

**HIT Standards Committee
Implementation Workgroup
Transcript
July 8, 2013**

Presentation

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

Thank you. Good afternoon everybody this is MacKenzie Robertson in the Office of the National Coordinator for Health IT. This is a meeting of the HIT Standards Committee's Implementation Workgroup. This is a public call and there is time for public comment on the agenda and the call is also being recorded so please identify yourself when speaking. I'll take the roll call. Liz Johnson?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Here.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

Thanks, Liz. Cris Ross?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Here.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

Thanks, Cris. Anne Castro?

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

I'm here.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

Thanks, Anne. John Derr?

John F. Derr, RPh – Health Information Technology Strategy Consultant – Golden Living, LLC

Here.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

Thanks, John. Tim Gutshall? Joe Heyman?

Joe Heyman, MD – Whittier IPA

Here.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

Thanks, Joe. David Kates? Tim Morris? Stephen Palmer?

Stephen Palmer – Texas Health & Human Service Commission

Here.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

Thanks, Stephen. Sudha Puvvadi? Wes Rishel?

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Here.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

Thanks, Wes. Ken Tarkoff? John Travis? Micky Tripathi? Gary Wietecha? Rob Anthony? Kevin Brady? Tim Cromwell? Nancy Orvis? And any ONC staff members on the line? Okay, with that I'll turn it back to you Liz and Cris.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Thank you, I know that Scott has one topic but what we're really charged with today and then we'll let – when he joins us he can bring that to us, we need to talk about final lists of the hearing panels and the final questions. This morning we met with the Chairs of the various committees, Cris and I did, and went through and talked about the purpose of each panel so we'll talk about that a little bit as we get there and then who potential panelists would be.

We're on a pretty short trajectory in terms of the timeline because MacKenzie needs to get out invitations certainly by the end of the week or I think she maybe shooting as early, and I don't want to speak for you MacKenzie, as Wednesday hopefully to get yes's by the end of the week so that if we get any no's we can look for an alternative.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

Yes, Scott and I had a little quid pro after our meeting this morning and I'm going to aim for Wednesday to try and get the invites out.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Great. So, we did exchange e-mails after the meeting today, but I don't know if you got out –

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

I don't think we did.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Names yet.

Cris Ross, MBA – Chief Information Officer – Mayo Clinic

I think Scott sent us one, Liz to you and I, right after our call it's dated 9:36 Central Time.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Right and then I sent him back some updates at 10:42.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Yeah, that looks like a better list to work – his was fine, but I think yours is updated a little bit.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah. I guess what we can do for the workgroup is we'll talk about each panel and then who we have listed as panelists now and then as you – particularly when we get to a specific group of people if you know someone that would be very good at doing this, because in some places we just have the name or organization and that will work, we can make contact and have them provide us somebody.

MacKenzie this draft that I sent back at 10:42 is really not – it's pretty – you know, its notes is what it is, do we want to share that? How do you want to do that?

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

I believe Scott is on the line, I don't believe I was on those e-mails, so I don't have anything from after the meeting.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

I have it. MacKenzie, this is Scott I just got here, sorry about that.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

All right.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay. So, Scott, I kind of – I sent you just some minor updates.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Got it.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

And I'd like to share with the group who I have proposed for each panel quickly and then what we can do is get any feedback from them. This – you know, what we have though is – really guys is a rough draft it's not – I want to share it I don't know how to do that.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Yeah, I'm sending it to Caitlin right now.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, the one I sent back to you?

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Yes.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Great. So, while we're waiting on that I want to start we'll start with the usability panel and one of the things I was going to share with the group, and Cris then I want you to add, was that as we begin to talk about the usability panel we had a discussion about was the usability panel to talk about current usability of our vendors applications or was the purpose of the usability panel to talk about what we need to be doing to – where we need to be focusing for Meaningful Use in the future with usability and so kind of the panel selections were really geared toward the later, as that's what the group decided. Cris, do you want to add to that explanation?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Yeah, I think what we wanted to try and avoid for usability was practices complaining that their EHRs are hard to work with and vendors talking about all the glorious things that they're doing and why they're best. So, I think we tried to find folks who could speak to kind of current status of the industry and I think I also would note that I think what we wanted to do at these hearings was, these were for the benefit of moving forward the regulatory and other activities of ONC. So, the goal would be everyone understands that usability is a challenge but what the heck to you do about it. So, how would this help inform future activities of ONC?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Any questions about the purpose and then we'll kind of talk about who we have, who we are suggesting as potential panel speakers?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Like, do you all think we're crazy?

