# eCQM Affinity Group Session #5

Supplemental Session:

Planning for EHR Vendor Capabilities and Review of eCQM Framework Sequencing

## Agenda

- Introductions
- Maryland Preparing for EHR Vendor Capacity
- eCQM Framework Sequencing
- Final discussion

#### **Context: Affinity Group Objectives & Output**

- Discuss CQM framework supporting:
  - Strategic planning for innovation and value based payment models;
  - Discussing governance and policy to support building measurement capacity;
  - Understanding technical models and considerations for choosing appropriate technical model for your state; and
  - Supporting quality improvement activities improving health, quality of care, and reducing costs.

#### Output:

 State-level Implementation Guide for eCQM Strategic Planning for Innovation Models and Value-based Payment Models



# Maryland Medicaid eCQM Strategy

Adapting to the EHR Market



### Outline

- Investigate
  - EHRs and eCQM calculation tools
- Evaluate
  - Specification, location of tool, trigger
- Implement
  - Vendor/Practice review, tool creation
- Revisit & Revise



# Investigate: EHR Market

Analyze vendor marketplace (ambulatory)

EHR Vendor	Market Share (Medicaid)
Epic	27%
GE Healthcare	11%
Allscripts	7%
eClincialWorks	6%
NextGen Healthcare	6%
Practice Fusion	4%

- eCQM Collection and Calculation
  - Build or leverage?



### Evaluate

- Specification
  - QRDA, C-CDA, FHIR?
- eCQM Tool Location
  - SLR or HIE?
- Trigger
  - When is the data sent?

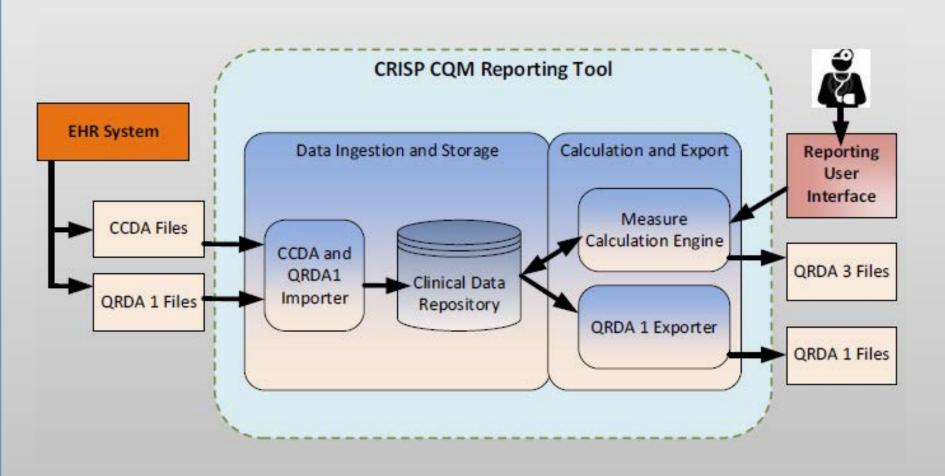


# **Implement**

- Maryland: C-CDA, popHealth-like, HIE
- Approach:
  - State-wide contracts with vendors
  - Informaticists to review C-CDA
  - Modify popHealth



# DEPARTMENT OF HEALTH AND MENTAL HYGIENE



February 2, 2016



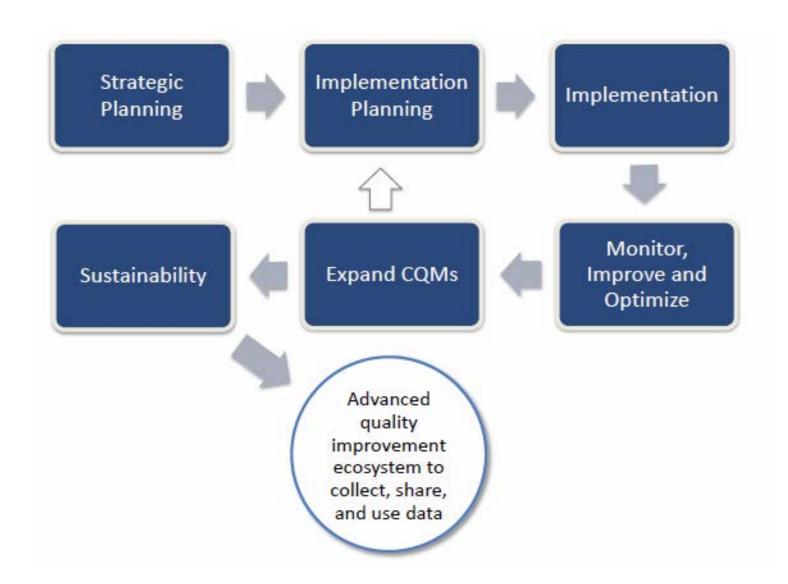
### Revisit and Revise

- Assess proliferation of specs
  - QRDA, C-CDA, FHIR
- Integrate tool
  - Menu item from HIE
  - Sustainability
    - Vendor review, practice implementation
    - IAPD to user fees



# Questions?

#### eCQM Planning Sequence – Where to start?



#### **eCQM Strategic Planning**

- Assess the state's current eCQM capacity
- Identify priority needs and uses for eCQMs
- Assess state HIT governance
- Align measures across programs and stakeholders
  - Marco-alignment
  - Micro-alignment
- Assess technical capability of state technical resources

#### eCQM Strategic Planning Considerations

# Assess the current CQM capacity

- How is the state currently assessing Quality?
- Does the state have a quality measure network at state, regional, local levels?

# Identify Priority Use Cases

- What are current and future priority uses? See Uses and Benefits in Appendix
- What is the value proposition for all stakeholder groups? (payers, purchasers, providers, patients)
- What are the barriers and needs for stakeholders?
- Align around a model, common objectives, and common benefits

#### Assess Current HIT Governance

- Does the current HIT governance model support quality measure use cases?
- Who are the key public and private stakeholders state's needed to support priority use cases and objectives?
- Can workgroups be created or leveraged to support measure alignment, technical details, and align to broader health reform governance?

#### eCQM Strategic Planning Considerations (con't)

# Measure alignment

- Program alignment Is there a common program to build from or align with? (e.g., CPCI → SIM → LAN → MACRA)
- Macro alignment Identify common measures to start building capabilities to pave the road for more measures (e.g., NQF 0018 – the Million Hearts Hypertension measure)
- Micro alignment How close are data specifications aligned to "gold standard" specifications
- Consider different populations (e.g., Primary Care, Pediatrics, Mental Health, Substance Use)

#### Technical Capability Assessment

- Shared technical services Does the state have the common, shared services (e.g., Master Patient Index) to support more advanced clinical quality measures?
- Are there opportunities to identify common, shared services?
- **Data Intermediaries** Can you build from data intermediaries around the State?
- Are the available CQM technologies currently operational, in development, can be expanded from current resources, or planned for future development?
- Data availability what data is currently available?

#### Micro-alignment of measures

- Micro alignment thinking carefully about how close actual data specifications for the measure are aligned with the "gold standard" specifications
- 2013 Buying Value Coalition measure modification findings
  - Most state programs modify measures 23% of the identifiable standardized measures were modified (237/1051)
  - 40 of the 48 measure sets modified at least one measure
  - Two programs modified every, single measure
  - Six programs modified at least 50% of their measures
- Toolkit

  Buying Value Coalition toolkit can assist states build measure set

Online Measure Selection Toolkit

### eCQM Implementation Planning

- Policy Assess business and regulatory policies to accelerate CQM data availability and reporting
- Program Identify state and private programs that could benefit from CQM capabilities
- Technology Assess current and planned technical capabilities
  - Identify primary data sources
  - Identify data intermediaries
  - Identify data and technology gaps

#### eCQM Implementation Planning Considerations

Assess
Business and
Regulatory
Policies

- What authorities are available to accelerate the state's CQM capacity?
- Does procurement have to be planned?
- What is the decision governance structure?
- What data use agreements need to be examined and modified to support CQM?

