

Office of the National Coordinator for Health Information Technology

# ONC Tech Forum Clinical Decision Support Series Session #1

# What to Know About Clinical Decision Support through Real World Examples

June 7, 2023



#### **Upcoming workshops**

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**Session #2 The Future of Clinical Decision Support** 

- Wednesday, Sept. 27, 2023, 11 a.m. 4 p.m. ET
- This session will cover topics important to the future of clinical decision support.

#### Session #3 Creating Value by Modernizing and Measuring Clinical Decision Support

- Wednesday, Nov. 8, 2023, 12 p.m. 3 p.m. ET
- This session will discuss how new technologies can add value to CDS and how the impact of CDS can be measured and evaluated.
- Registration for both opens June 19.

More information about workshops here





#### Agenda

- CDS workshop sessions
- Overview of CDS
  - Tom Mason, MD, Chief Medical Officer, ONC
- How to implement CDS locally
  - Bill Russell, MD, Conviva Care Centers
- Questions at 12:54 p.m.
- Break at 1:05 p.m.
- Examples of interoperable CDS in the real world
  - Buck Rogers, Medical University of South Carolina
  - Lydia Drumright, PhD, University of Washington
  - Patrick O'Connor, MD, and Deepa Appana, HealthPartners Institute
- Questions at 2:22 p.m.

#### **Overview of CDS**

- Definition and Types of CDS
- Benefits of CDS

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- Challenges and Limitations
- Trends of CDS
- Today's Case Studies

#### **Definition and Types of CDS**

- Clinical decision support (CDS) provides clinicians, staff, patients or other individuals with knowledge and person-specific information, intelligently filtered or presented at appropriate times, to enhance health and health care. CDS encompasses a variety of tools to enhance decision-making in the clinical workflow.
- Key components and stakeholders that support a typical CDS system
  - Data integration by technology developers
  - Knowledge base by providers/researchers
  - User interface by providers/patients
- Types of CDS include
  - Alerts and reminders to care providers and patients
  - Clinical guidelines
  - Condition-specific order sets
  - Contextually relevant reference information
  - Documentation templates
  - Diagnostic support
  - Focused patient data reports and summaries

#### **Benefits of CDS**



- Increased quality of care and enhanced health outcomes
- Avoidance of errors and adverse events
- Improved efficiency, cost-benefit, and provider and patient satisfaction

#### **Key Challenges**

- Increasing interoperability
- Keeping content up-to-date
- Increasing access to sharable CDS
- Improving workflow integration

#### **Current Trends of CDS**

- Integration with electronic health records (EHRs)
- Mobile and wearable technology
- Decision support for precision medicine
- Standards for integrated quality improvement
- Patient-centered decision support
- Health Data, Technology, and Interoperability: Certification Program Updates, Algorithm Transparency, and Information Sharing (HTI-1) Proposed Rule

More information about HTI-1 Proposed Rule here





#### **Today's Case Studies**

- CDC Clinical Practice Guideline for Prescribing Opioids Recommendations Pilot
  - Buck Rogers, Medical University of South Carolina
- Clinical Opioid Summary with Rx Integration (COSRI) tool and PainTracker
  - Lydia Drumright, PhD, University of Washington
- Priority Wizard
  - Patrick O'Connor, MD, and Deepa Appana, HealthPartners Institute

#### How to Implement CDS Locally Bill Russell, MD, Conviva Care Centers

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# Examples of Interoperable CDS in the Real World

#### MUSC/CDC Clinical Practice Guideline for Prescribing Opioids for Pain Recommendations Pilot

**Epic FHIR Opioid Prescribing CDS-Hooks Support Implementation** 

Dr. Leslie Lenert, Director, Biomedical Informatics Center / CRIO

Wei Ding, Senior Interface Developer/Architect

Buck Rogers, Epic Research Manager

Contact Info: rogersbr@musc.edu



Changing What's Possible MUSC.edu

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# **BMIC** Team

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# Traditional BPA Pop-Up

BestPractice Advisory - Zzztest, Opioid Three	
Care Guidance (1)	*
Avoid prescribing opioid pain medication and benzodiazepine concurrently whenever possible.	•
① The opioid prescription request is concurrent with an active benzodiazepine prescription	_
Source: CDC guideline for prescribing opioids for chronic pain I will cancel the order Benefit outweighs risk	
See comments Other options	_
<u>✓ A</u> ccept Di <u>s</u> miss	

### **BPA Alert Fatigue**

- The term alert fatigue describes how busy workers (in the case of health care, clinicians) become desensitized to safety alerts, and as a result ignore or fail to respond appropriately to such warnings. This phenomenon occurs because of the sheer number of alerts, and it is compounded by the fact that the vast majority of alerts generated by CPOE systems (and other health care technologies) are clinically inconsequential—meaning that in most cases, clinicians *should* ignore them.
- The problem is that clinicians then ignore both the bothersome, clinically meaningless alarms *and* the critical alerts that warn of impending serious patient harm.

#### Interruptive vs. Non-Interruptive alerts in EHR

- 1.) Interruptive BPA Standard Flu screening pop up for example.
- 2.) **Non-interruptive** Background BPA that sends an in-basket message to a provider.
- 3.) *New Innovation* note/smartform in clinicians note instead of a pop-up BPA

a.) Alert fatigue – Does not interrupt clinician's workflow
b.) Interruption adds to cognitive loads – Heavy lift on the system.