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

No questions.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, okay, so what we did based on the description where we wanted to get with this panel what we would like to do is have a representative from KLAS, a representative from the HIMSS, I'm just going to call them the Usability Workgroup I'm sure they've got a fancier name than that, the California Healthcare Foundation and the certification bodies, one of them, like CCHIT or Drummond, or there are actually 6 of 7 now and then we also thought we would like a vendor representative but we were concerned about ensuring that we would have a level playing field. So, we would contact the EHR Association and ask them to bring us a representative that would be non-vendor specific but instead would talk about, you know, what the vendors are doing in a general sense around usability.

The reason for the certification bodies was we thought that they would be able to give us insight as to what the vendors are certifying on now related to usability and, you know, what they would not be prepared for to help us in the future on that – in that area. So, that's where we ended up, that will probably be 5 speakers.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

And Liz, the document is being shared right now.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Great.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Question?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yes, Wes?

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Yeah, could you repeat the list of 5?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yes and I think they're up on the website too.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Oh, okay.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah, are they up?

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Yes, they're up.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, do you see them Wes?

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Okay, all right.

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

Does the 5 include the doctor – Zimmerman and Dr. Bradley?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Well that would make it six.

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

No.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

That would make a sixth and a seventh if we did that.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

What – I'll have to look and see what you shared.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

I think it's your document. It's the five that you just listed plus Dr. Bradley and Dr. Zimmerman are listed here too.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, those were from a previous – yeah, okay.

Joe Heyman, MD – Whittier IPA

Hello, folks, I'm in a car so I can't see any of the lists, so if you could just repeat them anyway even though you've got them up on-line that would be great.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Yes, yes.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Sure it's – Cris do you want to do that and I'll pull up on-line – I'm looking at what was sent and it must be different.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Sure, Joe, we were suggesting that we use KLAS, which as you know rates EHRs including on usability, HIMSS has had a workgroup on usability that would – we asked a representative for, California Healthcare Foundation has been doing some research in this space.

One of the two, of the many certification bodies to ask them to comment on what are they seeing in terms of improvements and certification and so on since there is a requirement around usability and then the EHR Association, one representative, to speak to what all the vendors are doing.

And then there is a suggestion of adding one or two working physicians to the panel, one from Trinity Health and then there was another suggestion that I don't – we don't have his clinical attribution, a Dr. Bradley.

Joe Heyman, MD – Whittier IPA

I see.

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

What system does Trinity Health use?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Good question, we got some of these names from John Travis who did a really nice job and I don't know if these happen to be all Cerner persons, John are you on the line?

John Travis, FHFMA, CPA – Senior Director & Solution Strategist, Regulatory Compliance – Cerner Corporation

Yeah, I am, I'm sorry I was late joining.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Hey, Scott, this is not the list I sent you back at –

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

I forwarded the notes instead of what was in the e-mail, I'm forwarding that right now, I just realized that.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, okay.

Joe Heyman, MD – Whittier IPA

Hello, this is Joe, I just wanted to let you know, because I know this and I'm sure the AMA doesn't mind my telling you this, they've actually set up a phone call for this evening, for tomorrow evening with a bunch of physicians who are using EMRs primarily to discuss usability so that they can testify either on paper or in person. So, I just wanted you to know that, because if you're looking –

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Well, that's interesting. Joe, do you think –

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

Who is doing that?

John F. Derr, RPh – Health Information Technology Strategy Consultant – Golden Living, LLC

AMA.

Joe Heyman, MD – Whittier IPA

The American Medical Association.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Joe, do you think – I mean, we listed some physicians and we wanted to have some physician input, again the goal was to try to steer away from noise or, you know, heat and more towards light, do you think the AMA might be willing to have someone present kind of the physician view on that panel?

Joe Heyman, MD – Whittier IPA

I think they would and since I'm going to be on that call I can make it very plain that they don't want whining and that kind of stuff.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

What do you think –

Joe Heyman, MD – Whittier IPA

And –

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

What do you think Liz given our conversation earlier today? I think that's pretty attractive.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

It's interesting, yeah, I think the thing that we'll need to do is we've got 1, 2, 3, 4, 5 that would make 6 panelists, that's a lot of panelists for a 1 hour panel. So, I think it's a great idea and if we do it then I think we're going to need to eliminate somebody else.

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

Why don't you eliminate the vendors?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Yeah, the EHR, EHRA Group?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah.

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

Yes.

Joe Heyman, MD – Whittier IPA

Or you could – okay, I get it.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Or –

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

The other question is do we think we're going to get yes's – MacKenzie do you think if – I'm interested in your view, if we send out an invitation to KLAS, to the HIMSS Group, California Healthcare Foundation, certification bodies, EHRA do you think we're going to get yes's from all of them?

