athenahealth

athenahealth
COVID-19

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athenahealth COVID-19 Response

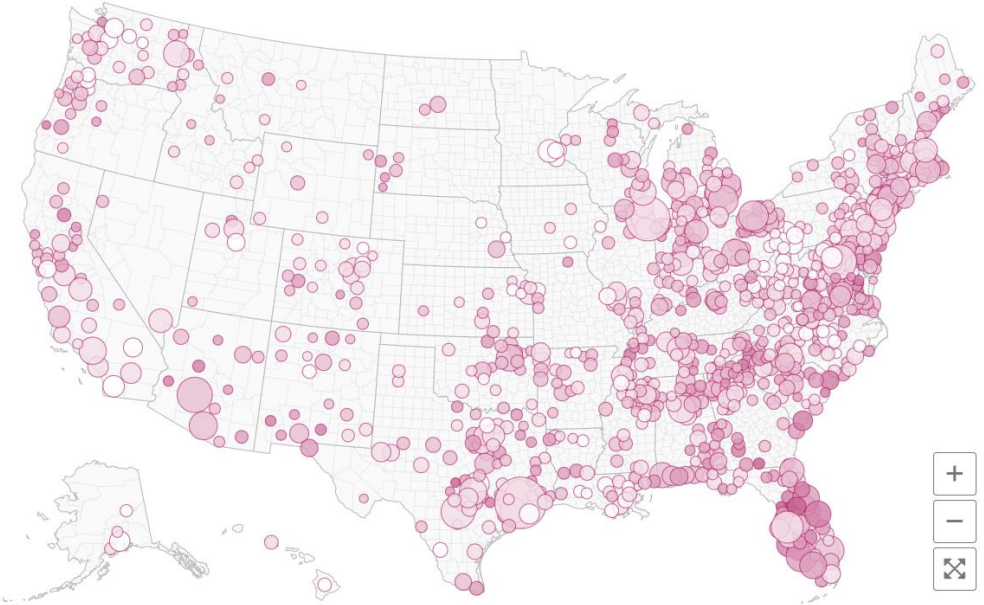CDC guidelines current in athenahealth and Epocrates products

Publicly available high-risk dashboard based on network deidentified data

Support customers as they adapt to telehealth platforms in the athenahealth Marketplace

athenahealth COVID-19 Task Force

COVID-19: Populations at high risk of severe illness

Risk factors for COVID-19 patients

Patients aged 65+

Patients with high-risk health conditions

When filters aren't selected, the dashboard represents the total number of patients seeing providers on the athenahealth network in that specific area

Source: athenahealth

Sample: Based on more than 27 million patients who visited a primary care clinician using athenahealth's electronic health record (EHR) or billing platform between March 2017 and Feb 2020.*

Circles are sized by total number of patients in county. Color indicates % of patients at high risk.

Organizational Challenges

- ## Re-evaluated release schedule with physician customers
  - **Single instance of continuously updated software**

- ## Supporting physicians and patients
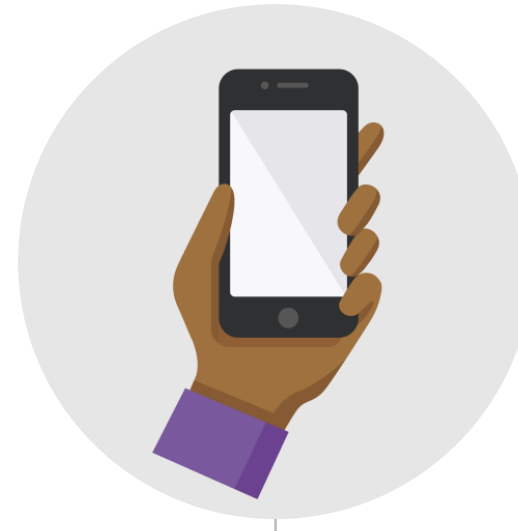 - **Navigating change and regulatory relief as a partner to solo practitioners and large health systems alike**

How can ONC HITAC help address remaining challenges?
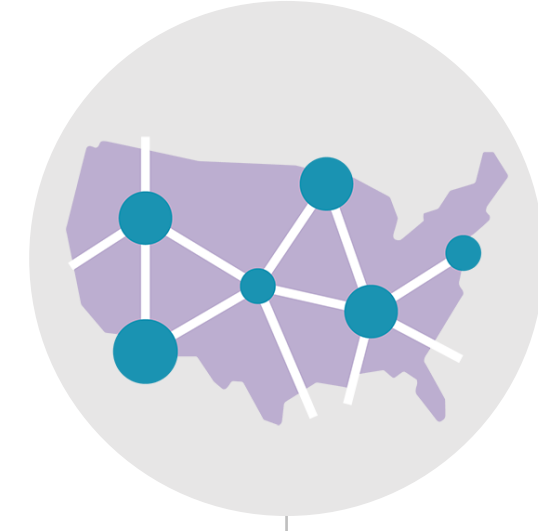
Put Physicians and Patients First

Financial Support for Ambulatory Providers

- Provider Relief Fund
- Extend Advanced Accelerated Payments

Continue to Expand Telehealth

- Expand scope of telehealth services
- Incentivize adoption and deployment

Delay 21st Century Cures implementation

- Limit COVID-19 impact on proper implementation