Identify State and Private Programs

- What are current programs to use as demonstration project?
- What are the business, functional, and technical requirements for an RFP?
- Consider different measure for all populations (e.g., Primary Care, Pediatrics, Mental Health, Substance Use)
- Identify key project management oversight

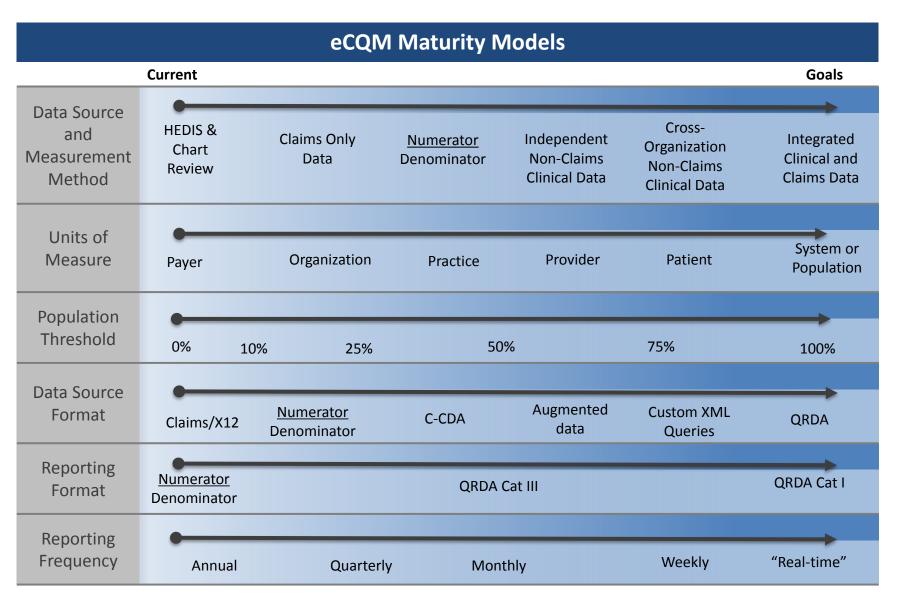
Assess Current and Planned Technology

- What are available CQM data sources?
- What measure data specifications have been modified?
- What data intermediaries are available?
- What data intermediary functionalities are operational, in development, or possible to be extended?
- What are data format strategies?

#### eCQM Implementation

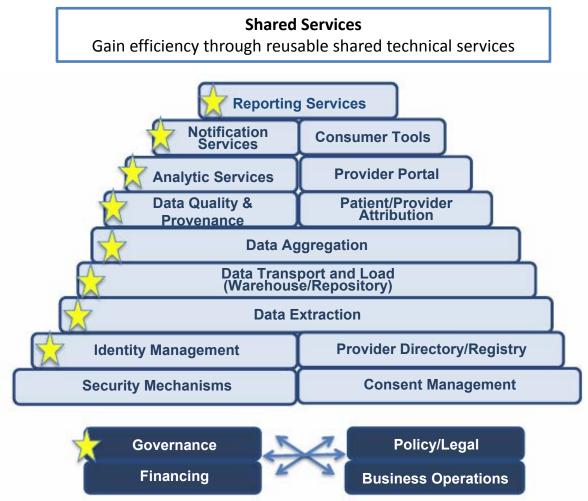
- Identify a demonstration program with aligned measures to test eCQM data, calculation and reporting
- Identify key project management tasks roles and responsibilities, escalation process
- Identify risk and mitigation strategy key barriers and issues to eCQM data acquisition, calculation, and reporting
- Identify key infrastructure to be developed
- Identify key milestones for practices and partners to reach
- Align timelines across technical development and implementation with program timelines

#### eCQM Continuum



### eCQM Dependencies and Functions

Health IT Infrastructure to create a state wide (or regional) <u>Shared Services</u> to support payment reform models

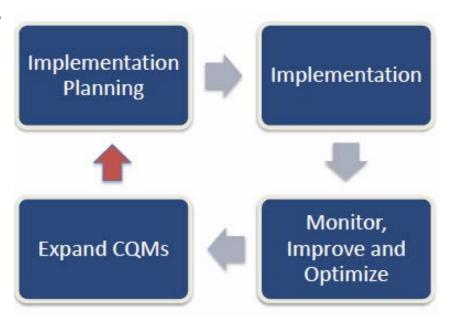


#### Monitor and Improve eCQM Capabilities

- Test, test, test
  - TACOMA framework
- Validate results
- Continue to monitor EHR vendor capabilities
- Implement and monitor data quality programs
  - Data sourcing
  - Data calculation
  - Data reporting

#### **Expanding eCQM Capabilities**

- Expand programs participating in eCQM implementation
- Identify additional measures to be tested and reported
- Micro align new measure data specifications
- Identify additional data sources
- Create roadmap for expanding eCQM capabilities (e.g, public reporting, population health measurement)
- Go back to implementation planning step



#### eCQM Sustainability

- Funding mechanisms
  - 90-10 HITECH/HIE Advanced Planning Documents
- Policy levers
  - ONC State HIT Policy Compendium
  - Medicaid contracts
  - Multi-payer collaboratives

# The Significant Lack of Alignment Across State and Regional Health Measure Sets:

An Analysis of 48 State and Regional Measure Sets, Presentation





### Purpose

- Goal: Paint a picture of the measures landscape across states and regions to inform development of the emerging Buying Value measure set.
- Process: Identify and collect 48 measure sets used by 25 states for a range of purposes and conduct a multipronged analysis:
  - Provide basic summary information to describe the 48 measure sets
  - Provide an overview of the measures included in the 48 measure sets
  - Analyze the non-NQF endorsed measures
  - Analyze the measures by measure set type
  - Analyze the measures by measure set purpose
- bailit health
- Analyze the measures by domain/ clinical areas
- Assess the extent of alignment within the states of CA and MA

### Methodology

- We used a convenience sample of measure sets from states, by requesting assistance from our contacts in states and by:
  - Obtaining sets through state websites:
    - Patient-Centered Medical Home (PCMH) projects
    - Accountable Care Organization (ACO) projects
    - CMS' Comprehensive Primary Care Initiative
  - Soliciting sets from the Buying Value measures work group
- We also included measure sets from specific regional collaboratives.
- We have not surveyed every state, nor have we captured all of the sets used by the studied states.
- We did not include any hospital measures sets in our analysis.
  - Excluded 53 hospital measures from the analysis