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

I imagine if we don't have a specific person, this is MacKenzie, identified for each person, if we're kind of e-mailing someone, one of the organizations is saying, could you identify somebody, they will find someone to send. If we have a specific person that we're trying to invite they may or may not be able to come in my experience.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

I'm wondering –

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

They may send someone else in their place.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

I'm wondering does California Healthcare Foundation have a particular project in this area, I mean, it's a great organization but I didn't realize that they were working in this specific area, it just could be I'm not aware.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

That's we heard, yeah.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Someone on our call said that they had, do you remember who that was Scott, Mackenzie or Liz?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

No, but – yeah, I was going to – let me – we can go Google it. Yeah, Wes that's somebody – that's why we kind of went for it is they had said that there was a specific project ongoing.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

I want to say, this is MacKenzie, it might have been Larry, but I'm not 100% sure, Larry Wolf from Certification and Adoption.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah, yeah.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Well, if we had to eliminate one of the six, you know –

Cris Ross, MBA – Chief Information Officer – Mayo Clinic

You'd take off California?

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Well, yeah, I guess, I don't know – maybe if the project is really right on and well along, and developed I would change my mind, but it's a thought anyway.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah, it's just kind of hard to imagine Wes that something like that would be going on that you knew nothing about in California.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

And the new document is being shared right now.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

All right.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

So guys what you're getting is a combination of notes, so we apologize. Let's see –

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

So, Scott, you said you're sending that out or you're just putting it up on the webcast?

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

I'll put it up on-line, but I'll send it to the group right now.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Thank you, Sir.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah, I don't see – I mean you're talking about –

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

I mean, I see some web stuff about that's got California Healthcare Foundation and usability, but, well, now here, maybe this is it. This is an audio transcript for iHealthBeat so no.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Well, we know the other organizations are doing great stuff, so I wonder if –

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Well, I mean, I'm a big fan of this organization, some of the work they've done and all I'm asking is, is this the work product of one their committees or is it just a gray beard, you know, testifier, if it's – you know, I'm a big on gray beards, but –

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

I shaved mine off this week Wes.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Oh, you're going corporate.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Yeah, moving from CVS to Surescripts, to Mayo made me go more corporate.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

They – you know, if they have got a real solid work product and a bunch of consensus work then I would really have a tough time saying no to them, but I don't see it.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Doing a quick scan of the web.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah, me either and I'm scanning their website as well.

Joe Heyman, MD – Whittier IPA

This is Joe, let me just – I mean, I'm seeing that there is also an EP panel, so there is also that ability to get testimony there from the AMA and so, I mean, if it's really important to keep the five you've got you could give them the opportunity to testify at the EP panel and they could include some usability stuff in their testimony anyway.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

But you said, Joe that they're meeting on usability?

Joe Heyman, MD – Whittier IPA

I'm pretty sure, as a matter of fact, while you're talking I will go look at my e-mail on my phone.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay.

Joe Heyman, MD – Whittier IPA

And make sure I've got the subject correct and also I'm sure that somebody from the AMA is listening in on this call right now and they could even – if they have that chat ability they could chat to you exactly what they're plans are for tomorrow night's goal. But, in any event let me take a look on my phone and I'll get right back to you okay?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

If what Joe is saying is true, this is Cris, I would suggest that we drop California Healthcare Foundation, leave the others and add AMA as the voice of providers.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

In the interest of kind of moving on with something here.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah and –

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

That's what I think we should do.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

I'm leaving Chantal a note at the – oh, that's AHA, I was thinking of AMA, okay, okay that works for me. Anybody object to that?

Joe Heyman, MD – Whittier IPA

This is Joe, it's definitely EHR usability.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, perfect. Why don't we add them and then what we need and MacKenzie do we have – do you already have someone you know you would call or would you just drop a note to the general AMA?

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

I don't have contacts anywhere, so if you guys know specific people then send it along.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

I basically need like an organization and an e-mail.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Can we get Joe to send that to –

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yes.

Joe Heyman, MD – Whittier IPA

Yeah, sure I'll send you the contact people at the AMA, no problem whatsoever.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, so we've decided KLAS, HIMSS, AMA, one of the certification bodies, anybody object if we start with CCHIT or do you want to start with somebody else?

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Start with CCHIT?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yes.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

No, I think they have more of a program that goes beyond the regulatory requirements than the other ones do, so I think they're a good choice.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Great and then EHRA. And who we worked with before there was Charlene Underwood, she was sort of the ringmaster for the modular stuff that we worked on a few years ago. Okay, so we've got that set up and whatever detail –

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

So, we took out the HIMSS Usability Workgroup with Carlos Smith?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

No.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

No, include them.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

So, we took out California Healthcare Foundation.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

So, you have KLAS, HIMSS Usability Workgroup, the AMA is replacing California Healthcare, one of the certification bodies and still EHRA with Charlene Underwood so that's five?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Right, right.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Correct.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Okay.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

And CCHIT you want to go to President of CCHIT and with AMA you can pick up the name off of the e-mail that Joe sends you.

