

PRESENTER BIOGRAPHICAL SKETCHES  
HIT Policy Committee  
**Quality Measures & Clinical Quality Workgroups**  
**Hearing on Quality Measures**  
May 19, 2011

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**Panel 1: Care Providers**

*Stewart Stephen, CIO, Henry County Health Center, IA [invited]*

*Jerry Penso, MD, Sharp*

*Susan Chauvie, Vice President, Quality & Practice Transformation, OCHIN*

*Doug Spotts, MD, PA*

**Jerry Penso, MD, MBA** is a physician executive dedicated to improving the health care delivery system. He currently serves as associate medical director, quality programs for Sharp Rees-Stealy medical group in San Diego. Sharp HealthCare, a 2007 Malcolm Baldrige National Quality Award recipient, is the largest integrated health care delivery system in San Diego, California. Sharp Rees-Stealy, an affiliated multi-specialty medical group, has 18 sites throughout the county, over 350 physicians and serves 200,000 patients. Dr. Penso coordinates Pay for Performance initiatives and chronic disease management for the medical group, leading to Sharp Rees-Stealy to statewide recognition for outstanding clinical quality outcomes. He currently serves on the Integrated Healthcare Association Board of Directors, a statewide policy group that brings together top decision makers from the major sectors of the health care industry.

He previously practiced as a family physician with Sharp Mission Park Medical Group for over fourteen years. He received a Bachelor of Science in Chemistry from the University of California, Berkeley, his medical degree from the University of Southern California., and an MBA from San Diego State University. He has received numerous awards, including the Mead-Johnson award for Graduate Education in Family Practice. He is a member of the American Academy of Family Physicians, the San Diego County Medical Association, and the California Medical Association.

**Susan Chauvie, RN, MPA**, serves as Vice President, Quality and Practice Transformation, for OCHIN Inc., a Health Center Controlled Network (HCCN) and O-HITEC, the designated Regional Extension Center for the state of Oregon. She provides the network-level vision, strategy and leadership to achieve meaningful and transformational practice improvements across a diverse group of collaborative organizations in seven states. Previously, Ms. Chauvie was OCHIN's Chief Clinical Officer (2004-2010). Championing the importance of clinical quality improvement and

practice-based research as a springboard to meaningful practice change, Ms. Chauvie is a founding member of OCHIN's Community-Based Practice-Based Research Network and the principle liaison between OCHIN's clinical leaders and scientific researchers for clinical research collaborations and is currently a co-investigator of nine AHRQ, HRSA, NIH and NMIH grants. Ms. Chauvie has extensive clinical, operational and administrative experience in public and private health care settings with a primary focus on clinical quality improvement, professional coaching, clinician facilitation and program development. Ms. Chauvie graduated from Portland State University (MPA/HA) and the University of Portland (BSN).

**Douglas Spotts, MD**, family practice, Lewisburg, PA. Douglas A. Spotts, MD grew up on a farm in Union County, Pennsylvania. After completing his medical studies and residency in family practice he returned to his home town to join the physicians who had been his family doctors. After seven years in a practice owned by the local community hospital, Dr. Spotts created Family Medical Care, P.C. an independent family practice. He has managed a medically and financially successful practice for eight years, all the while maintaining a cooperative relationship with his former employer, Evangelical Community Hospital, Lewisburg, including service on the Board of Directors . He was recently named Chief Medical Information Officer of Evangelical Hospital. Dr. Spotts is the Medical Director of Riverwoods Nursing Care Center, Lewisburg. He serves as Vice Speaker of the House of Delegates of the Pennsylvania Academy of Family Physicians and President of the PAFP Foundation. Dr. Spotts is a graduate of Juniata College, the Penn State College of Medicine, and Harrisburg (Pennsylvania) Family Practice Residency program. He is a fellow of the American Academy of Family Physicians.

