



Collaboration of the Health IT Policy and Standards Committees

Consumer Task Force

Final Transcript

May 26, 2016

Presentation

Operator

Thank you, all lines are now bridged.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Thank you, good afternoon everyone this is Michelle Consolazio with the Office of the National Coordinator. This is a Joint meeting of the Health IT Standards and HIT Policy Committee's Consumer Task Force. This is a public call and there will be time for public comment at the end of today's call. As a reminder, please state your name before speaking as this meeting is being transcribed and recorded. I'll now take roll. Donna Cryer? Patty Sengstack?

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

I'm here.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Hi, Patty. Alisa Foti?

Donna R. Cryer, JD – Principal – CryerHealth, LLC

I had...

Alisa Foti – Health IT Policy and Outreach Coordinator – National Partnership for Women & Families

Here.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Hi, Allie. Angela Kennedy?

Angela Kennedy, EdD, MBA, RHIA – Head of Department & Professor of Health information Management – Louisiana Tech University

Here.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Hi, Angela.

Angela Kennedy, EdD, MBA, RHIA – Head of Department & Professor of Health information Management – Louisiana Tech University

Hi.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Brian Ahier?

Brian Ahier – Director of Standards & Government Affairs – Medicity I’m here.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Hi, Brian. Carolyn Kerrigan? George Mathew? John Derr?

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

Here.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Hi, John. Kevin Fowler? Leslie Kelly Hall?

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

Here.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Hi, Leslie.

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

Hi.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Susan Brown?

Susan Brown – Health IT Director – Telligent Here.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Hi, Susan. And Susy Hull? And from ONC do we have Lana and Margeaux on the line? Or I know we have them both on the line I should say. Is there anyone else from ONC on the line?

Donna R. Cryer, JD – Principal – CryerHealth, LLC

This is Donna, I’m here.

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics - ActiveHealth Management/Aetna

Hi, it is George Mathew.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Hi, George.

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics - ActiveHealth Management/Aetna

Hi, sorry, I'm late.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

And Donna you joined as well?

Donna R. Cryer, JD – Principal – CryerHealth, LLC

Yes, I'm on.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Hi, Donna. Okay, with that I'll turn it over to you Patty.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Excellent, thank you very much Michelle, appreciate it. And thank you to everybody for taking your time out of your busy schedules I know it is hard to carve out, you know, even 15 minutes these days so the fact that we're all here for an hour and a half is fabulous, hopefully you can stay for the entire meeting.

So, just a reminder, I'm Patty Sengstack, I'm the Chief Nursing Informatics Officer for Bon Secours and on behalf of my Co-Chair and I, Donna Cryer, we welcome all of you to our second meeting for the Consumer Task Force.

We had our first meeting on May 16th and it was a great level-setting meeting where this group shared many challenges, lots of thoughts, lots of ideas about the world of patient engagement efforts across the nation and I know Donna and I had a conversation after the meeting, you know, how you always have a post conference, we were really very impressed with the breadth of experience, the breadth and depth of knowledge that this group has and they are bringing to the table. So, I am confident that this group will be able to meet and exceed ONC's expectations for us and our charge.

So, the agenda is in front of you, so we are kind of in the middle of the welcome, we'll do some introductions in just a minute because I know we have some new people with us that weren't able to join us on the meeting on the 16th so just to prepare yourselves I'm going to ask you to give a little introduction in just a minute.

So, we are going to review the charge of what ONC is expecting of us. Then ONC is going to give us a brief overview of the Blue Button Initiative and then walk us through the Blue Button Connector and review of that is essentially our first charge.

And then we're going to probably spend the bulk or a good chunk of time in some of the questions that they've provided for us related to the Blue Button that they want to get our feedback on and I know a lot of you have given some of those in writing via e-mail but there is nothing better than a live discussion on those, so we'll spend a lot of time on those and then we'll wrap up with just reviewing our work plan and what the next steps are. Next slide.

Okay, so, this is our membership, I know we looked at this last time, a great and very prestigious group and I think just the listing of the organizations doesn't really give you a feel for how much experience all the way from, you know, consumers of healthcare, all the way to executives at various levels. So, we've got a great group. I know that...I think it is Alisa or it sounds like you go by Allie?

Alisa Foti – Health IT Policy and Outreach Coordinator – National Partnership for Women & Families

Yes, I do.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Would you mind introducing yourself to the group?

Alisa Foti – Health IT Policy and Outreach Coordinator – National Partnership for Women & Families

No, not at all, and hi, everyone it's a pleasure to join you, I wasn't able to make last call. I'm Allie Foti from the National Partnership for Women and Families. I am our Health IT Policy and Outreach Coordinator so in addition to supporting our advocacy with the administration regarding health IT policy and delivery system reform I also manage the government relations for our team and am a liaison in legislative work.

We do a lot of our projects currently surrounding evaluating patient access to their health information whether that is monitoring patient's values and experiences with health IT both conceptually and their actual technical experiences there as well as working on a portfolio that deals with evaluating how we can leverage health IT to reduce disparities not only to access but disparities in care.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Wow, that is wonderful; you are a nice addition to the group, thank you very much.

Alisa Foti – Health IT Policy and Outreach Coordinator – National Partnership for Women & Families

Thank you.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

And I think, is Carolyn were you here at our last meeting? No, Carolyn is not here. Was there someone else, Angela?

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Angela. Carolyn is not on, she wasn't on the last meeting or today.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Okay, Angela, would you mind introducing yourself?

Angela Kennedy, EdD, MBA, RHIA – Head of Department & Professor of Health information Management – Louisiana Tech University

Not at all, I'm Angela Kennedy and I am the Head and Professor of the Department of Health Informatics and Information Management at Louisiana Tech University in Ruston, Louisiana. I'm a former past President of the American Health Information Management Association and I'm the mother of a 14-year-old consumer advocate that has cystic fibrosis and she is very active in personal health information where and when you need it. She has her own little blog that is starting this summer, personal health information is saving grace, so she is...I would like to say it was because of my role in informatics but this is all her doing and she tracks her own records so I guess I'm here for a number of reasons. And I'm also a consumer representative on the Health Information Technology Standards Committee.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Wow, wonderful, gosh, thank you and as you're talking I'm just thinking, you know, any homework assignments that ONC gives us you can also assign to her and bring her feedback too.

Angela Kennedy, EdD, MBA, RHIA – Head of Department & Professor of Health information Management – Louisiana Tech University

Right.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

That's great.

Angela Kennedy, EdD, MBA, RHIA – Head of Department & Professor of Health information Management – Louisiana Tech University

Well, you know, that's the...she was on the Blue Button Connector so...

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Excellent.

Angela Kennedy, EdD, MBA, RHIA – Head of Department & Professor of Health information Management – Louisiana Tech University

Getting her own records, yes, yes.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Excellent, thank you and welcome.

Angela Kennedy, EdD, MBA, RHIA – Head of Department & Professor of Health information Management – Louisiana Tech University

What is...

