



# EHR Reporting Program

ONC Program Implementation Overview

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## Presentation Overview

- 21<sup>st</sup> Century Cures Act requirements for the EHR Reporting Program
- Overview of ONC Implementation of the EHR Reporting Program
- ONC Approach to Developer-reported Measures
- Health IT Advisory Committee Charge

# 21<sup>st</sup> Century Cures Act Requirements

## The Cures Act specifies EHR Reporting Program feedback from:

- Developers of certified health IT
- Health care providers, patients, and other users of certified health IT (***voluntary***)

## The EHR Reporting Program measures are required to reflect the following categories:

- Interoperability
- Conformance to certification testing
- Usability and user-centered design
- Security
- Other categories, as appropriate to measure the performance of EHR technology



# EHR Reporting Program Timeline to Date

**2018**

ONC issued a Request for Information to inform the development of the EHR Reporting Program measures and processes; and ONC awarded a contract to the Urban Institute to support implementation of the Program

**2020**

The Urban Institute published voluntary user-reported measures, which were informed by a 60-day public feedback period

**2021**

The Urban Institute published draft developer-reported measures for Health IT Advisory Committee feedback and a 60-day public feedback period. Feedback is due to the Urban Institute by 9/14/2021

**2018**

**2019**

**2020**

**2021**

**2019 – 2020**

The Urban Institute conducted a series of in-person and virtual stakeholder engagements to inform the development of the voluntary user-reported measures and draft developer measures

**2020-2021**

The Urban Institute conducted additional background research, market research, targeted virtual stakeholder engagements, and received ONC feedback to inform the development of the draft developer measures

# EHR Reporting Program Next Steps

**September 2021**

HITAC will provide recommendations to the National Coordinator on the draft developer-reported measures; public feedback period ends

**TBD**

Certified health IT developers will report on developer-reported measures

**2021**

**2022**

**December 2021**

Dec 2021: The Urban Institute, under contract with ONC, will consider HITAC and public feedback, and will deliver an initial set of developer-reported measures to ONC

**2022**

ONC will establish developer-reported measures as a Condition and Maintenance of Certification requirement under the ONC Health IT Certification Program via notice and comment rulemaking. This rulemaking will:

- Establish the EHR Reporting Program as a Condition and Maintenance of Certification
- Establish an initial incremental set of measures for certified health IT developers to report. Measures will evolve through subsequent rulemaking.

# ONC EHR Reporting Program: Implementation Approach



## User-reported Measures

- Purpose: To provide publicly-available, comparative information on certified health IT products that will inform health IT users' purchasing and implementation decisions
- Scope: The initial set of measures addressed multiple categories including interoperability, usability, and privacy and security
- Reporting by users of certified health IT is voluntary
- ONC does not plan further implementation of these voluntary-user reported measures at this time



## Developer-reported Measures

- Purpose: To address information gaps in the health IT marketplace and provide insights on how certified health IT is being used
- Scope: The initial set of measures will focus on interoperability, with an emphasis on (1) patient access, (2; 3) clinical and public health information exchange, and (4) standards adoption and conformance measures
- Reporting by developers of certified health IT will be mandatory
- ONC plans to implement as a Condition and Maintenance of Certification requirement under the ONC Health IT Certification Program

# Process for Establishing Developer-reported Measures



- Developer-reported measures reflect work completed by the Urban Institute, informed by background research, market research, and a variety of stakeholder engagements
- ONC and additional health IT measurement experts provided feedback and revisions to inform the draft developer-reported measures
- The Urban Institute solicited input on some, but not all, of the draft developer-reported measures
- HITAC feedback and public comment on the full set of measures will inform the Urban Institute final deliverable of an initial set of developer-reported measures to ONC

## ONC Measurement Approach: Measure Selection Criteria

- Measures of priority interoperability functions
- A measure set and measure concepts that are incremental to start; that have potential to evolve and expand to other measure categories in future iterations of the Condition & Maintenance of Certification requirement.
- Relevant to ONC policy priorities and broader stakeholder interests
- Value of the measures is net greater than burden for collecting the measures
- Can't otherwise obtain, if not through regulation
- Not duplicative of other data collection
- Focused on measures that developers can report on a product level, across their customer base(s)
- Measures that can be trended



# ONC Measurement Approach: Scope of Draft Interoperability-Focused Measures

- Patient access
- Public health information exchange
- Clinical care information exchange
- Standards adoption and conformance

# ONC Measurement Approach: Additional Considerations

**Address information gaps in the health IT marketplace and provide insights on how certified health IT is being used:**

- Measures intend to provide insights on interoperability broadly, not just to compare certified health IT products by developers
- Measures reflect a combination of EHR developer-controlled issues as well as provider implementation and behaviors
- Variation in measure results may improve understanding of providers' and developers' roles related to the measure
- Measure outputs may be reported in ways to show variation
- Variation in measure reporting applicability to developers may occur
  - Developers would only report measures applicable to ONC certification criteria for which they have products
  - Other potential exemptions from reporting requirements

