

Brief Presenter Bios

Chantal Worzala, PhD, MPA

Director of Policy, American Hospital Association

Dr. Worzala's primary area of focus is health information technology (IT) use and policy development. She has almost 20 years of experience in international and domestic health policy and has focused primarily on policy for health IT and related technologies. She has also been a consultant to providers, patient advocates, and technology companies. Dr. Worzala previously served as senior analyst for the Medicare Payment Advisory Commission. She holds a Ph.D. from the Johns Hopkins School of Public Health and an M.P.A. from the Woodrow Wilson School at Princeton University.

Steven Stack, MD, President, American Medical Association

Board-certified in emergency medicine, Dr. Stack currently practices in Lexington and surrounding central Kentucky. Dr. Stack has special expertise in health information technology (IT) and has led multiple AMA efforts in this area. He has been a member of numerous federal advisory committees for the Office of the National Coordinator for Health Information Technology (ONC), including the Health IT Safety Center Task Force, the Health IT Implementation, Usability and Safety workgroup, the Information Exchange workgroup, the PCAST Report workgroup, and the Strategic Plan workgroup. A member of its board of directors since 2011, Dr. Stack has also served the past three years as the secretary of eHealth Initiative, a non-profit association committed to improving health care through the advancement of health IT.

Leigh Burchell, Director, Government & Industry Relations, Allscripts

Ms. Burchell directs the Government Affairs function for the company at both the Federal and State levels, including advocating for the company's 160,000 physician clients to ensure that new legislation and administrative policies are supportive of the most efficient paths towards improvements in the healthcare industry but also navigable by provider organizations of all sizes. Most immediately prior to assuming her current role in the company, Burchell was the director of an Allscripts organization focused on the dissemination of thought leadership materials on practical HER adoption and sustainable health information exchange.

Prior to Allscripts, Burchell worked for a major Connecticut health plan where she managed a preventive medicine project focused on increasing compliance with key wellness exams among the plan's membership, as well as promotion and marketing for the country's first alternative medicine program to be launched by an insurer. Burchell graduated from Wesleyan University in Middletown, CT with a B.A. in American Studies and Constitutional History.

Charlene Underwood, MBA, Past Chair Emeritus, HIMSS EHR Association, Past HIMSS Board Chair



Ms. Underwood is a subject matter expert in health information technology with broad expertise and experience with Electronic Health Records. Her focus is on health policy related to government and industry activities that stimulate the adoption and use of health care information technology. She is an Adjunct Professor at Temple University School of Public Health and Penn State Abington Business School of Health Administration.

Underwood worked for Cerner in 2015 as a senior expert. Her role was to interpret and translate government and industry activities into company initiatives that advanced the use of HIT solutions. She participated in numerous national activities where industry stakeholders are setting direction.

Prior to joining Cerner, Underwood was senior director for Siemens in Government & Industry Affairs Strategy and Advocacy Council. She has held leadership roles in influential organizations such as HL7, where she helped define the organization's EHR functional standards and model, and with the Computerized Patient Record Institute, where she helped found the Nicholas E. Davies Award of Excellence Program. She served as vice chair and chair, HIMSS Board of Directors, and as the first chair of HIMSS EHR Association. She is a past board member of the HIMSS Delaware Valley Chapter Board. She also served on the National Quality Forum Health Information Technology Expert panel, the HL7 Advisory Committee, and the eHealth Initiatives Policy Council.

Underwood is a member of the Health Information Policy Committee Advanced Health Models and Meaningful Use Workgroup. She holds an MBA with a concentration in marketing from Temple University and an undergraduate degree in math, with minors in computer science and biology from Purdue University.

Helen Burstin, MD, MPH, Chief Scientific Officer, National Quality Forum

At NQF, Dr. Burstin is responsible for advancing the science of quality measurement and improvement. She provides scientific oversight for the evaluation, endorsement and selection of quality measures and the transition to electronic performance measurement.

Prior to joining NQF in 2007, Dr. Burstin was the Director of the Center for Primary Care, Prevention, and Clinical Partnerships at the Agency for Healthcare Research and Quality (AHRQ). In her role, she oversaw the

Brief Presenter Bios

development of an extensive research portfolio at the intersection of health information technology and quality of care. Her center also supported the U.S. Preventive Services Task Force and research on primary care and prevention. She led the development of the first National Healthcare Disparities Report. Prior to joining AHRQ in 2000, Dr. Burstin was an Assistant Professor at Harvard Medical School and the Director of Quality Measurement at Brigham and Women's Hospital. In her role, she developed a hospital-wide electronic Quality Measurement Reporting System. She also served as the Chair of the Medical Staff Executive Committee on Quality Assurance and Risk Management.

Dr. Burstin is a graduate of the State University of New York at Upstate College of Medicine and the Harvard School of Public Health. Dr. Burstin completed a residency in primary care internal medicine at Boston City Hospital. After residency, she completed fellowship training in General Internal Medicine and Health Services Research at Brigham and Women's Hospital and Harvard Medical School. Dr. Burstin is the author of more than 80 articles and book chapters on quality, patient safety, and disparities. She is the Chair of the Quality Measures Workgroup of the federal HHS Health IT Policy Committee. She is a Senior Professorial Lecturer in the Department of Health Policy at George Washington University School of Public Health. Dr. Burstin is a Clinical Associate Professor of Medicine at George Washington University where she serves as a preceptor in internal medicine. She was recently awarded the Alpha Omega Alpha Medical Voluntary Attending Award from the George Washington School of Medicine.