Challenges

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Four Challenges

- Agreeing on what's important
- Measuring whether services address what's important
- Developing a common vocabulary across all service providers
- Connecting all service providers on a common IT platform

Priorities: What Matters Most

- Health Concerns:
  - Medical/Surgical
  - Behavior/Mood/Cognition
  - Function
  - Environment
- Interventions
  - Matched to priorities
- Outcomes
  - Aligned with goals

Concordance: Aligning Priorities

- Measuring whether services address priorities
  - Priorities of the person and caretakers
  - Priorities of the care "Team"
  - Alignment of the two lists: Concordance
- Concepts embedded in HL7 Domain Analysis Model
  - Person-Care Team-Priorities-Interventions-Goals
- Outcome measure:
  - All of my priorities were addressed in a manner acceptable to me to achieve the outcomes that I value most.

A Common Vocabulary

- Interoperable exchange
  - What do "health care" service providers need to know from "social support" service providers and vice versa
  - What to both need to know from the person and caretakers and vice versa
- Some elements exist in the C-CDA R2 2013 Update
  - Function
  - Medications
  - Cognition
  - Advance directives
- SIM, TEFT and eLTSS will contribute more

A Common IT Highway

- Electronic exchange for efficiency
- Complete exchange for quality and safety
- Common platform
  - HIEs as "highways"
  - Consolidated CDA as "trucks"
  - Standardized data elements as "cargo"
  - Low cost software as "on and off ramps"