



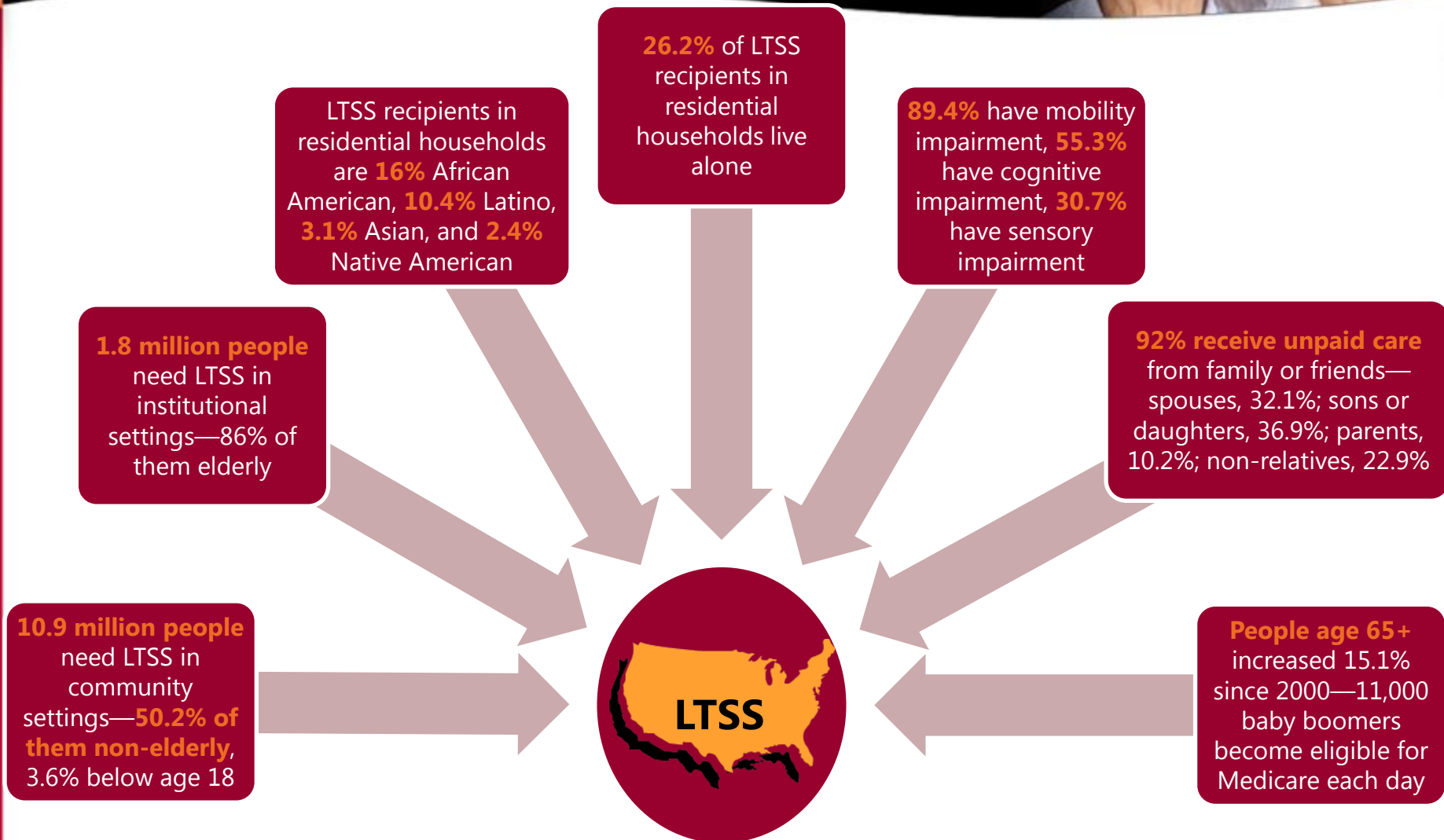
Integrating Plans for Long-Term Services & Supports and Health Care Delivery: **Key Issues and Challenges**

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Long-term services and supports— for whom and by whom?



Advances in Meaningful Use of EHRs:

Summary of Care for Transfers of Care



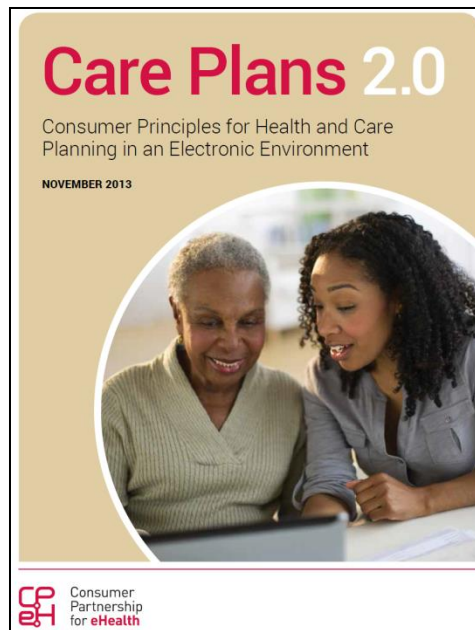
- ▶ **Doctors and hospitals that are referring patients to another setting or provider of care must provide a summary of care record for more than 50 percent of transfers, electronically for more than 10 percent of transfers.**
- ▶ **HIT Policy Committee's recommendations for Stage 3 would include (at provider's discretion):**
 - ▶ Overarching **patient goals** and/or problem-specific goals
 - ▶ Information about known care team (including **designated caregivers**)
 - ▶ **Patient instructions**
- ▶ **Types of transitions:**
 - ▶ Transfers from one site of care to another, e.g. primary care physician, hospital, skilled nursing facility, home, etc.
 - ▶ Referral or consultation, e.g. primary care physician to specialist, skilled nursing facility to emergency department

What We Need: Person- & Family-Centered Health and Care Planning



What Consumers Want: Care Plans 2.0

- ▶ A multidimensional, person-centered health & care **planning process** facilitated by a **dynamic, electronic platform** that **connects** individuals, their family and other personal caregivers, paid caregivers (such as direct care workers and home health aides), and health care and social service providers, as appropriate.
- ▶ The care plan supports all members with **actionable information** to identify and achieve the **individual's** health and wellness **goals**.



