

The Office of the National Coordinator for Health Information Technology Health IT Advisory Committee

## Interoperability Standards Priorities Task Force March Update

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## Orders & Results Final Recommendations



## **Orders & Results Priorities & Recommendations**

- Priority 1: Results Ordering
  - » Priority 1A: Consistent encoding of Lab & Other test results
  - » Priority 1B: Results need to be sent to clinicians in codified format
  - » Priority 1C: Orderable tests need to be standardized between systems and with mapping to standard terminologies
  - » Priority 1D: Results need to be available for patients/proxies to effectively view, receive, and utilize
- Priority 2: Standardization
  - » Priority 2A: Need a standard way to differentiate the Type of result
  - » Priority 2B: The C-CDA standard does not prescribe how to group components



## **Orders & Results Priorities & Recommendations**

- Priority 2: Standardization (Cont'd)
  - » Priority 2C: Need standard interoperable methodology to specify and identify what has been ordered, and what is the Status of an order
  - » Priority 2D: Existing standard code sets are not unique or sufficiently granular to accurately determine the clinical equivalency of tests
  - » Priority 2E: Integrate external decision support
  - » Priority 2F: Support the integration of Prior Authorization into EHR-based ordering workflows
  - » Priority 2G: Result data exchanged between HIT systems may not include sufficient Provenance Metadata
  - » Priority 2H: Need vendors to send unique Reference IDs for results data
  - » Priority 2I: Tampering or other data modification may occur



## **Priority 1A: Consistent encoding of Lab & Other test results**

- Standardized Logical Observation Identifiers Names and Codes (LOINC) & Systematized Nomenclature of Medicine - Clinical Terms (SNOMED-CT) coding must be provided by resulting agencies as a Clinical Laboratory Improvement Amendments (CLIA) requirement
- Identify and prioritize the most common/important results of each order type (including but not limited to lab, imaging, cardiac, pulmonary, neuro-muscular)
- Require and enforce the use of information models and terminology standards for all test orders and results
- Mapped codes must be included with results as they are maintained in and exchanged between health information technology (HIT) systems
- Resulting systems, e.g. electronic health records (EHRs) & laboratory information systems (LISs) should provide a mechanism that allows clients to map internal result codes to standard vocabularies
- Implement mechanisms to support and ensure proper LOINC encoding by resulting agencies, such as auditing or certification by CLIA



# Priority 1B: Results need to be sent to clinicians in codified format

- Utilize US Core Data for Interoperability (USCDI) to assure that prioritized results are interoperable via HL7 v2 messages (where applicable), C-CDA, Fast Health Information Resources (FHIR), and future transport standards
- Prioritize complete and accurate coding at the data source (e.g., LIS, RIS) rather than trying to code or correct externally sourced data downstream
- Require that resulting agencies provide standardized metadata, (e.g., methodology, units, normal ranges) to ordering and copy to providers as well as patients
- Standard metadata must be maintained as result data is transmitted between systems (e.g., LISs, Imaging systems, EHRs, PHRs, HIEs, Payers, and Public Health)



## Priority 1C: Orderable tests need to be standardized between systems with mapping to standard terminologies

- Develop and eventually require the use of standards-based catalogs of orderable tests with consistent mapping to associated code sets (e.g., LOINC) for all order types
- Utilize consensus development process to develop standard orderables for the most common/important tests of each order type, including the orders that link to prioritized results
- Standardize commonly used order panels, building on the ~2,000 order panels currently cataloged by LOINC
- Standardize orderables and order details with existing information models in mind (e.g., FHIR)



# Priority 1D: Results need to be available for patients/proxies to effectively view, receive, and utilize

- Require that ordering providers make results available to patients/proxies within a reasonable timeframe, as allowed by state laws, assuring that, where appropriate, providers have an adequate opportunity to review and comment on results to facilitate patient interpretation
- Make all results in the EHR available to patients via APIs, whether or not results are LOINC/SNOMED-CT encoded
- Develop and require the use of standardized "patient friendly" result display names to patients based on LOINC and SNOMED-CT standards (in process)
- In the future consider requiring resulting agencies to make results available directly to patients. This could initially be required via CLIA regulations. As necessary, this could be required as a condition of payment for resulting agencies
- Alignment of state and federal policies to assure consistent and predictable patient data accessibility and interoperability. This should begin with a clear articulation of varying state requirements, followed by specification of national standards to promote maximal sharing of data with patients/proxies in both human and machine-readable formats