Joe Heyman, MD – Whittier IPA

Yeah, I'll send you the names.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Thank you.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

And with – so Scott, I want you to get these down, okay, because I'm not writing and watching the list at the same time, so KLAS go to Kent Gale, HIMSS go to Carlos Smith, CCHIT I don't know who, I think Alicia is out of that, the President of that Group now and CEO but we want to go their CEO.

John F. Derr, RPh – Health Information Technology Strategy Consultant – Golden Living, LLC

No Alicia is the one to go to.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, is it, yeah and then –

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

It's Alicia Ray.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Right.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

I think they prefer another pronunciation than CCHIT too.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

That would be CCHIT, so I'm going to clarify that for the record.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

CCHIT.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Thanks.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Yeah.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Yeah, thanks.

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

Hey, this is Anne, Wes if you do a search on EHR usability on the California Healthcare Foundation website there are a couple of references, why don't you look at those and see – they have a project on the continuity of care document design.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Are you talking about that Project Synapse?

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

Yeah and then actually when you click on one of those there is another thing that talks about a workshop where they brought in constituents from, you know –

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah, they did that –

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

I didn't know if that was helpful.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah.

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

But I'm on board with getting them off if they're not relevant.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah, I looked at that one too Anne it did look really good, it was in May of 2012. Okay, so Wes we'll wait to hear back, why don't you take a look at that to see if you think there is something there, it's called Project Synapse.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

I'm just looking at it now, its consumer oriented.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Right.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

As opposed to physician oriented which certainly nicely rounds out the topics. It may not overlap what other people are –

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

So, if we went back to adding them though we will need to eliminate one, because more than five is more than we can do in an hour.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Yeah, well I'm not seeing – I mean, I just did that search that Anne described and – redistributing unused medicine, case study on standards, a national dashboard, what's ahead for EHRs, I don't see a specific – and I did a search on usability. I don't see a specific product, but I think it's probably worth contacting someone there.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Well, I'll tell you what, why don't we start with the list that we've got and then while we make a contact to see what they're actually doing then they could be a backup in case we end up with –

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Right.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

For example we had trouble getting the certification bodies before.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Yeah, Mark Smith makes a great talk on usability and it's a wonderful, elegantly expressed opinion but I don't think he can do it in 10 minutes.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, okay, well, you know, Wes I think, you know, that's probably very sage advice that that's probably going to be really difficult for him.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Yeah, I mean –

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

He's a very inspirational speaker.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, why don't we move onto HIE. We have for HIE suggested Micky. Micky really again, and Cris was very articulate about this, this morning, he really is and has spoken and worked great, you know, on this and seems to really be able to cover the range of the topic very well, extremely knowledgeable. I mean, every time I've heard him I've learned.

And then David is from the New York State, I believe it's State, HIE and then we'd like DirectTrust.org to speak, and then we've gone back and forth between Adventist and Mayo. I think Cris was a little hesitant in the beginning but as we began to talk about what we wanted I think either Mayo or Adventist would be a terrific fourth for this panel.

And what we were looking for is multi-hospital, you know, spread, geographically diverse sort of a person or a provider that's using an HIE in a way that's looking toward the future and certainly Mayo would be representative of that.

Joe Heyman, MD – Whittier IPA

This is Joe –

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Go ahead?

Joe Heyman, MD – Whittier IPA

I hate to bring up another suggestion, but I know that Monarch Healthcare, which is a totally physician owned HIE, that they have multiple hospitals that they deal with, I don't know how advanced it is, but I just bring that in as a possible thought since it's a little different from all the others that are all hospital dominated.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

That's interesting. What do you think Cris?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

I don't know them, but it would be good to have someone in that space who was active and knowledgeable.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Right.

Joe Heyman, MD – Whittier IPA

If you do that my recommendation would be to check with them to really see how far along they are, because I wouldn't want to bring them in if they're just starting out.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Right.

Joe Heyman, MD – Whittier IPA

But I know they've got 2000 physicians and I don't know how many hospitals 15 hospitals or something like that. I mean, it's a big network.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

What's the name of the group again Joe, I'm sorry?

Joe Heyman, MD – Whittier IPA

Monarch, M-O-N-A-R-C-H.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

So –

Joe Heyman, MD – Whittier IPA

And I'm trying to remember what state they're in I can't remember.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

So, while we look –

Joe Heyman, MD – Whittier IPA

–

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

We'll Google that and while we're doing that any further suggestions on the HIE panel.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Well, you've got this entry on the screen someone from Surescripts relay, Healthway space –

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yes, well we underlined the ones where we landed.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Oh, I see, okay, all right.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

And we should have underlined the last one I'm sorry it got bolded. So, Micky, David, DirectTrust.org should be able to represent, between Mayo and DirectTrust.org we should get what we need from the Healthway and Surescripts, right Cris?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

So, yeah, let me speak to this a little bit, part of what we talked about this morning was what did we want to have the purpose of this panel be, topic one is sort of the full breathe of any kind of HIE activity, you know, including Direct or beyond, second would be do we want to focus in on HIE issues specifically related to implementation of Direct since it's required by the Meaningful Use or third did we kind of want to look at both of those topics and where we landed was to talk about both.