# BPA alternative used in Opioid overdose in ED

https://musc.service-r	now.com/sp?id=index te	
History		
Chief Complaint		
Drug Overdose		
PI		=
f you feel this patient is p	presenting with an opioid overdose, please use the .opioid	
martphrase for document	tation. Please delete this reminder from your note. Thank	
ou!***		
2PMH@		
lo past surgical history on	n file	
ie paer eargiear metery en		
lo family history on file.		
ocial History		
ocial history		
obacco Use		
Smoking status:	Not on file	
Alcohol use:	Not on file	
Drug use:	Not on file	
Review of Systems		
Physical Exam		
-D Triage Vitals		
BP Pulse Resp	Temp Temp SpO2	
	src	
Physical Exam		
	cedures and MDM	
ED Documentation - Pro		
ED Documentation - Pro Procedures		
ED Documentation - Pro Procedures None		~

# Opioid OD Smart Form

Dhumining Em

			<b>:</b> •	
HPI Opioid Smartform ROS Ph	aveical Exam Procedures MDM MUSC	ED ATTESTATION		ED Provid • EMM-EM • 5/11/2021 03:42 PM ≫
Opioid Pre Hospital Opioid ED O	)nigid Treatment Plan	EDATIEOTATION		HPI Opioid Smarttorm ROS Physical Exam
Opioid Overdese Note				Procedures MDM MUSC ED ATTESTATION
Pre-Hospital Admission				☆ 11 → B <u>A</u> → £ ☆ 5 ‡ +
Was Naloxone given pre-hospital?	es No			Insert SmartText 🖷 🗢 🖶 📿 🕫 🗈
Who administered Naloxone?	EMS Family/Friend Unknown	Other		Patient presents with     Shortness of Breath
Route of administration	otranasal Intravenous Intramuscular			Pt was administered narcan
What prompted pre-hospital Naloxope adm	ninistration? (Multi-select)			HPI
Decreased respiratory rate/appea	Pinpoint pupils			Opioid Clinical Documentation
History of opioid use	Finding at scene - suggested of opioid use			Was naloxone given? Yes
Unresponsiveness	Other			
Response to pre-hospital Naloxone (Multi-s	select)			No past medical history on file
Increased level of consciousness Increas	ased respiratory rate No response Other			No past surgical history on file
Additional dose of Naloxone given?	res No			No past surgical history on hie.
Additional Notes				No family history on file.
(D) 100 (C) 1	martText 📄 🗢 🔿 🌄 100% 🚽			Social History
				Tobacco Use     Smoking status: Never
				Smokeless tobacco: Former
				Types: Chew
				Alcohol use: Yes
				Drug use: Never
				Review of Systems
				Physical Exam
				ED Triage Vitals
				Physical Exam
				ED Documentation - Procedures and MDM
				Procedures
				MDM

# Effectiveness of non interruptive template

- A noninterrupted decision support intervention was associated with higher take-home naloxone prescribing in a pre-post study across a multiinstitution health system.
- Timing is different from traditional BPA. Presented during documentation time rather than during ordering. Doesn't interrupt cognition, may be better accepted.



#### **BMIC Gateway**

# Purpose

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BMIC Gateway providers bi-directional EMR integration, secure real-time data exchange, workflow automation with Epic



Streamline data ingestion and management to drive faster research innovation and ML development, reduce operational workloads, increase clinical data control, improve real-time PHI data deidentification, and enable our researchers, study teams, data scientists to move faster with data normalized in the FHIR standard that benefits from a community of developers based upon FHIR resources.



Provide a scalable real-time solution for parsing CDS-Hooks' response cards and write them back to Epic flowsheets, physicians have the option of getting feedbacks from smarttext documents instead of showing alerts. It also support seamlessly invoke the proper either FHIR or Non-FHIR clinical decision support applications in real-time and provide within context of the Epic



BMIC OAuth2 authorization and Epic FHIR OAuth2 Authorization provide privacy and security access to the Epic FHIR Server and clinical data warehouse.

# Trigger Overview

Patient View	Order Select	Order Sign
		Recommendation 1
		Recommendation 2
		Recommendation 3
		Recommendation 4
		Recommendation 5
		Recommendation 6
		Recommendation 7
		Recommendation 8
Recommendation 10		Recommendation 10
Recommendation 11	Recommendation 11	
Recommendation 12		

### Recommendation 10



When prescribing opioids for chronic pain, clinicians should use urine drug testing before starting opioid therapy and consider urine drug testing at least annually to assess for prescribed medications as well as other controlled prescription drugs and illicit drugs.

# Recommendation 10 - UDT Test case – Order Sign – 1 Positive UDS test results

Results	C	URINE DRUG SCREEN	, QUAL (Order 979002
( URINE DRUG SCREEN, C	QUAL		Order: 97900202
Status: Edited Result - FINAL Visit	ole to patient: No (not released)	Next appt: None Dx: 0	Other chronic pain
0 Result Notes			
Component Ref Range & Units	3 d ago		
BENZOYLECGONINE Comment: Test	POS VC		
PHENCYCLIDINE SCREEN, URIN NG/ML Comment: Test	IE POS <sup>VC</sup>		
Oxycodone Screen, Ur Comment: Test	Negative		
Resulting Agency	EXTERNAL		
Specimen Collected: 08/26/22 8:03	3 PM Last Result	ed: 08/26/22 8:03 PM	
🖽 a Lab Flowsheet 🤌	Order Details 원 View Encounter	r 🖞 Lab and Collectio	n Details 🗳 Routing 🔊 Result History
		View En	counter Conversation
VC=Value has a corrected status			
Result Care Coordination			
Patient Communication			
📑 Release 🖉	× 1	Not seen	Back to To

