Collaboration of the Health IT Policy and Standards Committees

Policy and Standards Federal Advisory Committees on Health Information Technology to the National Coordinator

Consumer Task Force

Donna Cryer, co-chair
Patty Sengstack, co-chair

September 13, 2016

Consumer Task Force Membership

Member	Organization	Role
Donna Cryer	**Global Liver Institute**	**Co-Chair**
Patricia Sengstack	**Bon Secours Health System**	**Co-Chair**
Brian Ahier	Medicity	Member
Susan Brown	Telligen	Member
Mark Savage	National Partnership for Women & Families	Member
Kevin Fowler	Kidney Health Initiative	Member
Leslie Kelly Hall	Healthwise	Member
Susan Hull	Cincinnati Children's Hospital Medical Center	Member
George Mathew	ActiveHealth Management/Aetna	Member
Carolyn Kerrigan	Dartmouth-Hitchcock Medical Center	Member
John Derr	JD & Associates Enterprises, Inc.	Member
Angela Kennedy	Louisiana Tech University	Member
Margeaux Akazawa	*HHS*	*ONC Lead*

Charge

- Convened on an as needed basis, the task force will provide insight on ONC/HHS projects/initiatives with a consumer focus to ensure the person remains at the center, engaging the experience and feedback of both patients and providers.

Blue Button Connector

http://bluebuttonconnector.healthit.gov/

Overall Feedback on the Blue Button Connector

- There is still a need for something like the Connector as all of the members agreed that it is still very challenging for consumers to access their health records online. Members noted that a lack of time, incentives, training, and promotion of tools hindered consumers from accessing their health records.
- Overall members felt the Connector was easy to navigate.
- Members felt the site primarily targeted consumers rather than other audiences like developers.
- Members commented that the site needs to be more clear in explaining the Connector's role in assessing data and set expectations for users of the site.
- Some members felt the Connector could serve as a resource for education/health literacy and could provide more context on why getting your electronic health information is important.
- Members noted that updates on the site are necessary as some links and videos are outdated and it is missing newly updated documents and resources.

ONC's Patient Engagement Playbook

https://www.healthit.gov/playbook/pe/

Overall Feedback on the Patient Engagement Playbook

- Members overall found the Playbook to be aesthetically pleasing and easy to navigate.
- Members enjoyed examples from the field and suggested more be included in future versions.
- Members feel that the content is engaging, the links easy to follow, and the embedded animated graphic presentations are appropriate to the content.
- Overall, members felt the Playbook is appropriate for providers and some suggested that it would require only a little tweaking for patient use.
- Several members expressed that patients are another audience that could benefit from using the Playbook . Members recommend ONC consider a patient audience in future iterations of the Playbook.
- Members suggested having a PDF or printable form of the Playbook could help providers use and share this resource with their care team or patients.
- In regards to the title, members suggested adding a subtitle to provide more clarity and clearly defining patient engagement from the beginning.
- Some members felt there is a need for a more granular step-by-step guide on how to implement tasks to make this more useful for providers. Additionally, the benefits of patient engagement need to be clearly defined to encourage providers to adopt these strategies.

Workplan

Meeting Dates	Task
Thursday, September 8th at 1:00pm	• Feedback on Committee Presentation • Model Privacy Notice overview and homework
Tuesday, September 13th – Joint Committee Meeting	**Share feedback with Joint Committee**
Tuesday, September 27th at 1:00pm	• Model Privacy Notice feedback
Tuesday, October 11th at 1:00pm	• Patient generated health data (PGHD) overview
Monday, October 17th at 2:00pm	• PGHD presentation
Wednesday, November 9th at 1:00pm	• PGHD policy framework draft white paper feedback
Monday, November 21st at 2:00pm	• PGHD policy framework draft white paper feedback
Thursday, December 1st at 1:00pm	• PGHD policy framework draft white paper feedback
Wednesday, December 14th at 2:00pm	• PGHD policy framework draft white paper feedback

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