PRESENTER BIOGRAPHICAL SKETCHES
Interoperability and Health Information Exchange Workgroup
Governance Subgroup - Listening Session
August 15, 2014

_____

Panel 1: Provider/Payer/Patient Perspective

Henry Wei, Aetna
Alex Harkins, patient
Amy Feaster, Centura Health
Greg Wolverton, ARcare
Craig Behm, MedChi

Henry Wei, MD is the Aetna Innovation Labs' Senior Medical Director for Clinical Innovation. Dr. Wei recently served with the White House as an inaugural Presidential Innovation Fellow. Henry is a faculty member in Internal Medicine at Cornell (Weill Medical College). Prior to his role at Aetna, Henry served as Sr. Medical Director for Clinical R&D at ActiveHealth Management. He has worked as a consultant in the healthcare practice of McKinsey & Company. Henry Wei completed his Internal Medicine residency at New York Presbyterian Hospital, along with Informatics training at Harvard Medical School and Stanford University. He holds his medical degree from Cornell, and Master's and undergraduate degrees from Harvard. Dr. Wei has won the Health 2.0 Developers World Cup, as well as the NYC-Columbia Health Code-a-thon, and is on the medical advisory board of Doximity, a physicians' social network. Henry lives in New York City with his family.

Alex Harkins is a Patient at VA Portland Medical Center since September 2008 and a user of VA's "My HealtheVet" system since September 2008. He is a VA Portland Medical Center volunteer supporting My HealtheVet and Secure Messaging since August 2012, and Virtual Electronic Lifetime Record since August 2014. He has experience in Health Insurance Portability and Accountability Act (HIPAA) administrative simplification (EDI)

Amy Feaster is the Vice President of Information Technology for Centura Health. Amy and her teams support 15 hospitals, 7 senior living communities, medical clinics, affiliated partner hospitals, FlightForLife Colorado, 13 Colorado Health Neighborhoods and home care and hospice services with first class Information Technology Support. Centura Health, the region's health care leader, is focused on connecting Colorado and Kansas to affordable, world-class care.   All of the Centura hospitals have either achieved HIMSS Stage 7 or Stage 6 certification. She earned a Degree in Business Administration with a concentration in Information Technology. Amy serves as Board Chair for South Metro Health Alliance, a non-profit organization whose mission is to unite the community for better access to health care for all. Amy has been with Centura Health for over twenty-five years.

Greg Wolverton, FHIMSS, over the last 25 years, has been employed in technology related work for private and government entities. In 2002 Greg was selected as CIO for White River Rural Health Center, Inc., (now ARcare) the largest FQHC in Arkansas, with 38 Medical Facilities, 3 Oral Health Facilities, 4 Wellness Centers, and 3 retail pharmacies. In 2006, WRRHC, now ARcare, installed its first unified EMR and Practice Management System. In 2008, under Greg's leadership, White River Rural Health Center was awarded the prestigious HIMSS Nicholas Davies Award of Excellence for health information technology.

Greg leads a KMS (Knowledge Management Systems) staff that delivers services to over 58 sites in Arkansas and Kentucky. Over the last 7 years, ARcare has invested over 4 million dollars in HIT software and hardware improvements.

Greg and his team journeyed towards lean healthcare and organizational re-design and has been called upon numerous times to speak on their outcomes and best practices as a part of HRSA's fiscal re-design pilot. Greg has 2 published articles, the most recent in Healthcare Executive Magazine on lean healthcare. ARcare and KentuckyCare have achieved Stage 6 of the HIMSS Ambulatory EMRAM model and currently awaiting a site visit to validate the prestigious Stage 7 Ambulatory EMRAM status.

Greg has served as a member of the HRSA National Quality Faculty as well as a Senior Examiner on the Board of Examiners of the Governors Quality Award, the Arkansas Institute for Performance Excellence, Arkansas Malcolm Baldridge award. In addition, Greg has served on several HIMSS committees and has been chair of the HIMSS Nicholas Davies Community Health Organization Award Committee and is the current Chair of the HIMSS Enterprise Information Systems Committee. Greg is also a HIMSS Fellow. Greg is also Board President of the Kentucky Health Center Network, which has 23 FQHC member organizations in Kentucky.

In 2014 Greg led his organization to be the first FQHC and one of the first non hospital tethered ambulatory practices to achieve the coveted HIMSS Analytics Stage 7 EMRAM designation, with 37 sites awarded Stage 7.

Craig Behm is the Executive Director of MedChi Network Services (MNS), a firm that offers practice services and Accountable Care Organization (ACO) management as a subsidiary of MedChi, the Maryland State Medical Society. MNS is the largest state-designated Management Services Organization in Maryland, and provides credible revenue cycle management and other services to support independent physicians. Mr. Behm is the executive director of the three Medicare Shared Savings Program ACOs operated by MNS, including: the Lower Shore ACO, ACO of the Eastern Shore, and ACO of Western Maryland. MedChi and Mr. Behm performed vital roles in the ACO formation and selection process, and each ACO was approved for Advance Payment from CMS. Mr. Behm continues to lead an expansion of ACOs and related services to enhance the private practice of medicine.

Prior to joining MNS, Mr. Behm worked as a health care business consultant for a small firm in the Baltimore region. He also worked at Erickson Living, a large-scale developer

and operator of continuing care retirement communities. Mr. Behm holds a Bachelors of Arts from the University of Maryland, College Park and a Masters of Business Administration from the Loyola University Sellinger School of Business. He may be contacted at cbehm@medchi.org.

