Quality health plans & benefits
Healthier living
Financial well-being
Intelligent solutions

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ONC Hearing on API Privacy and Security

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APIs and the Digital Ecosystem

Current State

Concerns

Healthier world
This is the business we are in

Aligned economic incentives between payers and providers

A simpler, more transparent consumer experience

Technology that seamlessly connects to our health system

Business Drivers: Our health care system is transforming rapidly

	FROM ·····>	TO
Cost and delivery of care	Fee-for-service	▶ **Value and outcomes-based reimbursements**
Consumer experience	Employee-centric and low tech	▶ **Consumer-empowered solutions enabled by technology**
Administration and services	Complex systems	▶ **Online and self-service**
Our focus	Focus on needs of who pays for care	▶ **Focus on needs of who accesses health care**

Current State

Five years into our API journey

Mobile, web, partner and internal applications in production that consume APIs

- Touching most key constituents types (consumer, provider, broker, partner, employee)

Manual Process for Access (Automated on Roadmap)

- Internal and vetted external orgs that request access
- Manually-controlled documentation; online on roadmap
- Must pass security and compliance assessments and agree to terms and conditions

Uses Industry Standard Authentication/Authorization Methods

Going Forward

Open - Yet Secure and Compliant

- Healthier world, Digital ecosystem for information sharing
- Meet all constituent's privacy expectations
- Regulatory compliance

Evolution, not Revolution

- Roadmap to Advance API Usage
- Preserve the Old and Advance the New

Thank you

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