## Agenda/ Findings:

- 1. Many measures in use today
- 2. Little alignment across measure sets
  - 3. Non-alignment persists despite preference for standard measures
- 4. Regardless of how we cut the data, the programs were not aligned
  - 5. Most programs modify measures
  - 6. Many programs create homegrown measures
  - 7. Most homegrown measures are not innovative

bailit health

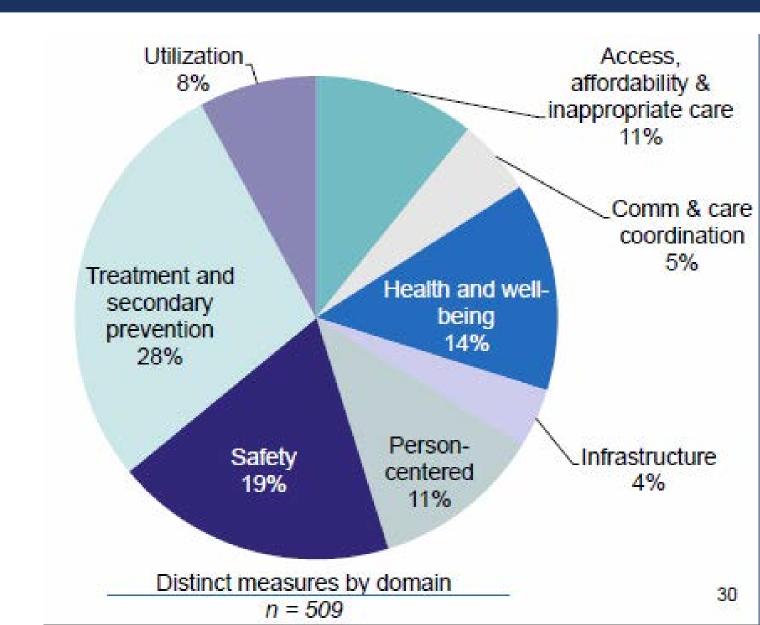
8. Conclusions and recommendations

# Finding #1: Many state/regional performance measures for providers are in use today

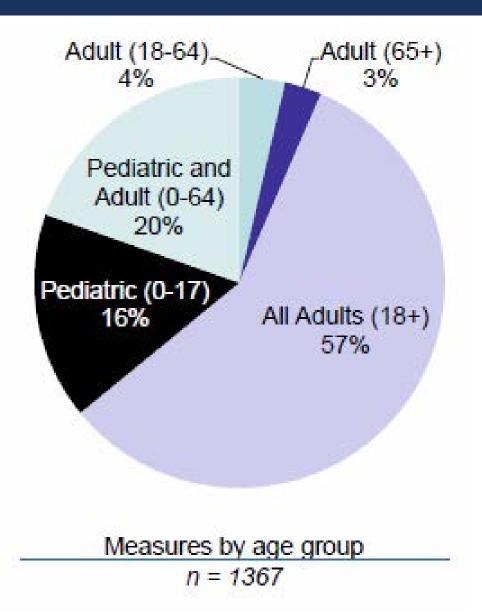
- In total, we identified **1367** measures across the 48 measure sets
  - This is counting the measures as NQF counts them, or if the measure was not NQF-endorsed, as the program counts them
- We identified 509 distinct measures
  - If a measure showed up in multiple measure sets, we only counted it once
  - If a program used a measure multiple times (i.e., variations on a theme) we also only counted it once
- We excluded 53 additional hospital measures from the analysis.



# Programs use measures across all of the domains

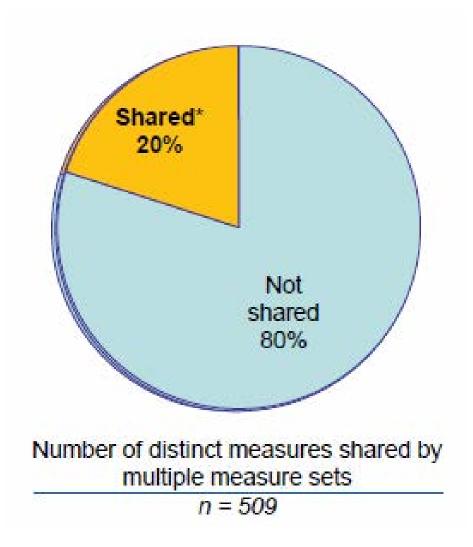


### Most implemented measures are for adults



• But there does not appear to be a deficiency in the number of measures that could be used in the pediatric or the 65+ population.

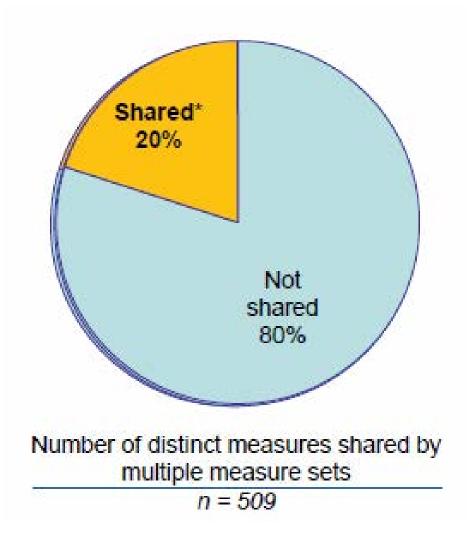
# Finding #2: Little alignment across measure sets



- Programs have very few measures in common or "sharing" across the measure sets
- Of the 1367 measures,
   509 were "distinct"
   measures
- Only 20% of these distinct measures were used by more than one program

<sup>\*</sup> By "shared," we mean that the programs have measures in common with one another, and not that programs are working together.

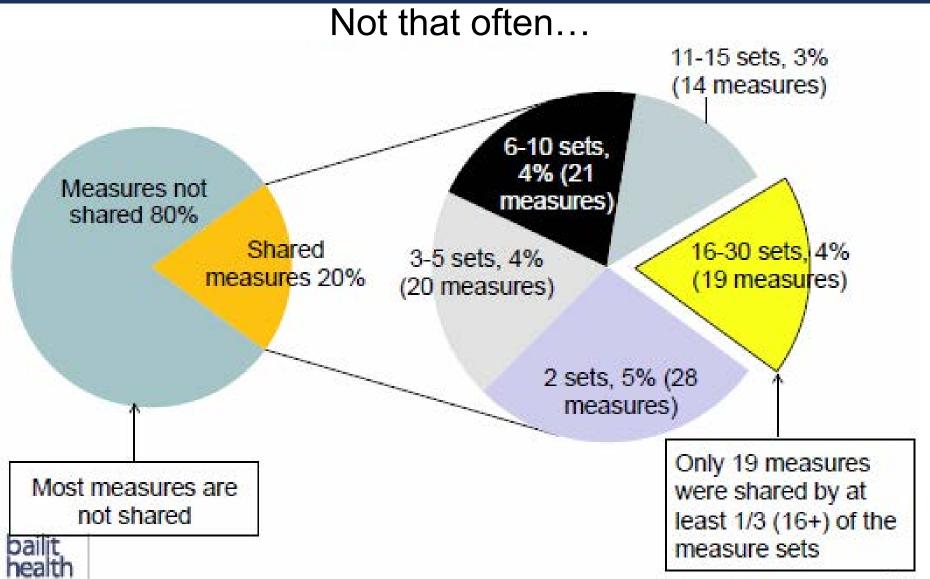
# 80% of Measures Appear in Only One of the 48 State Measure Sets



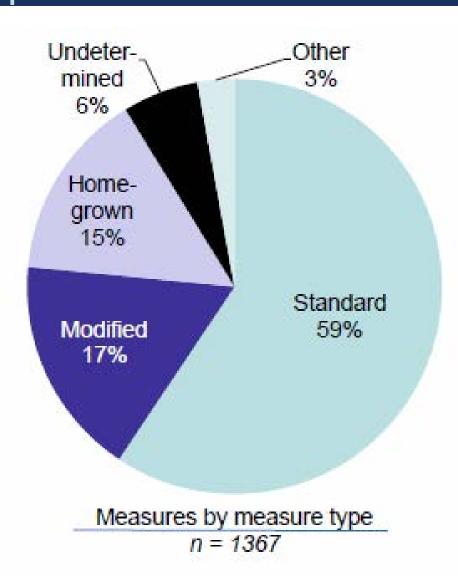
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#### How often are the "shared measures" shared?