Panel 2: Exchange Service Providers

Carl Dvorak, Epic
Morgan Honea, Colorado Regional Health Information Organization
Luis Maas, EMR Direct
Tim Burdick, OCHIN
Mark Heaney, Get Real Health

Carl Dvorak is President of Epic, one of the nation's largest privately owned vendors of health care information technology. In this role, he is responsible for Epic's research and development areas as well as many executive and strategic activities of the company. The company's relatively small customer base of fewer than 300 health systems cares for roughly 40% of the U.S. population.

Mr. Dvorak has been with Epic since 1987. He led development of EpicCare, guided Epic's successful entry into the inpatient clinical system arena and supervised numerous major implementations. Since then, Epic has built out its integrated inpatient/ambulatory clinical core to include high-quality specialty, departmental and mobile applications that further promote care continuity, coordination and industry standard interoperability.

An active member of the international effort to standardize health care technology, Mr. Dvorak has contributed to several industry workgroups including the Health Level Seven (HL7) Structured Document Advisory Committee. He was designated a Chair Emeritus of the Executive Committee of the Healthcare Information and Management Systems Society Electronic Health Record Association (an organization he helped found), after serving two terms as chair.

Mr. Dvorak graduated with a Bachelor of Science degree in computer science from the University of Wisconsin.

Morgan Honea, MHA is the Executive Director for CORHIO, one of the nation's largest and most successful health information exchange (HIE) organizations. Honea joined the nonprofit HIE in May 2014, and his first area of focus is working with CORHIO's broad spectrum of partners and stakeholders to ensure HIE technology is meeting the current and future needs of patients, providers, and payers, with the goal of improving the efficiency and effectiveness of Colorado's health care system. With a smartly designed HIE as the backbone of our health care ecosystem, Honea believes that Colorado has the ability to outpace other states in a shared quest to enhance care coordination, improve health outcomes and reduce costs.

Prior to joining CORHIO, Honea served as the Chief Executive Officer of Plains Medical Center, a Federally Qualified Health Center in rural Colorado. In his role, Honea was responsible for executive leadership of the organization that served over 9,500 patients through 40,000 visits annually.

Honea received his Master's in Health Administration from Missouri State University and his Bachelor's Degree in Accounting from the University of Tulsa. Honea began his healthcare career in public health in Southwest Missouri before transitioning to the local Community Health Center.

Through his various roles, Morgan has championed healthcare services for the underserved, better integration of oral and behavioral health services with primary care, and the advancement of health information technology. Morgan is also very active in advocating for public policy that expands access to healthcare services for the underserved.

Luis C Maas III, MD, PhD is Chief Technology Officer of EMR Direct. Dr. Maas leads development of the phiMail Direct messaging software platform for secure transport of health information over the Internet. This platform and API for EMR integration was developed in-house by EMR Direct and is currently in use by over 40 EHR companies. Dr. Maas also leads technical operations for EMR Direct's HISP services and the phiCert Certification Authority, which provides digital credentials for Direct messaging. Dr. Maas is co-chair of the DirectTrust Security and Trust Compliance workgroup, and is an active contributor to other DirectTrust and Direct Project workgroups related to Direct specifications, trust frameworks, and digital certificates. He is also a practicing Radiologist. He holds bachelor's and master's degrees in Electrical Engineering and Computer Science from MIT, an MD from Harvard, and a PhD in Medical Engineering from the Harvard-MIT division of Health Sciences and Technology.

Dr. Tim Burdick, MD MSc FAAFP is the chief medical informatics officer at OCHIN, in Portland, Oregon. OCHIN is a health center controlled network that hosts the nation's largest safety net electronic health record (EHR), shared by more than 4,000 providers in 18 states and serving more than 1.5 million patients. He focuses his applied and research informatics work on the delivery of healthcare information technology toward improved triple aims in at-risk populations. He sees patients at a rural health clinic, the OHSU Family Medicine Clinic at Scappoose, Oregon.

Prior to becoming the CMIO at OCHIN in 2013, Dr. Burdick was the acting medical director of clinical informatics at the University of Vermont/Fletcher Allen Health Care in Burlington, Vermont. From 2005 to 2012, he worked at Central Vermont Medical Center in several roles, including lead physician for EHR and medical director of the Montpelier Health Center.

In 2014, Dr. Burdick was selected by the Office of the National Coordinator as an HIT Fellow, working with colleagues from across the country to improve the use of EHRs. He is focusing his efforts specifically on leveraging HIT tools for the Million Hearts

Campaign. Dr. Burdick is the co-Investigator on numerous grants, most notably a 2014 PCORI Clinical Data Research Network award.

Dr. Burdick graduated from Dartmouth College and Dartmouth Medical School. He received his Masters of Science degree from Virginia Tech. He is Adjunct Assistant Professor at OHSU in the Department of Family Medicine and the Department of Medical Informatics and Clinical Epidemiology.

Mark W. Heaney is CEO and a founding partner of Get Real Health. The visionary behind the InstantPHR product, Mr. Heaney combines a true belief in the value of consumer health technology with unmatched experience architecting successful software solutions.

For Get Real Health, Mr. Heaney has led dozens of successful health information technology projects for clients including the American Heart Association, UnitedHealth Group, TELUS Health Solutions, Microsoft, Premera Blue Cross, Medstar Health, The American Cancer Society, and Kaiser Permanente.

Prior to co-founding Get Real Health, Mr. Heaney served as Vice President of Architecture and Development at USWeb and built and managed the USWeb-Microsoft Joint Technology Laboratory.

Mr. Heaney earned a Bachelor of Science in Psychology from the University of Maryland at College Park and holds numerous technical certifications from Microsoft, Cisco and Novell.