#### Recommendation 10 - UDT Test case unexpected – Order Sign – **Interruptive Alert**

BestPractice Advisory - Zzztest, Opioid One	
Care Guidance (1)	Revious Next
Positive Cocaine or PCP or Opiates in Urine Screening >*Positive for Cocaine: >2022-08-27T00:03:00 >*Positive for PCP: >2022-08-27T00:03:00 >Note: result         (1) may be false positive result or indicate patient is occasional user or addicted to the illicit drug.	
<ul> <li>Source: <u>CDC 2016 Guideline for prescribing opioids for chronic pain</u></li> <li>Remove the following orders?</li> <li>Remove Keep</li></ul>	Create Blank Plan
✓ <u>A</u> ccept <u>C</u> ancel	<b>R</b> TEST <b>L</b> 404-555-1234
	PRINT AVS A 1 PEND VIGNORDERS (1)

# Recommendation 10 Test case 1 – Flowsheets/Data Storage

Specimen Inq	uiry Flowsheets	SnapShot Chart Revie	ew Review Flowsheets Results Review Medications Immunizations B BPA Review Enter Result Education Communi	catior
File     ₹	t LDA Avatar      T M	Add <u>C</u> ol <sub>II</sub> Insert Col Pain Assessment Int		)m 1
Hide All Show		11/18/2022	Orders Only from 8/29/2022 in MUSC RESEARCH SUPPORT 11/22/2022	
	OTHER Summary Indicator Detail	Positive Coc       Positive Coc         warning       warning         Positive for C       Positive for C	sitive Cocaine or PCP or Opiates in Urine Screening warning Positive for Cocaine: result may be false positive result or indicate patient is occasional user or addicted to the illicit drug.	

#### Recommendation 10 – Non-Interruptive alert in Epic note template

SnapSnot Chart Keview Keview Results		Ľ, L	
11/22/2022 visit with Md Research, MD for Re	esearch Contact 🛛 🕐	× 🛛	
RESEARCH CONTACT DOCUMENTATION	mplications 🖉	~	My Note
Research Contac	e Note 📿 Refresh 🖋		
Research Enroll No notes of this type filed. A new note is open a yet been saved.	and in progress which has not		$\bigstar B \not \oplus                                 $
TELEPHONE			Opioid overdose management
Reason for Call Contacts			Patient on long term opiate care. Pain contract {initiated/updated/not
MY CHART Create Note in NoteWriter V + Creat	e Note 📿 Refresh 🏾 🖋		present:31201}
MyChart Msg No notes of this type filed. A new note is open a yet been saved.	and in progress which has not		I oday the patien'ts drug test was positive for other elicit substances in violation of pain contract agreement/continued to be negative. Negative - compliance with the pain contract was re-enforced.
BOCUMENATION AND Review Sign Encounter		٦.	The positive drug screen was discussed/not discussed with the patient who confirmed/denied recent other substance abuse. As a
RSCH Only Notes Sign Encounter			result of these discussions, the patients medication was/was not discontinued. (if discontinued) Withdrawal symptoms in the patient will be managed with (choice of therapy) and pain status monitored.
			that use of elicit drugs is a volitation of their pain contract. Patient given {1 week/2 weeks/4 weeks:31208} of medication and
			scheduled for follow up with repeat test. Patient warned that repeated violations of their pain contract will result in termination of their medication
			Total time in counseling for chronic opioid management was {1
			minute/5 minutes/15 minutes/30 minutes:31204}
- ug		~	C Refresh             C Refresh                C Refresh

# Recommendation 11 – Interruptive Alert

oxyCODONE ER (Oxycol	ntin) 10 mg 12 hr crush resistant extended release tablet	✓ Accept X Cancel		
Reference Links:	Opioid Analgesic Comparison Chart		BestPractice Advisory - Zzztest, Opioid Three	
Order Instructions:	May need to adjust dose if the patient is experiencing RENAL and/or LIVER DYSFUNCTION or is ELDERLY, contac	t your pharmacist		
Product:	OXYCODONE ER 10 MG TABLET, CRUSH RESISTANT, EXTENDED RELEASE 12 HR View Available Strengths		Care Guidance (1)	\$
Sig Method:	Specify Dose, Route, Frequency Taper/Ramp Combination Dosage Use Free Text			
Dose:	10 mg 10 mg			
	Calculated dose: 1 tablet Maximum MME/Day: 30 MME/Day for this order (Unknown (at least 30 MME/Day) for signed and unsigned	orders)	Avoid prescribing opioid pain medication and benzodiazepine concurrently whenever possible.	U
Route:	Oral Oral		The opinid prescription request is concurrent with an active honzodiazoning prescription	
Frequency:	Every 12 hours O Q12H Q8H		The opioid prescription request is concurrent with an active benzodiazepine prescription	
Duration:	30 🗒 Doses Days 30 Days			
	Starting: 9/14/2022 🚵 Ending: 10/14/2022 🚵 First fill: 9/14/2022 🚵		Source: CDC guideline for prescribing opioids for chronic pain	
Dispense:	Days/Fill: Full (30 Days) 30 Days 90 Days			
	Quantity: 60 tablet Refill: 0 0			
	Total Supply: 30 Days		scribing opioids for chronic pain	
	Dispense As Written			
Renewal Provider:	Do not send renewal requests to the authorizing provider (Md Research,	MD)	Renefit outweighs risk	
Mark long-term:	OXYCODONE HCL			
Patient Sig:	Take 1 tablet by mouth every 12 hours.		See comments	_
	+ Add additional information to the patient sig			
Class:	Normal Print Phone In No Print OTC Sample Sample/Fill RX on Fi	le	Other options •	
	() THIS PRESCRIPTION WILL BE PRINTED INSTEAD OF E-PRESCRIBED Invalid items: Provider	*		
Note to Pharmacy:	Add Note to Pharmacy			
➢ Additional Order Detail	ls			
Next Pequired		Accont Y Cancel	<u>A</u> ccept Di <u>s</u> miss	
Mext Required		Accept X Cancel		