# Finding #3: Non-alignment persists despite preference for standard measures



#### **Defining Terms**

**Standard:** measures from a known source (e.g., NCQA, AHRQ)

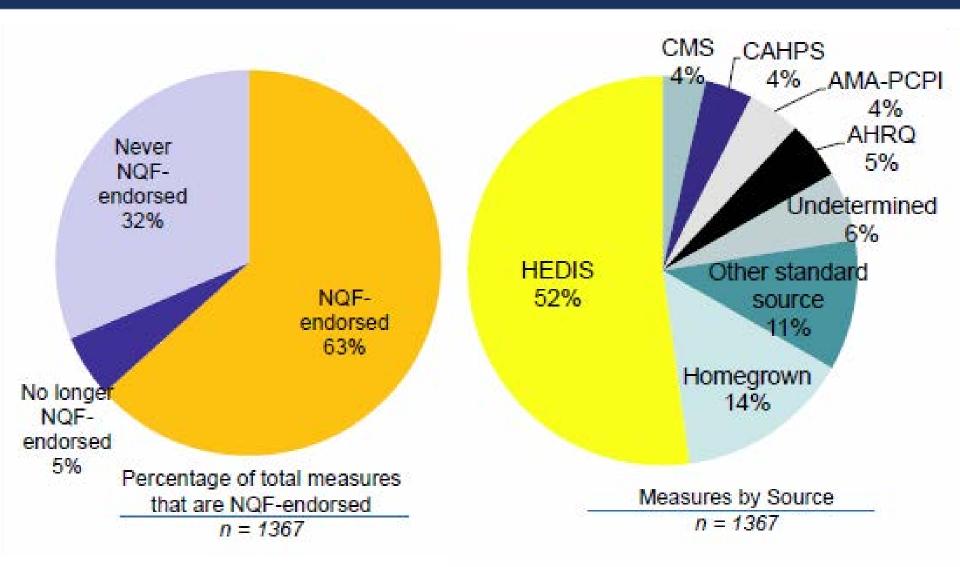
**Modified:** standard measures with a change to the traditional specifications

Homegrown: measures that were indicated on the source document as having been created by the developer of the measure set

**Undetermined:** measures that were not indicated as "homegrown", but for which the source could not be identified

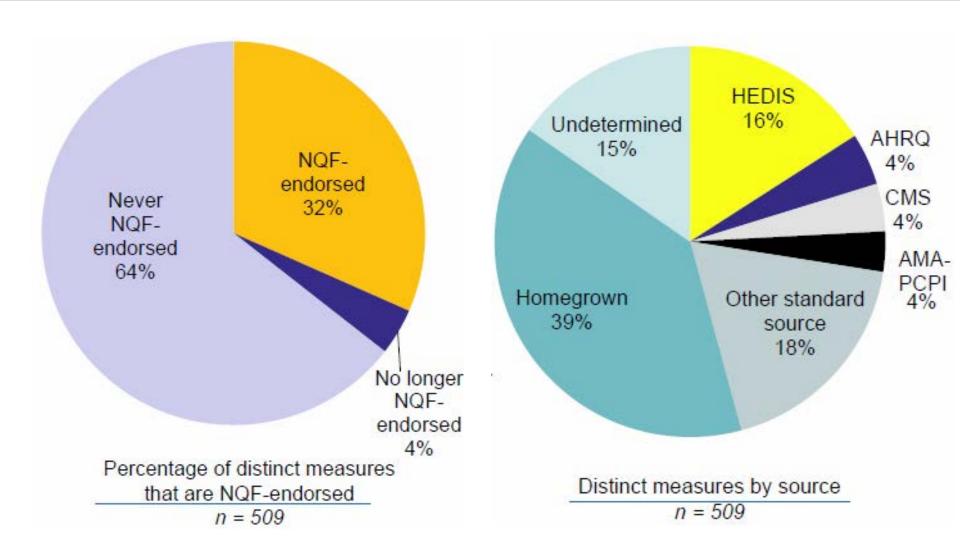
Other: a measure bundle or composite

# Most measures used are standard NQFendorsed measures and/or from HEDIS



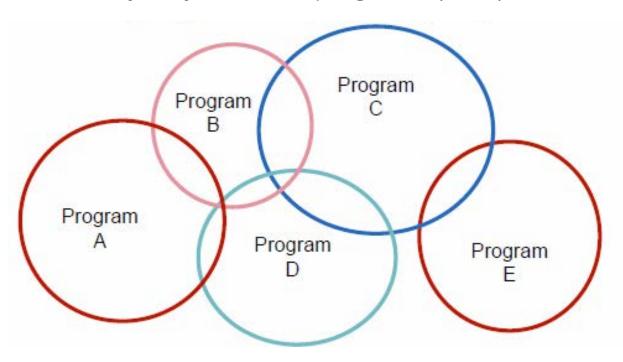
Note: the standard measures described here include those standard measures that have been modified.

# But a much smaller percentage of the distinct measures are NQF-endorsed and/or from HEDIS



## Programs are selecting different subsets of standard measures

- While the programs may be primarily using standard,
   NQF-endorsed measures, they are not selecting the same standard measures
- Not one measure was used by every program
  - Breast Cancer Screening is the most frequently used measure and it is used by only 30 of the programs (63%)



# Finding #4: Regardless of how we cut the data, the programs were not aligned

- We conducted multiple analyses and found non-alignment persisted across:
  - Program types
  - Program purposes
  - Domains, and
  - A review of sets within CA and MA
- The only program type that showed alignment was the Medicaid MCOs
  - 62% of their measures were shared
  - Only 3 measures out of 42 measures were not HEDIS measures
- California also showed more alignment than usual
  - This may be due to state efforts or to the fact that three of the
     seven CA measure sets were created by the same entity.

# Finding #5: Even shared measures aren't always the same - the problem of modification!

- Most state programs modify measures
- 23% of the identifiable standardized measures were modified (237/1051)
- 40 of the 48 measure sets modified at least one measure
- Two programs modified every single measure
  - RI PCMH
  - 2. UT Department of Health
- Six programs modified at least 50% of their measures
  - 1. CA Medi-Cal Managed Care Specialty Plans (67%)
  - 2. WA PCMH (67%)
  - 3. MA PCMH (56%)
  - 4. PA Chronic Care Initiative (56%)
  - 5. OR Coordinated Care Organizations (53%)
- bailit health

6. WI Regional Collaborative (51%)

#### Why do organizations modify measures?

#### To tailor the measure to a specific program

 If a program is focused on a subpopulation, then the program may alter the measure to apply it to the population of interest

#### To facilitate implementation

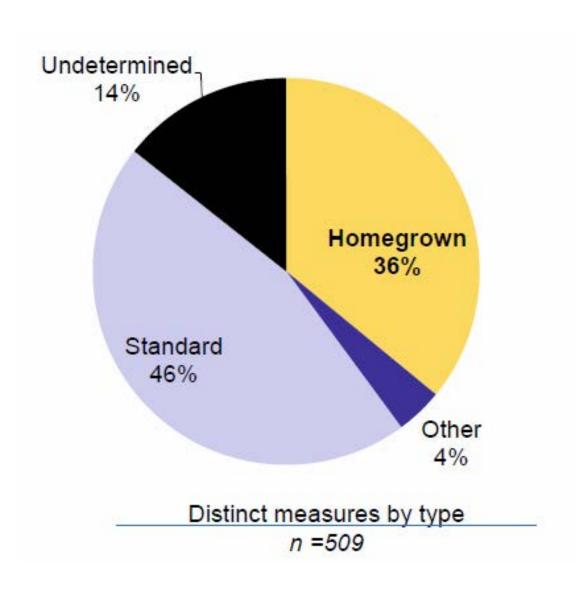
 Due to limitations in data capabilities, programs may choose to modify the source of measures so they can collect them without changing IT systems

