate of patient consent in the nation, among RHIOs that have an opt-in model