# Conclusion

1.) Non interruptive alerts that add new tools to physician templates are a promising new technology for decision support

2.) These tools can be integrated into both traditional (inside Epic or other EHR) decision support or advanced external method feasible to bring CDS Hooks cards back into an EHR using Smart-on-FHIR gateway using two methods.

- a.) Interruptive alert pop up
- b.) Non-interruptive alert in clinician's note

3.) Further study is need to assess where this new approach to non-interruptive alerts is most effective.

Lydia Drumright, PhD MPH University of Washington LND23@UW.EDU

Clinical Opioid Summary with Rx Integration (COSRI) & PainTracker Integration: Extending a SMART-on-FHIR Application for a More Integrated Patient Experience

# **COSRI Background**

# **Rationale for Building COSRI**

- Prescription drug monitoring programs (PDMPs) established to curtail US opioid epidemic
  - Increased information exchange to support more informed prescribing
  - Suboptimal use reported by prescribers
- Washington (WA) State
  - Fatal overdoses of non-heroin opioids continue to increase
  - Despite Department of Health (DoH) efforts opioid Rx are high (~90/1000 population)
  - 2019 UW study, providers reported difficulty accessing and cost as barriers to PDMP use



#### Framework for Building COSRI

- 2020-2021 Washington State Opioid and Overdose Response Plan
  - Strategies to promote best opioid prescribing practices and increase use of PDMP data
- UW Clinical Informatics Research Group (CIRG) & WA DoH collaboration
  - Develop a clinical decision support (CDS) app for opioid prescribing using current HIT standards
  - Goal: increased use of PDMP & support Health IT standards, demonstrate utilization of FHIR, • SMART-on-FHIR and clinical quality language (CQL)





#### June 7, 2023

#### **COSRI-PainTracker Integration**
#### Design

 Used open-source SMART-on-FHIR application codebase from the AHRQ CDS Connect Pain Management Summary project as template

#### • Extended code

- Updated to FHIR R4 & developed a FHIR abstraction layer, or "facade" to present PDMP dispensing data
- Incorporated milligrams of morphine equivalents (MME) CQL calculator
- Established production connectivity to the WA State PDMP & added WA State prescribing rules to the guideline
- Iterative End User Participatory Design (focus groups & qualitative interviews)
  - Developed faux EHR ("fEMR") to serve as a SMART-on-FHIR host to launch COSRI when in free-standing mode (e.g., without integration with an EHR)
    - Supports authentication & authorization via Keycloak
  - Controlled substance classification implemented through logic mapping from NIH/NLM RxNav API returns
  - Developed extract load transform (ETL) services to receive information from clinics in the free-standing mode and store them as FHIR resources in fEMR's HAPI FHIR database
  - Ability to record urine drug screen (UDS) & controlled substance agreements (CSA) in HAPI FHIR database & present in user interface
  - Array of alerts for contra-indicated co-prescribing, UDS and CSA, high MME, failure of MME calculation, and other risks through rules implemented in Java script and CQL



### **The COSRI Application**

- Demo versions of COSRI can be found at:
  - Free-standing version: https://project.cosri.app/demo.html
  - EHR-integrated version:

Clinical Opioid Summary with Rx Integration	COSRI (Clinical Opioid Summary With Rx Integration)
	Demo System CIRG Demo
CLICK HERE TO LOG IN To login, use the following	Sign In Username or email test
username: <b>test</b> password: <b>test</b> This demo system mimics access to the state PDMP, using the state Health Information Exchange. Individual patient data are entirely made up, designed to show features of COSRI, and any similarity to the information of any real patient is strictly coincidental.	Password  Forgot Password?  Sign In
For more information, <u>https://demo.cosri.app</u>	
Version Number: 2181	

#### **COSRI** Application: Patient Search

	demo version - not for clinical use	Â
COSRI	DEMO	Welcome
Clinical Opiold Summary with Rx Integration	SYSTEM	Logout Đ
	Olinical Onioid Summary with Dy Integration	