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children’s Hospital Medical Center

Patty, this is Susy Hull, I just wanted to let you know I joined a few minutes late, thank you very much.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Well, hi, Susy, welcome. Was there anybody else that was not on the call on the 16th that didn’t get the opportunity to introduce themselves? Okay, I think we’re good. Okay, wonderful. So, let’s go onto the next slide and I believe that is our charge.

So, just to reiterate what ONC shared with us last week about our charge, they shared with us that this Task Force is a bit different than the others that are in place because we’re a team that they’re going to tap, you know, not once, not twice, but probably many times when there are new ONC or HHS projects or initiatives that come forward that have a consumer focus that they want our input on or insight into. So, you know, we may be together for a while. I think we should have a face-to-face at some point in time so that, you know, we can get to know one another.

So, our initial focus, you know, when we first met with them there were, you know, a few things on the plate that they, ONC, wanted us to take a look at. The first one that they’re asking us to give feedback on, as you know, is the Blue Button Connector site and so that tool is, you know, out there, it’s live, many of you have looked at it and given us some feedback on it already so that’s where we’re going to be spending the next month and then providing feedback to them, you know, in the very near future, June, later in June I believe.

So, let’s do this, so ONC...I’m going to turn it back over to the team at ONC to give us a brief update on Blue Button and then give us kind of rundown on the Blue Button Connector and then we’ll dive into some of those questions that we were asked to do as homework. So, ONC back to you.

Brian Ahier – Director of Standards & Government Affairs – Medicity

Patty?

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah?

Brian Ahier – Director of Standards & Government Affairs – Medicity

Yeah, this is Brian Ahier, before we jump into that I just wanted to point out to whoever is the keeper of documents there were some typos in the summary, nothing critical but they have MACRO and it’s MACRA ending with an “A.”

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Right, okay.

Brian Ahier – Director of Standards & Government Affairs – Medicity

And then they have my name with a “y” and why they did that, it’s an “i” so I’m Brian with an “i” there’s probably others but I those two kind of jumped out at me so I just wanted to point those out. Thank you.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Excellent, thank you. I should probably ask if anyone else has any comments they would like to make from the committee based on our discussion from last time?

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

Patty?

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yes?

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

It’s George Mathew...

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Hi, George.

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

I was just thinking, you know, it was a great discussion last time, I think the one thing that we want to make sure that we’re making the best use of your time too, if there is, I guess, obviously not for this time for next time, if there is a timeframe or an agenda where we need to stick to it, just if you let us know we’ll kind of curtail on some of the comments and whatnot so you guys can get through it, because as you said, getting us all together for an hour, and hour and a half, is pretty much just short of a miracle, so...

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah...

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

I want to make sure we’re productive for you.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Excellent, that's a great point, thank you. Okay, oh, all right, ONC take it away.

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Great, this is Margeaux Akazawa I'm with ONC's Consumer's eHealth Team, and I want to thank everyone again for joining us today, really appreciate all of you coming together. And so today we will be outlining the Blue Button Initiative and particularly focusing in on one of the Blue Button projects that we have created which is the Blue Button Connector.

So, as many of you are probably aware, the Blue Button Initiative is a flagship consumer initiative with ONC and it began in 2010 at the Department of Veteran Affairs as a symbol on the patient portal that beneficiaries could click to securely download their own health records electronically.

Since then the Blue Button movement has spread outside of the VA to other government agencies and the private sector to now where there are over 88 million Americans that can download their health record from a portal. So, if we can go to the next slide. Great.

So, this is sort of a little graphic of what we envisioned the...what the Blue Button vision which is really that...which is to empower and enable consumers to access, check and share their health information when and where they need it with just a click of a button.

And as we kind of discussed in the Task Force last time we know that while we are still striving for this vision we know that there is still a lot of work to do to really get it as seamlessly as shown in this little graphic.

So, if we go to the next slide that said, since its launch over five years ago we have come a long way to achieve several milestones with the Blue Button Initiative some of those include signing up over 700 organizations for our Pledge Program.

We also have developed standards and guidelines for tech developers, we've built tools and resources special to Blue Button Connector that we'll be discussing today. And we have funded contests such as App and UI designs and I think most importantly that we've convened a community and changed the conversation.

I think prior to five years ago there really wasn't much conversation around the consumer and consumer eHealth and using health IT to help enable consumers to really get their information and Blue Button really helped to put that conversation in the limelight so we're now really where there is a lot of discussion around patient-centered care.

And then finally, we've helped to influence policies such as Meaningful Use as well as business here and abroad with France and the UK and some other international partners now looking to Blue Button to see ways in which they can also adopt the program as well for their own and in their own countries.

So, if we go to the next slide, with that I wanted to go ahead and give a little bit of a demo of our Blue Button Connector Website. So, I think at this time I want to see if we could ahead and switch over to my screen. Sorry, for the technical difficulties. Can people see my screen at the moment?

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

No, we're still seeing the slides.

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

The slide deck?

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah.

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Okay. Let me see here.

Lonnie Moore – Meetings Coordinator – Altarum Institute

Margeaux, this is Lonnie, please make sure you have the application open on your PC that you want to share and then just follow the directions that were sent, thank you.

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Okay. Sorry about this guys, one moment.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Well that's...

W

It's not a true tech conversation unless we have a technical glitch.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yes that's right.

W

Now it's official.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Right, yay, so I'm trying to think, you know, how do I fill some dead airspace here as the Co-Chair and so I'll share with you probably about a month ago I went onto my patient portal, you know, you have to practice what you preach so I felt like, you know, gosh I really need to take a look at mine, so I went on,

so I'm a Kaiser patient, I have...and, you know, they have EPIC, and so I went to the website, I, you know, got an account, clicked on the Blue Button, found the Blue Button, clicked it, opened it up and found three medications that are listed as active that are no longer active and so I asked several of my colleagues that are not in healthcare if they have a patient portal and if they clicked on the Blue Button and they...and I know we were going to have this conversation later, but all of them had no clue what I was talking about and hence I think the question that ONC you're asking us how we can better disseminate that, so I just thought that was interesting.

Now, I'm sure that if everybody here went and looked at theirs they'd find something that they could probably fix. So, all right...

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

This is Leslie, I'd like to make a plug too for the video that's on this...on the website, you can use that in presentations and it really does a great job of explaining, I've used it for a couple of years now and people's eyes just go wide open and say "wow, I can do that?" It's great.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah, a good resource. So, it looks like...it looks like you're up and ready to go.

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Wonderful, great.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah.

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

All right, well, thank you everyone for your patience. So, and thank you everyone for...Task Force members for going before this meeting and completing our little assignment and going on the Connector and looking at it and giving us your feedback it's really helpful and we really look forward to the discussion today as one of the things we are trying to do is think about this Connector Website and how might we make it better.

So, as you can see here is the front page of the Connector. The Connector was really built as a website to help consumers find their health information on line. It also has a separate audience that I'll go into a little bit later which is tech developers as well.

So, before we get started with the Blue Button we wanted to first kind of show you what's on the front page as you all saw, first there is a little outline of what is Blue Button giving people a little bit better sense of what the Blue Button Initiative as well as the symbol means and as you see we've identified it as a way for you reference, check, share your information as well as use Apps which the App piece I'll also be going into a little bit later here.