So, we thought that Micky and David could speak – I've heard both of them speak to the full range of stuff, but also kind of their view on what's required in addition to Direct as we look forward. DirectTrust has really become kind of the default and go to on many of the issues around governance of Direct. I know that, you know, Surescripts relay are both parts of DirectTrust.org, Mayo is going to join DirectTrust, blah, blah, blah. So, they've got kind of a viewpoint on those issues especially around things like trust and related issues.

And then we thought about having an organization that was more or less a consumer of HIE, so at first when people talked about Mayo I said "nah, we're not the right people on here" but if you ask Mayo to come as a – to talk about our experience of trying to participate in HIE because we're part of CCC, we're joining Healthway, we've got a beacon project going on and we're thinking actively about what to do with Direct, we could talk about that. A little long winded but that was the context.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Okay, so I would say that I'm not sure – by the way Healthway is –

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Yeah, right.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Health the letter "e" way.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Right.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

But I don't think anybody on there is particularly speaking for Healthway certainly Kibbe isn't, maybe Whitlinger would, but I think New York State is kind of a special case that deserves it's full-time just on that and I think if you're not fully satisfied with your choices of providers you could consider Geisinger who built a keystone HIE and certainly claims to have excellent work, ACO-style, done with community providers, with non-affiliated providers, so that would be another possibility, but, not to upset any apple carts that are already headed down the road.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

They would be good.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

And Monarch is in California.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah it's in Orange County.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

– yeah.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah. Okay, so if we – so we could have five if we thought that Direct didn't cover, DirectTrust didn't cover enough of the other alternatives or we could have –

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

They're not, they're going speak just to Direct and I think that –

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

That would be the sole purpose of having DirectTrust be there is to speak to those kinds of issues.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

I think it's important we not lose Meaningful Use Implementation Direct.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Right, right.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

I think that's really critical.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Right and I think that was the balance we were trying to reach was not spend all of our time on just meeting Meaningful Use but not missing it.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

I agree I just – it's quite possible that Micky, you know, if Micky is going to sort of recap the presentation he did a year ago than he may cover Healthway in it. I just don't want it to be left out because it's the only – currently the only query thing that's going on. I mean –

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

What if we ask him to include it?

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Yeah.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Ask who to include what, Liz?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Ask Micky to include a little discussion of Healthway.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Well, we could also include Healthway instead of David Whitlinger, I think –

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

No, I wouldn't, I think it's really important to hear from Whitlinger.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Yeah, I mean, I just thought because we would ask him to speak, I hope, around the EHR, HIE Alliance for example and other things. I think he's got a really key viewpoint on.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

I think we hear so much of about what's going on in New York and I hear so much from the New York Alliance that it's important to give a full section to the New York State approach, it is related to Healthway but it's also different, most specific and so forth. So, I believe that the three that are currently underlined shouldn't be reconsidered, all right? Now, if we ask Micky to include Healthway and he is amenable that would get over my concern of risking totally – having Healthway be totally unrepresented.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

So, Mayo can also speak to both the CCC and Healthway and the Alliance between CCC and Healthway.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Well that would be good too. I mean, and particularly talk about operational experience. I'd love to hear, you know, how query really works. I mean, it's been an open issue.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Well, why don't we do that then, why don't we have Micky, David, Mayo and DirectTrust.org and Cris you certainly know what we said about what we need from Mayo and when we talk to Micky we can ask him to do the same thing.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

The only thing I would say is Mayo is not yet attached to Healthway and we're not using query, so out of Wes's good point about that – I mean, we could add a 5th panelist which would just be Healthway.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Yeah, Mariann does a good job of factual, Mariann Yeager.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Yeah.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

I'm fine with that.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

I think that way if we had DirectTrust talking about Direct, Mariann talking about Healthway and exchange connect and then you've got, you know, Mayo as a consumer and then Tripathi and Whitlinger as observers and active participants that's a pretty darn good panel.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

I agree.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yes, okay, Scott you got it? Do you want to give it back to us please?

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Micky, David, Mayo, Healthway and DirectTrust.org.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Right.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

So, we're not going to pursue Adventist, I mean, not Adventist –

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Correct.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

We're not going to pursue Monarch at all?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

I don't think so for this one.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Okay, not a problem, just checking.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

So, then you have a name for Healthway, what was that name, please?