## **Panel 2: Technology & Measure Developers**

*Connie Moser, McKesson*

*Sarah Corley, CMO, NextGen*

*Michael Barr, American College of Physicians*

*Mark Stewart, American Heart Association*

**Connie Moser**, Vice President, Enterprise Intelligence Solutions, McKesson Provider Technologies. Susan Chauvie serves as Vice President, Quality and Practice Transformation, for OCHIN Inc., a Health Center Controlled Network (HCCN) and O-HITEC, the designated Regional Extension Center for the state of Oregon. She provides the network-level vision, strategy and leadership to achieve meaningful and transformational practice improvements across a diverse group of collaborative organizations in seven states. Previously, Ms. Chauvie was OCHIN's Chief Clinical Officer (2004-2010). Championing the importance of clinical quality improvement and

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**Sarah Corley, MD**, is the Chief Medical Officer for NextGen Healthcare Systems, an Electronic Health Record (EHR) vendor. She also practices part time as a primary care Internist in the metropolitan Washington, DC area. She served a four-year term as Governor of the Virginia Chapter of the American College of Physicians (ACP) and a 6 year term on their National Medical Informatics Subcommittee. She has participated on a number of national panels on the topic of health information technology in clinical practice. She currently serves as a Commissioner for the Certification Commission for Healthcare Information Technology. She represents the ACP on the Physicians Electronic Health Record Coalition. She served as a co-chair for Workgroup A of the AMA Collaborative on integrating performance measures in electronic health records. She received post-graduate training in Medical Informatics at OHSU. She has used electronic health records for the past 17 years and has spoken extensively on the subject. Her research interest lies in using EHRs to improve quality in medical practices.

**Michael Barr, MD, MBA, FACP**, Senior Vice President, Division of Medical Practice, Professionalism & Quality, American College of Physicians. Michael S. Barr is Senior Vice President, Division of Medical Practice, Professionalism & Quality (MPPQ) for the American College of Physicians – and a board-certified internist. The MPPQ division is responsible for promoting best practices according to the principles of patient-centered care and professionalism through the development of innovative products and services, quality improvement programs, and educational initiatives for internists and other health care professionals. The division includes the Center for Practice Improvement & Innovation, the Center for Quality (including ACPNet – a practice-based research network), the Center for Ethics & Professionalism, and the Medical Laboratory Evaluation Program.

Prior to joining the ACP staff in February 2005 as Vice President, Practice Advocacy & Improvement, Dr. Barr served as the Chief Medical Officer for Baltimore Medical System, Inc., a Joint Commission accredited, multi-site federally-qualified community health center from 1999 - 2005. Dr. Barr was on the faculty of the Division of General

Internal Medicine at Vanderbilt University from 1993 – 1998 and held various administrative positions including Physician Director, Medical Management Programs for the Vanderbilt Medical Group. Dr. Barr also served in the United States Air Force from 1989 – 1993.

Dr. Barr attended New York University School of Medicine (1986) and completed his residency in Internal Medicine at Rush-Presbyterian-St. Luke's Medical Center in Chicago, Illinois (1989). He received a Masters of Business Administration from Vanderbilt Owen Graduate School of Management (1996), and a Bachelor of Science degree in Forest Biology from the State University of New York, College of Environmental Science and Forestry (1992). Dr. Barr holds part-time faculty appointments at Johns Hopkins University and The George Washington University.

**Mark Stewart, MPH**, Science & Medicine Advisor, American Heart Association. Currently a Science & Medicine Advisor for the American Heart Association, with a quality portfolio. Mr. Stewart previously spent 5 years at a professional medical society. He leads the science and methodology staff team on the American College of Cardiology/American Heart Association clinical practice guidelines.

After completing Intermountain Healthcare's Advanced Training Program (ATP) on Health Care Delivery Improvement in 2008, Mark led two national QI initiatives, Door to Balloon (D2B) and Hospital to Home (H2H) for 2 years. Specialties: Quality, quality improvement, patient safety, guideline methodology, evidence-based medicine

**Panel 3: Consumers, Patients, Private Payers, Other Stakeholders**

*Art Levin, Center for Medical Consumers*

*M. Christopher Gibbons, Johns Hopkins University*

*Paul Wallace, The Lewin Group*

*Robert Greene, United HealthCare*

**Arthur A. Levin, MPH**, is the director of the Center for Medical Consumers. He served as the consumer representative on the FDA Drug Safety and Risk Management Advisory Committee from its establishment in 2003 through May 2007. He continues to participate as a consumer expert on these FDA advisory panels by invitation. He is the only consumer member of the New York State Department of Health Healthcare Acquired Infection Reporting Workgroup and wrote the original legislation that mandated public hospital-acquired infection reporting in the state.

