Consumer Access Trends

• Half of Americans in 2017 reported they were offered access to an online medical record by a provider or insurer.

• Over half of individuals who were offered online access viewed their record with the past year.

• Eight in 10 of the individuals who viewed their information rated their online medical records as both easy to understand and useful for monitoring their health.

• However, almost half of Americans in 2017 who were offered access to an online medical record did not access their record, frequently citing a perceived lack of need as one of the reasons for not accessing their record.
Introducing a New Consumer Resource

• On April 4th, ONC released a new resource “The Guide to Getting and Using your Medical Records”

• The ONC Guide to Getting and Using your Health Records supports the 21st Century Cures Act goal of empowering patients and improving patients’ access to their electronic health information

• It also supports the MyHealthEData initiative, a new White House Office of American Innovation Initiative to empower patients by giving them control of their healthcare information.
You have a right to your health record

Learn how to get it!

https://www.healthit.gov/how-to-get-your-health-record/
Next Steps

- We are asking health systems and organizations to share the resource through their networks.
- We are outreaching to stakeholders to ask them to post the associated web badge.
Thank you!

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