

ONC EHR Certification for Behavioral Health Virtual Hearing –January 28, 2014

Presented by:

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Overview of MTM Services

- For over 20 years MTM has provided BH management and data measurement consultation to over 1,000 community providers in 48 states including:
 - EHR Conversions and implementation support
 - Statewide clinical documentation data element and forms standardizations in Ohio, MA, NY, and OR
 - Provide SPQM service encounter based data measurement for all BH centers in Arkansas, Colorado, Tennessee, Kansas and adding Georgia along with other BH centers in 11 different states

Current Challenges in Using Comparative Data Elements

- Average number of data elements collected in Intake to Treatment Planning Process – 1,750 to 2,100
- Number of different diagnostic assessment forms styles or versions in one state over 1,800
- Number of data element variances in current EHRs for first payers – over 875 in one state with number of data elements variances from 15 states in the thousands
- Practice variance for each service type has tremendous variance within one state and lack of benefit designs/LOC models makes it difficult to project outcomes due to variance and difficult to replicate good outcomes
- Multiple access to care processes and costs (i.e., 15 BH centers in one national grant had 191 different process flows to treatment with an average wait time of 30.5 days to treatment

Solutions to the Uniqueness Challenges within BH Centers

- Establish Meaningful Use incentives for BH that will:
 - Improve standardization of data elements within EHRs and enhance inter-operability standards on the back end
 - Support more standardized access to treatment processes that reduce practice variances
 - Enhance the comparability of service encounter and process data to support better statewide and national measurement that can support outcomes needed and the ability to replicate good outcomes

Thank You for the Opportunity

- Questions?