From 1998-2000, Levin served on the Institute of Medicine's Committee on the Quality of Health Care in America, which issued the landmark report *To Err is Human* that

garnered international attention for its depiction of medical errors as a leading cause of preventable death and injury in the U.S., as well as the Crossing the Quality Chasm Report that set the goals for reforming the nation's healthcare system.

He has subsequently served on IOM committees that have assessed federal government efforts to improve patient safety in the health systems it manages, reported on the performance of the Office of the National Coordinator for Information Technology, and recommended national standards for systematic evidence reviews and clinical guidelines. In 2009, he was a member of the IOM committee advising the Secretary of Health and Human Services on how to allocate \$400 million in stimulus money targeted for comparative effectiveness research.

Levin serves as chair of the National Quality Forum (NQF) Consensus Standards Approval Committee and co-chair of the National Committee for Quality Assurance, Committee on Performance Measurement (CPM). He is a board member of the Institute of Medicine, Board on Health Care Services, the Foundation for Informed Medical Decision Making, Citizens Advocacy Center, THINC, a regional health information project in the mid-Hudson Valley, and the New York e Health Collaborative. He is the consumer representative on the steering committee of the Centers for Education and Research on Therapeutics (CERTS).

**Michael Christopher Gibbons, MD**, Associate Director, Johns Hopkins Urban Health Institute. Dr. Gibbons is an Associate Director of the Johns Hopkins Urban Health Institute and is an Assistant Professor of Medicine, Public Health and Health Informatics at the Johns Hopkins Medical Institutions. Dr. Gibbons' is a Physician Informatician, Healthcare Disparities and Urban Health expert whose research focuses on the use of technology and Consumer Health informatics to improve healthcare disparities. Dr. Gibbons has been named a Health Disparities Scholar by the National Center for Minority Health and Health Disparities at the National Institutes of Health. Dr. Gibbons' has recently authored/edited 4 books including "eHealth Solutions for Healthcare Disparities". Dr. Gibbons work is also leading the emergence of the field of Populomics. He is an advisor and expert consultant to several state and federal agencies and policymakers in the areas of urban health, eHealth, minority health and healthcare disparities. Dr. Gibbons obtained his medical degree from the University of Alabama. He then completed residency training in Preventive Medicine, fellowship training in General Surgery and also in molecular oncology basic research. Finally he earned a Master of Public Health degree focusing in health promotion among urban and disadvantaged populations all from Johns Hopkins.

**Paul Wallace, MD** with The Lewin Group -- a physician trained in Internal Medicine, Hematology, and Medical Oncology. For over 20 years he also practiced population medicine at Kaiser Permanente (KP), and served as Executive Director for KP's Care Management Institute, focused on implementing improvements in chronic condition care and demonstrating their value through performance measurement.

More recently, Dr Wallace was the KP Medical Director for Health and Productivity Management Programs, working directly with multiple major national employers to develop and implement programs and capabilities to improve the health and productivity of their employee populations. While at KP he participated on leadership groups forming organizational strategy about public reporting of performance; also supported policy related studies in care personalization done by the KP Institute for Health Policy.

He has also served on the Board of Directors for 2 organizations focused on patient engagement in healthcare: the Center for Information Therapy and the Society of Participatory Medicine.

Finally, he recently joined the Lewin Group, a health care consultancy, to contribute to efforts to evolve Comparative Effectiveness Research policy and practice. A personal interest is to make CER increasingly relevant and meaningful to patients and to those who support patient decision making. The Lewin Group is owned by Ingenix which is a part of the United Health Group.

**Robert A. Greene, MD, FACP** is the national vice president of the Clinical Analytics department at UnitedHealthcare. His responsibilities include analytic and reporting support for United's patient centered medical home pilots, multiple quality improvement projects, and the methodology behind the UnitedHealth Premium® physician designation program. He represents UnitedHealthcare at several national forums including the AQA and the AMA Physician Consortium for Performance Improvement.

Prior to coming to United, Dr. Greene was CEO and co-founder of Focused Medical Analytics, a consulting company based in Rochester, NY. He was also a medical director at the Rochester Individual Practice Association (RIPA). Dr. Greene practiced internal medicine for 18 years.

During his work in Rochester, Dr. Greene developed analytic techniques to bridge the gap between physician profiling and quality improvement. Dr. Greene has published numerous papers on physician performance measurement and quality improvement, participates on multiple national expert panels, and has spoken and consulted on related topics across the country.