Putting the Person at the Center: Key Issues and Challenges in Leveraging HIT

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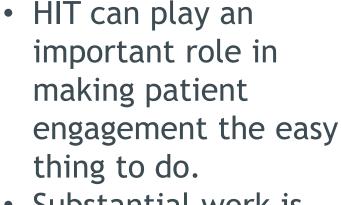
October 16, 2014



HIT plays a key role in advancing PFE

Building a Strategy to Leverage Health Information Technology to Support Patient and Family Engagement

Funded by the Gordon and Betty Moore Foundation



- Substantial work is underway and lots of excitement.
- But, beyond the hype a number of complex challenges remain.



Key findings and recommendations

- 1. Create a comprehensive statement of joint principles to advance the design, development and implementation of health IT tools that help achieve the Triple Aim.
- 2. Develop and implement an evaluation framework to target investment and support consumer choice.
- 3. Advance the development of a unified health data integration strategy that prioritizes engagement.
- 4. Demonstrate innovative uses of health IT for patient engagement.

Making data available and actionable

interoperable

/intər'pprəbəl/

adjective

 of or relating to the ability to share data between different computer systems, esp on different machines: interoperable network management systems

integration

/ˌɪntɪˈgreɪʃən/

noun

the act of combining or adding parts to make a unified whole

Technology alone is not the solution

- Technology is a tool that can make doing something easier.
- But new technology also requires new behavior.
- We need to pay just as much attention to <u>how</u> technology is used, as we do to creating it in the first place.
- New technology may have unintended behavioral consequences.
- These require identification and potential design/behavior adjustments for optimization.