As was mentioned on the call, we have these great videos here as well linked here just as education for consumers to really get them to know what the benefits are for accessing their health information as well as their rights to their health information under HIPAA and also what does a medical record mean and what they need to know. And these videos are all really aimed for the consumer and we tried to make it as simple as possible. We also have a little thing here where it will connect you to an e-mail message where we have asked people to share their stories with their electronic access to their health information.

And I think an additional note before we jump into the actual meat of this tool is that this Blue Button Connector Website was developed with sort of user design in mind so we tried to make it as user friendly and intuitive as possible. So, if we get to click the...

Donna R. Cryer, JD – Principal – CryerHealth, LLC

This is Donna, to that point, is there any further information that you'd like to give to the committee about the involvement of patients and patient advocates in the design process itself beyond what you just mentioned? Because I think that's a really important point to highlight.

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Yeah, that's a great question and I would like to see if Lana has any information on that?

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Sure, hi, everyone, I do know that we had consumer testing on this when the site was first developed which it rolled out, as many of you know, at the consumer summit in the fall of 2014. So, since then we have not done sort of a refresh but we are currently working on that at ONC hence your role which is critical and then also thinking about how and when, and who perhaps we could bring in to do further consumer testing because I totally take some of these comments to heart in the sense of really the dissemination and being able to reach a wider swath of the American public and letting more people know that their data is out there and that they have a right to it electronically. So, other than when we first developed this we have not had further consumer testing specifically.

Donna R. Cryer, JD – Principal – CryerHealth, LLC

Thank you.

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Great, so if we are on...now we are on the "locate your records" page which is really sort of the meat of the Connector really helping, hopefully helping consumers really find where their health information is located. I think a big point that we like to make with the Connector is that the Connector itself doesn't hold any of a consumer's health information it is just a way to help them find it and locate it easier.

So, you know, for example, we can collect a source, so we'll just do health insurance because it's here at the top and you can choose a state, so since we're here in DC I'm going to choose the District of Columbia and it will show you some various insurances that are already listed. You can also search by name, so the example here is giving Blue Cross, I can do mine Aetna and it will appear here and we can

click there, and it will give you a little bit of a snapshot of where you can...of the login for the Aetna page right here.

It will also tell you these features, so we've identified the three main features that are part of the Blue Button Initiative about viewing, downloading and securely sending your record and we tried to make it as easy as possible here with each of the time that you look at the result findings from the Connector to see does it actually...does Aetna or your whatever you are looking up, does it allow you to view, download and securely send your records and for this case all three boxes are checked. And when you then click on this it should send you to the login page to be able to securely login with your credentials to the insurance provider that you were just looking up. That is not loading so we will assume that it loads.

So, that is the main meat of the Connector and again for each of the different source types you also will be choosing by state or you can search by name and then there will also be sort of names that are already pre-populated here as well.

A big part of the Connector, and one that we would like to again emphasize, is that the Connector...that we would also like to discuss a little bit more around the dissemination piece is that the Connector really is one of those tools that really becomes better the more people use it and not just consumers but also organizations as well and so we are always asking for organizations also to support the Blue Button Connector and as you can see here on the bottom there is this little link to supporters that allows for organizations, as well as Apps, which I'll go into a little bit later, to be able to add themselves to the Connector.

So, if we go to this App page at the top here this is another component, while not the main piece of the Connector, additional piece that we have added for the Connector to provide more information for consumers about the different types of health Apps that are out there that are able to access and use your health information.

And so there is a list of Apps here, we tried to make it as visually appealing as possible, but again this is really a...it's again the use of this site is all the better with more input and so we have asked people to give us any sort of Apps that they think should be listed, they select this "suggest an App" box and then they're able to type in the name of the App and provide some more information and send that off to us where we then review it and vet it and then decide if we can post it on the site if it does meet some of...just to see if it actually does some of this stuff around...particularly around if they are connected to your health information and existing health records, again, that's kind of the main point of this particular App list compared to maybe some Apps that are more health-related but maybe not connected to any sort of your health information.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

Excuse me can we ask questions now?

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology
Certainly.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

This is John Derr, I know we vet things and we've had, on the Standards Committee and Policy, we've been talking about APIs and that and in the past sometimes we've put down Apps but nobody has gone back to see if they are still in business or whether they've upgraded themselves and we do a vetting at the first, put them on a site and then nobody goes back to see if they're still in business or anything like that. Do we have that as part of a vetting or...and also who are the people that do the vetting are they experts in IT or clinical, or both?

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

That's a great question and Lana, please jump in as you feel fit. So, we...to go to your first point that's actually one of the big things that we are struggling a little bit with the Connector that we are also wanting to refresh is this particular App page, we realize that, unfortunately, you know, health Apps are coming out at a rapid speed on, you know, the iTunes site every day and it's very hard for our team to always I think keep up with the number of Apps that are being produced but also like you said just kind of continuing to make sure that those Apps are in continued use. We try our best with our team that is working on this as well as our contractors that also have helped us out with the Connector, but it is definitely can be a full-time position.

And, so definitely, I think that that's one thing that we are trying to take into consideration when we decide to refresh this is, you know, this page of, you know...how do we make sure to keep it up-to-date and have the latest information on there and also make it useful, how can we...is this something that consumers are really looking out for and is there may be a better way of presenting this information or allowing consumers to be a little bit...to understand more around the health Apps that they are deciding to choose. In terms of...

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

Yeah it's...

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Yeah, please, go ahead?

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

Well, because really when we put it on a website like this it looks like we've endorsed something and...

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Yes and we...

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

I know this is always very difficult to keep updated and maybe, I don't know whether this is a radical suggestion or not, but maybe we ought to partner with Apple and IBM to put it on there...because I've

been reading about papers...things that some of these Apps will hack into your computer system, you know, because somebody...

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

When...

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

Go ahead?

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

I think...

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

Hi, John, this is Leslie, one idea that works is that you make it the responsibility of the App provider so you have a time delineated use that says this will only be up for six months unless you do take the following steps to renew it and that way those that are out of business go off at least at six months but...

Brian Ahier – Director of Standards & Government Affairs – Medicity

Well...

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

Then you don't build an infrastructure.

Brian Ahier – Director of Standards & Government Affairs – Medicity

This is Brian, I had almost that exact question, you know, but I put it in e-mail because we were asked to answer those questions for discussion and if we're going to...I mean, and I'm happy to have a lengthy conversation now and make, you know, maybe some potential recommendations to ONC now, but there are other questions also in the questions for discussion so I don't know if this...

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

This is Michelle, can we...can I suggest that we maybe walk through this whole site and then we'll go to all of the questions. Is that okay with you Patty?

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah that's fine with me. The one thing I was...I'm looking at the questions now and I'm noticing that there is not a question related to the Apps, so, you know, either we add that as a question for today or we add that as kind of a focused area of discussion for our next meeting.