#### To obtain buy-in and consensus on a measure

- Sometimes providers have strong opinions about the particular CPT codes that should be included in a measure in order to make it more consistent with their experiences. In order to get consensus on the measure, the organization may agree to modify the specifications.
- Sometimes providers are anxious about being evaluated on particular measures and request changes that they believe reflect best practice



# Finding #6: Many programs create homegrown measures

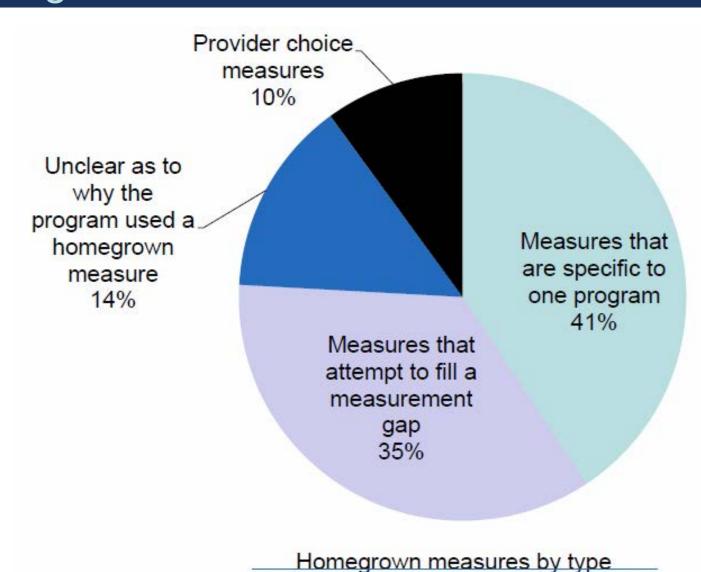


## What are "homegrown" measures?

Homegrown measures are measures that were indicated on the source document as having been created by the developer of the measure set.

If a measure was not clearly attributed to the developer, the source was considered to be "undetermined" rather than "homegrown."

# 40% of the programs created at least one homegrown measure



n = 198

43

## Do homegrown measures represent innovation?

- "Innovative" measures are measures that are not NQFendorsed and:
  - address an important health care concern that is not addressed in most state measure sets, e.g.:
    - Care coordination
    - Care management/ transitions
    - Cost
    - End-of-life care/ hospice/ palliative care

- Patient self-management
- Procedure-specific quality concerns
- Social determinants of health
- b. address an issue/condition for which few measures are commonly employed, e.g.:
  - Dementia
  - Dental care
  - Depression
  - Maternal health

- Mental health
- Pain
- Quality of life
- Substance abuse

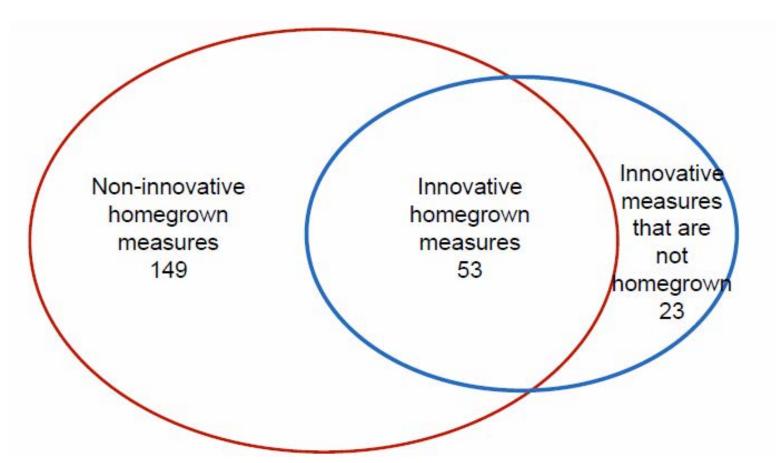


#### Innovative measures

- We identified 76 innovative measures across 50 measure sets:
  - 48 measures sets from the state measure set analysis
  - 2 additional regional collaborative measure sets
    - Minnesota AF4Q
    - Oregon AF4Q
- 20 of the measure sets included at least one innovative measure:
  - 35% of MA PCMH measures were innovative (17)
  - 31% of MN SQRMS measures were innovative (4)
  - 25% of MA MBHP measures were innovative (2)
  - 16% of TX Delivery System Reform Incentive Program measures were innovative (17)
- Some of the innovative measures may simply be "measure concepts" that are not ready for implementation.



## Finding #7: Most homegrown measures are not innovative



# But most innovative measures are homegrown

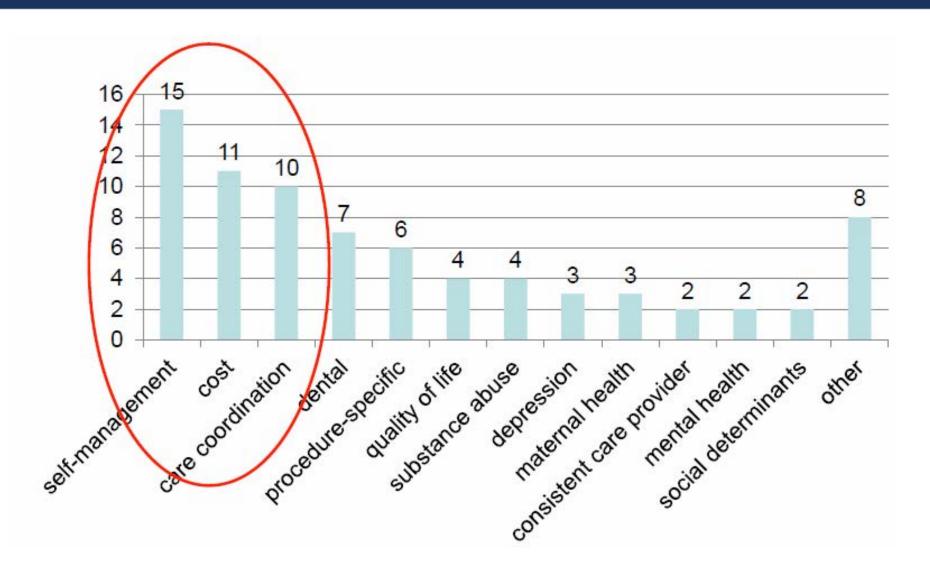
Note: The numbers on this slide vary slightly from the others since we have added four additional homegrown innovative measures from MN AF4Q.

#### Examples of innovative measures

- Percent of hospitalized patients who have clinical, telephonic or face-to-face follow-up interaction with the care team within 2 days of discharge during the measurement month (MA PCMH)
- Patient visits that occur with the selected provider/care team (ID PCMH)
- Cost savings from improved chronic care coordination and management (IA dually eligible program)
- Decrease in mental health admissions and readmissions to criminal justice settings such as jails or prisons (TX DSRIP)
- Mental and physical health assessment within 60 days for children in DHS custody (OR CCO)



## There appears to be a need for new standard measures in certain areas



### Summary of findings

- There are many, many measures in use today.
- Current state and regional measure sets are not aligned.
- Non-alignment persists despite the tendency to use standard, NQF-endorsed and/or HEDIS measures.
- With few exceptions, regardless of how we analyzed the data, the programs' measures were not aligned.
  - With the exception of the Medicaid MCO programs, we found this lack of alignment existed across domains, and programs of the same type or for the same purpose.
  - We also found that California has more alignment. This may be due to our sample or the work the state has done to align measures.



### Summary of findings (cont'd)

- While many programs use measures from the same domains, they are not selecting the same measures within these domains.
  - This suggests that simply specifying the domains from which programs should select measures will not facilitate measure set alignment.
- Even when the measures are "the same," the programs often modify the traditional specifications for the standard measures.



