**Consumer Work Group:**

**Member Priorities Mapped to Work Group Charge**

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| 1. Engage consumers and families in their own health and health care | | |
| **Issue** | **Place in Strategic Plan** | **WG Comments** |
| Ability to aggregate data from multiple sources (e.g. different portals, wearables, eVisits, etc.) | Obj. 3B, 3C – page 19, 20 |  |
| Portal usability and design for consumers | Goal 1. Obj. 1B Page 11 |  |
| Access to health information thru mobile devices (mHealth) | Obj. 4A page 22 |  |
| Vetted patient education | Obj. 4A page 22 Obj. 3A page 18 |  |
| Addressing digital divide at consumer level | Goal1 - Obj. 1C page 12 |  |
| 1. Enable consumer-provider partnerships supported by health IT | | |
| Patient Generated Health Data | Obj. 4A page 22 Obj. 3A page 18 |  |
| Person-centered (care) planning (2.0) | Obj. 3B page 19 |  |
| Ability to share aggregated health info with professional care team | Obj. 4A-page 22 Obj. 3C – page 20 |  |
| Ability to identify and support family caregivers | Obj. 4A – page 22 |  |
| Address “hassle factor” in health care (for patients and family caregivers) in ways that work for clinicians too (convenience features, also major strategy for engaging in health IT use) |  |  |
| Capacity for shared decision making | Obj. 4A page 22 |  |
| Connecting clinicians and patients and families to community resources | Obj. 4B – page 22  Obj. 1C page 12 |  |
| How consumers can drive interoperability |  |  |
| 1. Elevate consumer voices to shape health system transformation | | |
| Consumers shape federal HIT strategic plan to ensure the system is “consumer-oriented” or consumer driven or consumer centered |  |  |
| Workflow support provided includes how to partner with consumers, especially in key areas like PGHD design and implementation |  |  |
| Consumers shaping interoperability initiatives |  |  |
| Consumer role in governance of HIE and interoperability initiatives |  |  |

Essential Questions:

* Is there anything here that members don’t agree with or feel strongly about? (feel free to send via email)
* Is there anything here not appropriate for government or better handled by private market?
* What is important to consumers but is/may be missing from the strategic plan overall? (e.g., eVisits, etc.)