



CERTIFIED TECHNOLOGY COMPARISON TASK FORCE
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THE WRIGHT CENTER

The Wright Center

Our Mission

The mission of The Wright Center is to continuously improve education and patient care in a collaborative spirit to enhance outcomes, access and affordability

Our Vision

The Wright Center's Vision is to integrate patient care delivery, workforce development and innovation to be the leading model of health care in America by 2017

- Patients Served:
 - All ages; All insurances; Safety Net Provider
 - 8500+ active patients and 27,000+ visits annually
- Our Team:
 - 10 Physicians (5 FTE); 2 Nurse Practitioners; 3 Physician Assistants
 - 1 Registered Nurse Care Manager
 - 5 Licensed Practical Nurses
 - 13 Medical Assistants
 - 1 Electronic Medical Record Application Specialist
 - 1 Behavioral Health Counselor and 1 Social Worker
 - 1 Dentist and 1 Dental Hygienist
 - 1 Registered and Diabetes Certified Dietician
 - 1 Spiritual Aid Worker
 - 1 Patient Engagement Coordinator
 - 12 Support Staff



Current State of EMR Choices

- Multiple EMRs choice with highly variable features
- High Cost to Implement
- Meaningful Use is not available as “Out-of-the-box” option
- Lack of clinical IT support in small practices
- Challenges with Interoperability and Connectivity
- Ease of Customization promoted as a “Sales Pitch” ...
Although Standardization is necessary for effective population management

Features of an Effective Comparison Tool

- Score-based system
- Key areas of EMR identified for individual scoring in each of those areas
- Ability for practices to choose what features are important for their individual office
- Clear definitions and examples of what features “really matter”
- Defined Core vs. Optional features



Key Areas of EMR Functionality

1. Accountability for Team-based Care Continuity
2. Population Management
3. Care Management
4. Portal Functionality
5. Referral Tracking
6. Interoperability
7. Interface of Practice Management and Electronic Health Record (EHR) System