### Summary of findings (cont'd)

- Many programs create their own "homegrown" measures.
  - Some of these may be measure concepts, rather than measures that are ready to be implemented
- Unfortunately most of these homegrown measures do not represent true innovation in the measures space.
- There appears to be a need for new standardized measures in the areas of self-management, cost, and care management and coordination.



#### Conclusions

- Bottom line: Measures sets appear to be developed independently without an eye towards alignment with other sets.
- The diversity in measures allows states and regions interested in creating measure sets to select measures that they believe best meet their local needs. Even the few who seek to create alignment struggle due to a paucity of tools to facilitate such alignment.
- The result is "measure chaos" for providers subject to multiple measure sets and related accountability expectations and performance incentives. Mixed signals make it difficult for providers to focus their quality improvement efforts.

### This is only the beginning...

- We anticipate that as states and health systems become more sophisticated in their use of electronic health records and health information exchanges, there will be more opportunities to easily collect clinical data-based measures and thus increase selection of those types of measures over the traditional claims-based measures.
- Combining this shifting landscape with the national movement to increase the number of providers that are paid for value rather than volume suggests that the proliferation of new measures and new measure sets is only in its infancy.



#### A call to action

• In the absence of a fundamental shift in the way in which new measure sets are created, we should prepare to see the problem of unaligned measure sets grow significantly.



#### Recommendations

- 1. Launch a campaign to raise awareness about the current lack of alignment across measure sets and the need for a national measures framework.
  - help states and regions interested in creating measure sets understand why lack of alignment is problematic
- 2. Communicate with measure stewards to indicate to them when their measures have been frequently modified and why this is problematic.
  - in particular in the cases in which additional detail has been added, removed or changed
- 3. Develop an interactive database of recommended measures to establish a national measures framework.
  - consisting primarily of the standardized measures that are used most frequently for each population and domain



selecting and/or defining measures for the areas in which there is currently a paucity of standardized measures

#### Recommendations (cont'd)

- 4. Provide technical assistance to states to help them select high-quality measures that both meet their needs and encourage alignment across programs in their region and market. This assistance could include:
  - a measures hotline
  - learning collaboratives and online question boards, blogs and/or listservs
  - benchmarking resources for the recommended measures selected for inclusion in the interactive measures tool.
- 5. Acknowledge the areas where measure alignment is potentially not feasible or desirable.
  - different populations of focus
  - program-specific measures



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## Appendix



### Measure sets by state

- Reviewed 48
   measure sets
   used by 25
   states.
- Intentionally gave a closer look at two states: CA and MA.

- 1. AR 11.ME (2) 21.RI
- 2. CA (7) 12.MI 22.TX
- 3. CO 13.MN (2) 23.UT (2)
- 4. FL 14.MO (3) 24.WA
- 5. IA (2) 15.MT 25.WI
- 6. ID 16.NY
- 7. IL 17.OH
- 8. LA 18.OK
- 9. MA (8)19.OR
- 10.MD 20.PA (4)



Note: If we reviewed more than one measure set from a state, the number of sets included in the analysis is noted above.

### Program types

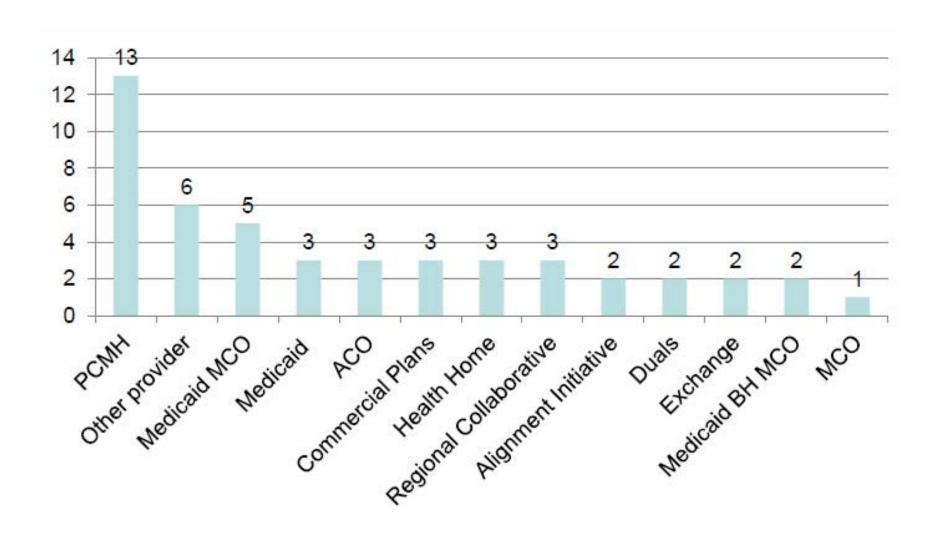
- Note: these categories are meant to be mutually exclusive. Each measure set was only included in one category.
- ACO: Measure sets used by states to evaluate Accountable Care Organizations (organizations of providers that agree to be accountable for clinical care and cost for a specific attributed population.)
- Alignment Initiative: Measure sets created by statewide initiatives in an attempt to align the various measures being used throughout the state by various payers or entities.
- <u>Commercial Plans:</u> Measure sets used by states to evaluate insurers serving commercial members.
- <u>Duals:</u> Measure sets used by state Medicaid agencies in programs serving beneficiaries who are dually eligible for Medicare and Medicaid.
- Exchange: Measure sets used to assess plan performance in a state-operated marketplace for individuals buying health insurance coverage.



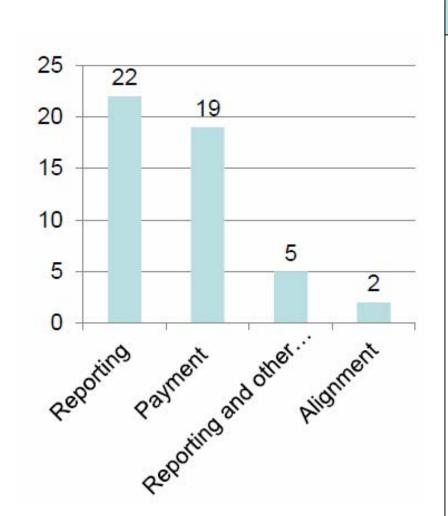
### Program types (cont'd)

- Medicaid: Measure sets used by states to evaluate Medicaid agency performance.
- Medicaid MCO: Measure sets used by state Medicaid agencies to assess performance of their contracted managed care organizations.
- Medicaid BH MCO: Measure sets used by state Medicaid agencies to assess performance of their contracted behavioral health managed care organizations.
- PCMH: Measure sets used by patient-centered medical home initiatives.
- Other Provider: Measure sets used by states to assess performance at the provider level, but not for assessing ACO, PCMH or Health Home initiatives.
- Regional Collaborative: A coalition of organizations coordinating measurement efforts at a regional level, often with the purpose of supporting health and health care improvement in the geographic area.

#### Measure sets by program type



#### Measure sets by purpose



#### **Defining Terms**

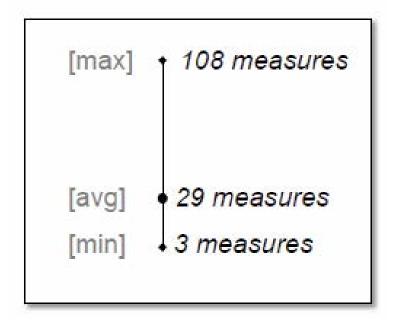
**Reporting:** measure sets used for performance reporting, this reporting may be public or may be for internal use only

**Payment:** measure sets used to distribute payments of some kind (e.g., pay-for-performance, shared savings, etc.)

Reporting and Other: measure sets used for reporting and an additional non-payment purpose, such as tiering providers or contract management

**Alignment:** measure sets that are the result of state initiatives to establish a core measure set for the state

#### Measure sets ranged significantly in size



**Note:** This is counting the measures as NQF counts them (or if the measure was not NQF-endorsed, as the program counted them).

