PRESENTER BIOGRAPHICAL SKETCHES
HIT Policy Committee's Information Exchange Workgroup
Stage 2 Provider ToC and VDT Listening Session
February 20, 2014

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Panel 1: Provider ToC Panel

David Kendrick, MD, MyHealth Access Network
Stasia Kahn, MD, Symphony Medical Group
Lori Johnson, MHA, RRT University of Missouri Health Care
Ryan Bosch, MD, MBA, FACP, Inova

Dr. David Kendrick is the principle investigator and CEO of the MyHealth Access Network, a Beacon Community. MyHealth is focused on improving health in Oklahoma and beyond by implementing a community-wide infrastructure for healthcare IT. MyHealth is focused on providing advanced health information exchange, community-wide care coordination tools, and a robust decision support platform to support providers striving to provide high quality care in the face of overwhelming data availability. An advanced community health analytics platform has been implemented to enable evaluation and improvement of population health across the community and region.

Dr. Kendrick is also an associate professor of internal medicine and pediatrics and the Kaiser Chair of Community Medicine at the University of Oklahoma's School of Community Medicine (SOCM). In addition, he serves the University's Health Sciences Center as the Assistant Provost for Strategic Planning and serves as the Chair of the Department of Community Medical Informatics. In this capacity, Kendrick is charged with defining and implementing healthcare information systems strategy for the SOCM and the community it serves. In particular, he is developing systems required to support patient-centered medical homes and to connect them with one another in ways that measurably improve the lives of patients and ultimately the health and quality of life of the entire community. He is also a member of the Board of Directors of NCQA (National Committee for Quality Assurance), and convening faculty for the CPCi (Comprehensive Primary Care Initiative).

Dr. Stasia Kahn is the President of Symphony Medical Group, an independent primary care medical practice in Illinois. Dr. Kahn's passion is to use health information technology to improve safety and quality of her patient's care. Kahn has expanded her healthcare knowledge by becoming a champion in the disciplines of healthcare information technology and quality healthcare. Kahn is double boarded in Internal Medicine and Clinical Informatics. Kahn has participated in practice based research projects on Health Information Exchange and Quality Reporting from EMR and shares her practical experiences with others through EMRSurvival.com an educational website including a blend of original articles, books, and audio-casts. Dr. Kahn serves as an

Advisor to the State of Illinois Health Information Exchange and is a former member of the GCCHIMSS Board of Directors and former lecturer in the Masters Degree program in Medical Informatics at the School of Continuing Studies Northwestern University.

Lori Johnson has worked at University of Missouri Health System in Columbia, Missouri for a total of 20 years. University of Missouri Health System is an academic medical center consisting of three hospitals serving central Missouri. There are 485 beds with ~25,000 discharges annually. University Physicians employs ~500 physicians. The outpatient clinics have ~560,000 encounters annually. Additionally, University Physicians serve outlying communities via outreach clinics.

Johnson has a Bachelor's degree in Health Science-Respiratory Care and a Master's degree in Health Administration both attained at University of Missouri-Columbia. She has served many clinical and administrative roles. For the past three years she has coordinated quality reporting programs for University Physicians (eRx/PQRS-GPRO/other payer quality programs) and the EHR Incentive Program for the eligible hospital and eligible providers. She works side-by-side with their EMR vendor on implementation of all solutions for quality reporting and meaningful use. She is involved in the all aspects of use of the EMR including documentation, workflow, education, provider performance measurement /feedback and reporting.

Dr. Ryan Bosch as a board-certified internal medicine physician, decorated military officer, former academic department director, health care consultant, and business entrepreneur, Dr. Bosch has excelled in diverse health care executive positions both in the delivery of medical care and the optimizing of clinical information systems for over 20 years. Dr. Bosch leverages his broad expertise in both business and medicine to cross the chasm to connect technology to actual workflow/service lines, and thereby, position unified solutions that have significant impact on clinical performance and costs. Dr. Bosch has been featured in TIME magazine as a HIT expert and national innovator for electronic health solutions. Dr. Bosch was also named one of three "Microsoft Clinicians of the Year" for his regional impact on health care technology. As the CMIO of Inova Health System, Dr. Bosch directs regional and national initiatives to connect our systems and standardize our health care technology offerings. This includes a recent overhaul of Inova's entire HIT strategy as Epic was implemented across five hospitals in the past seven months.