#### Clinical Opioid Summary with Rx Integration

#### **COSRI** Patient Search

Q First Name	Q Last Name	YYYY-MM-DD	×		VIEW
First Name	Last Name	Birth Date	Last Accessed $\downarrow$		
Norman	Osborn	1964-07-29	2022-10-26 09:23	VIEW	i
Marcus	Aurelius	1975-06-17	2022-10-24 13:14	VIEW	i
nartin	guerre	1982-06-18	2022-10-24 10:37	VIEW	i
lizabeth	Replacetherapy	1981-04-03	2022-10-21 16:07	VIEW	i
lizabeth	browning	1983-05-03	2022-10-20 18:40	VIEW	i
Charles	Dickens	1977-01-12	2022-10-20 16:58	VIEW	i
arry	osborn	1974-09-01	2022-10-20 10:35	VIEW	i
beter	pan	2010-08-06	2022-09-30 11:08	VIEW	i
leinrich	Dreser	1991-06-12	2022-07-13 09:14	VIEW	i
oderick	kingsley	1983-03-04	2022-03-24 16:27	VIEW	i ···
riscilla	rich	1943-10-01	2022-03-07 20:02	VIEW	i
heng	yung	1957-08-19	2022-03-07 20:01	VIEW	i
оу	burns	1985-03-22	2022-03-07 19:58	VIEW	â ···
lohn	Cushing	2000-12-10	2022-03-07 19:58	VIEW	i
nax	eisenhardt	1963-09-21	2022-03-07 19:57	VIEW	i
arley	quinn	1993-09-12	2022-03-07 19:24	VIEW	· · · · ·

## **COSRI Application: Rx Summary**



### **COSRI Application: Rx Details**

		O Marcus Aurolius		demo ve	ersion - not for clinical us	se				Clinical Informatics
1	CINICAL Opioid Summary with Rx Integration	DOB: 1975-JUN-17 MALE	New Patient Search							
	»	R State PMP Prescription	ons (9)							~
2	Patient Risk Overview	Drug Description \$	Class ‡	Quantity \$	Duration ¢	MME ¢	Written Date \$	Dispensed -	Prescriber \$	Pharmacy \$
R,	State PMP Prescriptions	fentanyl 0.1 MG Buccal Tablet	opioid	10	10	13.0	2022-Mar-03	2022-Mar-03	Domita Calvilla	Nerva Pharmacy
	(9) PMP Prescriptions	OxyCONTIN 30 MG Extended Release Oral Tablet	opioid	30	30	45.0	2022-Feb-23	2022-Feb-23	Domita Calvilla	Nerva Pharmacy
Ē	Pertinent Medical History	Fentanyl Transdermal System, 0.1 mg/hr	opioid	10	30	240.0	2022-Feb-23	2022-Feb-23	Domita Calvilla	Nerva Pharmacy
0	Risk Considerations	Fentanyl Transdermal System, 0.075 mg/hr	opioid	5	15	180.0	2022-Feb-07	2022-Feb-07	Domita Calvilla	Nerva Pharmacy
	Urine Drug Toxicology	Fentanyl Transdermal System, 0.05 mg/hr	opioid	3	9	120.0	2022-Jan-28	2022-Jan-28	Anton Pius	Minor Pharmacy
Ð.	Screen 0	Fentanyl Transdermal System, 0.025 mg/hr	opioid	1	3	60.0	2022-Jan-24	2022-Jan-24	Caesar Roman	Pax Pharmacy, INC.
	Controlled Substance	MS Cotin 30 MG Oral Tablet	opioid	60	30	60.0	2021-Dec-24	2021-Dec-24	Domita Calvilla	Nerva Pharmacy
Ē	Agreement	MS Cotin 30 MG Oral Tablet	opioid	60	30	60.0	2021-Nov-23	2021-Nov-23	Anton Pius	Minor Pharmacy
	(1) 0	MS Contin 15mg Oral Tablet	opioid	90	30	45.0	2021-Oct-23	2021-Oct-23	Caesar Roman	Pax Pharmacy, INC.

Education Materials

Pertinent Medical History

The query was last executed at October 26th 2022, 1:13:13 pm. [see additional data quality information]

June 7, 2023

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## **Implementation & Evaluation**

- Implemented at two primary care clinics in September/October 2021
  - Nurse practitioner owned & led
  - Low technology EHRs
- Evaluated using a mixed methods approach
  - COSRI App logs
  - 1911 patient views/ 26 weeks

- Serving ~50% Medicaid patients
- Standalone version
- Qualitative interviews with providers
- 9 user support issues logged

Provider Evaluation Inte	erview Comments	Number of Patient PMP Searches
Ease of use	"it's a pretty straightforward system which is nice "	September 2021- October 2022
	"I was leaving a lot of time because before I would be like, oh login to secure access, oh go to this step go, let me send you a text message for code verification and this is like this whole ordeal. And now I just go and I hit my Google tab and I have the bookmark saved for COSRI, and there's just the one login thing and then search the patient. It's really fast."	80 70
	"that's the biggest thing, its just very, very quick. A couple of clicks and you have the information"	60
Patient Search	"I really like the patient search. I like how I don't have to have the patient's date of birth, you know, in front of me, like with the PDMP." "It's really fast when I type in the last name and I love how the patient, just pops up right there and it's so much easier than going into the secure access Washington."	
Patient Engagement	"I like the like the display with the kind of bar chart of, you know, hitting the threshold. It can be a useful thing to show patients, like [talking to patient] 'Okay, see how it's red here? So that's the problem that I'm talking about. We've got this red line here, what are we going to do about that?"	
Favorite Features	"My favorite thing? How fast it is. It's very fast. I cannot emphasize how important that is to me."	
	" Then its readability is also very nice, very clear"	0 2 4 6 8 10 12 14 16 18 20 22 24 26 28 30 32 34 36 38 40 42 44 46 48 50 52 54
	"The layout is just very nice and easy to see. It's easier to look at than the PDMP [State Portal]"	0 2 4 0 0 10 12 14 10 10 20 22 24 20 20 30 32 34 30 30 40 42 44 40 40 30 32 34