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Mariann Yeager.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

She's their CEO.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

She would be great.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay and you've got Cris from Mayo and you've got a board member, you've got DirectTrust?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

I'd go to Kibbe for DirectTrust and they can figure out who they want to send.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yes.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Whether it's Kibbe or –

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

What's Kibbe's last name?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

It's David Kibbe, K-I-B-B-E.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Got it.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

So, it's got an "I" in there that needs to be there.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Got it.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

And from Mayo I can find someone who would be a good participant, I don't want to do it.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Unless you all want me to do it, but I don't think you want that.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Cris you would be great.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Well, since you've shaved your beard I think you could do it.

Cris Ross, MBA – Chief Information Officer – Mayo Clinic

I'll come incognito Wes.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, let's go onto the EP panel because we've only got 20 minutes and I want to get through these. And then just so you know we've had several revisions, while we're moving the screen up a little bit, we've had several revisions to the usability questionnaire, all the questionnaires, the questionnaires as far as I'm concerned with accepting the changes stand as is and if we could get those out with the track accepted and turned off so that you can have a readable copy Scott then we could – because once we get acceptance we need to get the questions out to these folks.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Okay, so the updated versions of the questions were sent, MacKenzie I sent them to you this morning, so we can – I can get those recirculated today.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Well, they need to have the track changes accepted so they are readable.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Got it.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Thank you, okay, EP panel please and Joe we could really use you help here. One of the places that we really hit the wall was on a specialist for the EP panel. All right.

Joe Heyman, MD – Whittier IPA

A specialist for the EP panel?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah, we've got small practice; we've got Craig Bradley which is academic. Michelle is going to go to REC to look for a large practice; she was going to ask them about a specialist.

Michelle Consolazio Nelson – Office of the National Coordinator for Health Information Technology

Hey Liz, this is Michelle.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Oh, great, thank you Michelle.

Michelle Consolazio Nelson – Office of the National Coordinator for Health Information Technology

I reached out to Jacob Reider on my team and he mentioned Steve Stack or he was going to reach out to the AMA would that be an option or before I have him do that do you have other suggestions?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Anybody have a suggestion?

Joe Heyman, MD – Whittier IPA

Steve is fine he maybe the same person who testifies in the 1st panel I don't know. He's the Chairman of the IT Committee at the AMA. He's an emergency room physician and I don't know – I assume that he's actually using stuff and he certainly knows about the Meaningful Use stuff.

If you're looking for just a plain old practicing physician who is not attached to any particular organization and is actually struggling using EMRs and, you know, is out there practicing I can certainly produce a couple of names for you just from local specialists who are using EMRs, but, you know, I think Steve would be fine.

Michelle Consolazio Nelson – Office of the National Coordinator for Health Information Technology

Another option, this is Michelle, another option we had is the REC program has identified what they're calling Health IT Fellows so a number of different practice champions from all across different settings and they have identified someone who works in a multi-specialty practice that could come speak.

Joe Heyman, MD – Whittier IPA

That would be fine too, it would be better if they were a specialist though. I mean, it's a multi-specialty practice but it would be great to hear from some specialists.

Michelle Consolazio Nelson – Office of the National Coordinator for Health Information Technology

Okay.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah, I think that's kind of what we – Michelle, I think that's what we – the fourth bullet point, 1, 2, 3, 4, 5, 6, again this EP panel is really large. So, Joe or Wes, or Cris – I mean, I don't know – I know we heard about Cris this morning, but I'm looking for 4 or 5 people not 6. So, any input as to where we would, you know, remove someone and take advantage of them with our next opportunity?

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

This is – sorry, this is MacKenzie, I would say prioritize them. So if someone says no we can go to the next person.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Right. So, we've got small practice. Isn't Craig Bradley academia?

John Travis, FHFMA, CPA – Senior Director & Solution Strategist, Regulatory Compliance – Cerner Corporation

Yes, I believe he is. He is at Texas Tech.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, there's two.

Joe Heyman, MD – Whittier IPA

Can I just refresh my memory about the kinds of questions we're going to be asking this panel?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Sure, hang on a minute and I'll look them up for you.

Joe Heyman, MD – Whittier IPA

Is it primary Meaningful Use questions?

Michelle Consolazio Nelson – Office of the National Coordinator for Health Information Technology

Yes.

Joe Heyman, MD – Whittier IPA

Okay, all right, you know what I'll send you a couple of names of potential specialists that are just – nobody has ever heard of them they're just out there working everyday using EMRs and if you run into a jam you can always stick one of these people in.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah, I think the thing is we want to – this is where we want to focus on where we are but where we want to go in the future so that we help, you know, inform the Meaningful Use group and then the Policy Committee on what we want Meaningful Use 3 to look like.

So, I mean, that's kind of where we – the questions we asked were around – for example one of the questions is how does the Meaningful Use Program address the needs of the specialists? How would you design it to make it meet your specialty or practice discipline?

Joe Heyman, MD – Whittier IPA

That's right.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Remember?