## Priority 2A & 2B

#### No standard way to differentiate the Type of result

- Create a C-CDA standard component that identifies the different Result Types
- Assure that FHIR specifications for test result components include the exchange of Result Type metadata

#### The C-CDA standard does not prescribe how to send components

• The C-CDA standard should be updated to require that result components sent with documents be grouped by procedure in order to keep the necessary context for interpretation on the receiving side



## Priority 2C & 2D

#### Need standard interoperable methodologies

- Include Order Status as required component of interoperable metadata
- Include in scope all orderables
- Map priority orderables to standard codes. LOI standard could be useful. Potentially us LOINC for orderables, SNOMED for values

#### **Existing standard code sets are not unique**

- Create a means of interpreting the different codes and information available for procedures and result components so that when received, they can be uniquely identified.
- This new way of translating codes would then be adopted by all EHRs and other systems exchanging results data.



## Priority 2E & 2F

#### Integrate external decision support

- Support the advancement of standards such as CDS Hooks
- Support the development of Hooks that can be activated/utilized when a provider or patient receives and/or is reviewing a result
- Support the development and use of standards to determine and expose/display net pricing and suggested alternative order information to relevant stakeholders

## Support the integration of Prior Authorization into EHR-based ordering workflows

• There is a need for standard methodologies to integrate external decision support for clinicians, patients and other stakeholders, into the full range of order and results workflows



## Result data exchanged between HIT systems may not include sufficient Provenance Metadata

- Require interoperability of provenance metadata with orders and results
- Provenance data inclusion should be independent of transport mechanism (e.g., HL7 V2, LOI, LRI, C-CDA, FHIR)



## **Priority 2H**

## Vendors do not consistently send unique Reference IDs for discrete results data

- All systems should generate, use, and send unique and consistent Reference IDs for all orders, procedures and result components
- Require interoperability of order/result Reference ID metadata with orders and results such that receiving systems can recognize a specific order or result as having been received previously
- Internal identifiers must be persistent and not change over the life cycle of an order or result
- Internal identifier data inclusion should be independent of transport mechanism



## Vendors do not consistently send unique Reference IDs for discrete results data

- With the advancement of consumer-mediated exchange, clinicians may not be able to tell if an order, result or document has been tampered with while under the control of the patient or un-regulated HIT vendor system
- Explore the value of requiring digital signatures on appropriate order and result data
- A digital signature should allow the originating system to be confirmed, and the values to be verified, and reveal any tampering that may have occurred



Closed-loop Referrals & Care Coordination Final Recommendations



## **Closed-Loop Referrals & Care Coordination**

### **Priority 1**

- Priority 1A: Closed-Loop Communications
- Priority 1B: Clinical Data collected prior to and sent when referring a patient
- Priority 1C: Clinician-to-Clinician Patient-Specific Messaging
- Priority 1D: Referral Management and Care Coordination
- Priority 1E: Governance

### **Priority 2**

- Priority 2A: Automatically incorporate relevant patient information into EHR
- Priority 2B: Patient-to-Clinician Messaging
- Priority 2C: Multi-Stakeholder, Multi-institutional Care Plan
- Priority 2D: Real time text messaging



#### **Priority 1A: Lack of Closed-Loop Communications**

Establish minimum baseline requirements for HIT solutions supporting closed loop referral management

- Encourage/support pilots of the 360X project with a variety of EHR systems and healthcare organizations
- Iteratively enhance 360X approach based on real-world feedback
- Support the 360X standards for Patient Identity Management and the further development and expansion of these capabilities to allow all referral orders to be tracked to completion.
- Encourage/support efforts to harmonize existing approaches to representing Message Context
- Investigate how FHIR-based approaches can best be leveraged to support closed loop referral and care coordination messaging workflows.



