To learn more about other Rochester RHIO services, please contact us.

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Support Line: 1.877.865.RHIO (7446)

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www.RochesterRHIO.org

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The Rochester Regional Health Information Organization (RHIO) has seen tremendous growth since it was established in 2006. The RHIO now connects thousands of providers across 13 counties in the Finger Lakes region and is quickly becoming a model for health information exchanges (HIEs) in New York State and across the nation.

**Concentrated Impact:**
- A 55% reduction in 30-day readmission rates when the RHIO is accessed by healthcare providers after hospital discharge.
- A 21% increase in connected practices (2010-2013).
- A 20%–25% decrease in 9-1-1 calls that are treated at the scene or refuse ambulance transport.
- A 35% reduction in duplicate image testing.
- A 30% reduction in hospital admissions from emergency departments.
- A 35% reduction in hospital readmissions from emergency departments.

**Growth in Usage and Services:**
- 292 physician practices are now accessing or supplying data.
- 219 hospitals are connected, including 16 suburban/rural.
- 366 organizations are accessing or supplying data.
- 3,000 VHR users and over 800 physicians benefit from increased access.

**Available and Accessed Data:**
- Cardiology reports and images, including EKGs.
- EMS pre-hospital care documents.
- Vital sign data from health stations.
- Radiology reports and images.
- Laboratory reports.
- Medical records.
- Consent data in case of patient consent.
- Patient identifiers.
- Patient demographics.
- Laboratory results.
- Basic eligibility data.
- Hospital admissions and discharge transactions.
- Hospital reports.

**Consented Patients:**
- 96% of patients say “yes” to having their information shared through the RHIO when asked.
- 44% increase in total consents 2011–2013.
- 62% of the population has consented to have their information shared through the RHIO.

** Decreased Costs and Added Value:**
- EMS data now captured through the RHIO.
- ED providers can instantly review pre-hospital care documents (ePCDs) to administer care more quickly and more efficiently.
- 911 EMS pre-hospital care documents are now shared.
- The highest rate of patient consent in the nation, among RHIOs that have an opt-in model.
- A 21% increase in connected practices (2010-2013).

**Reductions in Hospital Admissions from Emergency Departments:**
- A 30% reduction in hospital admissions from emergency departments.

**Reductions in 30-Day Hospital Readmissions:**
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