## Categories of 19 most frequently used measures

### 7 Diabetes Care

- Comprehensive Diabetes Care (CDC): LDL-C Control <100 mg/dL
- •CDC: Hemoglobin A1c (HbA1c) Control (<8.0%)
- •CDC: Medical Attention for Nephropathy
- •CDC: HbA1c Testing
- •CDC: HbA1c Poor Control (>9.0%)
- •CDC: LDL-C Screening
- •CDC: Eye Exam

### 6 Preventative Care

- •Breast Cancer Screening
- •Cervical Cancer Screening
- •Childhood Immunization Status
- •Colorectal Cancer Screening
- Weight Assessment and Counseling for Children and Adolescents
- •Tobacco Use: Screening & Cessation Intervention

## 4 Other Chronic Conditions

- •Controlling High Blood Pressure
- Use of Appropriate Medications for People with Asthma
- •Cardiovascular Disease: Blood Pressure Management <140/90 mmHg
- Cholesterol
   Management
   for Patients with
   Cardiovascular
   Conditions

#### 1 Mental Health/Substance Abuse

•Follow-up after Hospitalization for Mental Illness

## 1 Patient Experience

•CAHPS Surveys (various versions)



State	Name	Туре	# of measures	NQF- endorsed	Modified	Homegrown
AR	Arkansas Medicaid	Medicaid	14	79%	None	None
CA	CA Medi-Cal Managed Care Division	Medicaid	22	82%	45%	5%
CA	CA Medi-Cal Managed Care Division: Specialty Plans	Medicaid	6	50%	67%	33%
CA	Office of the Patient Advocate (HMO)	Commercial Plans	50	74%	18%	None
CA	Office of the Patient Advocate (Medical Group)	Commercial Plans	25	68%	4%	None
CA	Office of the Patient Advocate (PPO)	Other Provider	44	73%	14%	None



State	Name	Туре	# of measures	NQF- endorsed	Modified	Homegrown
CA	CALPERS	Commercial Plans for Public Employees	33	85%	6%	None
CA	Quality and Network Management – Quality Reporting System (QRS)	Exchange	51	84%	6%	None
СО	Medicaid's Accountable Care Collaborative	ACO with Primary Care Medical Provider	3	None	33%	None
FL	Medicaid MCO Procurement Measures	Medicaid MCO	8	75%	None	None
IA	IA Duals	Duals	31	65%	10%	10%
IA	IA Health Homes	Health Home	12	92%	None	None

State	Name	Туре	# of measures	NQF- endorsed	Modified	Homegrown
ID	Idaho Medical Home Collaborative	PCMH	17	59%	12%	None
IL	IL Medicaid MCO	Medicaid MCO	42	88%	12%	None
LA	Coordinated Care Networks	Medicaid	35	71%	6%	9%
MA	MA Connector	Exchange	9	67%	None	None
MA	MA Duals Project	Duals	42	86%	None	5%
MA	MA GIC	Other Provider	99	60%	16%	None



State	Name	Туре	# of measures	NQF- endorsed	Modified	Homegrown
MA	MA MBHP	Behavioral Health MCO P4P	8	38%	13%	38%
MA	MA MMCO	Medicaid	19	79%	11%	None
MA	MA PCPRI	Other Provider	26	96%	4%	None
MA	PCMH	PCMH	48	52%	56%	44%
MA	Statewide Quality Advisory Committee (SQAC)	Alignment Initiative	83	78%	7%	1%
MD	Maryland Multi- Payer Pilot Program (MMPP)	PCMH	20	90%	5%	None



State	Name	Туре	# of measures	NQF- endorsed	Modified	Homegrown
ME	Maine Health Management Coalition	Regional Collaborative	28	100%	43%	None
ME	Maine's PCMH Project	РСМН	29	79%	24%	7%
MI	The Michigan Primary Care Transformation Project (MiPCT)	PCMH	36	61%	19%	17%
MN	MN AF4Q	Innovative measures only	NA	NA	NA	NA
MN	MN Dept Health (Medicaid) Health Care Home	PCMH	7	86%	None	None
MN	MN SQRMS: MN Statewide Quality Reporting and Measurement System (SQRMS)	Alignment Initiative	13	46%	15%	8%

State	Name	Туре	# of measures	NQF- endorsed	Modified	Homegrown
МО	MO BHMCO measures	Medicaid BH MCO	69	3%	4%	94%
МО	MO Medicaid Health Home	Health Home	41	41%	17%	51%
МО	Missouri Medical Home Collaborative (MMHC)	PCMH	9	89%	33%	11%
МТ	Montana Medical Home Advisory Council	PCMH	13	92%	8%	None
NY	Medicaid Redesign Initiative	Medicaid	38	55%	24%	24%
ОН	SW OH CPCI	PCMH	21	86%	5%	None



State	Name	Туре	# of measures	NQF- endorsed	Modified	Homegrown
OK	OK Medicaid Soonercare	PCMH	17	65%	18%	None
OR	CCO's Incentive Measures Set	ACO	17	65%	53%	24%
PA	Chronic Care Initiative	PCMH	34	47%	56%	15%
PA	Health Home Care set	Health Home	8	75%	None	None
PA	MCO/Vendor P4P	MCO P4P	14	64%	29%	None
PA	Provider P4P	Other Provider	13	62%	31%	None



# Overview of measure sets included in analysis (cont'd)

State	Name	Туре	# of measures	NQF- endorsed	Modified	Homegrown
RI	RI PCMH (CSI)	PCMH	10	80%	100%	None
TX	TX Delivery System Reform Incentive Program	Other Provider	108	35%	2%	30%
UT	UT Dept. of Health	Other Provider	5	60%	100%	None
UT	Health Insight Utah	Regional Collaborative	10	100%	None	None
VT	VT ACO Measures Work Group	ACO	37	54%	11%	None
WA	Multi-payer PCMH	PCMH	6	67%	67%	None
WI	WI Regional Collaborative	Regional Collaborative	10	80%	100%	None



## Appendix

# Appendix: Electronic Clinical Quality Measures (eCQMs) Criteria

- 2015 Certification continues with 2014 edition (MU2) eCQM certification approach
- What do we certify?
  - Modular certification for:
    - Capture and export of quality measure data (c)(1)
    - Import and calculate quality measures (c)(2)
    - Report quality measures (c)(3) as aggregate data by provider and/or individual patient level data
  - Filter (c)(4) new optional criteria, not required by MU.

#### Changes from 2014 (MU2)

- Enhanced rigor of testing, require ability for on demand export of quality measures by providers, all vendors must be certified to export patient level data.
- Filter (c)(4) Ability to filter eCQM results by demographics, payer, medical condition, practice site.

#### State Implications

- Re-affirmed QRDA (quality reporting data architecture) as the standard for eCQM.
- CMS is requiring all providers to submit eCQM data to CMS in 2018.
- States could require filter (c4) in 2018 (for 2019 data submission) if there are needs to filter data by practice site, payer or demographics.
- States can currently require patient-level or aggregate data submission—this will continue.