At present, Dr. Bosch leads Inova's informatics department, which encompasses all strategic efforts around enterprise clinical informatics, decision support applied analytics, HIE strategy, Meaningful Use accomplishment, Inova Learning Network (Training), and community strategic growth initiatives/partnerships. Dr. Bosch speaks often on health care technology in the region to notable national, private sector, and government audiences.

Panel 2: Provider VDT Panel

> *Fred Brodsky, MD Group Health Cooperative*
> *John Berneike, MD, Utah HealthCare Institute*
> *Jeffrey Hatcher, MD, Margaret Mary Community Hospital*
> *Greg L. Wolverton, FHIMSS, ARcare*
> *Amy Feaster, Centura Health*

Dr. Fred Brodsky has for the past three years, overseen Group Health's EMR with a special focus on HIE and population health and continues to see patients one day/week. Group Health's structure is roughly similar to Kaiser's, providing both care and coverage for 650,000 people across Washington. Brodsky works for Group Health Physicians, the multi-specialty group practice that provides healthcare for members who are insured by Group Health Cooperative.

Group Health is primarily an ambulatory organization, and uses HIE extensively to share information with our contracted hospital partners. They have been using Epic's suite of clinical applications since 2004. Approximately 70% of our patients actively use MyChart, Epic's patient portal.

Brodsky's past rolls include overseeing the implementation of Epic and their patient portal at a staff model HMO in Madison, Wisconsin beginning in 2002, and spent two years at University of Wisconsin's Quality and Innovation Division before joining Group Health in 2011. He holds his medical degree from the University Of Illinois College Of Medicine and performed his residency in Internal Medicine at the University of Wisconsin Hospital and Clinics.

Dr. John Berneike is a family physician and Clinical Director at St. Mark's Family Medicine, an independent practice and residency clinic in Salt Lake City, Utah with six faculty and twelve residents. In 2007, Dr. Berneike, who worked in IT before beginning his medical career, helped the clinic implement an electronic health record (EHR) system. Since implementing an EHR system, the clinic joined the Salt Lake City Beacon Community, a local Beacon project initiative focused on improving patient outcomes for patients with diabetes.

When St. Mark's joined the Salt Lake City Beacon Community, Dr. Berneike and his colleagues recorded baseline clinical measures for their patients with diabetes – including hemoglobin A1C, blood pressure, and cholesterol measures – and established performance targets aimed at improving each measure. After recording the baseline measures, St. Mark's made several changes. The clinic adopted a data analytics tool to scan the EHR system database and generate daily status reports about diabetic patients. These reports include patient lists, which allow St. Mark's to monitor changes in patients' clinical markers. The patient lists also highlight care deficiencies and prompt St. Mark's to provide patients with preventive care reminders, including reminders for routine eye exams and laboratory testing. In addition to patient lists, St. Mark's is using clinical decision support tools to alert providers to patients' preventive care and chronic

disease management needs. When a patient with diabetes comes into the clinic with a cold, for example, an EHR-generated alert will remind the provider if the patient has any preventive care or chronic disease management deficiencies.

St. Mark's achieved great success. After a year and a half of participating in the Beacon community, the clinic's new EHR tools helped St. Mark's significantly improve patient outcomes for patients with diabetes and meet all of its Beacon community performance targets. "We significantly improved clinical outcomes for our patients with diabetes. Our next step is using our experience as a springboard to other quality improvement efforts," said Dr. Berneike.

St. Mark's is already building on its work with patients with diabetes and is beginning to use Health IT to improve care for patients with cardiovascular diseases. Dr. Berneike is a member of the core planning team for the local chapter of the Million Hearts initiative, an initiative to prevent 1 million heart attacks and strokes by 2017. The team, which includes members of HealthInsight, the Regional Extension Center for Nevada, New Mexico, and Utah, as well as members of the Utah Department of Health, is working to improve hypertension care in Utah.