## Center for Pain Relief (CPR) Adoption

- CPR
  - UW Medicine
  - Chronic pain referral center providing a wide range of treatment, support, and guidance for chronic pain
  - One of the few chronic pain specialty centers that accepts Medicaid patients in WA
- Clinical Informatics Research Group (CIRG) provides CPR a patient-facing app (PainTracker)
  - PainTracker is a patient reported outcomes and measures (PRO) tool to capture key health information
    - Paper version used in clinic
    - Difficult for providers to integrate with EHR
  - CIRG implemented Web-based version in 2014
    - Produces a pdf sent electronically to the clinic
- Integration of COSRI and PainTracker
  - Could provide a holistic or "365" view of patient when assessing pain
  - Patient input into their experiences and care
  - Potential to improve delivery of care

# PainTracker

### **Chronic Pain is Complicated**

- Can be impacted by other factors
  - Mental Health (e.g., depression, anxiety, post-traumatic stress disorder (PTSD))
  - Treatment for mental health concerns can reduce experience of pain
- Opioid therapy needs driven by other factors
  - Risk for dependency
  - Family history of dependency
  - Response to and dependency on opioids varies between individuals
  - Patients often unaware of dependency on prescribed opioids
- Goals for chronic pain management
  - Functionality, not pain free
  - PEG Pain intensity, interference with Enjoyment of life, and interference with General activity

### **PainTracker Application**

Demo link: https://cprohealth.org/



#### Welcome to UW Medicine's PainTracker<sup>™</sup> (DEMO)

PainTracker<sup>™</sup> is an easy-to-use, web-based service that helps clinicians assess and track key patient-reported outcomes of post-injury, postoperative, acute, subacute, and chronic pain.

If you already have an account, please log in. If this is your first visit, please create a new account.

Sign I	n	• cogin neip	Create an Account
Deve You'r devel	<b>lopment System</b> e logging on to a development system—use for opment and testing only, not with real patients.	×	If you don't have an account yet, you can creat one now: Create new account
Username:	lydiatest		
Password:	•••••		
	Log in		
	<b>W</b> Log in with UW NetID		

HV Cancer Chronic Pain Other Project

#### **Chronic Pain**

#### PainTracker™



PainTracker<sup>™</sup> was developed by Mark Sullivan MD, PhD (Professor of Psychiatry and Behavioral Sciences, and Adjunct Professor of Bioethics and Humanities, University of Washington) to help clinicians track and improve the core outcomes of chronic pain management. It has been implemented for the web using cPRO. In some deployments, patients self-report information; in others, providers enter patient data.

You can try out both the patient and provider and experiences.

For the patient experience, follow "Create an Account".

For the provider experience, log in with the given credentials.

DEMONSTRATION LINK

username: provider | password: provider\_123

🛛 Help

### PainTracker PRO App



#### **Items Assessed on the PainTracker PRO**

• Pain

- Location
- Intensity
- Interference with life enjoyment
- Interference with general activity
- Interference with most important activity
- Sleep STOP (from STOP-BANG)
- Depression PHQ-9
- Anxiety GAD-7
- PTSD PC-PTSD
- Opioid Risk TAPS-1
  - OPCT

• Other

- Treatment satisfaction
- PROMIS-GLOBAL
- WHODAS

# **COSRI-PainTracker Integration**

#### **Information Flow**



#### **COSRI-PainTracker Application: Overview**



#### **COSRI-PainTracker Application:** PainTracker Report



### **COSRI-PainTracker Application:** PainTracker Report Details

CLInical Opioid Summary with Rx Integration	B Marcus Aurel DOB: 1975-JUN-17 MALE	IIUS New Patient Search				Wishington State Department of Health
OVERVIEW	REPORT					
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E Pain and	d Limitation					~
Pain intensity	y, Enjoyment of life, General a	activity (PEG) 3 item pain scale	more info			
Sum Scor	re Mean Score	Responses completed	Respon	ses		
11	3	1	Last on Jun 02	2023 🕥		
<b>e</b> Mental H	lealth, Quality of Life and	d Sleep				~
PHQ-9 (Patie	nt Health Questionnaire-9)	more info				
Score	Responses	s Completed	Responses			
18 🕒		4	Last on Jun 02, 2023	$\mathbf{\mathfrak{d}}$		
GAD-7 (Gene	ral Anxiety Disorder-7) mor	re info				
Score	Responses	s Completed	Responses		_	
14 🕒		4	Last on Jun 02, 2023	$\triangleright$		
Version Number: 67	142-119-g29f143b					