## **Appendix: eCQM Uses and Benefits**

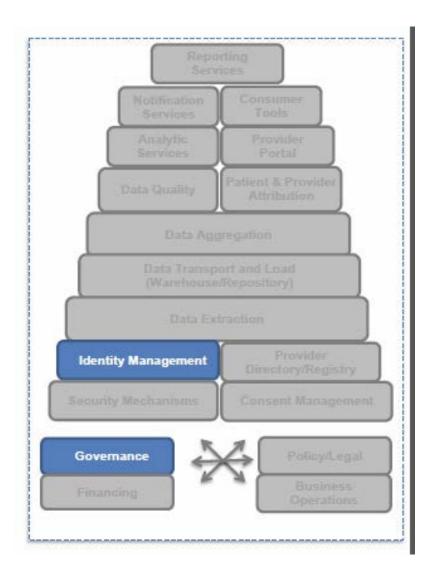
Uses	Benefits
<ul> <li>Clinical Quality Calculation and Measurement improving quality of care delivery</li> </ul>	<ul> <li>Produces better value through higher quality and lower cost of care</li> </ul>
<ul> <li>Measure for Payment – Pay for Value financial incentives for health care providers</li> </ul>	<ul> <li>Rewards providers for lower cost and better outcomes</li> </ul>
Public Reporting for cost and quality transparency	<ul> <li>Provides transparency on quality of care supporting supports better decisions by consumers and purchasers</li> </ul>
Reuse collected data for clinical action and population health measurement	<ul> <li>Collect data once and reuse for clinical quality measurement and clinical action</li> </ul>
<ul> <li>Payment reform design, implementation, program monitoring and evaluation</li> </ul>	<ul> <li>Assesses impact of value-based payment reform programs to build more effective programs using available quality measures</li> </ul>
<ul> <li>Decision support and gap analysis of patient cohort</li> </ul>	<ul> <li>Cohort identification and understanding of controlled and uncontrolled patient cohorts</li> </ul>

## **Appendix: Quality Measurement Data Intermediary**

#### Dependencies

#### Governance

- <u>Decentralized</u> services provided separately and by separate organizations
- <u>Central</u> one data intermediary providing services (e.g., SDE, HIE, state)
- <u>Coordinated</u> one or more data intermediaries with virtual trust community and technical services
- Identity Management supporting cross organization and provider calculation

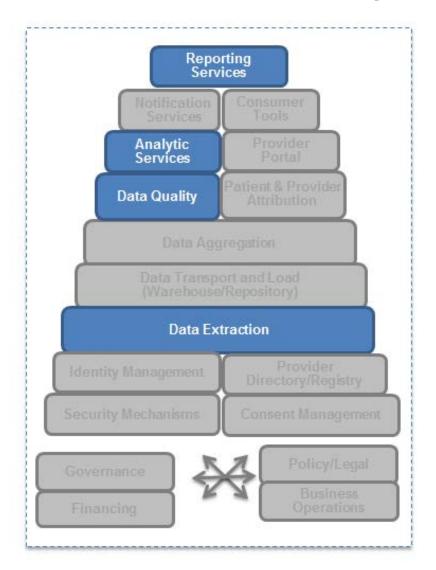


### **Appendix: Quality Measurement Data Intermediary**

### **Functional Requirements**

- Sourcing Obtaining data from EHRs for quality reporting or other uses
- Cleansing and management

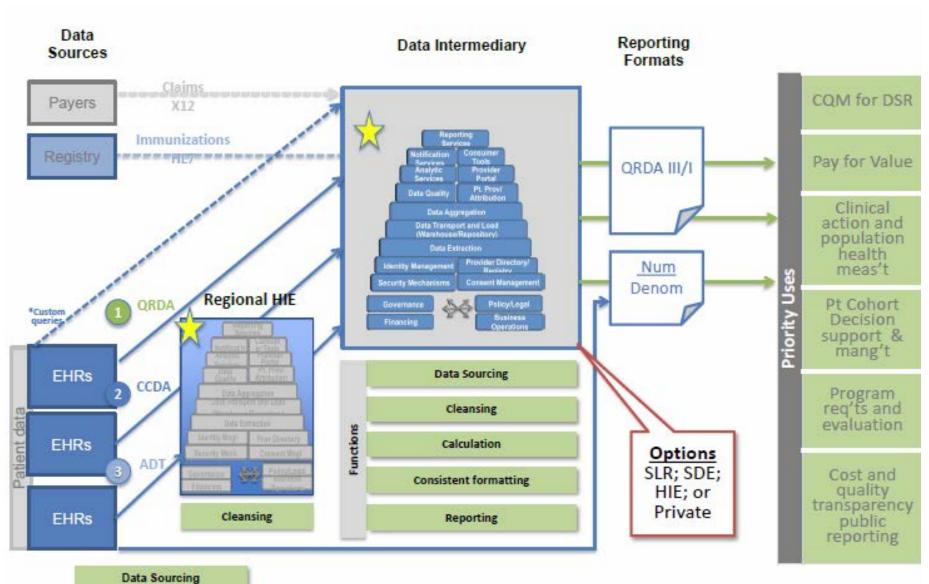
  Normalizing, scrubbing or cleaning data for reporting purposes
- Calculation calculate eCQM results based on the criteria defined by an eMeasure specification
- Consistent formatting produce a corresponding QRDA Category III report
- Optional functions benchmarking and feedback reports



# Appendix: Quality Measurement Data Intermediary Examples

- Data warehouse
- State Level Registry (e.g., Medicaid eCQM tool)\*
- Performance measurement system vendor
- Quality registry (e.g., PCORI)
- State designated entity
- Health information exchange
  - State level or regional HIE
  - Federated data is not stored at a central location but pulled from collection of clinical data repositories located remotely
  - Centralized clinical data repository storing all data in single format and transforming into different format
  - Hybrid stores some data but queries data from contributing data systems
  - Private act as central HIE under single, private governing
- Integrated data intermediaries aggregating multiple sites
- Options
  - Smaller states may consider a state owned registry for full solution –
     Wyoming

## **Appendix: Illustration - CQM Data Intermediaries**



# Appendix – Data Sourcing: Quality Reporting, C-CDA, and other available data

	Reporting Format		
	QRDA Cat I		
Intended Use	Quality <u>reporting format</u> for consistent, high reliable measurement for payment adjustment		
Perspective	<b>Ambulatory/hospital oriented:</b> Aims to capture information on provider/hospital behaviors and processes and their impact on patient care and outcomes		
Function	Used reporting format eCQM data between systems for quality measurement and reporting initiative		
Available Data	QRDA I Is limited to data required for eCQM calculation		
Structured Data	Enforces structured data capture improving interoperability and comparisons		

# Appendix – Data Sourcing: Quality Reporting, C-CDA, and other available data

	Data Sourcing
	C-CDA
Intended Use	Data sourcing format developed to acquire and provide for a longitudinal view of patient's health information to support care coordination
Perspective	<b>Patient oriented:</b> Aims to capture information to provide a longitudinal view of a patient's health and healthcare history
Function	Primary function is to support care coordination but can be used for quality reporting
Available Data	C-CDA includes additional data components that can support multiple functions
Structured Data	May require additional data quality efforts and manipulation for QRDA reporting

# Appendix – Data Sourcing: Quality Reporting, C-CDA, and other available data

	Other data available for augmenting quality reporting data (e.g., claims, lab reporting, eRx)
	Other data format example – ADTs
Intended Use	<b>ADT</b> messages are important in HL7 communications because they provide vital data about the patient and why the message is being sent
Perspective	<b>Event oriented:</b> Important patient data, event, and determine when and where message must go based on triggering event
Function	To <b>carry</b> patient demographic info for HL7 communications but also provide important trigger event information, such as patient admit, discharge, transfer, registration
Available Data	ADTs provide vital data about the patient and why the message is being sent
Structured Data	Supports structured data for trigger events and may require additional data quality efforts

### **Appendix: Quality Measurement Data Intermediary**

#### **Additional Functions**

- Notification services
- Provider feedback report
- Public quality transparency tools