Brian Ahier – Director of Standards & Government Affairs – Medicity

Right and while I...when I said what's missing, what needs updating that's where I took the liberty of talking about this page specifically about the Apps.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah.

Brian Ahier – Director of Standards & Government Affairs – Medicity

Because it wasn't called out specifically.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Okay, great, yeah, no, Michelle, I agree let's go through and then we'll see kind of where we stand when we get to the questions section on figuring out what we can cover today and then what we want to talk about at our next meeting. Good idea.

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Great, so I just want to clarify to all of your points, great discussion and looking forward to it after we finish this walk through, but, you know, we do put a disclaimer down here at the bottom that, you know, the Department of Health and Human Services and the US Government do not endorse any of the products listed here.

In terms of our vetting process it's really more just checking if the...it's very limited, we aren't doing any very serious vetting just making sure that the links are clear and it's actually kind of doing...fits sort of what the Blue Button...fits kind of the realm of this site that is not something again that's, you know, not really looking at things around connecting directly to your health information and your existing health record. If that provides a little bit more clarity, but, yes, just wanted to make clear that we really strive on this site to try to make it clear that we are not endorsing the Apps that are here, but yet still want to make a way for consumers to be able to know what is out there and what can help them with managing their information.

So, going back down to the bottom, again, I mentioned that tech developers are another audience for this site, if you go to this little link here it says, developers, if you click that we have some resources for developers here. We have this API, which is probably the main piece of this.

We have API documentation examples and so here is where we have the APIs with all of the organizations, the Apps, so all of that was feeding into the Connector tool, so, you know, the information about the different providers, all of that you can find here for developers if they wish to use that information.

Going back to some of the additional resources for developers here, we also have some information about how we add data to the Connector, Connector website files as well as a link to our Blue Button Toolkit which is another website that we have specifically for developers that helps them to know a little bit more about some of the information such as some of the standards like how they would like to...if you would to build tools and Apps, and other information here.

So, going back to the Connector, so actually that is the Connector in a nutshell. If we can switch back to the slide deck there is actually a few more...there is a little bit more information I would like to give you in regard to some of our metrics that we...the Google analytics that we have gotten for the site.

So, if we can skip ahead to next slide, I think the next slide after that, next slide, sorry about that, and next slide, next slide it should have the little graphs on it, perfect, all right. So, as you can see here we have some information regarding the users for our site and the traffic, and so this was...if you look at the first little graph there you can see that the total users for our site which was from April 1, 2015 to March 31, 2016, so within a year period, was 45,323 users. It is indicated by that dark blue line at the bottom, so as you can see it's a lot less than our healthit.gov users and also our Buzz Blog users, which is our healthit.gov Blog, but at the same time that is to be expected given that those are general websites that are really more about bigger health IT issues and the Connector, again, as you've seen, has a really specific focus.

Getting more data into our users we have our separation by user age, which has been pretty fascinating, many of the users, as you see, are 25-34 but we also have a good number who are 65 and over which is pretty surprising.

We have the breakdown also by gender; more females are coming to the site than males, but still roughly equal 51% to 49%. And then another piece is that the majority of the users are actually new visitors, 83% compared to 17% that are returning visitors. We can kind of infer a lot of things from this, you know, either one they're very satisfied with their search and use of the Connector that they are able to find the information that they need and just use it once, but also, you know, the question about whether or not there are more things that we should be doing about dissemination or making the website clearer to encourage repeat users.

If we go to the next slide we have some additional information about the traffic sources and so most of the traffic to the site has been direct 80.02%, however, also with these analytics we did receive a little asterisks here of knowing that while this is direct it is also unclear about...there can sometimes be a flow in from Google searches or from other places.

We see that there is organic search 6,318 and then referral as well and going to the referral traffic, which is pretty interesting, the top source has been the Wall Street Journal and that's actually because there was an article on getting your health data that had a link to...that mentioned the Connector and had a link to the Connector so much of the referral traffic is actually coming from that link. And then second to that referral traffic from va.gov, which is probably due to its connection to Blue Button and medicare.gov.

And you can also see the search terms here. The search terms included mainly Blue Button or Connector, or some sort of variation of those, which also indicates to us about, you know, how people are getting to the site and issues of dissemination, if, you know, people must...probably already know about Blue Button to be able to be searching this and come to the site rather than, you know, maybe using it to...a general search of like how can I find my health information rather than, you know, searching for something like the Blue Button Connector.

So, with that that's an overview of our Connector Website as well as some of the traffic and users that we've had to date and thank you so much for letting us present this information to you and we really look forward to hearing your feedback and thoughts on how we might be able to improve this website. So, with that I turn it back over to Patty.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Well, thank you very much that's interesting the data, you know, I was really curious as to how many people were going to the website. And the other thought that dawned on me, and then we'll dive into the question part, is I just came from a meeting this morning from Gartner and it was a consultant from Gartner who was talking about the return on investment for information technology and one of the things he pointed out again and again was that, you know, the importance of looking at, you know, your goals and your outcomes for the work that you're doing.

So, I'm digging through my brain to try to remember if we ever were provided with, and Michelle maybe you can help me with this, the ONC's goals or, you know, the metrics or outcomes that you're trying to achieve with the Blue Button Connector, you know, and maybe it's something that you want some feedback on I'm not sure, but I think if we had that list of goals and outcomes you're trying to achieve with this it might help us kind of frame our recommendations to you a little bit better. In any case, if we can go to the next slide.

Okay, so here are the questions that we were given and thank you all so much for submitting the responses and in fact in a couple of slides we have kind of a...the group at ONC were nice enough to kind of consolidate and summarize what many people said, but let's start the discussion and I'm trying to figure out the best way to facilitate this because there are 11 of us and I know we all have something really valuable to say, so...and then I'm looking at the first question and I'm seeing there are three questions in the first question, so, let me try this and then you all can give me recommendations on, you know, other ways to do it if it doesn't seem like it's working.

So, I'm going to go with the first question, how useful is the Blue Button Connector for consumers? And I'm going to stop right there. I'm not going to talk about the tech...ask about the tech developers yet. So, let's just start with that first question. How useful is the Blue Button Connector for consumers? So, I guess...I don't want to call on people, so is there anybody that...what I'll do is I'll just make sure if I haven't heard from somebody in a little while I'll just call them out because I've got a list of everybody's names here. So, would anyone like to start?

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

Oh, with that, hey, it's George, I guess I'll start.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

All right, thank you, thank you.

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

So, in terms of the use...utility for consumers obviously there is just because of the fact that for consumers if they need to pull their information down in a fairly easy way this fits the bill. I think the only caveat if I can put that in there is that, as you know, getting sick is episodic for some people, if you have a chronic condition it might be more of a long-term commitment so you maybe more involved or engaged with Blue Button Connector.

But if it's something where you get sick once in a while or you have an annual checkup you may not use it as much and you may not keep up with any updates that happen on the site. But, for what we need it to do in terms of letting people pull their information down it seems pretty useful.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Okay, thank you. Others?

