

ONC Certified Technology Comparison Tool Hearing

Dayspring Family Health Center

FQHC – Rural Appalachia

8000 Users/30,000 + visits / year

3 Clinic Sites

11 Providers (6 Physicians 5 Mid-levels)

3 Care Managers

PCMH Level 3

High Risk OB Telehealth Site (STORK)



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- Focus on Smaller Practices / Smaller EHRs
- Comparison
 - For purchase of new EHR
 - Also for knowing when/if to change
- Evaluate Modular Components

- Focus on Smaller Practices / Smaller EHRs
 - Small Practices have no IT Dept/Min IT staff
 - Temptation to go for the “Cheaper” product
 - Smaller EHR have smaller user groups, more difficult to get references / comparative data

- Important Issues for Small Practices
 - Cost
 - Ease of installation
 - Need for additional Clinical IT Support
 - Ease of maintenance
 - Customizability
- Modularity
 - EHR – PM – Portal/Patient Experience – Population Health – Practice Management / Revenue Cycle

- Modularity
 - PM
 - Portal/Patient Experience
 - Population Health
 - Practice Management / Revenue Cycle
 - Stage 3 MU