### **COSRI-PainTracker Application: PainTracker Report Details**

1	More Information for F	ΡĒĞ		×	
an and London	Pain intensity, Enjoymen Based primarily on <b>https</b> codes from the former. Note that these two refer academic references did The sum score, i.e. the 0	t of life, General activity (PEG) :://fhir.loinc.org/Questionnair rences had different codes for th I not support that. CIRG-PEG-SUM item on the qu	3 item pain scale. e/?url=http://loinc.org/q/91148-7 and to a lesse he first question and that it was implemented at f lestionnaire, is a scoring variant used at UW Med	er extent <b>https://loinc.org/91148-7/</b> , using hir.loinc.org as a decimal (not a choice), but licine's Center for Pain Relief.	8
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### **COSRI-PainTracker Application: PainTracker Report Details**

pioid Summary with Rx Integration	OB: 1975-JUN-17 MALE	New Patient Search			Washington State Depart
OVERVIEW	REPORT				
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<b>e</b> Mental Hea	alth, Quality of Life and Sle	ер			~
PHQ-9 (Patient H	lealth Questionnaire-9) more i	info			
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			0		
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18   GAD-7 (General A  Score  14  Feeling nervous, anxio Not being able to stop Worrying too much able Trouble relaxing	4 Anxiety Disorder-7) more info Responses Comp 4 ous, or on edge or control worrying out different things	Most recent ( Jun 02, 2023 ) Several days Over half the days Nearly every day Over half the days	Last on Jun 02, 2023 (>) Responses Last on Jun 02, 2023 (>)	From last ( Jan 04, 2023 )         Nearly every day         Nearly every day            Nearly every day	
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Version Number: 6142-119-g29f143b

### End User Development/ Assessment

- Prototype ready
  - Development
  - Stage
- End user input
  - Qualitative "think out loud" sessions
  - June 2023
- Measures
  - Usefulness of summary data
  - Ease of user interface layout
  - Match to workflow
  - Additional CDS
  - Additional tools
- June 7, 2023 Current challenges

#### **Future Activities**

- Update COSRI-PainTracker based in end user input
- Create FHIR QuestionnaireResponses for all other questionnaires in PainTracker
- Develop implementation guidance
- Production Instance
- Training
- Pilot testing of COSRI-PainTracker at UW
- Iterative development
- Evaluation
  - Usage metrics
  - Qualitative interviews

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- Ginny Weir
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#### Partners:

Washington State Department of

Washington State Health Care Authority

*One*HealthPort

Clinical Decision Support in Primary Care

Design and Outcomes of Wizard Projects @ HealthPartners

Deepa Appana

Patrick J. O'Connor, MD, MA, MPH

HealthPartners Institute, Minnesota



# Conflict of Interest

Patrick J. O'Connor reports no industry funding, but has received current or recent Research Grants from NCI, NHLBI, NIDDK, NIA, NICHD, AHRQ, NIMH, NIDA, PCORI, CMS, and other federal sources.

Deepa Appana reports no industry funding.



# Preview

- Priorities Wizard developed since 2006 with 12 NIH Grants (\$40 M)
- Currently Used at adult and pediatric encounters in 12 medical groups in 10 states caring for about 3 million patients
- Tested for impact in a series of clinic-randomized trials
  - Better glucose and BP control in diabetes patients
  - Better BP care/control in high-risk safety net patients
  - Improves CVD risk in adults without DM or CVD
  - Improves reversible CVD risk in Serious mental Illness
  - May reduce Health Care Disparities based on race
  - No impact on Prediabetes Care
- Persistent High Use Rates and Clinician Satisfaction



# Living in the Primary Care Jungle

- 300 clicks per encounter
- 18-25+ encounters per day; 3-5 problems per encounter
- EMR in-basket out of control
- Endless BPAs and alerts; interrupts thought and eye contact
- Hard stops = rage reaction
- In an EMR-lenghtened 11-hour day do >5 hours of EMR documentation (much of it "pajama time")
- Paid less than any other types of clinicians
- >40% would not again choose to be a clinician (true of all docs)



#### **Priority Wizard CDS Design Elements**

#### **1.** Web-based and EHR integrated

- Person centered rather than disease focused: Delivers personalized and prioritized CDS content across multiple clinical domains
- <sup>3.</sup> **Prioritzed:** CDS based on EHR information and sophisticated algorithms housed in the Priority Wizard web service (suggestions based on distance from goal, comorbidities, allergies, lab values, previous procedures, safety considerations)
- 4. NO MOUSE CLICKS: Reliance on a BPA pop up to rooming staff to open and print CDS tools: one page for patients and one page for clinicians print together when clicking on a link in the BPA for targeted high risk patients
- <sup>5</sup> **Discussion and shared decision making** about priority conditions is facilitated through patient engagement (one patient page) and clinician efficiency (one clinician page)
- <sup>6</sup> Active Guideline Features (optional & rarely used): Quick orders for labs, meds, referrals suggested by Wizard, access to patient info materials, facilitates documentation
- 7 **Dot Phrases**: Popular and widely used for documentation and for post-visit decisions





RELEVANT INFORMATION AND RECOMMENDATIONS	R	esults	
BLOOD PRESSURE	BP (mm Hg)	119/75	10/11/19
<ul> <li>Consider adding hypertension to the patient problem list based on meeting guidelines from the American Heart Association.</li> <li>A reform for aphylatony RB monitoring can be hearful to guide diagnostic</li> </ul>	Last BP (mm Hg)	125/90	5/16/19
and treatment decisions.	Smoking	PASSIVE	10/11/19
TOBACCO	Status/Review		
Passive smoking exposure is noted. Suggest smoke free home and auto.	Date		
ASPIRIN	Smokeless	NOT	10/11/19
<ul> <li>Aspirin is not recommended for primary prevention for adults at low to moderate CV risk (10 year CV risk loss than 10%)</li> </ul>	IODACCO	ASKED	



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#### Quick Orders in Active Guideline