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children's Hospital Medical Center

This is Susy Hull I'm going to comment briefly because I am driving back from a funeral, but I think there are a couple of fundamental issues that I'd like to bring up, one is I have been part of the Blue Button since kind of the beginning and I really like the idea that we were going to try to make Blue Button, you know, as ubiquitous as the recycling sign and there was a lot of energy in the early period to do that, but I'm not sure we've kept that momentum, so just like Patty you said, you know, how many of our clinical colleagues know about Blue Button, we did a major push for 3 or 4 years about that, but I don't think we've gotten to a tipping point with consumers that Blue Button is connected to my health data.

And actually personally, I guess I thought that the Connector had been defunded. So, I didn't even realize until we got the assignment that there had been more development on the Connector site in this recent period of time.

The second point I'd like to make is that the Blue Button Plus Initiative that really was going to be a mechanism where not only would you get your health information but there would be a mechanism for your provider or whoever you were getting it from to update it or let you know when there were changes or new information, I think that's happening in individual portals but we still have the issue of patients or consumers having to crossmatch and assemble information from multiple health portals.

So, I think the Connector site is valuable but in the context of we're very early on in this journey given we've been on it for now almost going on six years.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah, good point, the multiple portal thing is a challenge.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

This is John...

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Thank you.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

This is John Derr.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Hey, John.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

What is the end result, you know, looking down the line five years from now? Because I'm a big advocate for this person-centric electronic longitudinal care where we have the trending information in there so we can get to the preventative stage and out of the episodic stage.

I agree with the first person that talked that most of it is episodic, but I was hoping that the Blue Button eventually would give us some trending information so me as a...because I'm a chronic care person, would be able to see trending lines with alerts or I could set my own alert records in there so I could be more engaged, which is what we are supposed to be doing with this committee or Task Force.

And is that really the end result or do we know what the end result is say 3, 4 years now down the line? What will the Blue Button provide us as a consumer?

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

I think it's a really great question John. I...

Donna R. Cryer, JD – Principal – CryerHealth, LLC

...

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Michelle, were you going to say something?

Donna R. Cryer, JD – Principal – CryerHealth, LLC

No, this is Donna.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Okay, Donna.

Donna R. Cryer, JD – Principal – CryerHealth, LLC

Many of the questions that I heard in circulating this was clarity around when you get your healthcare data, as is said on the first page, where does it go, how does it...where is it accumulated? So, I think that was a point that was made repeatedly to me about the helping consumers understand the purpose and value as well as the process of Blue Button.

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

This is Leslie, and as we look at adding information for the open API work that's going on where the patients can choose their App of their choice to connect to an API like what the Blue Button Connector facilitates I think we need to potentially use this site to start describing and teaching people about

privacy and use of information, and storage of information so the whole privacy literacy issue that has come up in the API Task Force I think would be a good place to address it in here.

Alisa Foti – Health IT Policy and Outreach Coordinator – National Partnership for Women & Families

And this is Allie Foti, to Leslie's point, one of my comments was that in the privacy link on the Connector I think that it would benefit from not only updating but a bit more specificity as it relates to how health data is stored and used in covered entities and non-covered entities following from the work with ONC's model privacy notice just because as in the midst of our discussion as we're talking about the use through the Connector but then also integrating it into Apps there is definitely a need for clarification there.

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Patty, this is Lana, I just wanted to address a couple of the questions as well, just to get back to the point about, you know, longer term and could this give trending information. I mean, I think that's really for us to figure out what would be the next steps, what does this site need to be more useful to consumers and I think that this started out as, hey it's really, really difficult for any of you on this call that have tried to get their health information and have multiple portals like myself you know very well that it can be really challenging you get it in a lot of different...you have a lot of different sources and you get it in a lot of different formats.

And so, ultimately, the hope of the consumer team is that this will be a website that cannot only facilitate finding health data for consumers but can also improve the consumer experience and that's getting into, as Leslie mentioned, with APIs and educating people about Apps they can use to aggregate their health information and have more of a longitudinal record and seeing everything in one place.

So, that's ultimately where we want to go in the future, but I really appreciate any comments about, you know, how this can also, you know, help consumers understand, privacy and security concerns we'll certainly be posting our updated MPN here and using that obviously in other venues, but just wanted to clarify that and answer that in a little bit of a way.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

That's great, thank you.

Donna R. Cryer, JD – Principal – CryerHealth, LLC

This is Donna; I try specifically to de-lawyer myself before these calls and to act as a normal person, so the answer wasn't actually clear. So, here is the normal person way to try to, you know, say and answer this, the expectation might be from a normal person looking at this that this site will be the place of aggregation, so if they sign up and give permission to all of their Apps that this site will be that point of aggregation, you know, a.k.a. Microsoft HealthVault is that the case or not, if it is not...either way we need to make it very clear to people.

And then I secondly absolutely underscore Leslie's point about this being a perfect place to have education about literacy on the privacy and security issues and I think that helps answer some of the earlier comments arranged about, you know, the role of ONC or the Blue Button site in terms of vetting

Apps or having an implicit endorsement. I think as part of that education process the possible caveats can be in place to help clarify that issue as well. So, thank you.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah, I agree and to tag onto that John, its Patty, I was thinking that...what is the term you used, if you can...you looked at it like you were a normal person?

Donna R. Cryer, JD – Principal – CryerHealth, LLC

Yeah.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

So, when I was looking at it I tried to say, okay, pretend as if I am not a nurse, I don't have any healthcare background, I am my Aunt Andie and so I, you know, tried to go at it like that and so one of the things, similar to what you're saying, is that I couldn't tell right from the front screen what exactly, you know, it is, you know, what exactly is this? Is it somewhere where I can get my medical record?

Am, I going to be able to click on these links and then I can immediately get my medical record, great, you know, somebody has given me an easy way to get to it, but it's not that. It is a place that helps you to find the place where you can find your medical records and I don't know that that's quite clear when you're first looking at it. So, it's not access to your medical record it's to the places where you can, you know, search to find your medical record.

And then, you know, in going through it, you know, you need to...if you don't have a patient portal yet for that healthcare system or with that provider, that insurance company, most of them as I was poking through it you had to go in and you had to register and you have to set up an account and such and I don't know, I don't know how others feel about that. I felt that was not quite clear, that that's what exactly it was maybe it's just me and the hat I had on when I was doing it.

W

Well...

Donna R. Cryer, JD – Principal – CryerHealth, LLC

I think that's the other hat Patty and I think that helping people...helping set expectations for what this is, is important and then making sure...walking people sort of step by step literally 1, 2, 3 what they would have to do to, as someone said earlier, get to "x" results at the end will help them understand if they want to go through steps 1 through 3 does "x" result have value for them but I think that up front clarity about what this is, the limitations or the, you know, breadth of what this can do, putting that right up front is very important for moving forward.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah, I agree.