## **Closed-Loop Referrals & Care Coordination**

#### Priority 1B: Standard clinical Data should be collected prior to referring a patient

- Identify an organization to develop and evolve recommendations
- Identify, catalog and, as necessary, manage and evolve best practice standard data elements
- Potential collaborators:
  - American Medical Association (AMA) Integrated Health Model Initiative (IHMI)
  - 360X Project Group
  - Council of Medical Specialty Societies (CMSS)
  - Physicians' Electronic Health Record Coalition (PEHRC)
  - Physicians Consortium for Performance Improvement (PCPI)
  - Health Services Platform Consortium (HSPC)
  - Healthcare Information and Management Systems Society (HIMSS)
  - Electronic Health Record Association (EHRA)
  - HL7 Da Vinci Project
  - ONC FHIR at Scale Taskforce (FAST)
- Consider piloting FHIR Argonaut Questionnaires to support referral workflows
- Explore the use of referral management apps (e.g., using SMART technology solutions) to support referral management workflows and associated information exchange



## **Closed-Loop Referral & Care Coordination**

#### **Priority 1C: Clinician-to-Clinician Patient-Specific Messaging**

- Support and incentivize EHR and clinician user adoption of functionality needed to fully utilize compatible transport mechanisms (e.g., Direct)
- Investigate how FHIR-based approaches can be leveraged to support clinical messaging for referrals and care coordination

### **Priority 1D: Provider Directories**

• Support the development and advancement of a nationwide standard for provider directories and their management to support referrals and care coordination, including cross-organizational clinical messaging

### **Priority 1E: Governance**

• Include access to and governance of push messaging, and the associated technical and workflow requirements necessary to support referrals and care coordination, in the scope of the final TEFCA



#### **Priority 2A: Automatically incorporate patient information into EHR**

 Support transition to secure, cross-organizational, cross-vendor, EHRintegrated electronic messaging between providers, payers and all care team members

#### **Priority 2B: Patient-to-Clinician Messaging**

- Support pilots of patient to provider messaging using multiple available technology solutions, e.g., Direct, FHIR
  - » Provide flexibility to individuals/patients to select the messaging tools of their choice and to manage messaging with care team members utilizing disparate HIT solutions
  - » Viable messaging solutions will integrate with established clinician workflows for portal-based messaging



## Closed-Loop Referral and Care Coordination Draft Recommendations (Cont'd)

### Priority 2C: Patient-centric, Multi-Stakeholder, Multi-institutional Care Plan

- Investigate various approaches, such as those based on the FHIR and C-CDA Care Plan
- Ensure that patient, caregiver and family goals and wishes are incorporated into the care plan

#### **Priority 2D: Real time text messaging**

 Explore the usage of and development of standards for the use of secure, real time text messaging that supports appropriate integration with EHR documentation and workflows



## Additional Closed Loop Referral Draft Recommendations

#### Technology needs to support both Care Coordination and Orders & Results

• Identify opportunities for harmonization of technology standards and governance support of various instances of closed loop exchanges

#### **Transitions of Care**

• Identify opportunities for harmonization of technology standards and governance support of various instances of Transitions of Care

#### Custom interoperability solutions add cost and complexity

• Actively seek out and identify opportunities to consolidate, simplify and render cost effective the health IT interoperability landscape

#### Health data interoperability needs with no clear single best approach

 Avoid "picking winners" prematurely and remain open to potential alternative approaches which may ultimately be superior for a given problem or in a larger context that considers various use cases



## **Medication & Pharmacy Data**



#### **Priority 1**

- Priority 1A: Medication administration/dispensation information is not universally available
- **Priority 1B:** Medication reconciliation at transitions of care is challenging
- **Priority 1C:** US Core FHIR profiles do not require transmittal of free-text sigs
- Priority 1D: Access to prescription drug monitoring program (PDMP) data can be cost prohibitive
- **Priority 1E**: It is difficult to know the net price of prescribed medications
- **Priority 1F:** Need standards to integrate Prior Authorization into prescribing workflows

#### **Priority 2**

- Priority 2A: National Library of Medicine RxNorm API does not return codes for discontinued drugs
- Priority 2B: Free text sigs are prevalent, but difficult to interpret/use when structured information is needed
- Priority 2C: There is currently not a way to "forward" an eRx to an alternate pharmacy



## **Preview of Future Domains**

- Evidence-based Disease Management
- Price Transparency
- Prior Authorization
- All of these uses of health information technology include the need to
  - » Collect appropriate patient information
  - » Send patient information to a service that analyzes it relative to a set of rules/requirements
  - » Return recommendations to the requestor which must be incorporated into the workflow





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## Questions

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