Joe Heyman, MD – Whittier IPA

Right, right I remember.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah.

Joe Heyman, MD – Whittier IPA

Okay and then of course you could always go to a specialty organization.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Right.

Joe Heyman, MD – Whittier IPA

You know like the orthopedic guys or the cardiology people and just ask them to put somebody on the panel for them.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, so I think MacKenzie's suggestion is good, let's pick our top 4 or 5 and then have an alternative, an alternate so to speak. Is there anyone in the top 4 names that should move to – should be a backup for us? Anybody want to take a crack at it? I don't know these people, I apologize I wouldn't want to make a suggestion.

Anne Castro – Vice President, Chief Design Architect – BlueCross BlueShield of South Carolina

The academic?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Craig Bradley. Cris or Wes do you know him?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

I don't.

John Travis, FHFMA, CPA – Senior Director & Solution Strategist, Regulatory Compliance – Cerner Corporation

I – Liz this is John, I know he is thought of very highly by our physician strategist team and is certainly well known to speak, you know, he is outspoken but he also is fair minded, he's no – he's a Cerner client but he is no Cerner shrill, he will speak plainly and I think be a pretty fair minded representative.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, what about William Galanter? Let me look back on our previous document.

John Travis, FHFMA, CPA – Senior Director & Solution Strategist, Regulatory Compliance – Cerner Corporation

I'm trying to look at who suggested him to me. Let me see if they've made a comment.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

So, William Galanter is the Medical Director for Clinical Information Systems and Shared Clinical Decision Support at the University of Illinois Chicago.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

So he's an academic.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Yes, so Galanter is academic, Jeff Belden is at the University of Missouri as well and Bill Davis who is also listed, well Bill Davis isn't on this one.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Yeah.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

But Galanter and Belden are both academics as well.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Well, to me that's one of the things that we really didn't get to this morning, Cris, I'm concerned about having a panel that's completely academic.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Totally agree.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

So, I would say Michelle is going to look for, you know, a multi-specialty group representative, maybe even one of these fellows but they need to be practicing obviously and then a specialist, Chris is a small practice and then I would say one academic.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Now what was the doctor's name that was recommended other than AMA, was it Steve, what was the last name?

Joe Heyman, MD – Whittier IPA

Steve Stack he's from the AMA.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Okay.

Joe Heyman, MD – Whittier IPA

He's an emergency room physician.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Thank you.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay.

Joe Heyman, MD – Whittier IPA

I'm going to send you some ideas, who should I send this stuff to this afternoon?

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

You can send it to me and copy Liz and Cris and I'll make sure MacKenzie gets it once we can consolidate it, me meaning Scott.

Joe Heyman, MD – Whittier IPA

Okay.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

So, let me just get – so we can get to this last group, let me just get a read from the group, so Cris and I can make the right decision, I think we want a diverse group but we don't want it heavily leaning toward academia but they should be represented. Is that a fair appraisal?

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Yes.

Joe Heyman, MD – Whittier IPA

Yes.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay and then on the EH panel what we would recommend here is that you'll see and there is a list if you can move the screen up just a little bit Caitlin, there are 5 categories, there is a CIO from every category they represent a diversity of settings and vendors, and so I sent them over to CHIME and asked this morning – I know that Buddy can't do it, but Rod or Eric Yablonka would be from the academic perspective and then you can see from there.

And what I would recommend to the group is we take the first name in each list and it would be a panel of 5 people. Anybody – I know most of these people, I know many of us do. Is there anybody on the list that you would strongly recommend or strongly ask be put to an alternate position? So, right now I'd be recommending and I'm not sure if it would be Rod or Eric, Pam, Chuck, Neal and Drex.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

I don't have any comments I'm just saying that to fill the vacuum here.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, thank you Wes I appreciate it. If I don't hear anything I think we'll just move forward with that strategy and MacKenzie if I can get you e-mails for everybody, I'll help you manage this panel.

Cris Ross, MBA – Chief Information Officer – Mayo Clinic

Liz, this is Cris, I just don't know enough of those people to have any opinion I apologize.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, no problem. I know – I would say I would tell you I know all of them. I don't know Tom as well but I know the rest of them.

Joe Heyman, MD – Whittier IPA

I trust Liz.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Thank you Joe, just like we have to trust you on EPs right and we do.

Joe Heyman, MD – Whittier IPA

Right.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, so I think we've got our panel set and Scott you had asked that you have just a few minutes before we go to public comment?

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

That's correct, Caitlin can you pull up the test scenario brief document please?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

And while he's pulling that up, Cris, any further direction on the panels that you want to talk about?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

I think we did a good job here, it sounds like we got consensus, so let's get at it.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Great.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

All right, Scott?

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

So, I just want to give you guys a brief update, kind of a super small quick preview of where we're going with the next steps of the test scenario development, so the work that we did a lot last year and then this year with kind of revising the overall processes led to further development with where we want to go and again we need your clinical support and help as we build this to an operational part of our program moving forward. Next slide, please.