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children’s Hospital Medical Center

This is Susy, I don’t think that the way that the introduction into the site...it doesn’t really give you a real context for why getting your health data and information is important, what is Blue Button. I think the old site, the original way that Blue Button was described had a little more detail and then I’m also thinking of the comparison and contrast of the “Get My Health Data Campaign” that really walks people through, you know, a little bit more of why and also encouraging people to tell their story and, you know, that’s a whole other movement in relation to this, but I don’t think there is enough context to really invite people in and so the upfront purpose of this site is the community needs to be better defined including this ubiquity of the Blue Button sign.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Others? Others?

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

I...

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

We’re still on that question, how useful is it for consumers, I heard somebody getting ready to say something?

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

It’s George again, I was just going...but, yeah, I think everyone has kind of hit the nail on the head which is, as I said the site itself is very functional but in context how it’s supposed to be used, what is the intent or the purpose and in some cases what’s the incentive for the person to do it. I’m not saying we have to go out and pay them but the idea of how is this going to make your life better that may need to be spelled out clearer.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah, what’s in it for me factor, yeah.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

Hey, Patty, this is John Derr again.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Hey, John.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

I have a question of understanding, when this first came out I got on it because, you know, I represent long-term post-acute care in a lot of these things and I thought it would really be neat if somebody was going to a nursing home or a home care agency that they gave permission to use their Blue Button and then we could get three years of claims data and really start to do a longitudinal care record based on what the Medicare claims were and so I got on it at the beginning and I got all of my information that was in text format, and this is before all the APIs, and I was wondering...because when I went on the Connector is there...is this still part of the whole thing where you get three years of Medicare claims data through the Connector or is that still another Blue Button that's someplace else?

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

I'll look to our ONC folks to help us with that one John.

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Yeah, this is Lana, I believe that would be the Blue Button access through the CMS, through Medicaid, Medicare beneficiaries.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

So, there is another source that's not on this Connector site?

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

No, this source that would be connected but this Connector is meant to be, as someone put it earlier, this is the site that connects you to all possible sources of data be it a health center, be it a provider, a pharmacy, a laboratory that type of thing...

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

Can you...

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

All of that.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

Can you get three years of past claims or something too?

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children's Hospital Medical Center

No, but John I think your question is really good where are all the Blue Buttons and, you know, whether you're going to the VA or to CMS to get your data you might get a different type of data whether you...or you get something that's been more preconfigured into more of a personal health record-like

type data or what we're now kind of getting on temporary patient portals, but I do think where are all the other Blue Buttons and then I think you brought up a really important question, if I would go to Walgreen's or to CVS, or to Anthem Care, or to Cincinnati Children's and their EPIC MyChart Portal there are no Blue Button symbols on most of those anymore and I think our original conception of this is that everyone would use the Blue Button symbol so all roads would lead to Blue Button and any time you pushed a Blue Button you got your health information, but I'm not sure how that partners have co-branded the Blue Button in their own work and maybe the ONC staff has done a little investigation on that.

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Yeah, so we currently, this is Lana again, we currently have an assessment of our pledge program that's underway right now where we're really looking at sense of the Blue Button Pledge Program got underway in 2013 and we sort of, you know, went from 18 champions in the field to over 700 organizations, what has happened since then.

And, you know, one thing that was not...I would say that, you know, was hopeful but was not pushed at that time is that we didn't require the use of the Blue Button symbol, what we were really pushing for is consumer access, so, were they opening up their portals, were they opening up the data to consumers that was really the most important piece and, you know, saying that the Blue Button symbol was sort of not only an indication of get your health data here but a movement across the country.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

There is also a copyright issue with that and this is John again. I think there is...I think I read they copyrighted the Blue Button symbol, somebody did.

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

It is a service trademark.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

So, okay, great discussion, I guess my question to ONC folks is, are you guys getting some good thoughts and ideas on the usefulness of the Blue Button Connector for consumers before I go onto the next question?

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

This is John again, I'm sorry, but, I'm also TriCare for Life and I could not find that as a source. I saw TriCare but TriCare for Life is a different program just for other sources.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

So, hey, John it's Patty, I think...so somebody from ONC correct me if I'm wrong, that it looked as if the way to address that was there was a link on the side that said something like "don't see your organization here please contact them to add themselves." I think you guys from ONC can correct me

but I wonder if...you know I think that's a great idea because like John there are probably many of us who...because I didn't see one of mine, how do we do that? You know it didn't say how.

Is there...could there be something prewritten or canned that could be easily e-mailed from a link that could send to, you know, I don't know I'm just trying to think of...how do you make it easy for somebody who really wants to take the action to get their, you know, place of care added to do it.

So, that would be...so when you ask them, I'm trying to keep us on our question, how useful is it, that's something...John's point I think is a good one that should be addressed. How do we get places on there listed that aren't on there now in an easy way?

So, okay, so I'm going to...unless somebody has another burning thought about usefulness for consumers I'm going to go onto the tech developers, so how useful is the Blue Button Connector for tech developers?

And I know...because I've seen the summary of what you guys sent and I...so I know people have comments about this.

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children's Hospital Medical Center

Patty, this is Susy again, when I was Chief Health Informatics Officer at a mobile health company...we really relied on the updates on the Blue Button site for our development as we developed a mobile virtual health wallet. I'm not in the development mode right now so I don't know how current...I did not take the time to assess the currency of the development and the new things that have been developed, but in the early part of the movement that was a key factor and we really depended on that for our development.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Great.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

This is John, I got involved at the beginning a little bit and the developers were a little bit concerned, you know, because some developers seemed to get preferences at the ONC meetings and that and others didn't and I think it's obvious that it is helpful for the developers by the number of sites of Apps that we see on here and the people.

So, I don't...unless you guys have heard somebody complain, the only complaint I heard was it seemed like somebody got more preference, treatment or endorsement as I said before than somebody else and, you know, it was all that competitive part in there, but I think the guys that I was working with didn't have any problem with using the site.

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

This is Leslie, I would just say it's not intuitive to know, you have to go all the way down to the bottom to look for developers, developers of what, so it might be better to just make it a little more intuitive to get there from the opening screen.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

That's what I was waiting for Leslie, several people said that. Yeah, down there at the bottom and I think if you go to FAQs I think it is like the 5th question down there is something about developers, but other...when you first look at it you wouldn't know. Do we have any developers on...is anybody on the phone a developer?

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children's Hospital Medical Center

Yeah, Patty, when I was deeply involved in this, of course Josh Mandel was really one of the key pushers developing partners that was really pushing and growing the Blue Button to Blue Button Plus, it would be good to get some formal feedback from the development community.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah.

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children's Hospital Medical Center

To see really where they are with continuing to deepen this work and then Mark Scrimshire the last time I talked to him, you know, he was working at CMS on the Blue Button Project and there were still issues with actually making it work on a number of levels. So, I don't know if there is another community beyond this website for developers or if this is it.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah, I'm feeling the same way Susy, I feel like, you know, I don't feel like I have the expertise to say "yeah, those tools are great." So, maybe Michelle or Lana we could maybe either ask a developer to take a look and give us some feedback or, you know, somehow bring them in as another resource to give some feedback.

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children's Hospital Medical Center

Yeah and then, Mark Scrimshire was specifically, I believe, trying to fix Blue Button within CMS. So, it would be...