WIZARD <sup>®</sup> Data refre	eshed on: 11-	Feb-2020 12:00:39:8	19 PM		C Suggestions	🚯 FAQ		
Clinical Priorities Mayo Statin Tool								
PRIORITY WIZARD <sup>©</sup>				Prov	vider A Patient	🖨 Print		
Relevant Conditions: Hypertension, Diabetes								
Priority Wizard SmartSet is Available (Patient personalized iorities below. Use the SmartSet link above.	l) : Quickly o	rder medications, l	abs, and	referrals an	d add patient instructio	ons for clinical		
Cardiovascular Risk : Unable to calculate risk score d	lue to patie	nt's age outside o	of range	20-75.				
BLOOD PRESSURE Potential CV Risk Reduction: 11.7%		Re	sults		Medicat	ions		
kperts recommend BP goals ranging from less than 130/80 to	o less	BP (mm Hg)	155/76	2/11/20	Losartan Potassium	n Tab 50 MG		
than 140/90 Treatment Considerations		Last BP (mm Hg)	143/93	1/7/20				
adjusting BP medication if BP has been consistently elevated, a	nsider nd	eGFR(ml/min)	57	12/10/19				
reassess in 1 month.		K (mmol/L)	4.8	1/7/20				
Consider nome by monitoring. Consider increasing dose of:								
*ACE/ARB		LIGIN						
*Thiazide Diuretic								
*CCB								
ecommended quick orders for : 💌 Diuretic 🔍 ARB 🔍 Ace	Inhibitors	Referral Calo	ium Cha	innel Blocke	er SHOW ALL			
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# Domain Specific Tools





# Data



#### DATA

- Patient Demographics
- Vitals
- Labs
- Allergies
- Prescriptions
- Imaging
- Immunizations
- Procedures
- Diagnosis/Problem list
- Care Episodes
- Visit history
- Family History
- Referrals

#### DOMAINS

- BP
- A1C
- Lipids
- Smoking
- Aspirin
- Weight
- Opioid Use
- Cancer
- CKD
- Adherence
- Cognitive Impairment
- Pre-diabetes



# Current Architecture

# Technology

- Custom code in EHR
- Mapping client specific codes
- Security based on IP Whitelisting and SSL
- Reliance on EHR specific rules
- < 300 ms response time

# Challenges

- Limited to Epic
- Long implementation 6-18 months
- Reluctance to maintain custom code
- Not many developers with the skillset at the implementation site



# **Current Architecture**





# FHIR

- CDS Hooks
- SMART on FHIR App Launch
- Writeback
- Standardized code sets

#### Advantages

- EHR Agnostic
- Quicker implementation
- Less build in the EHR

# Challenges

- Limited trigger points
- Limited flexibility (diagnosis, patient data)
- Latency
- Non-standard data is hard to find
- Not all orgs have the code sets implemented uniformly
- Implementation is not standard
- dotPhrase functionality



# FHIR




# Wizard CDSHooks Launch Design





# Wizard Web UI SMARTonFHIR Launch Design





# FHIR

## Latency

- Huge impact on user experience
- 19 sec vs 300 ms
- Split data extraction to 2 points in time
- Data caching
- Used prefetch

#### Standard codes

- Some things can only be accessed via URN which changes in each environment and client – eg writeback to flowsheet
- All codes systems are sent back. Makes message heavy

## Wish List

- More standard trigger points
- Specify code system
- Prefetch has more search parameters
- Option to limit data in resource
- Option to gather data across encounters
- Search by base name ( limitation of LOINC)
- Ask for subset of data



# Results

- Use rates
- Clinician Satisfaction
- Impacts on Care
- Safety Net Clinics
- Serious Mental Illness
- The challenges of OUD and CI
- Patient and Clinician Archetypes



### Use Rates











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# Primary Care Clinician Satisfaction with Wizard

Wizard User Comments (N=107)	% Agree/Strongly Agree
Useful for shared decision making	86%
Ranking clinical issues based on potential benefit is helpful	89%
Influences what addressed during visit	64%
Encourages patients to initiate conversation about listed opportunities	60%
Lengthens appointment time	68%
Time constraints are barrier to using Wizard	75%
Use at preventative visits most often	50%
Use at follow-up visits most often	79%
Would be more helpful if in after visit summary	78%
Would use more if easier to access in EHR	71%
Would like if available to patients via myChart	85%
Preference toward patient view being only option in myChart	79%



#### Primary Care Clinician Satisfaction with CV Wizard

Wizard User Comments (N=47)	% Agree/Strongly Agree
Improved CV risk factor control	98%
Saved time when talking to patients about CV risk reduction	93%
Efficiently elicited patient treatment preferences	90%
Useful for shared decision-making	95%
Influenced treatment recommendations	89%
Helped initiate CV risk discussions	94%
My patients liked the Wizard	85%



# How useful is Priority Wizard in helping with care for the following issues

Clinical Issue	Somewhat Useful/Very Useful
Hyperlipidemia	90%
Hypertension	88%
Diabetes	88%
Obesity	67%
Торассо	80%
Aspirin	76%
Anticoagulation for AFib	39%
Chronic Kidney Disease	44%
Opioid Use	25%
Medication Adherence	36%
High CV Risk	90%



# HP myVoice Survey Results

- myVoice participants were shown Priority Wizard through a survey and asked how likely they were to take action based on the handout.
- 63% of panelists rate their likelihood to take action based on this handout 8, 9 or 10 on a 10-point scale



• Likely to Take Action Based on Wizard Handout



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