How Advanced Models Integrate Data across Service Delivery to Support Health for Individuals

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The Institute for Family Health

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Mission

- Provide care to those who need it most
- · Use the family practice model of care
- Train students and health professionals
- Promote diversity in the healthcare workforce
- Participate in health services research and policy development

Staff and Budget

- Over 1400 staff members (Manhattan, Bronx and Upstate)
- A budget of approximately 100 million dollars
- 450,000 visits yearly
- Integrated Delivery System

Programs to Accomplish Our Mission

- Medical, dental, pharmacy and mental health programs
- · Special programs/population
- Educational programs
- Research
- Health Information Technology



Technology

- Electronic health record implementation in 2003
- EPIC electronic health record system
- All providers, services and programs on system since implementation



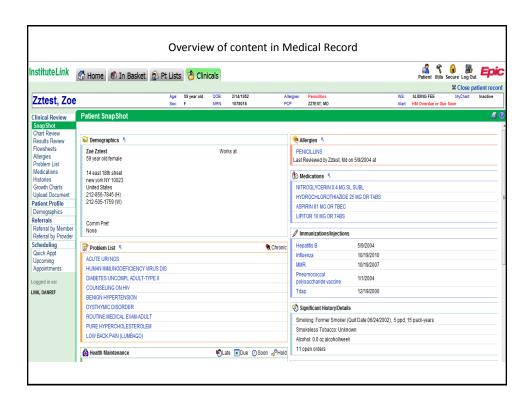
It takes a Family......

- Physician portal as link to community
- Over 130 organizations and specialty providers on "Institute Link"
- Foster care, mental health residences, DD programs
- Pharmacy providers
- · Health Home

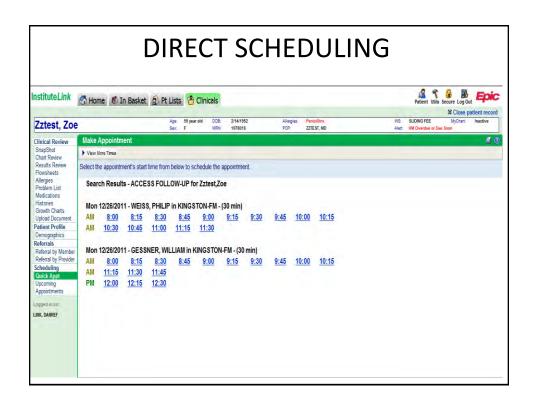


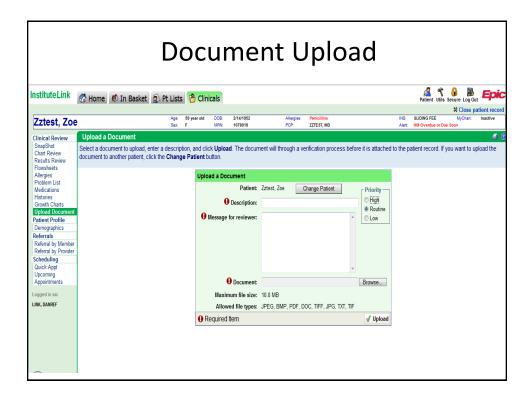
Transformed Care Coordination

- · Expedited admissions
- Shared care plans
- Decreased admissions
- Organizations used shared records with IFH and no longer keep records
- · Increased referrals for care
- Re-engaging individuals who present at community organizations
- Suicide prevention









What Does The Future Hold?

- Ability to document in record from community organizations
- Expanded use
- Requirement for collaborating agencies



Questions?