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Yeah, we still work very closely with Mark who has been working with the CMS project on Blue Button on FHIR.

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children's Hospital Medical Center

Okay.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Okay, great, so...

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

I would get one of the members that vets them to help us out too.

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

Well, it's George Mathew, I was just going to ask, anybody over at ONC...I'm assuming Blue Button has a GitHub site or something on Heroku maybe, something for developers to be able to share code or issues that they've had with the library is there...

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Yes, there is a GitHub site.

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

Comments there? Is there any chance there maybe comments there?

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

I do not know if there are comments there is that what you're asking?

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

Yeah, I mean, I just, you know, to get a...outside of doing a formal survey of the developer community...

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

That's a great idea. I think we can look into doing that.

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

Yeah...you were asking about whether there were developers on the call, I'm not a very good one, I was experimenting with GitHub, but I do know that, you know, if you want to go with the most democratic approach how people have gone through different codes worked them over and tried to determine which ones make sense for the APIs might be a good way, if you can quantify that and then put it on a PowerPoint or a page to give us a sense of how developers have been using the site and using the APIs. It's just a suggestion of course.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah, I like that, okay, thank you, any other thoughts on the tech developers? Okay, I'm going to go onto the next question. What other audiences could benefit from the Connector? So, when you say...so the question I'm assuming means audiences other than consumers or developers, correct?

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Yes that's correct.

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

This is Leslie, so data holders of any kind and they need to know what their rights are, what the privacy issues are, security issues all of the things associated with it.

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

That would seem to indicate, as you said, it is anybody that owns data, sorry, it's George again, I hope I'm not speaking too much out of turn, but...

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

No, you're great.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

You're good.

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

I think that would also include providers and hospitals, yes? Since they also have a lot of the data that people are using right now and they may or may not know as you...I think some else had mentioned earlier on the call, that the Blue Button is there or how to direct their patient, the consumers to it, to use it right.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

I think that's a great idea, in fact, this is Patty, again, you know, one of the comments that I submitted was that, you know, in the...you know out in the healthcare world where, you know, we have inpatient facilities and ambulatory facilities one of the initiatives we've been working on is trying to get every patient before they leave to get their portal, we have EPIC, so their MyChart account set up. So, it's a challenge because some of them don't just see us they see other places as well and so when they have comments about "well, I saw this other doctor over here" or "I was visiting my daughter and I went to this hospital in Arizona" you know we didn't have a way to say "well, I know a site that can help you search for that" but now we do with this. So, I agree with you George that other audiences could be other care providers, physicians, nurses, nurse practitioners, etcetera. All right...

Donna R. Cryer, JD – Principal – CryerHealth, LLC

This is Donna, can I build on that point just asking you and the other health system representatives and clinicians on the phone call, what I'm hearing is that this can be seen as something to supplement, support and help rather than be seen as something in conflict with getting patients to sign up to a hospital's own health portal. Is that an important point to make clear if we build out a section or simply even in the dissemination plans that may come after this?

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

I agree.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah, I do too, absolutely, because it doesn't...it is not in competition with an organization's portal. So, you know, I think it does help, you know, supplement and help, you know, it's another tool that providers can give to patients to help to find their disparate pieces of data that are probably in multiple places. So, I think it is...I think it is something that's worth adding somewhere in the documentation on the site. Good point Donna.

Okay, so let's keep going. Is there anything that's missing? I mean, was there something that just struck you that just wasn't there? And maybe this is the easiest question of the day. Okay, so then...

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children's Hospital Medical Center

Patty, this is Susy Hull, I was just going to say I don't have what I submitted in front of me, but what I did think was missing was some of the new updated documents that have come out recently like the model privacy practices and just some of the encouragement that has been posted on the Get My Health Data site, we have been a supporter of that through the Alliance of Nursing Informatics and trying to cross post it on our site, but I think the currency of what is on the site is not as up-to-date as it needs to be including that one video at the bottom, I thought was outdated in terms of its representation.

So, maybe that's part of what's not there including a little history of the movement and how, you know, more actively how to get engaged in the movement. When you click on that button to get involved or get engaged in the movement you just sort of went right back to the home screen but there was no call to action and a way to be engaged even when I clicked through it.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Great, Susy, thank you. Other thoughts on what's missing? Okay.

Brian Ahier – Director of Standards & Government Affairs – Medicity

This is Brian.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yes, Brian?

Brian Ahier – Director of Standards & Government Affairs – Medicity

Well, one of the things that works really well in a lot of cases, so for instance on Microsoft HealthVault and that's listed as one of the Apps and so it can use Blue Button but also has other technology available, and so this is back to the idea I think that Leslie raised where you have a multiplicity of patient portals, you know, I've got five from five different healthcare providers around the country, I had an odyssey tour last year of our health system with cardiologists and neurologists, and surgeons, and everybody, I'm healthy now and everything went great but now I've got all these different patient portals to log into and believe it or not they all have slightly different variations of my health information.

I'd like to do my own, just for my own purposes, my own medication reconciliation. One of the things that HealthVault does, and the other applications do as well, is using OAuth to securely pass authentication between different applications and I don't know if we're thinking about expanding capabilities of the Blue Button Connector to allow that type of functionality but it certainly is useful because trying to log into all these different websites whether it's, you know, the CMS Blue Button or VA, or all the different private healthcare providers that might be participating in Blue Button and all these Apps is challenging at best.

And it maybe a platform where we could connect them using, you know, modern technologies like OAuth where, you know, I can use either my LinkedIn or my Google credentials to identify myself and allow access to other applications to connect to those applications.

So, Aetna is my insurance provider and I've connected Aetna with my HealthVault both are also, you know, part of the Blue Button Initiative. Walgreen's is another one that connects, so at least I have a lot of information stored in one place or can access it from one place without having to login separately.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

And this is John Derr, I agree wholeheartedly because I've got a whole bunch of them too as I'm going through some lymphoma problems right now and one of the things that I have always found...like I do a lot of half marathons and all that and I did a nice App that I like and I put everything on the App and then the App doesn't upgrade itself and then I got all the data in one App and I need it in another App so I agree I'd like to be able to do things myself and that's part of consumer engagement and education because I'm actually helping my oncologist to do some research on some of the medications and blood sugar type stuff because I'm keeping track of it myself and I know that's an educated thing and it might take another generation or so and I'm a healthcare person as a pharmacist.

But I think if we ultimately...because we need one place, you know, sort of one place of trust that we all need instead of many, many cases plus my care team I think would like one place of trust to look at before I ever make a visit to them. So, I agree with what he just said.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah, no I think that we've actually...if you look at the questions that are on the screen, I think we just talked about the next couple of questions about, you know, is locating health records still a challenge, clearly, yes it is, what are the pain points, I think we've talked about some of them.

I'm looking at the time because I see we really don't have too much time left, maybe we could spend just a few minutes with, you know, bouncing around a couple of ideas about some recommendations for disseminating and increasing use maybe for five minutes or so and we could pick it up again with our next meeting.