# EHR Reporting Program – Draft Developer Measures: Health IT Advisory Committee Task Force Charge

- **Vision:** To address information gaps in the health IT marketplace among all stakeholders, including ONC, and provide insights on how certified health IT is being used
- **Specific Charges:** Review the draft developer-reported measures and supporting materials developed by the Urban Institute, under contract with ONC, and provide recommendations to prioritize the measures and suggest ways to improve the draft measures
  - Consider background research, reports, and other sources as relevant to inform analysis of draft measures
  - Consider both established and emerging measurement practices and capabilities, as well as technical, legal, and policy requirements
  - Consider the use, technical feasibility, and potential policy impacts of the draft measures
  - Prioritize the draft measures to elevate those with the most potential for addressing gaps and providing insights in the certified health IT marketplace
- **Overarching Charge:** Make recommendations to prioritize and improve the draft set of developer-reported, interoperability-focused measures for the ONC EHR Reporting Program
  - Consider ways to avoid placing undue disadvantage on small and startup health IT developers in reporting measures
  - Develop recommendations to inform revisions to improve an initial set of developer-reported, interoperability-focused measures
  - Suggest additional measures and measure categories to prioritize for subsequent iterations of the developer-reported measures
  - Approve recommendations for submission to the National Coordinator by September 9, 2021

# EHR Reporting Program Task Force Roster

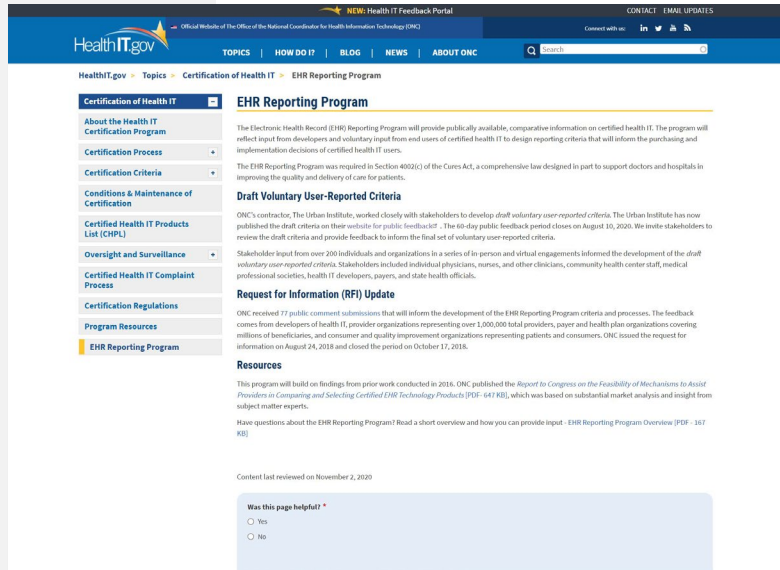
Name	Organization
<b>Raj Ratwani (Co-Chair)</b>	<b>MedStar Health</b>
<b>Jill Shuemaker (Co-Chair)</b>	<b>American Board of Family Medicine Foundation</b>
Zahid Butt	Medisolv Inc
Jim Jirjis	HCA Healthcare
Bryant Karras	Washington State Department of Health
Joseph Kunisch	Harris Health System
Steven Lane	Sutter Health
Kenneth Mandl	Boston Children's Hospital
Abby Sears	OCHIN
Sasha TerMaat	Epic
Sheryl Turney	Anthem, Inc.
Steven Waldren	American Academy of Family Physicians

# EHR Reporting Program Task Force Schedule

- Thursdays, 10 – 11:30 AM Eastern
- Beginning July 15, 2021 and ending September 2, 2021
- Task Force meetings are open to the public



# EHR Reporting Program For More Information...



**HealthIT.gov** | Official Website of The Office of the National Coordinator for Health Information Technology (ONC)

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**Certified Health IT Products List (CHPL)**

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**Certified Health IT Complaint Process**

**Certification Regulations**

**Program Resources**

**EHR Reporting Program**

The Electronic Health Record (EHR) Reporting Program will provide publicly available, comparative information on certified health IT. The program will reflect input from developers and voluntary input from end users of certified health IT to design reporting criteria that will inform the purchasing and implementation decisions of certified health IT users.

The EHR Reporting Program was required in Section 4002(c) of the Cures Act, a comprehensive law designed in part to support doctors and hospitals in improving the quality and delivery of care for patients.

**Draft Voluntary User-Reported Criteria**

ONC's contractor, The Urban Institute, worked closely with stakeholders to develop draft voluntary user-reported criteria. The Urban Institute has now published the draft criteria on their website for public feedback. The 60-day public feedback period closes on August 30, 2020. We invite stakeholders to review the draft criteria and provide feedback to inform the final set of voluntary user-reported criteria.

Stakeholder input from over 200 individuals and organizations in a series of in-person and virtual engagements informed the development of the draft voluntary user-reported criteria. Stakeholders included individual physicians, nurses, and other clinicians, community health center staff, medical professional societies, health IT developers, payers, and state health officials.

**Request for Information (RFI) Update**

ONC received 77 public comment submissions that will inform the development of the EHR Reporting Program criteria and processes. The feedback comes from developers of health IT, provider organizations representing over 1,000,000 total providers, payer and health plan organizations covering millions of beneficiaries, and consumer and quality improvement organizations representing patients and consumers. ONC issued the request for information on August 24, 2018 and closed the period on October 17, 2018.

**Resources**

This program will build on findings from prior work conducted in 2016. ONC published the *Report to Congress on the Feasibility of Mechanisms to Assist Providers in Comparing and Selecting Certified EHR Technology Products* (PDF - 647 KB), which was based on substantial market analysis and insight from subject matter experts.

Have questions about the EHR Reporting Program? Read a short overview and how you can provide input - [EHR Reporting Program Overview](#) (PDF - 167 KB)

Content last reviewed on November 2, 2020

Was this page helpful? \*

Yes

No

## HealthIT.gov Resources

<https://www.healthit.gov/topic/certification-health-it/ehr-reporting-program>

- ONC Request for Information comments
- Prior ONC report with market analysis and insights from subject matter experts
- Resources from the Urban Institute developed under contract with ONC