Dr. Berneike is driven to promote Health IT and aims to be on the leading edge of initiatives to improve health care quality and efficiency. "A personal goal of mine is to prove to myself and to my community that a small private practice can be a leader in this new era of health care," said Dr. Berneike. To that end, Dr. Berneike presents at Health IT conferences to promote Health IT to providers, participates in EHR user groups, and involves himself in state legislative efforts around Health IT. To promote health information exchange in Utah, Dr. Berneike also serves as Vice-Chair of the Board of Directors and Chair of the Clinician Committee for the Utah Health Information Network.

Dr. Jeffrey Hatcher is the Medical Staff Liaison at Margaret Mary Health in Batesville, Indiana. Dr. Hatcher received his medical training at Wright State University in Dayton Ohio. Upon completing his residency, he worked at Miami Valley Hospital in Dayton. He has a successful OB/GYN practice in Batesville that opened in 1997. Dr. Hatcher was one of the first physicians in the community to adopt an electronic health record at his practice.   His keen interest and enthusiasm for the use of IT has been beneficial to numerous projects at MMH. Dr. Hatcher was one of the physician champions for the hospital's implementation of computerized provider order entry. Within a short time, MMCH exceeded 80% adoption of physician entered orders. One of Dr. Hatcher's goals is to continue to deploy advanced clinical applications that help improve efficiencies and quality. Dr. Hatcher was one of two physician sponsors for Margaret Mary Health's community wide personal health record (PHR).

Greg L. Wolverton over the last 20 years has been employed in technology related work for private and government entities. In 2002 Wolverton was selected as CIO for White River Rural Health Center, Inc., (now ARcare) the largest FQHC in Arkansas, with 38 Medical Facilities, three Oral Health Facilities, four Wellness Centers, and three retail pharmacies. In 2006, WRRHC, now ARcare, installed its first unified EMR and Practice Management System. In 2008, under Wolverton's leadership, White River Rural Health Center was awarded the prestigious HIMSS Nicholas Davies Award of Excellence for health information technology.

Wolverton leads a KMS (Knowledge Management Systems) staff that delivers services to over 58 sites in Arkansas and Kentucky. Over the last seven years, ARcare has invested over 4 million dollars in HIT software and hardware improvements.

Wolverton and his team journeyed towards lean healthcare and organizational re-design and has been called upon numerous times to speak on their outcomes and best practices as a part of HRSA's fiscal re-design pilot. Wolverton has two published articles, the most recent in Healthcare Executive Magazine on lean healthcare. ARcare and KentuckyCare have achieved Stage 6 of the HIMSS Ambulatory EMRAM model and currently awaiting a site visit to validate the prestigious Stage 7 Ambulatory EMRAM status.

Wolverton has served as a member of the HRSA National Quality Faculty as well as a Senior Examiner on the Board of Examiners of the Governors Quality Award, the Arkansas Institute for Performance Excellence, Arkansas Malcolm Baldridge award. In addition, he has served on several HIMSS committees and has been chair of the HIMSS Nicholas Davies Community Health Organization Award Committee and is the current Chair of the HIMSS Enterprise Information Systems Committee. Wolverton is also a HIMSS Fellow. He is also Board President of the Kentucky Health Center Network, which has 20 FQHC member organizations in Kentucky.

Amy Feaster is the Vice President of Information Technology for Centura Health. Amy and her teams support 15 hospitals, seven senior living communities, medical clinics, affiliated partner hospitals, FlightForLife Colorado, 13 Colorado Health Neighborhoods and home care and hospice services with first class Information Technology Support. Centura Health, the region's health care leader, is focused on connecting Colorado and Kansas to affordable, world-class care. All of the Centura hospitals have either achieved HIMSS Stage 7 or Stage 6 certification. Feaster is the board chair for South Metro Health Alliance. She earned a Degree in Business Administration with a concentration in Information Technology. Feaster has been with Centura Health for over twenty-five years.