

Putting the Person at the Center: Key Issues and Challenges in Leveraging HIT

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HIT plays a key role in advancing PFE

Building a Strategy to Leverage Health Information Technology to Support Patient and Family Engagement

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- HIT can play an important role in making patient engagement the easy thing to do.
- Substantial work is underway and lots of excitement.
- But, beyond the hype a number of complex challenges remain.



Key findings and recommendations

1. Create a comprehensive statement of joint principles to advance the design, development and implementation of health IT tools that help achieve the Triple Aim.
2. Develop and implement an evaluation framework to target investment and support consumer choice.
3. Advance the development of a unified health data integration strategy that prioritizes engagement.
4. Demonstrate innovative uses of health IT for patient engagement.

Making data available and actionable

interoperable

/ˌɪntərˈɒprəbəl/

adjective

1. of or relating to the ability to share data between different computer systems, esp on different machines: *interoperable network management systems*

integration

/ˌɪntɪˈɡreɪʃən/

noun

1. the act of combining or adding parts to make a unified whole

Technology alone is not the solution

- Technology is a tool that can make doing something easier.
- But new technology also requires new behavior.
- We need to pay just as much attention to how technology is used, as we do to creating it in the first place.
- New technology may have unintended behavioral consequences.
- These require identification and potential design/behavior adjustments for optimization.