So, this is our, you know, 5000 foot view of where we're going with the next couple of steps in the test scenario development. We've currently – we are currently building the test scenarios in two groups, you know, the first of which is going to be debut later this year and the next of which we're going to develop for next year, essentially kind of Phase 1 and Phase 2.

We're working on a set of drafts, where you see the timeline that's kind of third from the top, through the months of July and August we're developing the first set then we're going to receive input, you know, basically open is up for feedback from folks including yourselves to receive input and make revisions, during the month of October and November to have a final version of this set out for consumption and use in the overall certification program by December this year.

The goal is to have fully developed and baked test scenarios that can be used and can be operational so that they can be substituted like we talked about before and can cover a wealth of the scenarios that – I mean certification criteria that we built to date. The idea is that we – the two groups that were developing the first group is ones that we feel like we can get done pretty quickly and the second group maybe a tad more, you know, time consuming and complex but we're definitely motivated to get everything finished as soon as we can.

We need your support in September and October, we're going to take some time in August in the next – well we're going to add an additional Implementation Workgroup meeting, I'm working with MacKenzie now, to kind of slide one in either late July or the 1st week of August to just cover this in more detail and once we do that we're going to present it to the Standards Committee in August, kind of probably take 10-15 minutes or so, kind of let them know what our development process is going to be with the feedback we've gotten from you guys thus far because there are some materials we want to present but I want to do that when we have a lot more time.

Once we get that to them then in September we'll ask for your input and then be able to provide that back to the Standards Committee typically in October as we always would do with you guys with the transmittal memo. So, we'll just need your help again to make sure everything works from a clinical stand-point as we've done before and that the assignments that we've made in groupings we've made with the test criteria work in a clinical and plausible way for you guys.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

So, I'm sorry, I might have missed this at the very start, but these test scenarios are to be used during certification?

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

That's correct.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

For the 2014 edition?

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

So, we started working on this with you guys last year as an optional method for certification instead of doing the unibase testing. So, we've been able to take the input that you guys gave before as far as the approach and method to develop into one draft that we built that actually works with the support that you guys gave this spring and from that are building some of the other testing scenarios that it will cover a lot more of the certification criteria.

So, our next step at this point is to build out I think 4 or 5 testing scenarios that we're going to get essentially developed to be put into the program by December of this year, it's still optional as we've always said, but the goal would be so that these people can go to testing and certify with these testing scenarios as an optional method other than using unitest.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Okay, so there is the unit-based criteria are available for testing for certification for the 2014 edition, these are additional alternatives that will be added as according to the schedule you described.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

That's correct.

Wes Rishel – Vice President & Distinguished Analyst – Gartner, Incorporated

Okay, thanks.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Well, I think we're ready to help, Scott, we always are.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Great.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

So, I think the plan looks good. Any questions from the Workgroup?

Joe Heyman, MD – Whittier IPA

This is Joe I'm going to take off.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Thanks, Joe.

Joe Heyman, MD – Whittier IPA

I have another meeting. I just – you'll probably hear from me around 2:30 or 3:00 if that's okay with you guys?

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

That would be great.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

That's fine.

Joe Heyman, MD – Whittier IPA

Okay.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Thank you.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

So, are we ready to go to public comment?

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

We are.

Public Comment

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

All right, operator can you please open the lines for public comment?

Caitlin Collins – Project Coordinator – Altarum Institute

If you are on the phone and would like to make a public comment please press *1 at this time. If you are listening via your computer speakers you may dial 1-877-705-2976 and press *1 to be placed in the comment queue. We do not have any comment at this time.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Okay, thanks everybody for the time. I think we got our mission accomplished and now we'll get the logistics done to have the hearing in a couple of weeks. And MacKenzie when is our next meeting or Scott?

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

So, we're working on – the next meeting is going to be the late July, early August, I'm working with MacKenzie and Caitlin to get one on the schedule so we'll send out a poll to kind of see what works best for everybody in the next few days or so.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Great, all right, thanks everybody, have a good day.

John F. Derr, RPh – Health Information Technology Strategy Consultant – Golden Living, LLC

Thank you.

Scott Purnell-Saunders – Program Analyst – Office of the National Coordinator

Thank you.

MacKenzie Robertson – Federal Advisory Committee Act Program Lead – Office of the National Coordinator

Thanks, everybody.

Elizabeth Johnson, MS, FHIMS, CPHIMS, RN-BC – Vice President, Applied Clinical Informatics – Tenet Healthcare Corporation

Bye now.

John F. Derr, RPh – Health Information Technology Strategy Consultant – Golden Living, LLC

Bye.

Christopher Ross, MBA – Chief Information Officer – Mayo Clinic

Bye.