In addition, Michelle, if you can help me with the agenda for next time to add a more deeper dive discussion on the Apps.

So, disseminating and increasing, you know, I mentioned in the beginning that, you know, I asked five people did they know about Blue Button and downloading and it was kind of deer in the headlights. So, does anyone have thoughts, ideas, has it worked in any of your settings for, you know, getting the word out?

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

We have...this is John, again, if we have 700 people that are companies in it we should ask them to start helping us out to disseminate it. If they are supporters of the Blue Button that's 700 large corporations or groups that are part of it and they should do...because somebody mentioned a little earlier that there was a whole lot of information on Blue Button a couple of years ago than it sort of went silent, Blue Button Plus came out and then silence and I think they can help us to get it out to all of their members or whatever they have and put...I know today is the Red Nose thing for Walgreen's, you know, well Walgreen's should have a Red Nose Blue Button or something like that.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah, yeah, I agree, you make me think, you know, could we ask all of the organizations who support it to, you know...can they give us any data on how they're doing and maybe some ideas of how they're disseminating or how they're ensuring that their people have access or have at least attempted to access their records.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

Put it on their website, put it in their newsletters when they send out e-mail, which we all get, I get a Walgreen's every day and just say...put a Blue Button on there.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yeah, so tap into our organizations.

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children's Hospital Medical Center

Patty?

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yes?

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children’s Hospital Medical Center

This is Susy, I’m kind of embarrassed to say that we’ve been promoting Blue Button for about five years with our 31 members in the Alliance of Nursing Informatics, saying...

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Right.

Susan Hull, MSN, RN – Chief Nursing Informatics Officer – Cincinnati Children’s Hospital Medical Center

We’ve got to get 3.4 million nurses onboard and know Blue Button and frankly we’re a network of networks and a volunteer organization, but I would say we don’t have critical mass among clinical providers and that would be nurses, physicians, APRNs, physical therapists, audiologists, you know, speech pathologists, dieticians, chaplains, social workers, anybody that might touch a patient as a provider I think...and immature.

So, in order to spread this to consumers and then across the many different partners, you know, there are lot of people to touch including the Walgreen’s of the worlds and the other 600 or 700 partners but I do think that a campaign, if we’re going to continue with Blue Button and really try to make it ubiquitous is still in order and we have some heavy lifting to do in our own, you know, place moving forward but...

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Right, it starts at home, you know, I could too in my organization have a campaign of some kind. So, okay, thank you so much everybody I’m just looking at the time and I’m just, you know, getting a little nervous about having time for public comment. So, I think we can, you know, pick this up. If you have other ideas hang onto them please don’t lose them, let’s pick it up when we meet again.

And if we could to go the next slide and I think that’s our...so I’m not going to go through these, but these are for you. You all have copies of these. These are kind of the summation of the homework feedback that we all did and if you read through them I think you’ll see that most of them are things that we’ve touched on in the last 40 minutes or so and I think there are...there is one more slide of these so if you could go to the next slide, okay, so, yeah, you can take a look at these and again I think we’ve covered these in our discussions.

And if you could go one more slide, and Michelle do you want to go over the proposed work plan, what we have coming up in the next meetings, etcetera?

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

I think I’ll turn that over to Lana to discuss.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Okay, sounds good, thanks.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Lana?

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Yeah, sorry, I'm going to have ask Margeaux because my computer just rebooted so I apologize everyone but I want to make sure that I get the information accurately, so if Margeaux can go through that please?

Margeaux Akazawa, MPH – Presidential Management Fellow, Office of eConsumer Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Certainly, and Lana please feel free to jump in with additional information, but just wanted again to say thank you so much for the really great discussion here, I think that the next meeting, which will be on June 13th essentially is going to be finalizing the feedback that you have given us on the Blue Button Connector and at that time we will also be able to introduce our ONC tool that we keep telling you about. We will be able to introduce that tool at that time and prepare you for the next meeting which will be to also kind of review that tool and provide us with feedback on that new tool.

But, again, as we continue forward we would love additional feedback that you have on the Blue Button Connector so please feel free to send it our way.

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

I would also just like to add to Margeaux thanks for your thoughts on this particular initiative we really would like to make the Blue Button Connector site as useful as possible and so we really appreciate, you know, you all coming together knowing your level of expertise and we will take into consideration your recommendations that are provided at the next meeting.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Great and can...it's Patty, can I just clarify that the meeting on June 23rd is the one that's the...is that the face-to-face, the presentation to the HIT combined Standards and Policy?

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

Yes.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Okay.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Yes, this is Michelle, so the intent is that, you know, sometimes we have Task Forces making official recommendations, you're really just providing us feedback on the site...

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Okay.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

So our expectation is at that meeting on June 23rd that you will just provide an update on the work that the group has been doing and share some of the feedback that the group has put together but we won't be putting together a transmittal letter as we sometimes do.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Perfect, okay, we can handle that.

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

I think we should give, this is Leslie, I think we should give a preparatory agenda asking folks to go the Connector.

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Agree, Leslie, to give them good background to actually understand what the site is.

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

Exactly.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

I like it, I like it. Okay.

Lana Moriarty, MPH – Director for Consumer e-Health, Office of Programs & Engagement – Office of the National Coordinator for Health Information Technology

Great idea.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

So, I guess I'll turn it over to the ONC folks to open it for public comment.

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

Agree.

Public Comment

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Thank you, Patty, Lonnie, can you please open the lines? Sorry, Lonnie.

Lonnie Moore – Virtual Meetings Specialist – Altarum Institute

Yes, if you are listening via your computer speakers, you may dial 1-877-705-2976 and press *1 to be placed in the comment queue. If you are already on the telephone and would like to make a public comment, please press *1 at this time.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

It looks like we have no public comment, so thank you all again for all of your feedback and the quick turnaround that you provided to us that was really remarkable the number of responses that we received in such short amount of time, so I really want to applaud all of you for your engagement. Thank you so much for doing that and I hope you all have a wonderful long weekend.

John F. Derr, RPh – President & Chief Executive Officer – JD & Associates Enterprises, Inc.; Founder – LTPAC Health IT Collaborative

And have a thoughtful Memorial Day.

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

Michelle, don't work this weekend.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Yay.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Thanks.

Leslie Kelly Hall – Senior Vice President of Policy – Healthwise

Bye.

Patricia P. Sengstack, DNP, RN-BC, CPHIMS – Chief Nursing Informatics Officer – Bon Secours Health System

Bye everybody.

Donna R. Cryer, JD – Principal – CryerHealth, LLC

Thank you all.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Bye.

George Mathew, MD, MBA, FACP, CMQ – Medical Director, Quality Measures & Analytics – ActiveHealth Management/Aetna

Have a good weekend.

Michelle Consolazio, MPA – Federal Advisory Committee Program Lead – Office of the National Coordinator for Health Information Technology

Thank you.

Donna R. Cryer, JD – Principal – CryerHealth, LLC

Thank you, all.

Public Comment received during the meeting

1. Michael Murphy: When checking the Blue Button Connector site, very few of the organizations that have my records are listed, so the utility seems limited.