Many organizations are working to enhance communication and care coordination across the health care system. These Consumer Principles for Health and Care Planning are currently endorsed by:



Sneak Peek: Recent NPWF National Survey Added Caregiving Questions

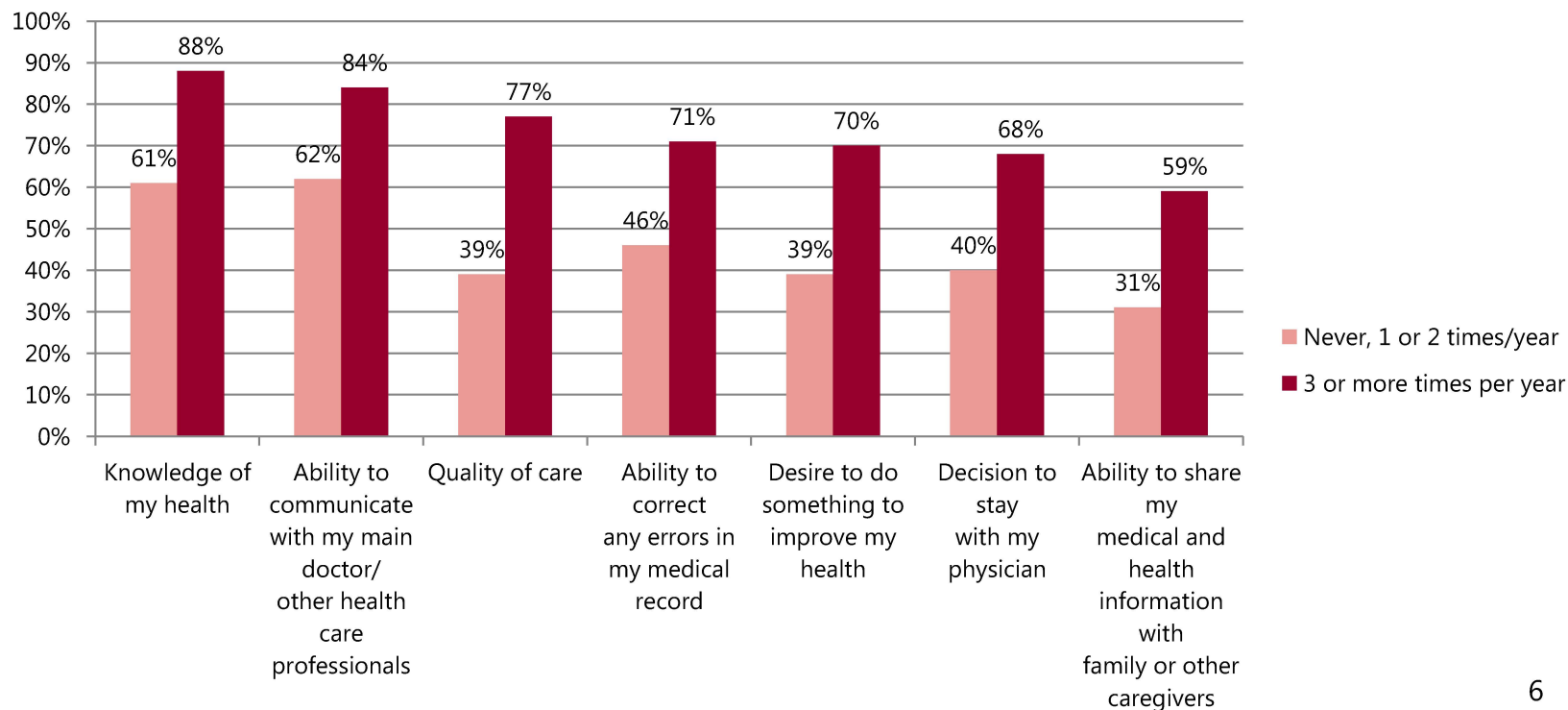


- ▶ National Partnership commissioned Harris Poll to conduct a **second nationally representative** survey in April-May 2014
- ▶ Total respondent pool comprised 2,045 adults who
 - ▶ Had an ongoing relationship with a main doctor
 - ▶ Knew what kind of record system—**electronic** or **paper**—the doctor used
 - ▶ 1,192 respondents in EHR systems, 853 in paper-record systems
- ▶ **Oversamples** of Latino, Black & Asian communities, and offered in Spanish
- ▶ New survey questions on
 - ▶ **Caregiving**
 - ▶ **Care planning** and goal setting
 - ▶ Mobile access

Sneak Peek: Frequent Online Access Impacts Caregiving



Online Access to My Medical and Health Information Has a Very or Somewhat Positive Impact on These Domains, by Frequency of Access



For more information



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